

24 hour banking 1-877-626-1300 Time and Temperature

www.heartlandnb.com 080353-WU

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THE PUBLIC SERVICE COMMISSION ATTN: ANN COLE, DOC# 080353-WU **2540 SHUMARD OAK BLVD** TALLAHASSEE FL 32399-7019

Page Account Number: 1 of 1

Date:

02/26/10

RECEIVED FPSC

Let us help make tax season easy! Get your 2009 bank information on a Computer CD.

Your Computer CD will include copies of:

- * All statements
- * All checks written
- * All deposits made including individual deposited items

Just hand this Computer CD over to your tax preparer and let them do the work! Call and ask us about your year end Computer CD today.

| Account Number | Statement Dates 2/01/10 thru | 2/28/10 |
|------------------|---------------------------------|---------|
| Previous Balance | 00 Days in the statement period | 28 |
| Deposits/Credits | .00 Average Ledger | 0 |
| Checks/Debits | .00 Average Collected | 0 |
| Service Charge | | |
| Interest Paid | | |

Daily Balance Information

| Date | Balance | Date | Balance Date | Balance | Date | Balance |
|------|---------|------|--------------|---------|------|---------|
| 2/01 | .00 | | | | | |

COCCMENT NUMBER-DATE

Ending Balance

IMPORTANT, PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENGLOSED ITEMS AT ONCE IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS. THIS STATEMENT WILL BE CONSIDERED CORRECT.

| DATE OF NUMBER | AMOUNT | | |
|----------------|--------|-----------------------------------|--|
| | | | |
| | | | |
| | | CHECKBOOK RECONCILIATION ENTER | |
| | | BRIANCE THE STATEMENT ADD | |
| | | RECENT DEPOSITS | |
| | | | |
| | | TOTAL \$ | |
| | | | |
| | | SUBTRACT SHECKS OUTSTANDING | |
| | | BALANCE | |
| | | | SHOULD AGREE WITH YOU CHECKBOOK BALANCE WITE |
| | | | DEDUCTING CHARGES AND AD ING CREDITS INCLIDED ON TH STATEMENT, BUT NOT SHOWN |
| | | | YOUR CHECKBOOK |
| TOTAL | | | |

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once very 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

| 863-453-6000 |
|--------------------------|
| Heartland National Bank |
| 800 West Main Street |
| Avon Park, FL 33825-3608 |

| 863-386-1322 | |
|----------------------|------|
| Heartland National B | ank |
| 5033 U.S. Hwy. 27 N | orth |
| Sebring, FL 33870-1 | 220 |

| 863-386-1300 | |
|------------------------|----|
| Heartland National Bar | ιk |
| 320 US Hwy 27 North | |
| Sebring, FL 33870-214 | 7 |

863-699-1300 Heartfand National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7935