

MESSER CAPARELLO & SELF, P.A.

Attorneys At Law  
www.lawfla.com

March 26, 2010

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10 MAR 26 AM 8:01  
COMMISSION  
CLERK  
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**VIA HAND DELIVERY**

Ms. Ann Cole  
Commission Clerk  
Room 110, Easley Building  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Re: Docket No. 090258-TP


Dear Ms. Cole:

Enclosed for filing on behalf of dPi Teleconnect, LLC are an original and 7 copies of the dPi Teleconnect, LLC's Request for Confidential Treatment in the above referenced docket.

Please acknowledge receipt of these documents by stamping the enclosed extra copy of this letter.

Thank you for your assistance with this filing.

Sincerely yours,

  
Norman H. Horton, Jr.

NHH/amb  
Enclosures  
cc: Chris Malish, Esq.  
Parties of Record

COM \_\_\_  
APA \_\_\_  
ECR \_\_\_  
GCL 1  
RAD 5  
SSC \_\_\_  
ADM \_\_\_  
OPC \_\_\_  
CLK 1

DOCUMENT NUMBER-DATE  
02152 MAR 26 09  
FPSC-COMMISSION CLERK

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

Complaint by dPi Teleconnect, L.L.C. against )  
BellSouth Telecommunications, Inc. ) Docket No. 090258-TP  
d/b/a AT&T Florida for dispute arising under )  
interconnection agreement. ) March 26, 2010  
\_\_\_\_\_)

**REQUEST FOR CONFIDENTIAL TREATMENT**

COMES NOW dPi Teleconnect, LLC (“dPi”) and requests confidential treatment of certain documents filed with the Commission in this docket and as basis states:

1. In responding to discovery requests propounded by staff in this proceeding, AT&T submitted responses containing information relative to dPi for which a claim of confidentiality was filed. The documents are identified as Document Nos. 09573-09, 10903-09, 10904-09, and 11026-09 and are responses to interrogatories and production of documents and exhibits to testimony.

2. dPi has reviewed the data in these documents which was provided by AT&T and while dPi does treat information concerning accounts generally as confidential and proprietary pursuant to Section 364.183, Florida Statutes, some of the data filed by AT&T has also been provided in a non-proprietary manner in this docket. For that reason, but without waiving the right to assert confidential treatment of similar data in future proceedings, dPi is not in this specific docket seeking confidential treatment for Documents No. 09573-09 (exhibits attached to AT&T testimony), 10903-09 and 10904-09 except as described below.

3. With respect to Document 10903-09, the data in this document has been provided in a non-proprietary manner for purposes of this proceeding and a request for confidentiality is thus not requested. Document 10904-09, is a response to Item 5 of Staff’s First Request for Production of Documents and contains account information and customer specific information (i.e., names) which

DOCUMENT NUMBER-DATE  
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is treated and considered to be confidential, proprietary, customer competitive information which pursuant to Section 364.183(3)(d) and (e) is exempt from Section 119.07(1), Florida Statutes. Additionally, portions of the response relate to carriers other than dPi and would be considered to be confidential by those carriers to the best belief of dPi. Specifically the following is encompassed in this request:

<u>Page</u>	<u>Column</u>	<u>Lines</u>
1	A and B	1-3
2	Entire page	
3	All columns and lines and all of column A as to dPi	
4	A	All
5	A	All
6	A All as to non dPi	All as to dPi
7	Entire page	
8	All as to non dPi D	All
9	D	All
10	D	All
11	D as to dPi all as to non dPi	
12	Entire page	
13	B	All
14	A and B	1-5

<u>Page</u>	<u>Column</u>	<u>Lines</u>
15	-----	-----
16	C and D N	1-9 1.1, 3, and 8
17	A and B	1-7
18	A	1 and 2

4. Copies of the confidential and redacted versions have been filed by AT&T and a redacted version reflecting the confidential portions is included as Attachment A hereto. AT&T filed the response with customer identifying information and non-party CLEC data redacted.

5. Document 11026-09 is a CD-ROM containing AT&T's Supplemental Responses to Production Request No. 4 containing details of disputed amounts for all former BellSouth jurisdictions. Information includes accounts, amounts and similar data and detail such that dPi treats this information as confidential and proprietary, the disclosure of which would impair the competitive business of dPi. The entire CD-ROM is confidential and proprietary pursuant to Section 364.183, (3)(e), Florida Statutes, and should be treated as such. A copy of the CD-ROM has been provided to the Commission.

For the reasons cited herein, dPi requests the Commission grant the request for Confidential treatment of the portions of the documents identified herein.

Respectfully submitted,

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\_\_\_\_\_  
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(512) 477-8657/fax

By:           /s/Christopher Malish            
Christopher Malish  
State Bar No. 00791164

Attorneys for dPi Teleconnect, LLC

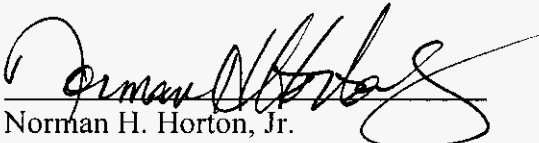
## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been served on the following parties by Hand Delivery (\*) and/or U. S. Mail on this 26<sup>th</sup> day of March, 2010.

Lee Eng Tan, Esq. (\*)  
Office of General Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Mr. Thomas G. O'Roark  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234-7627

Manuel A. Gurdian, Jr., Esq.  
c/o Mr. Gregory Follensbee  
AT&T Florida Inc.  
150 South Monroe Street, Suite 400  
Tallahassee, FL 32301

  
Norman H. Horton, Jr.

**090258-TP (dPi)**  
**Documents Responsive to**  
**Staff's First Request for Production**  
**Item No. 5**  
**PROPRIETARY AND CONFIDENTIAL**

DOCUMENT NUMBER-DATE

02152 MAR 26 e

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# Exhibit 5(a)

DOCUMENT NUMBER-DATE

02152 MAR 26 e

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A

B

1 [REDACTED]

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2 From: BRACY, NICOLE W (ATTOPS)  
3 Sent: Monday, October 26, 2009 1:52 PM  
To: [REDACTED]  
Subject: [REDACTED]

Attachments: CGM credit and deny report 090909 .zip

Nicole Bracy  
Resale Product Manager  
AT&T Operations, Inc.  
675 W Peachtree St. NE  
Room 34591  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)

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From: Bracy, Nicole  
Sent: Thursday, September 10, 2009 11:37 AM  
To: 'Caitlyn Murphy'  
Subject: CGM 09-09-09 Credit and Deny Report



CGM credit and deny report 090..

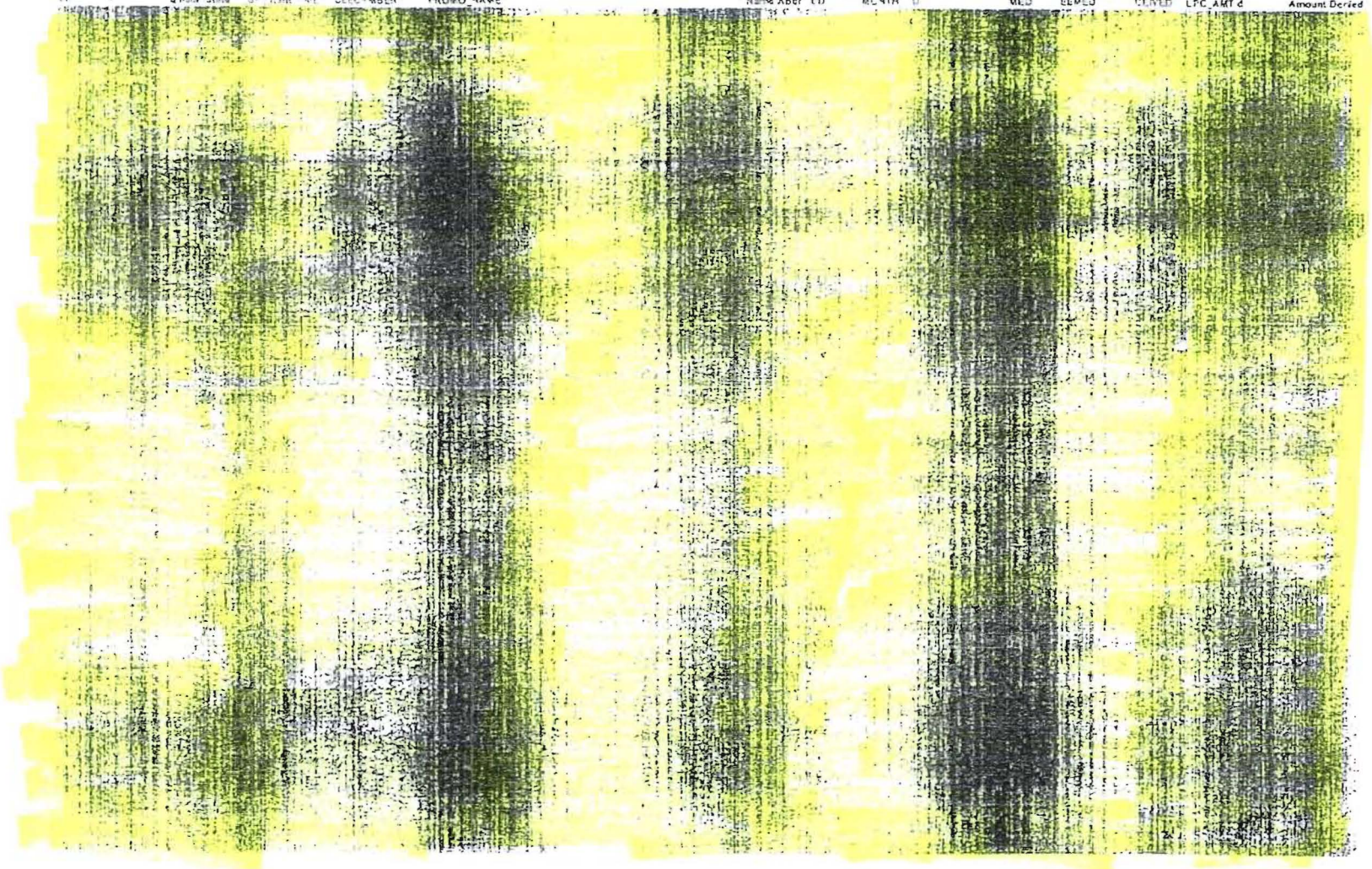
Nicole Bracy  
Resale Product Manager  
AT&T Operations, Inc.  
675 W Peachtree St. NE  
Room 34591  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)

