

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 02159-10

DISTRIBUTION: _____

Public Service Commission

March 14, 2011

090462-WS

Christian W. Marcelli, Esquire
Rose, Sundstrom & Bentley, LLP
2180 W. State Road 434, Suite 2118
Longwood, FL 32779

Certified Mail
Certified No. 7009 3410 0002 4112 5054

Re: Return of Confidential Document to the Source, Docket No. 090462-WS

Dear Mr. Marcelli:

Commission staff has advised that confidential Document No. 04902-10 be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Handwritten signature of Ann Cole in cursive.

Ann Cole
Commission Clerk

AC: cec
Enclosure

cc: Keino Young, Office of the General Counsel
Bart Fletcher, Division of Economic Regulation

Matilda Sanders

PSC-10-0585B-PAA-WS

090462-WS

From: Shalonda Hopkins
 Sent: Wednesday, February 09, 2011 1:49 PM
 To: CLK - Orders / Notices
 Cc: Keino Young
 Subject: Order / Notice Submitted

Date and Time: 2/9/2011 1:47:00 PM
 Docket Number: 090462-WS
 Filename / Path: 090462.Amendatory Order2.ky.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 02154-10		
DISTRIBUTION: _____		

SECOND AMENDATORY ORDER

Shalonda Hopkins
 Commission Deputy Clerk II
 Office of the General Counsel
 Florida Public Service Commission
 Tel: (850) 413-6630

FAXED - 2
 MAILED - 2
 EMAILED - 5

CO CLKs
 MARION, ORANGE, PASCO,
 PINELLAS, SEMINOLE

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Clerk, Board of County Commissioners, Marion County		robert.foraker@marioncountyfl.org	Yes
Clerk, Board of County Commissioners, Pinellas County		chauman@pinellascounty.org	Yes
Mike Wells, Pasco County Property Appraiser		pamikewells@pascogov.com	Yes
Rose Law Firm (Lake Mary 10)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflynn@uiwater.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 030341)

Attachments: 00936-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

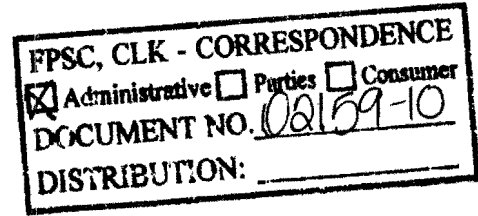
Matilda Sanders

PSC-10 - 05857 - PAA - WS

090462-WS

From: Shalonda Hopkins
Sent: Tuesday, November 02, 2010 8:58 AM
To: CLK - Orders / Notices
Cc: Keino Young
Subject: Order / Notice Submitted

Date and Time: 11/2/2010 8:57:00 AM
Docket Number: 090462-WS
Filename / Path: 090462.Amendatory Order.ky.doc



AMENDATORY ORDER

Shalonda Hopkins
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
Tel: (850) 413-6630

fax 0
mail 1
email 2

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No

Commission Clerk

From: Commission Clerk
Sent: Tuesday, November 02, 2010 1:19 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 093439)
Attachments: 09105-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090462-WS¹

✓Matilda Sanders PSC-10-0625-CO-WS

From: Shalonda Hopkins
 Sent: Tuesday, October 19, 2010 2:59 PM
 To: CLK - Orders / Notices
 Cc: Keino Young
 Subject: Order / Notice Submitted

Date and Time: 10/19/2010 2:58:00 PM
 Docket Number: 090462-WS
 Filename / Path: 090462.CO.ky.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Public	<input type="checkbox"/> Consumer
DOCUMENT NO. 02159-0		
DISTRIBUTION:		

CONSUMMATING ORDER

Shalonda Hopkins
 Commission Deputy Clerk II
 Office of the General Counsel
 Florida Public Service Commission
 Tel: (850) 413-6630

CO CLKS - 6
 (PASCO, MARION, ORANGE,
 PINNELLAS, SEMINOLE)

FAXED - 2
 MAILED - 2
 EMAILED - 5

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Clerk, Board of County Commissioners, Marion County		robert.foraker@marioncountyfl.org	Yes
Clerk, Board of County Commissioners, Pinellas County		chauman@pinellascounty.org	Yes
Mike Wells, Pasco County Property Appraiser		pamikewells@pasco.gov	Yes
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 185613)

Attachments: 08767-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-10-0585-PAA-WS

090462-WS

From: Shalonda Hopkins
Sent: Tuesday, September 21, 2010 9:41 AM
To: CLK - Orders / Notices
Cc: Keino Young
Subject: Order / Notice Submitted

87 attach's online

Date and Time: 9/21/2010 9:39:00 AM
Docket Number: 090462-WS
Filename / Path: 090462.order.08.03.10.agenda.ky.doc

