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# Public Service Commission

## NOTICE OF COMPLAINT

TO

### IMAGE ACCESS, INC. D/B/A NEW PHONE

Re: Docket No. 100022-TP - Complaint and petition for relief against Image Access, Inc. d/b/a New Phone by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Notice is hereby given, via certified U.S. mail, that the above-referenced complaint was filed with the Public Service Commission on January 8, 2010, a copy of which is attached.

You may file a response to this complaint with the Office of Commission Clerk at the address below, with a copy sent to the complainant. The Commission also accepts documents for filing by electronic transmission provided the electronic filing requirements are met. For information regarding these requirements, visit the Commission's Web site at [www.floridiapsc.com](http://www.floridiapsc.com).

Noticed this 12th day of January, 2010.

Handwritten signature of Ann Cole in black ink.

Ann Cole  
Commission Clerk

AC/cl  
Enclosure

cc: Office of Public Counsel  
Office of General Counsel  
Division of Regulatory Analysis  
Division of Service, Safety & Consumer Assistance  
Tracy W. Hatch, AT&T Florida

DOCUMENT NUMBER - DATE  
00267 JAN 12 2010  
FPSC - COMMISSION CLERK

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