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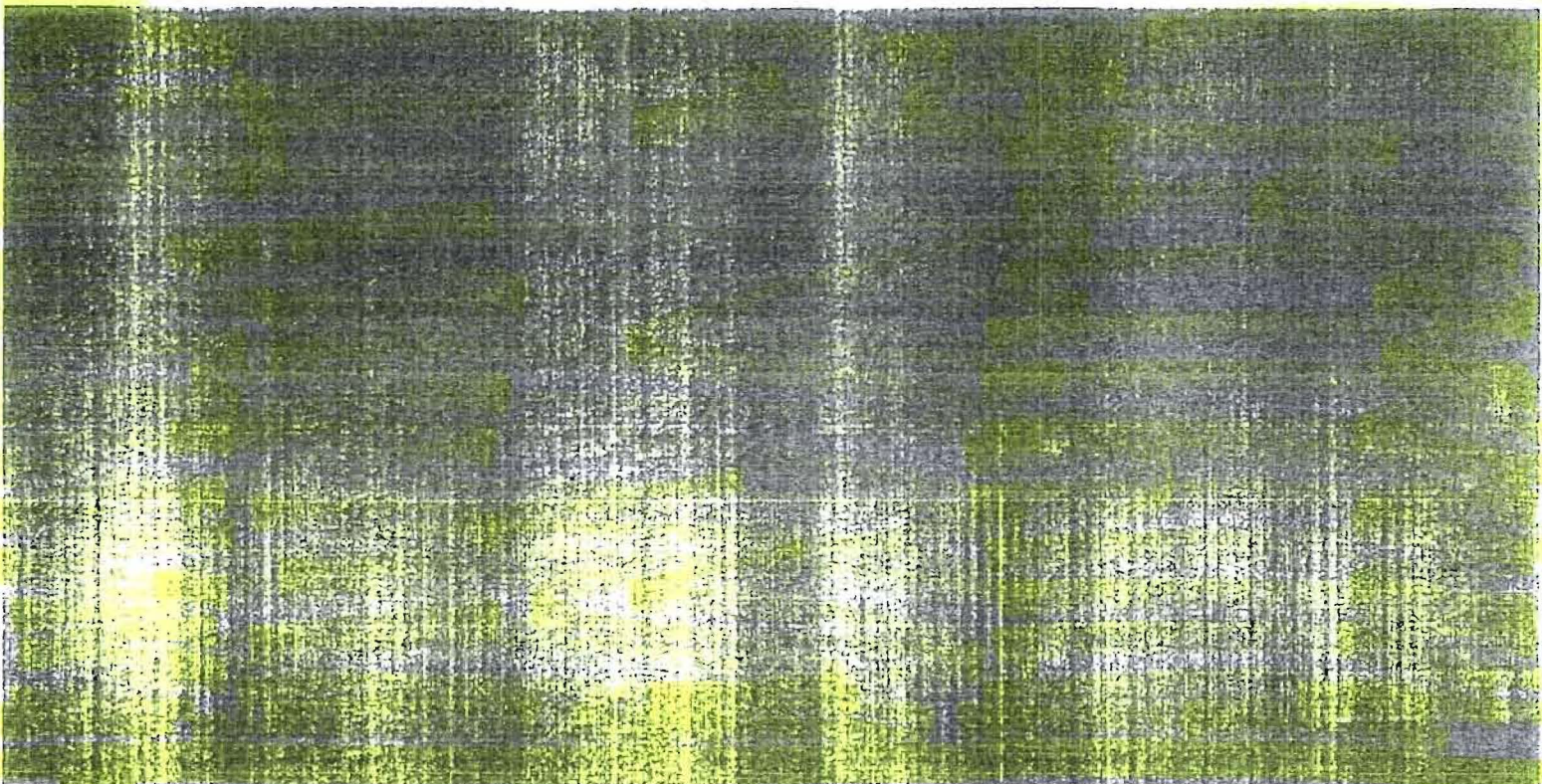
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02152 MAR 26 09  
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TRACK #	Q_NUMB	Q_ACCOUNT	NUM	OLET	CLAM_NU	PROMO	APPROV	PROMG	AMOUNT	DISPUTET	PERCENT	REDEE	AMOUNT	RED	DATE	HE	Date							
FP	T	Q	Abbr	State	OF	Inst	MC	OLEC	MBER	PROMO	NAME	Name	Abbr	ED	MONTH	O	MED	EEMED	DEVED	LPC	AMT	4	Amount	Derived



A



32721	2050	AL	191	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	14,647.50	89,142.90	\$	11,052.20	7/14/2009	C	9/9/2009	\$	1,090.30
32832	2050	AL	32	CGM	DPH	DPH	PR 1522A RETENTION \$5 MONTHLY RECURRING PROMOTION	CBR	Y	Jul-09	\$	134.08	100	\$	134.08	7/14/2009	C	9/9/2009	\$	
32831	2050	AL	350	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	14,647.50	87,426.97	\$	12,306.10	7/14/2009	C	9/9/2009	\$	1,941.40
32824	2050	AL	171	CGM	DPH	DPH	PR 1522A RETENTION \$5 MONTHLY RECURRING PROMOTION	CBR	Y	Jul-09	\$	716.49	97,660.82	\$	4,893.10	7/14/2009	C	9/9/2009	\$	16.70
32724	2050	AL	42	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	1,757.70	73,800.92	\$	1,297.10	7/14/2009	C	9/9/2009	\$	461.55
32751	2050	AL	127	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	5,314.95	95,272.99	\$	5,093.85	7/14/2009	C	9/9/2009	\$	351.10
32721	2050	AL	38	CGM	DPH	DPH	COMPETITIVE ACC MRC	MRC Bundle	Y	Jul-09	\$	66.56	18,421.05	\$	9.40	7/14/2009	C	9/9/2009	\$	47.16
32717	2050	AL	50	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	May-09	\$	2,911.00	95	\$	2,385.45	7/22/2009	C	9/9/2009	\$	125.55
32714	2050	AL	137	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	May-09	\$	5,733.45	79,550.04	\$	4,561.55	7/22/2009	C	9/9/2009	\$	1,171.50
32743	2050	AL	126	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Apr-09	\$	5,273.10	49,306.30	\$	2,584.70	7/22/2009	C	9/9/2009	\$	2,678.40
33155	2050	AL	08	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Apr-09	\$	2,845.80	61,764.71	\$	1,757.70	7/22/2009	C	9/9/2009	\$	1,688.10
33711	2050	AL	57	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	2,085.45	56,431.23	\$	2,301.75	7/31/2009	C	9/9/2009	\$	83.70
33223	2050	AL	40	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jun-09	\$	1,674.00	97.5	\$	1,632.15	7/31/2009	C	9/9/2009	\$	41.85
33279	2050	AL	256	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jul-09	\$	10,713.60	87.5	\$	3,374.40	7/22/2009	C	9/9/2009	\$	1,337.20
33296	2050	AL	129	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jan-09	\$	5,358.05	70,744.19	\$	4,143.15	7/22/2009	C	9/9/2009	\$	1,255.50
33985	2050	AL	24	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Jan-09	\$	8,537.40	0	\$	-	6/3/2009	C	9/9/2009	\$	9,537.40
33987	2050	AL	1	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Dec-09	\$	125.05	0	\$	-	6/3/2009	C	9/9/2009	\$	125.55
33999	2050	AL	5	CGM	DPH	DPH	CASHBACK - ACQUISITION	CBA	Y	Dec-09	\$	209.25	0	\$	-	6/3/2009	C	9/9/2009	\$	209.25