NOTICE OF PROPOSED AGENCY ACTION
ORDER GRANTING UTILITIES, INC., OF FLORIDA
APPLICATION FOR RATE INCREASE
AND
FINAL ORDER FINDING AN INTERIM REFUND IS REQUIRED
AND APPROVING FOUR-YEAR RATE REDUCTION

Shalonda Hopkins
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
Tel: (850) 413-6630

faced 2
mailed 2
emailed 5

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02159-10
DISTRIBUTION: _____

MCD to
CO. CLKs -
(Pasco, Marion,
Seminole, Orange
Pinellas)

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Clerk, Board of County Commissioners, Marion County		robert.foraker@marioncountyfl.org	Yes
Clerk, Board of County Commissioners, Pinellas County		chauman@pinellascounty.org	Yes
Mike Wells, Pasco County Property Appraiser		pamikewells@pascogov.com	Yes
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No

Commission Clerk

From: Commission Clerk
Sent: Wednesday, September 22, 2010 3:03 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 608906)
Attachments: 07945-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Dorothy Menasco

090462-WS

Administrative Parties Consumer

DOCUMENT NO. 02159-10

DISTRIBUTION: _____

From: Keino Young
Sent: Friday, August 06, 2010 10:56 AM
To: Dorothy Menasco
Cc: Rick Wright; Bart Fletcher; Jennifer Crawford
Subject: RE: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

Yes.

From: Dorothy Menasco
Sent: Friday, August 06, 2010 10:56 AM
To: Keino Young
Cc: Rick Wright; Bart Fletcher; Jennifer Crawford
Subject: RE: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

Is that for Docket 090462-WS? Thanks, Keino.

From: Keino Young
Sent: Thursday, August 05, 2010 3:18 PM
To: Dorothy Menasco; Bart Fletcher; Jennifer Crawford
Cc: Marguerite McLean; Diamond Williams; Rick Wright
Subject: RE: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

These letters should be placed in the correspondence side of the docket file. Thanks, Keino

From: Dorothy Menasco
Sent: Thursday, August 05, 2010 2:57 PM
To: Bart Fletcher; Jennifer Crawford
Cc: Marguerite McLean; Diamond Williams; Rick Wright; Keino Young
Subject: FW: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

Good afternoon, Bart and Jennifer. We haven't received responses to my e-mails below, so I'm thinking that maybe both of these gentlemen are out of the office. Can either of you help me out with the question below? Thank you!

*Dorothy Menasco
 Chief Deputy Commission Clerk
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Dorothy Menasco
Sent: Thursday, August 05, 2010 1:01 PM
To: Rick Wright; Keino Young
Cc: Marguerite McLean; Diamond Williams; Dorothy Menasco
Subject: FW: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

Good afternoon Rick and Keino. We have not received a response to the question below. These items have

8/6/2010

not been processed yet. Please advise as soon as possible. Thank you for your help.

*Dorothy Menasco
Chief Deputy Commission Clerk
Florida Public Service Commission
Office of Commission Clerk
850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Dorothy Menasco
Sent: Tuesday, August 03, 2010 11:59 AM
To: Rick Wright
Cc: Keino Young; Marguerite McLean; Diamond Williams
Subject: Letters from Rosalie Hannaford and Laurie A. Tyree regarding Utilities, Inc. rate increase

Good afternoon, Rick. CLK has received the attached letters on Monday. Please advise how these should be processed. As soon as we hear back from you, we will be able to start today's documents. Thank you for your help!

*Dorothy Menasco
Chief Deputy Commission Clerk
Florida Public Service Commission
Office of Commission Clerk
850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

090462

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflynn@uiwater.com	No

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02159-10
DISTRIBUTION:

faxed 0
mailed 1
emailed 2

Ann Cole

From: Tim Devlin
Sent: Friday, July 30, 2010 1:01 PM
To: Commissioners Advisors; Ann Cole; Curt Kiser; Mary Anne Helton; Marshall Willis; Cheryl Bulecza-Banks; Paul Stallcup
Cc: Sharon Allbritton
Subject: FW: Request for Oral Modification to Item 5 - Docket No. 090462-WS - UIF Request for Rate Increase
Attachments: 090462.rev.schedules.rcm.doc

Approved.

From: Paul Stallcup
Sent: Friday, July 30, 2010 10:45 AM
To: Tim Devlin
Cc: Marshall Willis; Cheryl Bulecza-Banks; Connie Kummer; Andrew Lutostanski; Jennifer Crawford; Kim Young; Paul Stallcup
Subject: Request for Oral Modification to Item 5 - Docket No. 090462-WS - UIF Request for Rate Increase

Staff is requesting to make an oral modification to Item 5, Docket No. 090462-WS, rate increase request by Utilities Inc. of Florida. The modification is being requested to correct two errors in the original recommendation.

