

Ruth Nettles

090457-7x

From: Charlotte Lacey [clacey@telecomcounsel.com]
Sent: Friday, February 26, 2010 1:18 PM
To: Filings@psc.state.fl.us
Cc: Curtis Williams
Subject: Bellerud Communications, LLC - Certificate No. 7563
Attachments: FL ETC Data Request Responses Filing.pdf

Please see the attached Lifeline Reseller Data Request responses for Bellerud Communications, LLC. Thank you.



Charlotte Lacey, Regulatory Specialist
Lance J.M. Steinhart, P.C.
1720 Windward Concourse, Suite 115
Alpharetta, Georgia 30005
www.telecomcounsel.com
(770) 232-9145 (Direct Dial)
(770) 232-9208 (Office Fax)
(678) 775-1195 (Direct Fax)
e-mail: clacey@telecomcounsel.com

This transmission may be: (1) subject to the Attorney-Client Privilege, (2) an Attorney Work Product, or (3) strictly confidential. This email message is for the sole use of the intended recipient. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Thank you for your cooperation.

Lance J.M. Steinhart, P.C.
Attorney At Law
1720 Windward Concourse
Suite 115
Alpharetta, Georgia 30005

Also Admitted in New York
and Maryland

Telephone: (770) 232-9200

Facsimile: (770) 232-9208

Email: lsteinhart@telecomcounsel.com

February 25, 2010

VIA ELECTRONIC FILING

Beth Salak, Director
Division of Competitive Markets & Enforcement
Florida Public Service Commission
2540 Shumard Oak Blvd.
Gunter Bldg.
Tallahassee, Florida 32399-0850
(850) 413-6770

RE: Bellerud Communications, LLC
Certificate No. 7563

Dear Ms. Salak:

Pursuant to your letter dated February 1, 2010, enclosed please find original Lifeline Reseller Data Request responses for Bellerud Communications, LLC.

If you have any questions regarding this matter, please do not hesitate to call me. Thank you for your attention to this matter.

Respectfully submitted,


Lance J.M. Steinhart, Esq.
Attorney for Bellerud Communications, LLC

Enclosures

cc: Rene Bellerud

Curtis Williams - via e-mail

DOCUMENT NUMBER-DATE

01319 FEB 26 2010

FPSC-COMMISSION CLERK

General Data Requests for Certificate No. 7563

1. How many total customers did your company serve in Florida 2009? Please list the number served for each month in 2009, and breakdown by business and residential customers.

RESPONSE: Total amount of customers (all residential) for 2009 were 305.
January: 16 customers July: 21 customers
February: 13 customers August: 17 customers
March: 13 customers September: 7 customers
April: 57 customers October: 14 customers
May: 50 customers November: 19 customers
June: 34 customers December: 44 customers

2. How many Lifeline customers did your company serve in 2009 using resale Lifeline lines? Please list the number served for each month in 2009.

RESPONSE: Bellerud Communications served 252 Lifeline customers in 2009.
January: 8 customers July: 16 customers
February: 8 customers August: 14 customers
March: 8 customers September: 7 customers
April: 48 customers October: 14 customers
May: 43 customers November: 19 customers
June: 30 customers December: 37 customers

3. Please list the number of each underlying carrier your company uses to purchase resale Lifeline lines and the number of resale Lifeline lines purchased from each underlying carrier for each month in 2009.

RESPONSE: AT&T - 252/ Verizon -0-

4. What is the amount of monthly credit provided to each Lifeline customers served by your company?

RESPONSE: \$13.50

5. Please provide a copy of your company's annual verification procedures for verifying continued eligibility of Lifeline customers.

RESPONSE: See attachment

DOCUMENT NUMBER-DATE

01319 FEB 26 0

FPSC-COMMISSION CLERK

General Data Requests for Certificate No. 7563

6. Please provide a copy of your company's Link-Up and Lifeline application which consumers use to enroll in the programs.

RESPONSE: Please see the attached copy of the application for enrollment.

7. Please provide a copy of a sample Lifeline customer bill showing monthly charges made by your company.

RESPONSE: Please see the attached copy of a Lifeline customer bill.

8. Does your company charge a local number portability fee to Lifeline customers? If so, how much?

RESPONSE: No.

9. Does your company charge a universal service charge to Lifeline customers? If so, how much?

RESPONSE: No.

10. Does your company enroll Link-Up and Lifeline customers using income criteria? If so, what percentage is used of Federal Poverty Guidelines (135% or 150%) to determine qualification?

RESPONSE: Yes / 150%

11. Does your company charge a hook-up fee for Lifeline customers? If so, what is the amount? Can they pay the hook-up fees over a period of time? If so, how long a period of time?

RESPONSE: No.

General Data Requests for Certificate No. 7563

12. Does your company resell Link-Up from your underlying carrier(s)?

RESPONSE: Yes.