3



A

7190	TXC	GA	78 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	1,051.32	0.0	0.0	852009	0	852009	0	852009	0	1,051.32
7190	TXC	GA	78 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	119.55	0.0	0.0	852009	0	852009	0	852009	0	119.55
7190	TXC	GA	81 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	3,227.31	0.0	0.0	852009	0	852009	0	852009	0	3,227.31
7190	TXC	GA	81 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	6,059.13	0.0	0.0	852009	0	852009	0	852009	0	6,059.13
7190	TXC	GA	82 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	1,175.13	0.0	0.0	852009	0	852009	0	852009	0	1,175.13
7190	TXC	GA	82 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	190.00	0.0	0.0	852009	0	852009	0	852009	0	190.00
7190	TXC	GA	82 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	2,141.53	0.0	0.0	852009	0	852009	0	852009	0	2,141.53
7190	TXC	GA	83 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Jul-09	659.48	0.0	0.0	852009	0	852009	0	852009	0	659.48
7190	TXC	GA	83 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Apr-09	730.20	0.0	0.0	852009	0	852009	0	852009	0	730.20
7190	TXC	GA	84 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Mar-09	879.84	0.0	0.0	852009	0	852009	0	852009	0	879.84
7190	TXC	GA	84 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Apr-09	736.20	0.0	0.0	852009	0	852009	0	852009	0	736.20
7190	TXC	GA	90 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	18,940.00	0.0	0.0	852009	0	852009	0	852009	0	18,940.00
7190	TXC	GA	90 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	274.95	0.0	0.0	852009	0	852009	0	852009	0	274.95
7190	TXC	KY	7 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jul-09	29.12	120.0	79.12	852009	0	852009	0	852009	0	29.12
7190	TXC	KY	28 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jul-09	116.88	150.0	79.12	852009	0	852009	0	852009	0	116.88
7190	TXC	KY	109 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	2,381.39	164,452.65	7,889.49	852009	0	852009	0	852009	0	2,381.39
7190	TXC	KY	27 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	1,123.47	66,740.5	1,081.86	852009	0	852009	0	852009	0	1,123.47
7190	TXC	KY	31 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	187.21	100.0	157.71	852009	0	852009	0	852009	0	187.21
7190	TXC	KY	31 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	1,418.24	13,811.93	1,123.47	852009	0	852009	0	852009	0	1,418.24
7190	TXC	KY	31 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	1,746.12	23,013.22	1,522.19	852009	0	852009	0	852009	0	1,746.12
7190	TXC	KY	30 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	231.47	24,871.13	81.22	852009	0	852009	0	852009	0	231.47
7190	TXC	KY	7 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	83.22	100.0	33.22	852009	0	852009	0	852009	0	83.22
7190	TXC	KY	2 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	204.70	190.0	206.05	852009	0	852009	0	852009	0	204.70
7190	TXC	KY	15 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	624.14	50.0	499.12	852009	0	852009	0	852009	0	624.14
7190	TXC	KY	23 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	3,514.27	25,404.05	4,033.47	852009	0	852009	0	852009	0	3,514.27
7190	TXC	KY	35 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	1,470.46	0.0	0.0	852009	0	852009	0	852009	0	1,470.46
7190	TXC	KY	35 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	416.10	0.0	0.0	852009	0	852009	0	852009	0	416.10
7190	TXC	KY	22 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	545.43	0.0	0.0	852009	0	852009	0	852009	0	545.43
7190	TXC	KY	9 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	374.65	0.0	0.0	852009	0	852009	0	852009	0	374.65
7190	TXC	KY	26 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	1,185.98	0.0	0.0	852009	0	852009	0	852009	0	1,185.98
7190	TXC	KY	26 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	1,511.42	0.0	0.0	852009	0	852009	0	852009	0	1,511.42
7190	TXC	KY	1 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Jun-09	36.28	0.0	0.0	852009	0	852009	0	852009	0	36.28
7190	TXC	KY	48 CGM	DR	DF	LINE CONNECTION CHARGE WALKER	LCOW	Y	Mar-09	7,228.99	0.0	0.0	852009	0	852009	0	852009	0	7,228.99
7190	TXC	LA	78 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	175.83	87,866.67	136.04	852009	0	852009	0	852009	0	175.83
7190	TXC	LA	85 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	3,567.00	58,944.44	2,209.42	852009	0	852009	0	852009	0	3,567.00
7190	TXC	LA	15 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	4,518.46	44,216.93	1,026.44	852009	0	852009	0	852009	0	4,518.46
7190	TXC	LA	27 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	7,821.10	34,236.64	2,712.52	852009	0	852009	0	852009	0	7,821.10
7190	TXC	LA	30 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	1,310.28	36,208.1	1,022.64	852009	0	852009	0	852009	0	1,310.28
7190	TXC	LA	30 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	3,445.24	11,814.42	3,929.24	852009	0	852009	0	852009	0	3,445.24
7190	TXC	LA	121 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jun-09	175.70	100.0	416.20	852009	0	852009	0	852009	0	175.70
7190	TXC	LA	34 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jul-09	1,314.54	100.0	1,344.64	852009	0	852009	0	852009	0	1,314.54
7190	TXC	LA	40 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	1,661.68	100.0	1,664.08	852009	0	852009	0	852009	0	1,661.68
7190	TXC	LA	378 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	13,342.64	55,115.64	12,157.48	852009	0	852009	0	852009	0	13,342.64
7190	TXC	LA	336 CGM	DR	DF	CORRECTIVE ACQ WALK	MARC	Y	Jan-09	484.96	77,500.0	426.96	852009	0	852009	0	852009	0	484.96
7190	TXC	LA	133 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jan-09	4,320.76	0.0	0.0	852009	0	852009	0	852009	0	4,320.76
7190	TXC	LA	61 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Dec-08	2,418.24	0.0	0.0	852009	0	852009	0	852009	0	2,418.24
7190	TXC	LA	16 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	634.24	0.0	0.0	852009	0	852009	0	852009	0	634.24
7190	TXC	LA	12 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Dec-08	510.32	0.0	0.0	852009	0	852009	0	852009	0	510.32
7190	TXC	LA	22 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	872.38	0.0	0.0	852009	0	852009	0	852009	0	872.38
7190	TXC	LA	15 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	554.02	0.0	0.0	852009	0	852009	0	852009	0	554.02
7190	TXC	LA	26 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	3,405.44	0.0	0.0	852009	0	852009	0	852009	0	3,405.44
7190	TXC	LA	36 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	3,591.24	0.0	0.0	852009	0	852009	0	852009	0	3,591.24
7190	TXC	MS	4 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jul-09	16.84	100.0	76.84	852009	0	852009	0	852009	0	16.84
7190	TXC	MS	16 CGM	DR	DF	PR 1522A RETENTION \$5 MONTHLY RECLRING PROMOTION	CRR	Y	Jul-09	42.10	100.0	42.10	852009	0	852009	0	852009	0	42.10
7190	TXC	MS	257 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	10,827.41	24,951.63	10,219.72	852009	0	852009	0	852009	0	10,827.41
7190	TXC	MS	43 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	1,811.58	100.0	1,811.58	852009	0	852009	0	852009	0	1,811.58
7190	TXC	MS	62 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	2,512.08	26,774.19	2,627.80	852009	0	852009	0	852009	0	2,512.08
7190	TXC	MS	7 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	234.91	100.0	234.91	852009	0	852009	0	852009	0	234.91
7190	TXC	MS	58 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	2,105.50	62.0	1,306.03	852009	0	852009	0	852009	0	2,105.50
7190	TXC	MS	8 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Apr-09	337.34	50.0	163.52	852009	0	852009	0	852009	0	337.34
7190	TXC	MS	13 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	647.63	100.0	647.63	852009	0	852009	0	852009	0	647.63
7190	TXC	MS	9 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jul-09	379.17	100.0	379.17	852009	0	852009	0	852009	0	379.17
7190	TXC	MS	67 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jun-09	2,322.71	97,014.93	2,718.45	852009	0	852009	0	852009	0	2,322.71
7190	TXC	MS	52 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jan-09	2,192.76	68,076.67	7,148.63	852009	0	852009	0	852009	0	2,192.76
7190	TXC	MS	71 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jan-09	2,991.23	0.0	0.0	852009	0	852009	0	852009	0	2,991.23
7190	TXC	MS	21 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Jan-09	844.73	0.0	0.0	852009	0	852009	0	852009	0	844.73
7190	TXC	MS	19 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	801.47	0.0	0.0	852009	0	852009	0	852009	0	801.47
7190	TXC	MS	18 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	758.34	0.0	0.0	852009	0	852009	0	852009	0	758.34
7190	TXC	MS	43 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Mar-09	1,811.59	0.0	0.0	852009	0	852009	0	852009	0	1,811.59
7190	TXC	MS	75 CGM	DR	DF	CASHBACK - ACQUISITION	CBA	Y	Feb-09	3,159.75	0.0	0.0	852009	0	852009	0	852009	0	

