

EAST MARION SANITARY SYSTEMS INC.
4225 Miller Road, Suite 190
Flint, MI 48507

080562-WJ
RECEIVED-FPSCC
10 MAR 22 AM 10:13
COMMISSION CLERK

March 19, 2010

Ms. Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FK 32399-0850

Dear Ms. Cole:

Enclosed for official filing in Docket No. 080562 are an original and 2 copies of:

- 1) Directed testimony of Beata Jordan along with copies of letters from East Marion customers.

Sincerely,



COM 1
APA _____
ECR _____
GCL _____
RAD _____
SSC _____
ADM _____
OPC _____
CLK 1

DOCUMENT NUMBER-DATE

01982 MAR 22 0

FPSC-COMMISSION CLERK

EAST MARION SANITARY SYSTEMS INC.

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 080562
IN RE: EAST MARION'S TARIFF FILING

TESTIMONY OF
BEATA JORDAN

EXHIBITS OF LETTERS
FROM
EAST MARION SANITARY SYSTEMS CUSTOMERS

DOCUMENT NUMBER-DATE

01982 MAR 22 9

FPSC-COMMISSION CLERK

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
PREPARED DIRECT TESTIMONY
OF
BEATA JORDAN

Q. Please state your name, address, employer and position

A. My name is Beata Jordan. My address is 1112 NE 130th Terrace, Silver Springs, FL 34488
I am employed by East Marion Sanitary Systems Inc. (the Company) as on site helper.

Q. Please provide a brief outline of your duties.

A. As the onsite helper I try to resolve problems with meter readings, take application for new customers, collect security deposits & intial connection fees and provide application for new customers.

Q. What is the purpose of your testimony?

A. The purpose of my testimony is to describe my duties with respect to East Marion Sanitary Systems customer as it relates to new customers or existing customers and any needs a customer might have.

Q. Please describe how a new or existing customer would get in contact with you.

A. A new or existing customer would either call the phone number for East Marion & leave a message which I would return or the customer would contact me directly by phone or by stopping by my home.

1 Q. Ms. Jordan, have you had an opportunity to review the letters that are attached to this document?

2

3 A. Yes

4

5 Q. Ms. Jordan, prior to these letters being given to the Florida PSC after being solicited by Terry Will,
6 had any of these customers either contacted you directly or by phone, either at your home number or
7 at the phone number for East Marion Sanitary Systems?

8

9 A. No.

10

11 Q. Ms. Jordan, had any of these customers contacted you for an application for an irrigation meter,
12 would an application have been provided.

13

14 A. Yes

15

16 Q. Ms. Jordan, in reviewing the attached letters purporting to request an irrigation meter, are any of them
17 not addressed to East Marion Sanitary Systems Inc.

18

19 A. Yes. The letters by Richard Tarsitano & Frank & Mary Costello are not addressed to the Company,
20 but to the Subdivisions Property Owners Association.

21

22 Q. Ms. Jordan, in reviewing the attached letters purporting to request an irrigation meter, are any of them
23 addressed incorrectly?

24

25 A. Yes. The letter by Dennis & Karin Smith is addressed to P.O. Box 101 which is not the correct

1 address for the Company.

2

3 Q. Ms. Jordan, in reviewing the attached letters purporting to request an irrigation meter by
4 Kevin Politte and Jim Mallon, did you ever receive these letters or a phone call from either
5 Kevin Politte or Jim Mallon requesting an irrigation meter?

6

7 A. No.

8

9 Q. Ms. Jordan, in reviewing the attached letters purporting to request an irrigation meter by
10 Earl turner, did you ever receive this letter?

11

12 A. Yes

13

14 Q. Ms. Jordan was an application provided to Mr. Turner?

15

16 A. Yes

17

18 Q. Ms. Jordan, did you ever receive a completed application back from Mr. Turner?

19

20 A. Yes

21

22 Q. Ms. Jordan, when was this application received by you?

23

24 A. I received the completed application on March 19, 2010

25

1 Q. Ms. Jordan, were any funds delivered to you along with the completed application?

2

3 A. Yes. A check in the amount of \$70.00 was presented along with the application.

4

5 Q. Ms. Jordan, were there any additional funds owed.

6

7 A. Yes. An additional \$15.00 would have been required, had this application been provided by the
8 deadline as determined by the commission.