The first revision corrects a scrivener's error in which the additional rate tier created when a repression adjustment is applied only to discretionary consumption was inadvertently omitted from the rate schedules. This correction adds this additional rate tier to the water rate schedules for the water systems in Orange, Pasco, Pinellas, and Seminole Counties.

The second revision corrects the number of gallons used for calculating rates to properly reflect excessive unaccounted for water due to slow customer meters. This revision applies to the water and wastewater systems in Pasco County, and to the water system in Pinellas County.

These adjustments do not affect pre-repression revenue requirements. Both revisions impact Issues 18 (Rate Structure) and Issue 19 (Repression), as well as the rate schedules for the four above mentioned water systems and one wastewater system.

Changes to the body of the recommendation are described in this e-mail. The revised rate schedules are contained in the attached file. If approved, staff will provide hard copies of this e-mail, the pages of the corrected recommendation in type and strike format with changes highlighted, and the corrected schedules, to all Commissioners' offices.

Issue 18:

page 49, last paragraph, second line: replace "2.8 kgals" with "3.0 kgals"

page 50, insert the following paragraph after the top paragraph ending with the phrase "below 3 kgals per month":

**CLK AGENDA
STAFF COPIED**

DOCUMENT NUMBER-DATE

06222 JUL 30 2

7/30/2010

FPSC-COMMISSION CLERK

According to the Utility's MFR Schedule F-1, the water system in Pasco County had excess unaccounted for water of 9.1 percent. In a discussion with staff and the Office of Public Counsel, the Utility indicated that customer meter inaccuracies were the cause of the excessive unaccounted for water, and that they were in the process of replacing the customer meters. Therefore, staff believes that it is appropriate for the purpose of calculating rates to increase the number of gallons sold by 9.1 percent to reflect the gallonage readings that can be expected when the new meters are installed.

page 50, under the "Pinellas County" heading, second paragraph, second line, replace "2.5 kgals" with "2.8 kgals"

page 51, insert the following paragraph before the top paragraph beginning with the phrase "A BFC cost recovery":

According to the Utility's MFR Schedule F-1, the water system in Pinellas County had excess unaccounted for water of 12.4 percent. In a discussion with staff and the Office of Public Counsel, the Utility indicated that customer meter inaccuracies were the cause of the excessive unaccounted for water, and that they were in the process of replacing the customer meters. Therefore, staff believes that it is appropriate for the purpose of calculating rates to increase the number of gallons sold by 12.4 percent to reflect the gallonage readings that can be expected when the new meters are installed.

Issue 19:

page 53, replace the "Recommendation:" paragraph and the three paragraphs that follow, with the following:

Recommendation: Yes, repression adjustments are appropriate for the water systems in Orange, Pasco, Pinellas, and Seminole Counties.

In Orange County, test year consumption should be reduced by 625 kgal., purchased water expense should be reduced by \$1,143, and RAFs should be reduced by \$54. The final post-repression revenue requirement for the water system should be \$117,390.

In Pasco County, test year consumption should be reduced by ~~4,443~~ 4,914 kgal., purchased water expense should be reduced by ~~\$2,800~~ \$2,929, chemicals expense should be reduced by ~~\$348~~ \$364, and RAFs should be reduced by ~~\$149~~ \$155. The final post-repression revenue requirement for the water system should be ~~\$1,020,727~~ \$1,020,574.

In Pinellas County, test year consumption should be reduced by ~~561~~ 736 kgal., purchased water expense should be reduced by ~~\$295~~ \$334, chemicals expense should be reduced by ~~\$49~~ \$55, purchase power expense should be reduced by ~~\$95~~ \$107, and RAFs should be reduced by ~~\$21~~ \$24. The final post-repression revenue requirement for the water system should be ~~\$119,947~~ \$119,887

Please note that the paragraphs 4 and 5, (paragraphs beginning with "In Seminole County" and "In order to monitor") remain unchanged.

page 54, replace the last three paragraphs on the page beginning with "Pasco County" with the following:

Pasco County

In Pasco County, staff is recommending a 28.5 percent increase in revenue requirements. This system consists primarily of single family residences and is very seasonal in nature. Staff estimates that the appropriate threshold for discretionary usage is 3 kgals per month. Average usage per residential customer is 2.8 kgals per month. Based on the customer billing data provided by the utility, 42 percent of total residential consumption is discretionary usage and therefore subject to the effects of repression.