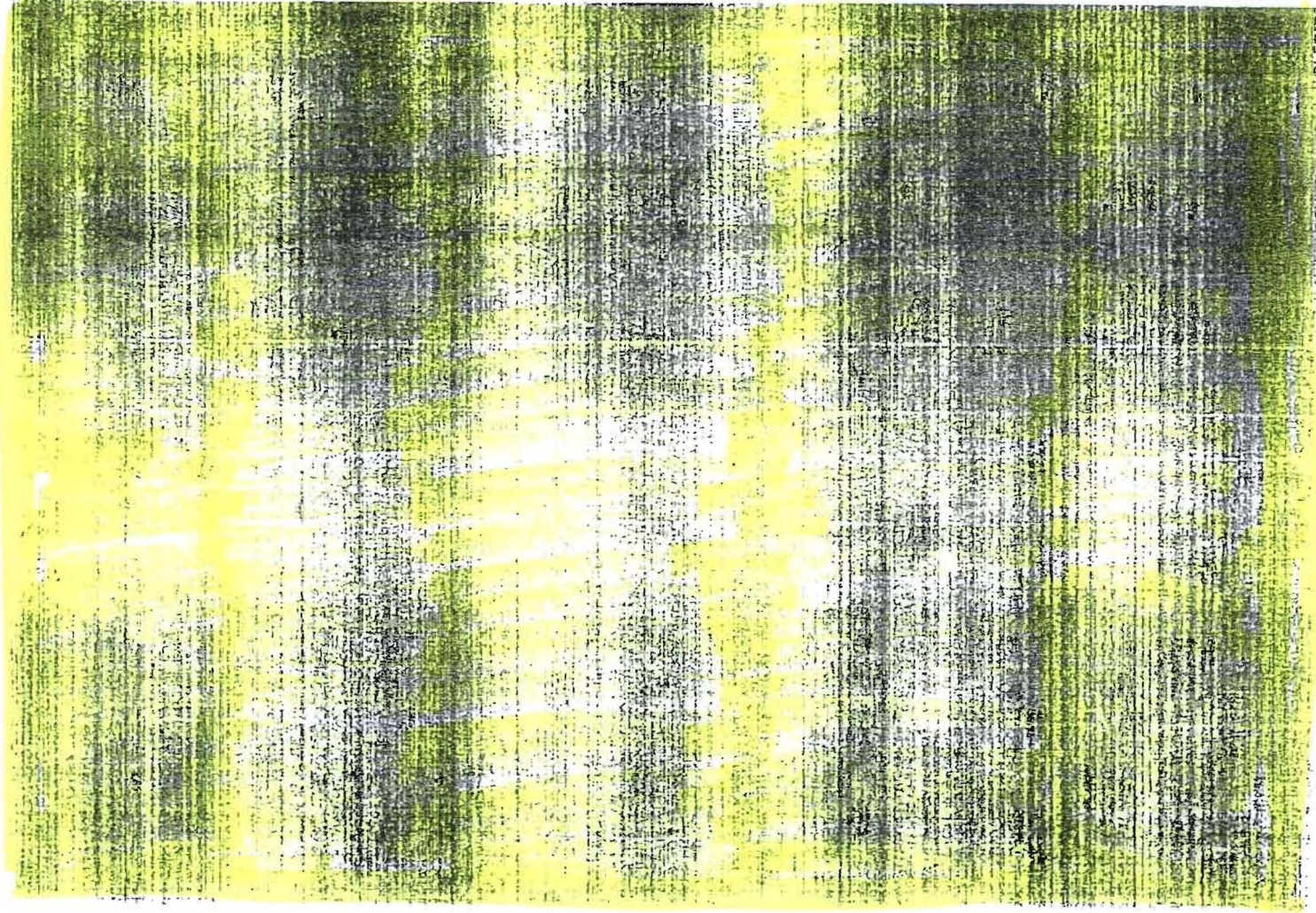
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22405	7040	NC	41 CGM	DR	DR	COMPETITIVE ACQUISITION	MFC Bank	Jul-09	3	11.54	53.45837	5	37.94	7142209	0	9/30/09	3	19.50
22406	7040	NC	17 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	May-09	5	510.25	101	5	510.25	7220209	0	4/30/09	5	450.00
22407	7040	NC	26 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	May-09	5	2376.50	101	5	2376.50	7220209	0	4/30/09	5	2100.00
22408	7040	NC	52 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	2432.50	51.6129	5	1250.00	7202009	0	3/31/09	5	1177.50
22409	7040	NC	19 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	745.75	52.15786	5	471.00	7207009	0	3/31/09	5	274.75
22410	7040	NC	11 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	371.75	100	3	371.75	7312009	0	3/31/09	3	320.00
22411	7040	NC	24 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	942.00	50.67333	3	497.50	7252009	0	3/31/09	3	370.00
22412	7040	NC	73 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	2968.25	54.69714	3	2506.00	7252009	0	3/31/09	3	2620.00
22413	7040	NC	24 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	1276.50	100	3	1276.50	7252009	0	3/31/09	3	1150.00
22414	7040	NC	26 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	2158.00	0	3	632.000	7252009	0	3/31/09	3	2158.00
22415	7040	NC	18 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Dec-08	5	568.75	0	5	432.000	7252009	0	3/31/09	5	668.75
22416	7040	NC	16 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jan-09	5	828.00	0	5	632.000	7252009	0	3/31/09	5	628.00
22417	7040	NC	3 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Dec-08	5	317.75	0	5	302.000	7252009	0	3/31/09	5	317.75
22418	7040	NC	31 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Nov-08	5	1491.00	0	5	992.000	7252009	0	3/31/09	5	1491.00
22419	7040	NC	10 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Feb-09	3	525.50	0	3	525.500	7252009	0	3/31/09	3	478.75
22420	7040	NC	101 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	3	4379.75	0	3	3975.000	7252009	0	3/31/09	3	4100.00
22421	7040	NC	4 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Jul-09	3	744.41	0	3	520.00	7252009	0	3/31/09	3	714.41
22422	7040	NC	120 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Feb-09	3	4710.00	0	3	4500.00	7252009	0	3/31/09	3	4100.00
22423	6030	SC	126 CGM	DR	DR	PR 1622A RETENTION \$5 MONTHLY RECURRING PROMOTION	CRB	Jul-09	5	539.76	100	5	336.76	7142009	0	3/31/09	5	410.00
22424	6030	SC	191 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	1491.00	AC 28971	5	12.69520	7142009	0	3/31/09	5	7044.00
22425	6030	SC	244 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	16294.40	94.2523	5	9799.00	7142009	0	3/31/09	5	136.00
22426	6030	SC	353 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	14910.00	89	5	13120.80	7142009	0	3/31/09	5	1780.20
22427	6030	SC	233 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	9426.80	93.14163	5	9440.00	7142009	0	3/31/09	5	85.00
22428	6030	SC	12 CGM	DR	DR	COMPETITIVE ACQUISITION	MFC Bank	Jul-09	3	29.40	8.31131	3	15.00	7142009	0	3/31/09	3	18.10
22429	6030	SC	34 CGM	DR	DR	PR 1622A RETENTION \$5 MONTHLY RECURRING PROMOTION	CRB	Jul-09	3	161.88	100	3	101.48	7142009	0	3/31/09	3	161.88
22430	6030	SC	68 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	2896.80	100	5	2495.00	7222009	0	3/31/09	5	2896.80
22431	6030	SC	185 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	7481.00	193.2027	5	7114.70	7222009	0	3/31/09	5	7481.00
22432	6030	SC	160 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	7071.60	56.2241	5	7093.50	7202009	0	3/31/09	5	7071.60
22433	6030	SC	58 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	2170.80	68.90507	5	1704.00	7202009	0	3/31/09	5	168.60
22434	6030	SC	32 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jun-09	5	2641.20	56.7215	5	2566.00	7202009	0	3/31/09	5	2641.20
22435	6030	SC	113 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jun-09	5	8241.60	51.19123	5	7497.60	7202009	0	3/31/09	5	724.00
22436	6030	SC	175 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jun-09	5	7456.00	51.42057	5	6517.60	7202009	0	3/31/09	5	6523.00
22437	6030	SC	8 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jun-09	5	3162.60	37.07442	5	3174.80	7202009	0	3/31/09	5	3025.80
22438	6030	SC	233 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	7395.00	0	3	6100.00	7252009	0	3/31/09	3	7395.00
22439	6030	SC	113 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jan-09	5	1466.00	0	5	635.000	7242009	0	3/31/09	5	1466.00
22440	6030	SC	51 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jan-09	5	1372.00	0	5	672.000	7242009	0	3/31/09	5	1372.00
22441	6030	SC	55 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Feb-09	3	2243.00	0	3	872.000	7242009	0	3/31/09	3	2243.00
22442	6030	SC	127 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	7412.00	0	5	672.000	7242009	0	3/31/09	5	7412.00
22443	6030	SC	117 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Jul-09	3	431.00	0	3	692.000	7252009	0	3/31/09	3	431.00
22444	6030	SC	15 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Apr-09	5	627.24	0	5	692.000	7252009	0	3/31/09	5	627.24
22445	6030	SC	19 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Jul-09	3	744.61	0	3	852.000	7252009	0	3/31/09	3	744.61
22446	6030	SC	276 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Feb-09	3	11485.40	0	3	9620.00	7252009	0	3/31/09	3	11485.40
22447	6150	TN	204 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	11208.00	90.48296	3	10794.00	7142009	0	3/31/09	3	11340.00
22448	6150	TN	9 CGM	DR	DR	PR 1622A RETENTION \$5 MONTHLY RECURRING PROMOTION	CRB	Jul-09	5	37.80	100	5	37.80	7142009	0	3/31/09	5	37.80
22449	6150	TN	38 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	159.60	100	5	159.60	7142009	0	3/31/09	5	159.60
22450	6150	TN	100 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	14700.00	44	5	12498.00	7142009	0	3/31/09	5	2182.00
22451	6150	TN	114 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	5	1258.00	99.42251	5	4745.00	7142009	0	3/31/09	5	42.00
22452	6150	TN	166 CGM	DR	DR	COMPETITIVE ACQUISITION	MFC Bank	Jul-09	3	278.68	31.3494	3	104.16	7142009	0	3/31/09	3	174.72
22453	6150	TN	39 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	May-09	5	1638.00	101	5	1638.00	7222009	0	3/31/09	5	1638.00
22454	6150	TN	145 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	6790.00	53.44218	5	5382.00	7222009	0	3/31/09	5	1008.00
22455	6150	TN	156 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	6552.00	42.30769	5	2772.00	7222009	0	3/31/09	5	3180.00
22456	6150	TN	44 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Apr-09	5	1418.00	47.72727	5	882.00	7222009	0	3/31/09	5	796.00
22457	6150	TN	44 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	1448.20	95.45455	3	1764.00	7217009	0	3/31/09	3	84.00
22458	6150	TN	44 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	1448.00	100	3	1448.00	7217009	0	3/31/09	3	1448.00
22459	6150	TN	118 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	1556.00	86.93025	3	4410.00	7222009	0	3/31/09	3	546.00
22460	6150	TN	139 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jul-09	3	3712.00	21.91116	3	2260.00	7222009	0	3/31/09	3	168.00
22461	6150	TN	104 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jan-09	5	4368.00	0	5	602.000	7252009	0	3/31/09	5	4368.00
22462	6150	TN	4 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Dec-08	5	768.00	0	5	602.000	7252009	0	3/31/09	5	768.00
22463	6150	TN	43 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Jan-09	5	1306.00	0	5	602.000	7252009	0	3/31/09	5	1306.00
22464	6150	TN	1 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Dec-08	5	42.00	0	5	602.000	7252009	0	3/31/09	5	42.00
22465	6150	TN	31 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	1302.00	0	5	872.000	7252009	0	3/31/09	5	1302.00
22466	6150	TN	33 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Feb-09	3	1396.00	0	3	872.000	7252009	0	3/31/09	3	1396.00
22467	6150	TN	115 CGM	DR	DR	CASHBACK - ACQUISITION	CBA	Mar-09	5	872.00	0	5	872.000	7252009	0	3/31/09	5	872.00
22468	6150	TN	11 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Jun-09	5	477.25	0	5	852.000	7252009	0	3/31/09	5	477.25
22469	6150	TN	15 CGM	DR	DR	LINE CONNECTION CHARGE WAIVER	LECW	Jul-09										

