

FAW NOTICE OF CUSTOMER MEETING

The FLORIDA PUBLIC SERVICE COMMISSION announces a public customer meeting in the following docket to which all persons are invited.

DATE AND TIME: Tuesday, February 23, 2010, 6:00 p.m.

PLACE: Eastmonte Civic Center, 830 Magnolia Drive, Altamonte Springs, FL

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 090402-WS – Application for Increase in Water and Wastewater Rates in Seminole County by Sanlando Utilities Corporation.

The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to Commission Staff regarding the quality of service the utility provides and to ask questions, and comment on the rates included in this Notice as well as other issues. Commission Staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the Utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called in the order that they sign up to speak. One or more Commissioners may be in attendance and participate in the meeting.

EMERGENCY CANCELLATION OF CUSTOMER MEETING

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodation at this meeting because of a physical impairment is asked to advise the agency at least 48 hours before the meeting by contacting: Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-085 or at (850) 413-6770. If you are hearing or speech impaired, please contact the Agency using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD) or 1(800)955-8770 (Voice).

HOW TO CONTACT THE COMMISSION: Any person who wishes to comment or provide information to Commission Staff may do so at the meetings, either orally or in writing. Other written comments regarding the Utility and the proposed rates, or requests to be placed at the mailing list for this case, may be directed to this address: Office of the Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850. All correspondence should refer to "Docket No. 090402-WS; Sanlando Utilities Corporation". Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Regulatory Compliance and Consumer Assistance at the following toll-free number: 1-800-342-3552. You may also submit a complaint through the Commission's website at: <http://www.floridapsc.com/consumers/complaints/index.aspx>.

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Notices Submitted to ACW or Confirmed by ACW

Notices Submitted to ACW

ID	Rule No/ Organization	Rule Title	Section	Issue	Date
✓ 8239585	1/27/2010	PSC	Meeting	2/5/2010 Vol. 36/05	1/27/2010
8238033	1/26/2010	Florida Public Service Commission	Meeting	2/5/2010 Vol. 36/05	1/27/2010
8195838	1/27/2010	Florida Public Service Commission	Meeting	1/29/2010 Vol. 36/04	1/20/2010

Notices Confirmed by ACW

None.

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