Staff calculated its repression adjustment using the same methodology approved in prior cases. These calculations show that residential discretionary consumption can be expected to decline by ~~4,443~~ 4,914 kgals. This represents a ~~4.7~~ 4.9 percent reduction in total residential consumption, and a ~~11.3~~ 12.3 percent reduction in discretionary consumption. Therefore, staff recommends that a repression adjustment is appropriate for this system.

Based on this methodology, staff calculated that test year residential consumption for this utility should be reduced by ~~4,443~~ 4,914 gal., purchased water expense should be reduced by ~~\$2,800~~ \$2,929, chemicals expense should be reduced by ~~\$348~~ \$364, and RAFs should be reduced by ~~\$149~~ \$155. The final post-repression revenue requirement for the water system should be ~~\$1,020,727~~ \$1,020,574.

page 55, replace the first three paragraphs on the page beginning with the "Pinellas County" with the following:

Pinellas County

In Pinellas County, staff is recommending a 21.1 percent increase in revenue requirements. This system consists primarily of mobile homes and is very seasonal in nature. Staff estimates that the appropriate threshold for discretionary usage is 3 kgals per month. Average usage per residential customer is 2.5 kgals per month. Based on the customer billing data provided by the Utility, 34 percent of total residential consumption is discretionary usage and therefore subject to the effects of repression.

Staff calculated its repression adjustment using the same methodology approved in prior cases. These calculations show that residential discretionary consumption can be expected to decline by ~~561~~ 736 kgals. This represents a ~~3.8~~ 4.2 percent reduction in total residential consumption, and a ~~11.4~~ 13.0 percent reduction in discretionary consumption. Therefore, staff recommends that a repression adjustment is appropriate for this system.

Based on this methodology, staff calculated that test year residential consumption for this utility should be reduced by ~~561~~ 736 gal., purchased water expense should be reduced by ~~\$295~~ \$334, chemicals expense should be reduced by ~~\$49~~ \$55, purchase power expense should be reduced by ~~\$95~~ \$107, and RAFs should be reduced by ~~\$21~~ \$24. The final post-repression revenue requirement for the water system should be ~~\$119,947~~ \$119,887.

page 56, replace the second and third paragraphs from the top of the page (paragraphs that begin with "In Pasco County" and "In Pinellas County") with the following:

In Pasco County, test year consumption should be reduced by ~~4,443~~ 4,914 gal., purchased water expense should be reduced by ~~\$2,800~~ \$2,929, chemicals expense should be reduced by ~~\$348~~ \$364, and RAFs should be reduced by ~~\$149~~ \$155. The final post-repression revenue requirement for the water system should be ~~\$1,020,727~~ \$1,020,574.

In Pinellas County, test year consumption should be reduced by ~~561~~ 736 gal., purchased water expense should be reduced by ~~\$295~~ \$334, chemicals expense should be reduced by ~~\$49~~ \$55, purchase

power expense should be reduced by ~~\$95~~ \$107, and RAFs should be reduced by ~~\$21~~ \$24. The final post-repression revenue requirement for the water system should be ~~\$119,947~~ \$119,887.

Utilities, Inc. of Florida - Orange County Water Monthly Service Rates Test Year Ended 12/31/08				Schedule No. 4-A Docket No. 090462-WS	
	Rates Prior to Filing	Commission Approved Interim	Utility Requested Final	Staff Recomm. Final	Four-Year Rate Reduction
Residential, General Service and Multi-Family					
Base Facility Charge by Meter Size:					
5/8" x 3/4"	\$6.63	\$7.68	\$8.82	\$7.99	\$0.17
1"	\$16.59	\$19.20	\$22.07	\$19.98	\$0.44
1-1/2"	\$33.19	\$38.41	\$44.16	\$39.95	\$0.87
2"	\$53.10	\$61.45	\$70.64	\$63.92	\$1.40
3"	\$106.19	\$122.90	\$141.27	\$127.84	\$2.80
4"	\$165.92	\$192.02	\$220.74	\$199.75	\$4.37
6"	\$331.84	\$384.04	\$441.48	\$399.50	\$8.73
Gallonage Charge, per 1,000 Gallons					
First 3,000 gallons	\$2.74	\$3.17	\$3.64	\$3.25	\$0.07
First 3,000 gallons	\$2.74	\$3.17	\$3.64	\$3.25	\$0.07
Next 2,000 gallons	\$2.74	\$3.17	\$3.64	\$3.44	\$0.07
Next 8,000 gallons	\$3.42	\$3.96	\$4.55	\$4.30	\$0.09
Over 16,000 gallons	\$4.11	\$5.47	\$5.47	\$5.15	\$0.11
General Service					
Base Facility Charge by Meter Size:					
5/8" x 3/4"	\$6.63	\$7.68	\$0.44	\$7.99	\$0.17
1"	\$16.59	\$19.20	\$0.87	\$19.98	\$0.44
1-1/2"	\$33.19	\$38.41	\$1.40	\$39.95	\$0.87
2"	\$53.10	\$61.45	\$2.80	\$63.92	\$1.40
3"	\$106.19	\$122.90	\$4.37	\$127.84	\$2.80
4"	\$165.92	\$192.02	\$8.73	\$199.75	\$4.37
6"	\$331.84	\$384.04	\$441.48	\$399.50	\$8.73
Gallonage Charge, per 1,000 Gallons	\$2.93	\$3.39	\$3.90	\$3.53	\$0.08
Typical Residential Bills 5/8" x 3/4" Meter					
3,000 Gallons	\$14.85	\$17.19	\$19.74	\$17.74	
5,000 Gallons	\$20.33	\$23.53	\$27.02	\$24.24	
10,000 Gallons	\$35.39	\$40.96	\$47.04	\$42.59	

