Ruth Nettles

OOO121A-TP

From:	Raquel Tully
Sent:	Monday, March 15, 2010 9:13 AM
To:	Ruth Nettles; Dorothy Menasco
Subject:	FW: FL Public Service Commission Tier II Payment
Attachments:	FL Public Service Commission Tier II Report January 2010.xlsx

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From: JOHNSON, JERRY E (ATTOPS) [mailto:jj1881@att.com]
Sent: Monday, March 15, 2010 6:42 AM
To: greg.follensbee@att.com; Jerry Hallenstein; SIRIANNI, MARYROSE (ATTSI); David Rich; Raquel Tully; Lisa Harvey
Cc: HAWKINS, SHEILA (ATTOPS); DRUMMOND, MARYLEE (ATTOPS); JOHNSON, JERRY E (ATTOPS); GARNER, TREVA H (ATTOPS); RAINWATER JR., TOMMY (ATTOPS); PATE, RON (ATTOPS); MILLER, GLEN D (ATTOPS); DYSART, WILLIAM R (ATTOPS); HATCH, TRACY W (Legal)
Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, no Tier II payment was processed for January 2010 activity. Attached is a spreadsheet of the remedy amounts withheld and previous months adjustments by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

404-927-5586

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<<FL Public Service Commission Tier II Report January 2010.xlsx>>

DOCUMENT NUMBER-DATE

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3/15/2010

FPSC-COMMISSION CLERK

200806	OAAT - Ordering Average Answer Time			$ (17,010.00)	
200903	PSC Fee for Reposting Reports			$ (35,200.00)	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 1,000.00	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 28.60	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 2,000.00	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 36.82	
200909	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			$ 4,485.00	
200909	Order Completion Interval - UNE xDSL - without conditioning			$ 345.00	
200909	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL			$ 805.00	
200909	Percent Missed Installation Appointments - UNE Loops - Design			$ 625.67	
200909	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			$ 8,860.33	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 2,000.00	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 17.10	
200910	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design			$ 625.67	
200910	Percent Missed Installation Appointments - UNE Loops - Design			$ 715.33	
200910	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			$ 11,076.33	
200910	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			$ 4,140.00	
200910	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 2,000.00	
200911	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design			$ 625.67	
200911	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			$ 12,238.00	
200911	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			$ 4,485.00	
200911	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 2,000.00	
200911	Service Order Accuracy -- UNE-P			$ 60.00	
200911	Service Order Accuracy -- UNE-P			$ (60.00)	
200912	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design			$ 421.00	
200912	Out of Service (OOS) > 24 hours - UNE Loops Non-Design			$ 10,146.67	
200912	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours			$ 6,210.00	
200912	Percent of Software Errors Corrected in X (10, 30, 45) Business Days			$ 2,000.00	
201001	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	$ 6,210.00			
201001	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	$ 2,000.00			
201001	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	$ 920.00			
	TOTALS	$ 9,130.00		$ 24,677.19	$ 33,807.19

NOTE: In accordance with Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, AT&T is withholding Tier 2 payments that may become due and payable under the current SEEM Plan on or after January 5, 2010, including interest subject to corporate undertaking until the Commission renders a final decision regarding AT&T's request to eliminate Tier 2 penalties.