

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 22, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: *RRJ* Ralph Jaeger, Senior Attorney, Office of the General Counsel
RE: Docket Number 090170-WU - Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

Please place these letters from Ms. Mary Clifford and Mr. Lloyd and Mrs. Donna Wise in the docket file. By telephone conversation with Ms. Clifford, she has indicated that she does not wish to be considered a party. Also, the Wises have indicated they do not wish to be a party.

RRJ

RECEIVED-FPSC
10 MAR 23 PM 4:47
COMMISSION
CLERK

DOCUMENT NUMBER-DATE
02071 MAR 23 e
FPSC-COMMISSION CLERK

Ralph R. Jaeger,

Re: Docket No. 096170-WU, Application for staff-assisted rate case in Lee County by Mobile Manor Water Co., Inc.

Dear Mr. Jaeger:

My intent regarding me and my wife Dawn for signing the petition circulated by Mr. Roy Church in Mobile Manor in North Ft. Meyer was because of my Water bill I received from Mobile Manor Water Co., Inc. for Feb. 2010 which was \$21.32 I thought the water Co. over charged me because my water bill's used to be between \$11.00 and \$14.00 per month but after checking my bill again I saw the new rate was \$9.88 per 1000 gals plus the new base meter rate was \$10.21 which made my total bill of \$21.32 was right and I was wrong to sign that petition.

I want you to know that my wife and I are very sorry for all the trouble we have caused you and we do not wish to pursue a formal hearing or wish to participate as a party also we would like to have my wife and my name removed from Mr. Roy Church's petition if possible Thank You Very much.

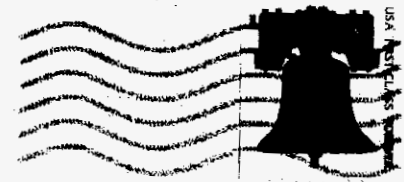
Sincerely

Lloyd and Dawn Wice
337 Lantana Lane
N. Ft. Meyer, Fl 33917
Mobile Manor

0905 2 11 PM

Lloyd & Dawn Wise
337. Lantern Lane
North Fort Myers, FL
33917-6520

FT MYERS FL 339



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MAR 22 10 21 AM
R. Jaeger, Esq.

2540 Shumard Oak Boulevard

Lallahasset, Florida 32399-0850

32399-0850



STATE OF FLORIDA

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OFFICE OF THE GENERAL COUNSEL
S. CURTIS KISER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 9, 2010

Mary L. Clifford
154 Flame Lane
N. Fort Myers, FL 33917

Re: Docket No. 090170-WU, Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

Dear Ms. Clifford:

As you know, the Commission issued its Proposed Agency Action Order No. PSC-09-0790-PAA-WU (PAA Order) on November 30, 2009. In that PAA Order, the Commission proposed to approve a 4.61 percent increase in annual revenues for Mobile Manor Water Company, Inc. (Mobile Manor or Utility). However, before that PAA Order could become final, the Commission received a petition signed by over 160 customers (including yourself) protesting that the increase was not sufficient, raising four issues on the appropriate expenses of the Utility, and requesting an evidentiary proceeding. You have several options with regard to your level of participation in this matter.

Before acting on your letter, the Commission must know your intent regarding your signing of the petition referenced above. If you choose to pursue this protest as a party, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a Prehearing Conference to be held in Tallahassee, Florida, putting on witnesses and cross-examining Utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you or the other customers.

If you do not wish to pursue a formal hearing, or if you do not wish to participate as a party, your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns if a hearing is held.

In any event, the Commission must know whether you wish to participate as a party in the current proceeding. One customer has indicated that he does intend to participate as a party. However, because he is not an attorney, he must demonstrate that he can act as a qualified representative before he would be allowed to represent the other customers. That being said,

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3-19-10

• one of the men from mobile Manor came by & explained the change to me so I signed for the exchanged. So what else do I do? I signed mid-Feb to first of March.

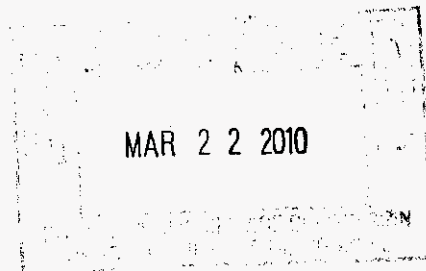
Hope this is what was wanted.

My phone is (239) 543-5920

Pursuant to telephone call at 1:30 p.m., 3/22/10, does not want to be a party. *[Signature]*



MARY L CLIFFORD
154 FLAME LANE
NORTH FORT MYERS, FL 33917-6521



993-9233

Mary Clifford
154 Flame Ln.
N. Fort Myers, FL 33917 6521

FT MYERS FL 339

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