# Exhibit 5(c)

CLEC Name Promo Month Promo Name

Q Acct Denied Count Total Denied CR





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DPI	Jul-2009	CASHBACK - ACQUISITION	133	\$5,566.05
DPI	Jul-2009	CASHBACK - ACQUISITION	125	\$5,325.00
DPI	Jul-2009	CASHBACK - ACQUISITION	171	\$6,814.35
DPI	Jul-2009	CASHBACK - ACQUISITION	99	\$4,158.00
DPI	Jul-2009	CASHBACK - ACQUISITION	13	\$508.17
DPI	Jul-2009	CASHBACK - ACQUISITION	12	\$471.00
DPI	Jul-2009	CASHBACK - ACQUISITION	1	\$39.09
DPI	Jul-2009	PR 1622A RETENTION \$5 MONTHLY RECURRING PROMOTION	4	\$16.76
DPI	Jul-2009	CASHBACK - ACQUISITION	23	\$957.03
DPI	Jul-2009	CASHBACK - ACQUISITION	15	\$631.95
DPI	Jul-2009	COMPETITIVE ACQ MRC	11	\$18.70
DPI	Jul-2009	COMPETITIVE ACQ MRC	1	\$1.59
DPI	Jul-2009	COMPETITIVE ACQ MRC	11	\$17.16
DPI	Jul-2009	COMPETITIVE ACQ MRC	96	\$152.64
DPI	Jul-2009	COMPETITIVE ACQ MRC	20	\$15.60
DPI	Jul-2009	COMPETITIVE ACQ MRC	104	\$174.72
DPI	Jul-2009	COMPETITIVE ACQ MRC	31	\$47.16
DPI	Jul-2009	PR 1622A RETENTION \$5 MONTHLY RECURRING PROMOTION	2	\$7.96
DPI	May-2009	CASHBACK - ACQUISITION	2	\$84.26
DPI	May-2009	CASHBACK - ACQUISITION	31	\$1,297.35
DPI	May-2009	CASHBACK - ACQUISITION	68	\$2,709.80
DPI	May-2009	CASHBACK - ACQUISITION	6	\$237.84
DPI	May-2009	CASHBACK - ACQUISITION	24	\$1,008.00
DPI	May-2009	CASHBACK - ACQUISITION	7	\$291.27
DPI	May-2009	CASHBACK - ACQUISITION	18	\$766.80
DPI	Apr-2009	CASHBACK - ACQUISITION	2	\$78.18
DPI	Apr-2009	CASHBACK - ACQUISITION	12	\$469.08
DPI	Apr-2009	CASHBACK - ACQUISITION	113	\$4,746.00
DPI	Apr-2009	CASHBACK - ACQUISITION	91	\$3,876.60

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DPI	Apr-2009	CASHBACK - ACQUISITION	37	\$1,452.25
DPI	Apr-2009	CASHBACK - ACQUISITION	137	\$5,459.45
DPI	Apr-2009	CASHBACK - ACQUISITION	19	\$753.16
DPI	Apr-2009	CASHBACK - ACQUISITION	4	\$159.40
DPI	Apr-2009	CASHBACK - ACQUISITION	16	\$665.76
DPI	Apr-2009	CASHBACK - ACQUISITION	23	\$968.99
DPI	Apr-2009	CASHBACK - ACQUISITION	2	\$78.18
DPI	Apr-2009	CASHBACK - ACQUISITION	90	\$3,766.50
DPI	Jun-2009	CASHBACK - ACQUISITION	7	\$277.48
DPI	Jun-2009	CASHBACK - ACQUISITION	24	\$1,022.40
DPI	Jun-2009	CASHBACK - ACQUISITION	43	\$1,713.55
DPI	Jun-2009	CASHBACK - ACQUISITION	1	\$39.25
DPI	Jun-2009	CASHBACK - ACQUISITION	31	\$1,297.35
DPI	Jun-2009	CASHBACK - ACQUISITION	11	\$462.00
DPI	Jun-2009	CASHBACK - ACQUISITION	1	\$41.61
DPI	Jun-2009	CASHBACK - ACQUISITION	1	\$42.13
DPI	Jul-2009	CASHBACK - ACQUISITION	19	\$753.16
DPI	Jul-2009	COMPETITIVE ACQ. FRC	215	\$319.45
DPI	Jan-2009	CASHBACK - ACQUISITION	343	\$14,611.80
DPI	Jan-2009	CASHBACK - ACQUISITION	535	\$21,319.75
DPI	Jan-2009	CASHBACK - ACQUISITION	22	\$859.98
DPI	Jan-2009	CASHBACK - ACQUISITION	125	\$4,955.00
DPI	Jan-2009	CASHBACK - ACQUISITION	147	\$6,174.00
DPI	Dec-2008	CASHBACK - ACQUISITION	74	\$2,933.36
DPI	Jan-2009	CASHBACK - ACQUISITION	7	\$278.95
DPI	Jan-2009	CASHBACK - ACQUISITION	72	\$2,826.00
DPI	Jan-2009	CASHBACK - ACQUISITION	295	\$12,345.75
DPI	Jan-2009	CASHBACK - ACQUISITION	2	\$78.18
DPI	Dec-2008	CASHBACK - ACQUISITION	8	\$334.80
DPI	Dec-2008	CASHBACK - ACQUISITION	18	\$706.50
DPI	Dec-2008	CASHBACK - ACQUISITION	5	\$210.00
DPI	Jan-2009	CASHBACK - ACQUISITION	92	\$3,875.96