Utilities, Inc. of Florida - Pasco County Water Monthly Service Rates Test Year Ended 12/31/08			Schedule No. 4-A Docket No. 090462-WS		
	Rates Prior to Filing	Commission Approved Interim	Utility Requested Final	Staff Recomm. Final	Four-Year Rate Reduction
Residential, General Service and Irrigation					
Base Facility Charge by Meter Size:					
5/8"	\$9.61	\$14.27	\$16.34	\$12.55	\$0.31
3/4"	\$14.41	\$21.39	\$24.49	\$18.83	\$0.47
1"	\$24.03	\$35.66	\$40.85	\$31.38	\$0.78
1-1/2"	\$48.06	\$71.33	\$81.69	\$62.75	\$1.57
2"	\$76.89	\$114.12	\$130.70	\$100.40	\$2.51
3"	\$153.78	\$228.26	\$261.40	\$200.80	\$5.02
4"	\$240.28	\$356.64	\$408.44	\$313.75	\$7.84
6"	\$480.57	\$713.29	\$816.90	\$627.50	\$15.68
Gallons Charge, per 1,000 Gallons	\$3.12	\$4.64	\$5.30	\$3.95	\$0.10
Residential Gallons Charges					
First 3,000 gallons	\$3.12	\$4.64	\$5.30	\$3.73	\$0.10
Over 3,000 gallons	\$3.12	\$4.64	\$5.30	\$4.04	\$0.10
General Service Gallons Charge					
All gallons	\$3.12	\$4.64	\$5.30	\$3.85	\$0.10
Typical Residential Bills 5/8" x 3/4" Meter					
				\$23.74	
3,000 Gallons	\$18.97	\$28.19	\$32.24	\$24.73	
				\$31.82	
5,000 Gallons	\$25.21	\$37.47	\$42.84	\$32.85	
				\$52.02	
10,000 Gallons	\$40.81	\$60.67	\$69.34	\$53.15	

Utilities, Inc. of Florida - Pasco County Wastewater Monthly Service Rates Test Year Ended 12/31/08			Schedule No. 4-B Docket No. 090462-WS		
	Rates Prior to Filing	Commission Approved Interim	Utility Requested Final	Staff Recomm. Final	Year- Rate Reduction
Residential					
ALL (Summertree)	\$11.34	\$17.78	\$19.11	\$14.60	\$0.25
5/8" (Wis Bar)	\$8.73	\$13.68	\$14.71	\$11.24	\$0.19
5/8" (Wis Bar) - Flat	\$25.23	\$39.55	\$42.52	N/A	N/A
Multi-Residential					
5/8" (Wis Bar)	\$21.09	\$33.05	\$35.54	\$27.16	\$0.47
1" (Wis Bar)	\$21.82	\$34.20	\$36.77	\$28.10	\$0.48
General Service					
All areas served by the Company					
Base Facility Charge by Meter Size:					
5/8"	\$11.45	\$17.95	\$19.30	\$14.60	\$0.25
3/4"	\$17.17	\$26.91	\$28.94	\$21.90	\$0.38
1"	\$28.62	\$44.87	\$48.23	\$36.50	\$0.63
1-1/2"	\$57.25	\$89.73	\$96.48	\$73.00	\$1.25
2"	\$91.60	\$143.57	\$154.37	\$116.80	\$2.01
3"	\$183.20	\$287.15	\$308.74	\$233.60	\$4.02
4"	\$286.25	\$448.66	\$482.40	\$365.00	\$6.27
6"	\$572.50	\$897.32	\$964.80	\$730.00	\$12.55
Gallonge Charge (per 1,000 Gallons)					
All Residential (Summertree)	\$9.63	\$15.10	\$16.23	\$12.40	\$0.21
Max 6,000 Gallons					
All Residential (Wis Bar)	\$6.87	\$10.77	\$11.57	\$8.85 \$8.37	\$0.15
Max 6,000 Gallons					
All General Service	\$11.56	\$18.13	\$19.48	\$16.43	\$0.28
Typical Residential Bills 5/8" x 3/4" Meter					
Summertree					
3,000 Gallons	\$40.23	\$63.08	\$67.80	\$51.80	
5,000 Gallons	\$59.49	\$93.28	\$100.26	\$76.60	
6,000 Gallons	\$69.12	\$108.38	\$116.49	\$89.00	
(Wastewater Gallonge Cap - 6,000 Gallons)					
Wis-Bar					
3,000 Gallons	\$29.34	\$45.99	\$49.42	\$37.79 \$36.35	
5,000 Gallons	\$43.08	\$67.53	\$72.56	\$55.49 \$53.09	
6,000 Gallons	\$49.95	\$78.30	\$84.13	\$64.34 \$61.46	
(Wastewater Gallonge Cap - 6,000 Gallons)					