13. Please provide your company's procedures regarding preservation of Lifeline customer records.

RESPONSE: The subscriber records are retained in a filing cabinet that is locked that only our general manager and Lifeline Manager have keys to. Once the certification form is received it is documented in our system and then filed into the cabinets within our offices in the lifeline department. These records are maintained for a minimum of 3 years after the life of the subscriber has ended.

14. Please provide the location of your company's Lifeline records.

RESPONSE: The location of Bellerud's Lifeline records is: 401-B West Montgomery St. Willis Texas 77378.

Annual Lifeline Certification and Verification Guidelines

Each year, eligible telecommunications carriers (ETCs) are required to verify the continued eligibility of a statistically valid sample of their Lifeline subscribers in all federal default states, and in non-federal default states that require this process.

I. Annual certification and verification procedures for Default States and Non-Default States that adhere to the FCC sampling guidelines outlined by USAC.

Federal Default States are as follows: Delaware, Hawaii, Iowa, Illinois, Indiana, Louisiana, New Hampshire, American Samoa, and Northern Mariana Islands

Non-Federal Default States that adhere to the FCC sampling guidelines for annual certification/verification are as follows: Alabama, Florida, and South Carolina (The list is in process and will be updated as states are confirmed as adhering to the same sampling process created by the FCC.)

1. Sampling Process:

- Starting: June 1st of each year
- The sampling process entails documenting proof of the customer's current enrollment in a qualifying government assistance program and recertification through the completion of self-certification form. We recommend obtaining a certified "award letter" from the end user's case worker, via email or fax.
- The results of the annual certification/verification survey must be reported on the Annual Lifeline Certification and Verification Letter and submitted to USAC by August 31st of each year.

2. Instructions for completing the Annual Lifeline Certification and Verification Letter:

- Section 1 will need to be checked and columns A through E completed.
- All filings must be signed by an officer of the ETC with correct contact information provided in the designated fields.
- Please return all completed Letters to: Pamela Gallant, Director of Low Income Programs, USAC, 2000 L Street NW, Suite 200, Washington, DC 20036. Or email to: pgallant@universalservice.org.

II. Annual certification and verification procedures for Non-Default States that have their own sampling guidelines and/or reporting not outlined by USAC.

Non-Federal Default States that adhere to their own sampling guidelines and/or reporting guidelines are as follows: North Carolina, Kentucky, Oklahoma, and Michigan (The list is in process and will be updated as states are confirmed as having their own sampling and/or reporting process.)

1. Sampling/Reporting Process:

- In addition to any state-specific requirements, you must complete the USAC Annual Lifeline Certification and Verification Letter for each Non-Default State where Lifeline subsidies were obtained and passed to eligible customers. The form must be submitted to USAC by August 31st, each year.

2. Instructions for completing the Annual Lifeline Certification and Verification Letter:

- Section 2 will need to be checked and columns A through C completed.
- All filings must be signed by an officer of the ETC with correct contact information provided in the designated fields.
- Please return all completed Letters to: Pamela Gallant, Director of Low Income Programs, USAC, 2000 L Street NW, Suite 200, Washington, DC 20036. Or email to: pgallant@universalservice.org.

This form has to be filled out and sent to us in order for you to receive your **Government Assistance Benefits!**

FLORIDA Lifeline / Link-up Application

Applicant Information (Address must be your principle residence)

1. Fill Out Your Information



Account Number

Last Name First Name Middle Int.

Street Apt. Number

City State Zip Code

- I currently receive monthly Lifeline assistance for the above principle residence. (Note: Lifeline assistance may only be applied to one phone line at your principal residence.)
- I or another member of my household previously received Link-Up assistance at the above address. (Note: You may not receive Link Up assistance more than once at the same principal residence)

Eligibility Requirements

2. Select Your Box



- I currently participate in or receive benefits from one of the following programs (Check All That Apply):
 - Medicaid
 - Food Stamps
 - Temporary Assistance to Needy Families Program (TANF)
 - Federal Public Housing Assistance (Section 8)
 - Household Income Based On Federal Poverty Guidelines (Must Provide Proof Of Income With Application To Qualify)
 - Supplemental Security Income (SSI)
 - Low-Income Home Energy Assistance Program (LIHEAP)
 - National School Lunch Free Lunch Program (NSLP)
 - Senior Citizen Low-Income Discount Plan
 - Resident Of Federally Recognized Tribal Land (Additional Eligibility Criteria May Apply. Go to www.lifeline.gov for more info.)