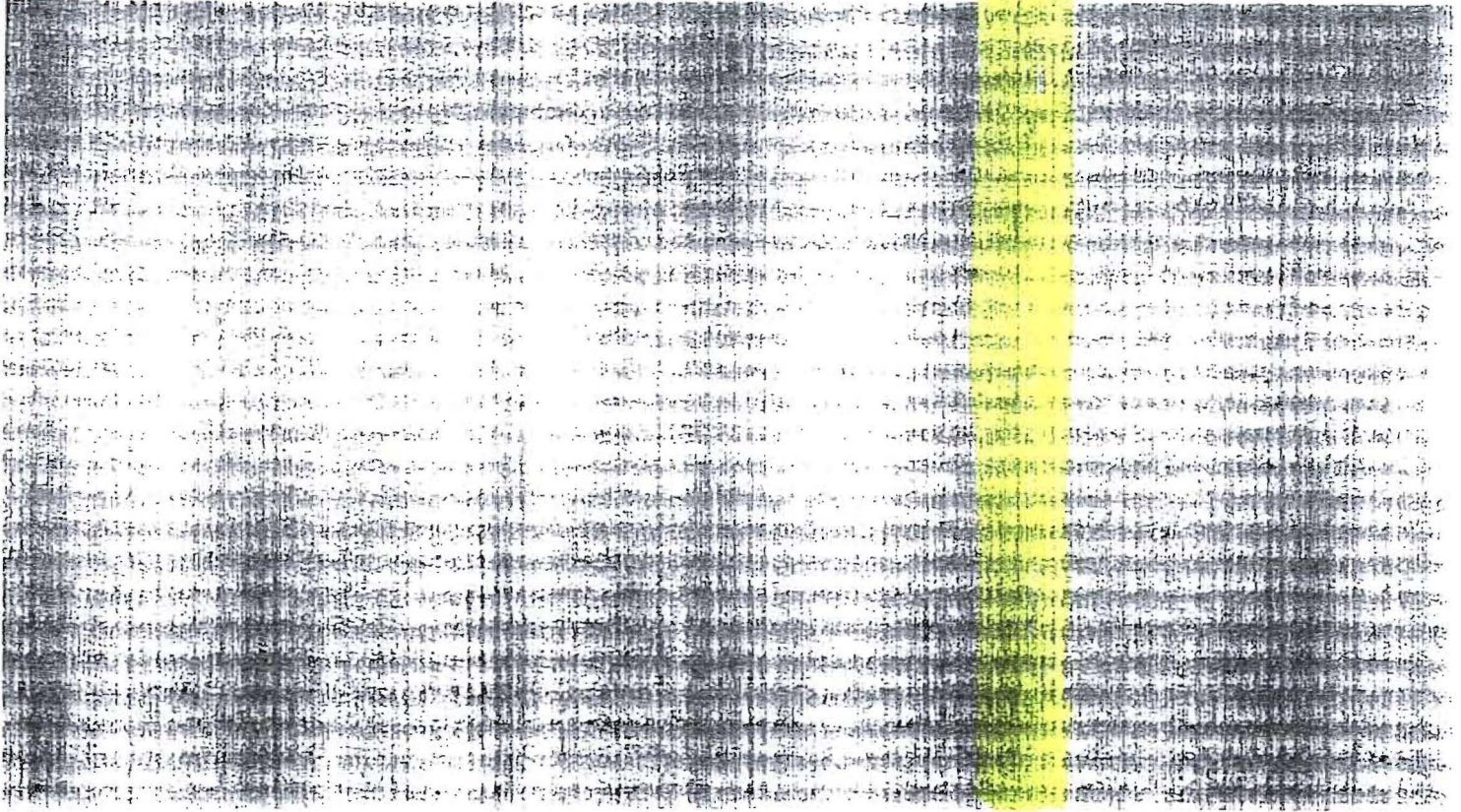
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DPI	Jan-2009	CASHBACK - ACQUISITION	55	\$2,288.55
DPI	Mar-2009	CASHBACK - ACQUISITION	147	\$6,174.00
DPI	Mar-2009	CASHBACK - ACQUISITION	13	\$518.05
DPI	Mar-2009	CASHBACK - ACQUISITION	311	\$12,393.35
DPI	Mar-2009	CASHBACK - ACQUISITION	178	\$7,582.80
DPI	Mar-2009	CASHBACK - ACQUISITION	147	\$5,769.75
DPI	Mar-2009	CASHBACK - ACQUISITION	7	\$273.63
DPI	Mar-2009	CASHBACK - ACQUISITION	118	\$4,677.52
DPI	Mar-2009	CASHBACK - ACQUISITION	5	\$195.45
DPI	Mar-2009	CASHBACK - ACQUISITION	50	\$2,080.50
DPI	Feb-2009	CASHBACK - ACQUISITION	542	\$21,598.70
DPI	Mar-2009	CASHBACK - ACQUISITION	62	\$2,612.06
DPI	Feb-2009	CASHBACK - ACQUISITION	238	\$9,960.30
DPI	Feb-2009	CASHBACK - ACQUISITION	334	\$14,228.40
DPI	Feb-2009	CASHBACK - ACQUISITION	28	\$1,094.52
DPI	Feb-2009	CASHBACK - ACQUISITION	10	\$398.50
DPI	Feb-2009	CASHBACK - ACQUISITION	130	\$5,102.50
DPI	Mar-2009	CASHBACK - ACQUISITION	170	\$7,114.50
DPI	Feb-2009	CASHBACK - ACQUISITION	151	\$5,985.64
DPI	Feb-2009	CASHBACK - ACQUISITION	193	\$8,106.00
DPI	Feb-2009	CASHBACK - ACQUISITION	58	\$2,413.38
DPI	Feb-2009	CASHBACK - ACQUISITION	93	\$3,918.09
DPI	Mar-2009	CASHBACK - ACQUISITION	42	\$1,641.78
DPI	Jul-2009	LINE CONNECTION CHARGE WAIVER	18	\$659.88
DPI	Jul-2009	LINE CONNECTION CHARGE WAIVER	11	\$431.09
DPI	Jul-2009	LINE CONNECTION CHARGE WAIVER	4	\$144.44
DPI	Jun-2009	LINE CONNECTION CHARGE WAIVER	20	\$733.20
DPI	Jun-2009	LINE CONNECTION CHARGE WAIVER	20	\$696.40
DPI	Apr-2009	LINE CONNECTION CHARGE WAIVER	15	\$627.04
DPI	Jun-2009	LINE CONNECTION CHARGE WAIVER	4	\$153.12
DPI	Jun-2009	LINE CONNECTION CHARGE WAIVER	11	\$477.25
DPI	Jul-2009	LINE CONNECTION CHARGE WAIVER	15	\$622.50

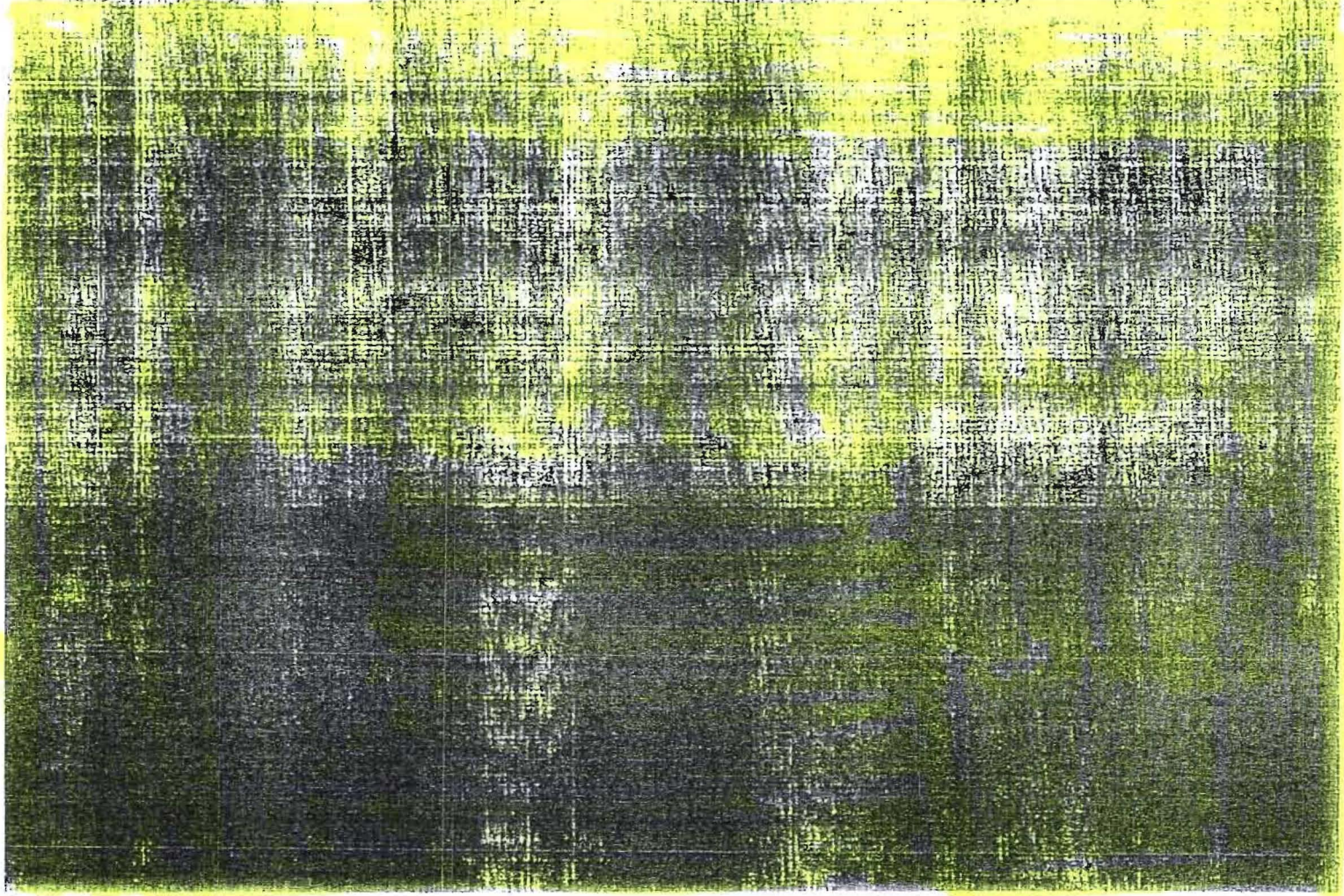
0

DPI	May-2009	LINE CONNECTION CHARGE WAIVER	24	\$879.84
DPI	Apr-2009	LINE CONNECTION CHARGE WAIVER	10	\$415.00
DPI	Jun-2009	LINE CONNECTION CHARGE WAIVER	18	\$744.61
DPI	May-2009	LINE CONNECTION CHARGE WAIVER	1	\$38.28
DPI	Apr-2009	LINE CONNECTION CHARGE WAIVER	20	\$710.20
DPI	Feb-2009	CASHBACK - ACQUISITION	6	\$234.54
DPI	Feb-2009	CASHBACK - ACQUISITION	3	\$117.27



# Exhibit 5(d)

Tracking Num (3 Acc)    TN    Status    Denial Reason    CLEC Name    Promo Month    Promo Name    SO    SO Date    TBR    Requested CR Amt