Utilities, Inc. of Florida - Pinellas County Water Monthly Service Rates Test Year Ended 12/31/08			Schedule No. 4-A Docket No. 090462-WS		
	Rates Prior to Filing	Commission Approved Interim	Utility Requested Final	Staff Recomm. Final	Four-Year Rate Reduction
Residential, General Service and Multi-Family					
Base Facility Charge by Meter Size:					
5/8" x 3/4"	\$6.43	\$8.68	\$9.91	\$7.30	\$0.22
1"	\$16.08	\$21.70	\$24.79	\$18.25	\$0.56
1-1/2"	\$32.16	\$43.39	\$49.59	\$36.50	\$1.12
2"	\$51.46	\$69.44	\$79.35	\$58.40	\$1.79
3"	\$102.92	\$138.87	\$158.69	\$116.80	\$3.58
4"	\$160.80	\$216.98	\$247.93	\$182.50	\$5.59
6"	\$321.61	\$433.95	\$495.88	\$365.00	\$11.19
Gallage Charge, per 1,000 Gallons	\$3.63	\$4.90	\$5.59	\$4.69	\$0.14
Residential Gallage Charge					
First 3,000 gallons	\$3.63	\$4.90	\$5.59	\$3.95	\$0.14
Over 3,000 gallons	\$3.63	\$4.90	\$5.59	\$4.39	\$0.14
General Service					
Base Facility Charge by Meter Size:					
5/8" x 3/4"	\$6.43	\$8.68	\$9.91	\$7.30	\$0.22
1"	\$16.08	\$21.70	\$24.79	\$18.25	\$0.56
1-1/2"	\$32.16	\$43.39	\$49.59	\$36.50	\$1.12
2"	\$51.46	\$69.44	\$79.35	\$58.40	\$1.79
3"	\$102.92	\$138.87	\$158.69	\$116.80	\$3.58
4"	\$160.80	\$216.98	\$247.93	\$182.50	\$5.59
6"	\$321.61	\$433.95	\$495.88	\$365.00	\$11.19
Gallage Charge, per 1,000 Gallons	\$3.63	\$4.90	\$5.59	\$4.10 \$4.74	\$0.15 \$0.15
Typical Residential Bills 5/8" x 3/4" Meter					
3,000 Gallons	\$17.32	\$23.38	\$26.68	\$19.14 \$21.07 \$27.92	
5,000 Gallons	\$24.58	\$33.18	\$37.86	\$30.25 \$32.18 \$49.87	
10,000 Gallons	\$42.73	\$57.68	\$65.81	\$54.70 \$56.63 \$84.81	