Certification And Signature (Please Read And Sign Below)

3. Read, Sign & Date



I understand that I must meet the above requirements to receive Lifeline or Link-Up benefits and will notify my local telephone company when I am no longer participating in any of the above-designated program(s). I understand that I may only receive Link-Up benefits for one line at my principal residence. I understand that completion of the application does not constitute immediate enrollment in the Lifeline or Link-Up programs. I consent to the release of my personal information as may be required for the administration of the Lifeline or Link-Up programs. I designate my local telephone company as my agent for purposes of changing my PIC-LPIC. I understand that any service or billing issues can be resolved by calling customer service. Local service is subject to various federal and local charges. This is a month to month agreement with a minimum of 30 days and payments are non refundable. I understand that I am required to make my first payment upon the billing due date, 30 days after installation date, to continue my next month of service or service will be disconnected. I authorize my local telephone company to take all actions possible to keep my service active including providing my personal confidential information to third party companies and/or carriers who may be able to assist in locating alternate telephone service. I understand that in order to revoke this authorization I must notify my local telephone company in writing of such revocation. Long distance usage for 1-411, party lines, chat lines, data transfer including internet or calls outside the contiguous 48 states will result in loss of Long Distance privileges.

I HEREBY CERTIFY UNDER PENALTY OF PERJURY THAT THE INFORMATION CONTAINED IN THIS APPLICATION IS TRUE AND CORRECT.

Signature _____ Date _____ Last 4 Digits Of Your Social Security Number _____ Date of Birth (dd/mm/yy) _____

FOR APPLICANT'S AUTHORIZED REPRESENTATIVE USE

I am an Authorized Representative for this applicant and I am submitting this form on behalf of this applicant. I am willing to assist this applicant in seeking telephone service benefits.

Authorized Representative Name (Please Print) _____ Date _____

Don't Lose Your Lifeline Discount

If you requested to receive a discounted home telephone service rate through the federal subsidized program called Lifeline, you must fill out the certification form included with this invoice and return it to us. If you do not, your account will be switched to the Non-Lifeline plan at a higher monthly rate. **YOU WILL LOSE YOUR SAVINGS!**

If you receive Federal or State Government Assistance such as Food Stamps, you qualify for Lifeline. Go to lifeline.gov for more information!

Don't Dial 411!

For FREE Directory Assistance
Please Dial 1.800.466.4111

Got Service or Billing Inquiries?
Call Customer Service
800.797.3547

Easy Ways To Pay!

- OPTION 1: Credit / Debit** - Mail In Stub Below
OPTION 2: Online - www.bellerudcommunications.com
OPTION 3: Moneygram - Use Receive Code: 2298
Also include Account #.
OPTION 4: WesternUnion - Code City "HomePhone"

What Is Toll Limitation Service Support (TLS)?

Toll Limitation Service (TLS) support allows eligible consumers to choose Toll Blocking or Toll Control services at no cost. Consumers who wish to avoid incurring large long distance charges can choose either Toll Blocking, which prevents callers from placing any long distance calls, or Toll Control, which limits long distance calls to a pre-set amount selected by the consumer. The service deposit for providing local telephone service is waived if a consumer voluntarily elects Toll Blocking.

Summary

Balance Information
 Previous Balance 0.00
 Balance Forward

New Charges
 Recurring Charges 33.49
 Taxes and Surcharges 9.02
 Discounts -13.50
 Total New Charges 29.01
 Total Amount Due 29.01

Recurring Charges

Recurring Charges for: Number: (904) 824-6791

Description	Period	Amount
Complete Choice Basic Lifeline	2/22/10 to 3/21/10	33.49
Subtotal		33.49
Total Recurring		33.49

Payments and Credits

Credit - Lifeline Subsidy -13.50
Total Payments and Credits -13.50

Taxes and Surcharges

FCC - Residential	6.50
Federal Excise Tax	0.80
FL 911 Surcharge	0.50
FL Gross Receipts Tax	0.62
FL Telecom Relay System Fund	0.11
Local Communications Svc. Tax	0.49
Total Taxes and Surcharges	9.02

Please Detach And Return This Portion With Your Payment. Please Put Your Account Number On Your Payment.

Address Change? Please Fill Out The Back Of This Form.



401 W Montgomery St STE B
 Willis, TX 77378

ADDRESSEE:

000004483 01 MB 0.382 16 019 LTR20100201 001 002 3100014342 F

Mary McGlocking
 405 N McLaughlin ST
 SAINT AUGUSTINE FL 32084-9505



DUPLICATE	ACCOUNT NUMBER	AMOUNT DUE
2/17/2010	21308	29.01
INVOICE DATE	INVOICE NUMBER	AMOUNT PAID
2/1/2010	46640	\$
PAYMENT METHODS		
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> Money Order
CARD NUMBER	EXPIRATION DATE	
SIGNATURE	SECURITY CODE	

REMIT TO:

RDSN4552

Dept #0631
 Bellerud Communications, LLC
 P.O. Box 850001
 Orlando, FL 32885-0631



00000213082000000290170000046640102004