B

32793	205Q888437	20525	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1B7PH56	2009-06-15	\$24.23	\$41.85
32793	205Q888437	205297	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1B730T0	2009-05-26	\$24.23	\$41.85
32793	205Q888437	205788	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N113Y0C0	2009-06-12	\$24.23	\$41.85
32793	205Q888437	251246	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1BR8YB6	2009-07-06	\$24.23	\$41.85
32793	205Q888437	251578	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N111XQQ7	2009-06-12	\$24.23	\$41.85
32793	205Q888437	251578	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N188G6X4	2009-07-02	\$24.23	\$41.85
32793	205Q888437	251578	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N16J0463	2009-07-02	\$24.23	\$41.85
32793	205Q888437	251580	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1CPB089	2009-07-06	\$24.23	\$41.85
32793	205Q888437	251602	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N112DF09	2009-07-07	\$24.23	\$41.85
32793	205Q888437	251621	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N11G81R6	2009-07-07	\$24.23	\$41.85
32793	205Q888437	251625	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N13WNQD8	2009-06-30	\$24.23	\$41.85
32793	205Q888437	251653	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1CP2256	2009-06-23	\$24.23	\$41.85
32793	205Q888437	251653	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N14GWK15	2009-06-19	\$24.23	\$41.85
32793	205Q888437	251653	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N19GF784	2009-07-01	\$24.23	\$41.85
32793	205Q888437	251661	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N155C8G6	2009-06-19	\$24.23	\$41.85
32793	205Q888437	251662	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N18C3TK4	2009-06-30	\$24.23	\$41.85
32793	205Q888437	251937	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N178DW28	2009-07-01	\$24.23	\$41.85
32793	205Q888437	251937	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1C0P3V7	2009-06-10	\$24.23	\$41.85
32793	205Q888437	251937	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1D2QP33	2009-06-16	\$24.23	\$41.85
32793	205Q888437	251937	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N13DQ8M7	2009-06-17	\$24.23	\$41.85
32793	205Q888437	256234	D	Service Order # did not match	DPI	Jul-2009	CASHBACK - ACQUISITION	T14RBX76	2009-07-06	\$24.23	\$41.85
32793	205Q888437	256234	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1DXP4W9	2009-07-06	\$24.23	\$41.85
32793	205Q888437	256234	D	Disqualified due to customer coming from same company	DPI	Jul-2009	CASHBACK - ACQUISITION	N1DG6203	2009-06-15	\$24.23	\$41.85
32793	205Q888437	256234	D	Service Order # did not match	DPI	Jul-2009	CASHBACK - ACQUISITION	T12M32D7	2009-06-26	\$24.23	\$41.85

# Exhibit 5(e)



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B

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2  
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**From:** Bracy, Nicole  
**Sent:** Tuesday, October 27, 2009 10:42 AM  
**To:** [Redacted]  
**Subject:** [Redacted]

**Attachments:** claimid 2193538.xls

See the attached.

*Nicole Bracy  
Resale Product Manager  
AT&T Operations, Inc.  
675 W Peachtree St, NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)*

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---

**From:** Bracy, Nicole  
**Sent:** Monday, November 24, 2008 12:56 PM  
**To:** 'Beth Murphy'  
**Cc:** Allen, Advernull; 'Wesley, Jose'; 'Steve Watson'  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Beth,

4  
5

The service orders for each of the examples were examined and the findings are included in column N of the attached. Out of the 7 examples, all were correctly rejected except line item 8. For line item 8, it appears a dPi customer (William [Redacted]) had the phone number in 07/2007 and disconnected in 09/2007, then another dPi customer ([Redacted] William) reconnected the phone number in 04/2008 and disconnected in 06/2008. This scenario should not have been rejected and I've discussed this issue with my technical person. The system checks for use of the same name and in this scenario, the system recognized "William" in both of the customers' names. The technical person is researching data to determine other requests that fit this scenario, which should be a very small percentage. I'll let you know of the findings.

I'm sorry for any inconvenience and will work with you to make sure we resubmit any requests that fit this scenario. Let me know if you have any questions.

*Nicole Bracy  
Resale Product Manager  
AT&T Southeast*

10/27/2009

14

Thanks!

Beth Murphy  
CGM, LLC  
bdmurp@cgminc.com  
678-389-6022

---

**From:** Bracy, Nicole [mailto:nb0183@att.com]  
**Sent:** Wednesday, November 19, 2008 10:55 AM  
**To:** Beth Murphy  
**Cc:** Allen, Advernell; Wesley, Jose; Steve Watson  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Beth,

I will review the examples provided and get back to you by the end of the week.

Thanks!

*Nicole Bracy  
Resale Product Manager  
AT&T Southeast  
675 W Peachtree St. NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)*

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---

**From:** Beth Murphy [mailto:bdmurp@cgminc.com]  
**Sent:** Monday, November 17, 2008 3:45 PM  
**To:** Bracy, Nicole  
**Cc:** Allen, Advernell; 'Wesley, Jose'; 'Steve Watson'  
**Subject:** Examples of Denied Cashbacks outside of 10 window - DPI

Hi Nicole,  
Attached are some examples of denied promos for Cashback Acquisitions where we disagree with the denial because the line was disconnected from DPI for more than 10 days. These TN's are from BS audit #10557. See my notes in column G.

When you send more audits over I will be able to do some more research. Right now all I have are audits from May 2008.

Please let me know if you have any questions.

Thanks!  
Beth

10/27/2009

Beth Murphy  
CGM, LLC  
bdmurr@cgmlnc.com  
678-389-6022

10/27/2009

DPI  
2023-0  
CSKEY  
CGM Cluster ID:  
2182538  
BAL: 7060443437

A B C D E F G H I J K L M N

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Bill Date	Claim Detail ID	BTM	WTH	USOC	Line Description	REMARKS	Rate Charged	Claim Quantity	Claim Amount	Qtrs Added	Action Date	Action Reference
5/8/2008	27797872	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	This was a new contract on 04/09/2008 per PON 205640716553 and SON NP182WV9. Line disconnected on 03/24/2008 per PON DSC69783125 and SON DP4075J9		1	\$39.85	5/9/2008	4/9/2008	NP182WV9
5/8/2008	27797896	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	new line 04/30/2008 per SON NPOTNM44 and PON 20504291848319. line was previously with DPI in 2007 but was disconnected on 09/08/2007 per PON 505070570 and SON DP0108F3		1	\$39.85	5/9/2008	4/30/2008	NPOTNM44
5/8/2008	27797922	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	Line is brand new - never billed with DPI before. Converted to DPI on 04/18/2008 per PON 20804161106594 and SON CPGF73J8	\$4.55	1	\$39.85	5/9/2008	4/22/2008	NP9020L2
5/8/2008	27797925	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	2 scos 04/06/2008 and reoc 05/01/2008 per PON 20804301512317 and SON NP6897Z5		1	\$39.85	5/9/2008	5/1/2008	NP6897Z5
5/8/2008	27797926	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	new line 04/11/2008 per PON 20804111131400 and SON NPM486J9. line was previously with DPI but disconnected 02/22/2008 and DPI went from back		1	\$39.85	5/9/2008	4/11/2008	NPM486J9
5/8/2008	27797931	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	3 scos 04/08/2008 per SON DPC223J9 and reoc 04/28/2008 per SON NP88D4C8		1	\$39.85	5/9/2008	4/28/2008	NP88D4C8
5/8/2008	27798003	229278	229278	PAMAS	AV-LCCW-Disqualified due to customer coming from same company	line placed on 04/29/2008 and reoc on 05/01/2008 per SON NP56DQ54 and PON 20804321502566		1	\$39.85	5/9/2008	5/12/2008	NP56DQ54

BT on 10/2007 and disconnected 2/11/08 went to SPI on same day and disconnected on 3/24/08. 4/9/08 SPI reconnected and disconnected 5/19/08;  
SPI on 4/30/08 and disconnected 5/9/08. 6/11/08 SPI reconnected and disconnected 8/19/08.  
[REDACTED] on 2/14/08 to 4/15/08. 4/15/08 SPI and disconnected 4/21/08. 4/22/08 SPI reconnected and disconnected on 5/28/08.  
SPI on 12/29/08 and disconnected 4/8/08. 5/1/08 SPI reconnected and disconnected 7/6/08. 7/21/08 SPI reconnected.  
[REDACTED] disconnected 2/22/08 and then reconnected 4/20/08 then disconnected 06/20/08  
SPI on 1/28/08 and disconnected 4/8/08. 4/28/08 SPI reconnected and disconnected 7/7/08.  
SPI on 11/25/07 and disconnected 4/9/08. 5/1/08 SPI reconnected and disconnected 5/5/08. 7/16/08 SPI reconnected and disconnected 8/25/08. 8/26/08 to [REDACTED] and disconnected 10/24/08

# Exhibit 5(f)

1 A B

From: Bracy, Nicole  
Sent: Tuesday, October 27, 2009 10:52 AM

2 To: [Redacted]

3 Subject: [Redacted]

4 [Redacted]

5 [Redacted]

Nicole Bracy  
Resale Product Manager  
AT&T Operations, Inc  
675 W Peachtree St. NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)

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From: Bracy, Nicole  
Sent: Thursday, December 11, 2008 4:44 PM  
To: 'Beth Murphy'; 'Steve Watson'  
Cc: Allen, Advernull; 'Wesley, Jose'; 'O'Roark, Thomas'; 'Chuck Campbell'  
Subject: RE: Examples of Denied Cashbacks outside of 10 window - DPJ

Beth and Steve,

6  
7 I've re-looked at line 9 on the spreadsheet and our records show that the line was initially a customer of [Redacted] and disconnected on 4/16/08 and a new customer to dPi on 4/16/08 and disconnected on 4/21/08. Then the line reconnected with dPi on 4/22/08, in which the promotion was submitted for the N order on the second connection. In this instance, the promotion request was correctly denied. The logic in the system, which is based on the promotion eligibility requirements, recognized that dPi submitted two N orders for the line and only one qualifies for the competitive acquisition promotion. As for lines 7, 10, 11, 12 and 13, these are not competitive acquisitions according to the eligibility requirements of the promotion. As you pointed out in your email, a customer has to have a wireline or equivalent service with another carrier to qualify. AT&T's records do not show that the line had been ported to another carrier. The records show connects, disconnects, and reconnects all with dPi as the carrier which does not constitute a competitive acquisition. If you have some additional examples you want researched, please provide them to me. Let me know if you have any further questions.