9

10 Q. Ms. Jordan have you ever been contacted by Terry Will requesting an applicaton for an irrigation meter?

11

12 A. No.

13

14 Q. Ms. Jordan, has Terry Will ever turned in application for an irrigation meter?

15

16 A. No.

17

18 Q. Ms. Jordan, have you ever refused to provide an irrigation application to anyone?

19

20 A. NO

21

22 Q. Does this conclude your testimony?

23

24 A. Yes

25

March 4, 2007

RECEIVED-FPSC

09 MAY -6 AM 10:48

COMMISSION
CLERK

COMMUNICATIONS SECTION
MAY 7 10

To: East Marion Sanitary Sys
P.O. Box 101
Silver Springs, FL 34489

From: Dennis & Karin Smith
1384 NE 130th Terrace
Lakeview Woods
Silver Springs, FL 34488

080562

Subject: Account #144
Lawn Irrigation Water Meter

This is a request for the installation of a water meter for my existing lawn irrigation system.

The use of water for lawn irrigation does not enter the sanitary sewer system and as such, should be exempt from sanitary sewer fees.

Please advise me of the fee structure for the installation of the lawn irrigation water meter.

Thank you,

DOCUMENT NUMBER-DATE

04326 MAY-68

FPSC-COMMISSION CLERK

Mr Richard J Tarsitano
888 NE 130th Terrace
Silver Springs, FL 34488
December 26, 2008

Lakeview Woods Property Owner's Association

To Whom It May Concern:

I have recently moved into this subdivision on December 19, 2008, and was told that the cost of a separate meter for a lawn irrigation system is \$70.00. I wish to make a request to have a separate meter for a lawn irrigation system installed at the cost of \$70.00.

Sincerely,



12-28-08

Richard J Tarsitano

DOCUMENT NUMBER - DATE

04326 MAY-6 08

FPSC-COMMISSION CLERK

Frank & Mary Costello
821 NE 130th Terrace
Silver Springs, FL 34488
December 26, 2008

Lakeview Woods Property Owner's Association


To Whom It May Concern:

When we first moved into this subdivision on December 17, 2007, we had inquired as to the cost of a separate meter for a lawn irrigation system. At that time we were told the cost would be \$700.00. Having recent expenses for moving we did not go forth with the meter at that time. Now we have been told recently that such a meter would cost \$70.00. We now wish to make a request to have a separate meter for a lawn irrigation system installed at the cost of \$70.00.

Sincerely,



Frank J. Costello



Mary R. Costello

**To: Whom it may concern
East Marion Sanitary Systems
Address PO Box 234
Silver Springs Fl 34489**

Reference: Additional Water Meter for irrigation

My wife and I are requesting that an additional/second water meter be installed for our residence. This second meter is for irrigation purposes only. The property is located in the community known as Lakeview Woods. The property address is 13075 NE 7th Loop, Silver Springs Florida 34488 Account #148. We are aware there is already a meter box next to ours, but we do not see a meter within. We have attempted to contact via telephone but got no answer or only a recording. Please answer ASAP on a time frame for installation and cost.

**We can be reached at
Kevin & Candy Polite
Mailing address 13075 NE 7th Loop
Silver Springs, Florida 34488
Phone (352) 289-3460 or cell (954) 551-9412**

Date 5/2/2008

Kevin - R. Polite

CONSUMER



Ms. Millicent Mallon
1075 NE 130th Ter.
Silver Springs, FL 34488

RECEIVED - FPSC
09 MAY 15 AM 6:38
COMMISSION
CLERK

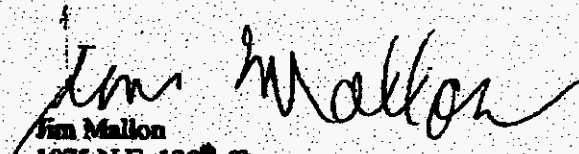
East Marion Sanitary System, Inc.

Attention: Bea Jordan
Herb Hein

Jan. 11, 2008

May this letter serve as my request to have a irrigation meter installed at my residence. I would like this meter installed at the rate of \$70.00. Please let me know how soon you can fill this request.

Sincerely,


Jim Mallon
1075 N.E. 130th Terrace
Silver Springs, Florida 34488

Docket # 080562-112

DOCUMENT NUMBER-DATE

14789 MAY 18 3

FPSC-COMMISSION CLERK

Earl & Rosemary Turner
787 N.E. 130th Court
Silver Springs Fl. 33488

East Mexico Sanitary system
P.O. Box 234
Silver Springs Fl. 33489

To Whom It May Concern:

We are requesting a second water meter for our home at 787 N.E. 130th Court.

Respectfully,

Earl Turner

Earl Turner

Signed before me this 20 day of October 20 08.
by Earl Turner Jr who is personally
known to me or has provided FL DL # 214120B
as identification.

Dee, Notary Public