Utilities, Inc. of Florida - Seminole County Water Monthly Service Rates Test Year Ended 12/31/08			Schedule No. 4-A Docket No. 090462-WS		
	Rates Prior to Filing	Commission Approved Interim	Utility Requested Final	Staff Recomm. Final	Four-Year Rate Reduction
Residential, General Service and Irrigation					
Base Facility Charge by Meter Size:					
5/8" x 3/4"	\$6.15	\$7.56	\$9.28	\$7.30	\$0.17
1"	\$15.38	\$18.89	\$23.21	\$18.25	\$0.43
1-1/2"	\$30.76	\$37.79	\$46.43	\$36.50	\$0.87
2"	\$49.21	\$60.46	\$74.29	\$58.40	\$1.39
3"	\$98.42	\$120.91	\$148.58	\$116.80	\$2.77
4"	\$153.79	\$188.93	\$232.17	\$182.50	\$4.34
6"	\$307.58	\$377.86	\$464.35	\$365.00	\$8.67
Gallage Charge, per 1,000 Gallons					
First 8,000 Gallons	\$2.25	\$2.77	\$3.40	\$2.77	\$0.07
First 8,000 Gallons	\$2.25	\$2.77	\$3.40	\$2.77	\$0.07
Next 2,000 Gallons	\$2.25	\$2.77	\$3.40	\$3.09	\$0.07
Next 8,000 Gallons	\$3.95	\$4.86	\$5.96	\$5.41	\$0.13
Over 16,000 gallons	\$5.07	\$6.23	\$7.65	\$6.96	\$0.17
General Service					
Gallage Charge, per 1,000 Gallons	\$2.74	\$3.36	\$4.13	\$3.53	\$0.08
Typical Residential Bills 5/8" x 3/4" Meter					
3,000 Gallons	\$12.90	\$15.87	\$19.48	\$15.61	
5,000 Gallons	\$17.40	\$21.41	\$26.28	\$21.15	
10,000 Gallons	\$32.05	\$39.44	\$48.40	\$40.28	

Commission Clerk

From: Commission Clerk
Sent: Friday, July 30, 2010 2:19 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 474042)
Attachments: 06222-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090462-WS

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflynn@uiwater.com	No

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02159-10
DISTRIBUTION: _____

FAXED - 0
EMAILED - 2
MAILED - 1

Docket Index for August 3, 2010, Commission Conference Agenda

- 1. Minutes
 - June 1, 2010 Regular Commission Conference
 - June 15, 2010 Regular Commission Conference
 - June 29, 2010 Regular Commission Conference
- 2. 100145-TC ①
- 3. 100186-EG ②
- 4. 090093-WS ⑥
- 5. 090462-WS ③
- 6. 100143-EI ②
- 7. 100301-WS ②
- 8. 080677-EI ③⑦
090130-EI
- 9. 100104-WU ③

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 02159-10
 DISTRIBUTION: _____

faxed - 3
 mailed - 8
 emailed - 38

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Andrews Kurth LLP		kwiseman@andrewskurth.com	No
Andrews Kurth LLP (09 Texas)		linomendiola@andrewskurth.com	No
Associated Industries of Florida		tperdue@aif.com	No
Association For Fairness In Rate Making (09)		dmoore@esgconsult.com	No
City of South Daytona		bburgess@ngnlaw.com	No
Credit Suisse		yang.y.song@credit-suisse.com	No
Federal Executive Agencies (09)		shayla.mcneill@tyndall.af.mil	No
Florida Consumer Action Network		billn@fcan.org	No
Florida Industrial Power Users Group (McWhirter09)		jmcwhirter@mac-law.com	No
Florida Power & Light Company	E1802	k.hoffman@fpl.com	No
Florida Power & Light Company	E1802	ken.hoffman@fpl.com	No
Florida Power & Light Company (Juno 09f)		John.Butler@fpl.com	No
Florida Power & Light Company (Juno10f)		John.Butler@fpl.com	No
Florida Retail Federation (Young)		swright@yvlaw.net	No
FPL Employee Intervenors (Greenberg 09)		richardb@gtlaw.com	No
Heather Hills Estates Utilities, LLC		hh4925@verizon.net	No
I.B.E.W. System Council U-4 (Sugarman)		MBraswell@sugarmansusskind.com	No
Janet L. Voorheis		JanVoorheis@gmail.com	No
John J. Morelli		fujimocar@msn.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Korey Law Firm (09)		simpson66@bellsouth.net	No
Lake Placid Utilities, Inc.	WS709	pcflyn@uiwater.com	No
Messer Law Firm (10)		nhorton@lawfla.com	No
Office of the Attorney General (09)		cecilia.bradley@myfloridalegal.com	No
Radey Thomas Yon Clark (10)		lscoles@radeylaw.com	No
Radey Thomas Yon Clark, P.A. (09)		sclark@radeylaw.com	No
Rhonda Roff		marshmaid@gmail.com	No
Richard Ungar		Flasher110@aol.com	No
Robert Cademartori		reademar@comcast.net	No
Robert H. Smith		rpjrb@yahoo.com	No
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Rose Law Firm (Longwood 10b)		mfriedman@rsbattorneys.com	No
Ruden Law Firm (10a)		Margaret-Ray.Kemper@ruden.com	No
Stephen Stewart (09)		tips@fpscrepreports.com	No
Thomas Saporito		saporito3@gmail.com	No
Tripp Scott, P.A.		sda@trippscott.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No
Water Management Services, Inc.	WS236	gdb5@comcast.net	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 390628)