Thanks!

10/27/2009

17

# Exhibit 5(f)

1      A                      B  
[Redacted]

From: Bracy, Nicole  
Sent: Tuesday, October 27, 2009 10:52 AM  
To: [Redacted]  
Subject: [Redacted]

2  
3

4  
5

[Redacted]

Nicole Bracy  
Resale Product Manager  
AT&T Operations, Inc  
675 W Peachtree St. NE  
Room 34591  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)

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From: Bracy, Nicole  
Sent: Thursday, December 11, 2008 4:44 PM  
To: 'Beth Murphy'; 'Steve Watson'  
Cc: Allen, Advernal; 'Wesley, Jose'; 'O'Roark, Thomas'; 'Chuck Campbell'  
Subject: RE: Examples of Denied Cashbacks outside of 10 window - dPi

Beth and Steve,

6  
7

I've re-looked at line 9 on the spreadsheet and our records show that the line was initially a customer of [Redacted] and disconnected on 4/16/08 and a new customer to dPi on 4/16/08 and disconnected on 4/21/08. Then the line reconnected with dPi on 4/22/08, in which the promotion was submitted for the N order on the second connection. In this instance, the promotion request was correctly denied. The logic in the system, which is based on the promotion eligibility requirements, recognized that dPi submitted two N orders for the line and only one qualifies for the competitive acquisition promotion. As for lines 7, 10, 11, 12 and 13, these are not competitive acquisitions according to the eligibility requirements of the promotion. As you pointed out in your email, a customer has to have a wireline or equivalent service with another carrier to qualify. AT&T's records do not show that the line had been ported to another carrier. The records show connects, disconnects, and reconnects all with dPi as the carrier which does not constitute a competitive acquisition. If you have some additional examples you want researched, please provide them to me. Let me know if you have any further questions.

Thanks!

10/27/2009



*Nicole Bracy*  
*Resale Product Manager*  
*AT&T Southeast*  
*675 W Peachtree St. NE*  
*Room 34S91*  
*Atlanta, GA 30375*  
*404.927.7596 (v)*  
*404.529.7839 (fax)*

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---

**From:** Bracy, Nicole  
**Sent:** Friday, December 05, 2008 10:13 AM  
**To:** 'Beth Murphy'; 'Steve Watson'  
**Cc:** Allen, Advernull; 'Wesley, Jose'; 'O'Roark, Thomas'; 'Chuck Campbell'  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Beth,

I'm sorry but I'm still researching. I should have a response to you on Monday or Tuesday of next week.

Thanks!

*Nicole Bracy*  
*Resale Product Manager*  
*AT&T Southeast*  
*675 W Peachtree St. NE*  
*Room 34S91*  
*Atlanta, GA 30375*  
*404.927.7596 (v)*  
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---

**From:** Beth Murphy [mailto:[bdmurp@cgminc.com](mailto:bdmurp@cgminc.com)]  
**Sent:** Friday, December 05, 2008 9:57 AM  
**To:** Bracy, Nicole; 'Steve Watson'  
**Cc:** Allen, Advernull; 'Wesley, Jose'; 'O'Roark, Thomas'; 'Chuck Campbell'  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

10/27/2009

Hi Nicole,  
Have you been able to research Steve's questions? We are awaiting your feedback.

Thank you,

Beth Murphy  
CGM, LLC  
bdmurf@cgminc.com  
678-389-6022

---

**From:** Bracy, Nicole [mailto:nb0183@att.com]  
**Sent:** Tuesday, November 25, 2008 9:46 AM  
**To:** Steve Watson; Beth Murphy  
**Cc:** Allen, Advernaill; Wesley, Jose; O'Roark, Thomas; Chuck Campbell  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Steve,

I'll research your questions and get back to you next week.

Thanks!

Nicole Bracy  
Resale Product Manager  
AT&T Southeast  
675 W Peachtree St. NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)

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---

**From:** Steve Watson [mailto:swatson@cgminc.com]  
**Sent:** Monday, November 24, 2008 8:43 PM  
**To:** Bracy, Nicole; 'Beth Murphy'  
**Cc:** Allen, Advernaill; 'Wesley, Jose'; 'O'Roark, Thomas'; 'Chuck Campbell'  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Hello Nicole,

Thank you for your research and response. I have a couple of questions about your findings. On line 9 colored blue a customer is being converted from another company. This would be simply the best example of a Competitive Acquisition, it came from another company. Just because your data showed this customer had been previously with DPI at some time in the past would not disqualify this promotion claim. It would be impossible to convert a line from the same company. Some of the programming goes back to Keith Deason when he was the one responsible to create the current logic. This logic never went through any type of sanity check and has created a lot improper denials for our clients prior to your tenure. On the the last 5 rejection colored tan can AT&T

10/27/2009

A

positively show that these customer never had some type of service with another provider after they were disconnect until the time they were reconnected? The Competitive Acquisition language is real clear that I have copied from the Florida tariff which is consistent in all other 8 states;

### Promotion Restrictions/Eligibility Requirements

1. Customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory.

Final question is the promotion claims on line 7, 10, 11, 12, and 13 colored tan at what length of time would these lines be approved, 10 days, 20 days, 1 month, 6 months, 1 year, 2 years or greater than 2 years? At some point you, me and AT&T would have to believe these end users were being provided some type communication service during certain length of time? Look forward to your response. Sincerely,

**Steve T Watson**  
**CGM / LKT Senior Account Manager**  
 678.389.6031 (V)  
 850.748.2344 (M)  
 850.492.7444 (Fax)

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---

**From:** Bracy, Nicole [mailto:nb0183@att.com]  
**Sent:** Monday, November 24, 2008 11:56 AM  
**To:** Beth Murphy  
**Cc:** Allen, Advernaff; Wesley, Jose; Steve Watson  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Beth,

1  
 2  
 The service orders for each of the examples were examined and the findings are included in column N of the attached. Out of the 7 examples, all were correctly rejected except line item 8. For line item 8, it appears a dPi customer (William █████) had the phone number in 07/2007 and disconnected in 09/2007, then another dPi customer (█████ William) reconnected the phone number in 04/2008 and disconnected in 06/2008. This scenario should not have been rejected and I've discussed this issue with my technical person. The system checks for use of the same name and in this scenario, the system recognized "William" in both of the customers' names. The technical person is researching data to determine other requests that fit this scenario, which should be a very small percentage. I'll let you know of the findings.

I'm sorry for any inconvenience and will work with you to make sure we resubmit any requests that fit this scenario. Let me know if you have any questions.

*Nicole Bracy*  
 Resale Product Manager

10/27/2009

18

*AT&T Southeast  
675 W Peachtree St, NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)*

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---

**From:** Beth Murphy [mailto:[bdmurp@cgminc.com](mailto:bdmurp@cgminc.com)]  
**Sent:** Monday, November 24, 2008 10:34 AM  
**To:** Bracy, Nicole  
**Cc:** Allen, Advernull; 'Wesley, Jose'; 'Steve Watson'  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Hi Nicole,  
Were you able to pull any information about the examples we provided to you for DPI?

Thanks!

Beth Murphy  
CCIM, LLC  
[bdmurp@cgminc.com](mailto:bdmurp@cgminc.com)  
678-389-6022

---

**From:** Bracy, Nicole [mailto:[nb0183@att.com](mailto:nb0183@att.com)]  
**Sent:** Wednesday, November 19, 2008 10:55 AM  
**To:** Beth Murphy  
**Cc:** Allen, Advernull; Wesley, Jose; Steve Watson  
**Subject:** RE: Examples of Denied Cashbacks outside of 10 window - DPI

Beth,

I will review the examples provided and get back to you by the end of the week.

Thanks!

*Nicole Bracy  
Resale Product Manager  
AT&T Southeast  
675 W Peachtree St, NE  
Room 34S91  
Atlanta, GA 30375  
404.927.7596 (v)  
404.529.7839 (fax)*

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**From:** Beth Murphy [mailto:bdmurp@cgminc.com]  
**Sent:** Monday, November 17, 2008 3:45 PM  
**To:** Bracy, Nicole  
**Cc:** Allen, Advernal; 'Wesley, Jose'; 'Steve Watson'  
**Subject:** Examples of Denied Cashbacks outside of 10 window - DPI

Hi Nicole,  
Attached are some examples of denied promos for Cashback Acquisitions where we disagree with the denial because the line was disconnected from DPI for more than 10 days. These TN's are from BS audit #10557. See my notes in column G.

When you send more audits over I will be able to do some more research. Right now all I have are audits from May 2008.

Please let me know if you have any questions.

Thanks!  
Beth

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