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Public Service Commission
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TX 348
MCO Annual
update letter



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02/23/2010
Mailed From 32399
US POSTAGE

Regulatory Manager
Ciera Network Systems, Inc.
1250 Wood Branch Park Drive
Houston, TX 77079-1207

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STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

February 23, 2010

Regulatory Manager
Ciera Network Systems, Inc.
1250 Wood Branch Park Drive
Houston, TX 77079-1207

Dear Regulated Utility:

The Commission is conducting an annual review of the information contained in its Master Commission Directory of Regulated Utilities. Please review the information on the enclosed form. If there are changes, please sign, date, and return the form to the Commission within 15 days.

Pursuant to the Commission's Statement of Agency Organization and Operations, future changes in this information must be reported to the Office of Commission Clerk in writing. You must complete a Change of Information on Regulated Utility form, which is available from the Commission's Website at www.floridapsc.com, under Utility Regulation. An official company representative may e-mail this form to the Clerk's Office at clerk@psc.state.fl.us, fax a request to (850) 413-7118, or mail a request to the address below.

Sincerely,

A handwritten signature in cursive script that reads "Ann Cole".

Ann Cole
Commission Clerk

AC/nbg
Enclosure

FPSC - COMMISSIONER OF F.P.S.C.

DOCUMENT NUMBER DATE
01577 MAR-08

Ciera Network Systems, Inc.

Company Code: TX348

Certificate No(s): 7229

Physical Location: 1250 Wood Branch Park Drive Houston, TX 77079-1207	PRINT CHANGES BELOW: _____ _____ _____
Mailing Address: Regulatory Manager 1250 Wood Branch Park Drive Houston, TX 77079-1207	_____ _____ _____ _____
Liaison Officer(s): 1. Robert W. Livingston, President, (281) 529-4600 2. James H. Miller, Secretary, (281) 529-4600	_____ _____
Fax No(s): (281) 529-4650, (281) 529-4650 E-mail Address: Regulatory@cccglobalcom.com Website Address: http://www.cccglobalcom.com Federal Employee ID No.: 76-0593650	_____ _____ _____ _____

IMPORTANT NOTICE

The following section is applicable ONLY to companies with "d/b/a" as part of their official company name:

Official correspondence is addressed to the "Mailing Name" of regulated companies, which is the last "d/b/a" of the company's official name. Our records reflect the mailing name shown below for your company. If you prefer to receive official correspondence in another mailing name, please make the change in the space provided. The name can be no longer than 58 characters (including spaces) and MUST be part of the official company name.

Mailing Name:

Ciera Network Systems, Inc.

COMPLETED BY: _____ **Date:** _____