Attachments: AUG03-10.AGN.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 22, 2010

TO: Director, Office of the Commission Clerk (Cole)

FROM: Division of Economic Regulation (Wright, Daniel, Deason, Fletcher, Linn, Maurey, Riegel, Stallcup, Walden) Office of the General Counsel (Young)

RE: Docket No. 090462-WS – Application for increase in Water and Wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.
County(ies): Marion, Orange, Pasco, Pinellas, and Seminole

AGENDA: 08/03/10 – Regular Agenda – Proposed Agency Action Except For Issue Nos. 22 and 23 – Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Skop

CRITICAL DATES: 8/15/10 (5-Month Effective Date (PAA Rate Case))

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\ECR\WP\090462.RCM.DOC

COMMISSION CLERK
10 JUL 22 AM 11:32
RECEIVED PSC

6002 JUL 21 2010

Commission Clerk

From: Commission Clerk
Sent: Thursday, July 22, 2010 2:36 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 855822)
Attachments: Recommendation 06002-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

7/22/2010

Diamond Williams

090462-WS

From: Diamond Williams
Sent: Friday, June 18, 2010 11:44 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02159-10
DISTRIBUTION: _____

Attachments: , 1 page(s); 914 939 5215 , 2 page(s); 914 939 5215 , 2 page(s)

Thank you for this information. These attachments have been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090462-WS.

Thank you,

Diamond Williams
 Staff Assistant
 Office of Commission Clerk
 Florida Public Service Commission
 Email: diwillia@psc.state.fl.us
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue
Sent: Thursday, June 17, 2010 4:53 PM
To: Diamond Williams
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

customer correspondence

From: Diane Hood
Sent: Thursday, June 17, 2010 3:48 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

These have been entered into info requests as wu372- 090462 (docket), pr-68. DH

Mr. Arthur Schmitt faxed twice, along with his fax is one for a Patricia Hathaway. The two names have two separate info request case numbers, but the duplicate is entered with each name.

6/18/2010

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Utilities, Inc. of Florida
Application for increase in water and wastewater rates in
Pasco County - Summertree

DOCKET NO. 090462 - WS

Name JANE Mc GRADE
Address 11632 ASPENWOOD DR
New Port Richey, FL 34654

Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. of Florida. All correspondence about this case will be placed in the file of this docket. Return comment form by mail or send a fax to 1-800-511-0809. *OR Arborwood Office*

<p>CONSUMER COMMENTS:</p> <p>The increase in our water price by Utilities Inc is outrageous. We have been targeted to pay the largest increase + we have already paid high fees for years with no result of better water promised. This new increase is for stockholders not recipients and is unacceptable.</p> <p style="text-align: right;">Signature: <i>Jane McGrade</i></p>

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Utilities, Inc. of Florida
Application for increase in water and wastewater rates in
Pasco County - Summerlee

DOCKET NO. 090462 - WS

Name Arthur Schmitt
Address 11616 Cocowood Dr
New Port Richey, FL 34654

Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. of Florida. All correspondence about this case will be placed in the file of this docket. Return comment form by mail or send a fax to 1-800-511-0809.

CONSUMER COMMENTS: This rate increase is completely out of line, we were NOT informed of the hearing until 4/30/10 & rates went into effect 5/1/10 with the hearing 5/12/10. This will create a hardship for us as homeowners & seniors on a fixed income raising our maintenance fees "as well as the water bill" Summerlee is receiving the highest proposed rates of all 5 counties!

Signature: Arthur Schmitt

This is totally unacceptable especially since we are not receiving improvement in water quality. We need your help to fight this injustice PLEASE fix our water before any increases are approved!

scan0006.jpg Content-Type: image/jpeg
Content-Encoding: base64

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Utilities, Inc. of Florida
Application for increase in water and wastewater rates in
Pasco County - Summertree

DOCKET NO. 090462 - WS

Name Patricia Hathaway
Address 11605 Cocowood Dr.
New Port Richey, FL 34654

Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. of Florida. All correspondence about this case will be placed in the file of this docket. Return comment form by mail or send a fax to 1-800-511-0809.

CONSUMER COMMENTS:

~~These rates~~ The rate increase is totally absurd. How can an increase go into effect without giving the public more time to react? Rates went into effect 10 days after notice was received. Does the Commission realize what a hardship this will create for the seniors on a fixed income living in Summertree? Summertree is receiving the highest proposed rate of all 5 counties. OUTRAGEOUS! and our water isn't even improved. I implore you to fix our water before increases are approved!!

Signature: Patricia Hathaway

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Utilities, Inc. of Florida
Application for increase in water and wastewater rates in
Pasco County - Summertree

DOCKET NO. 090462 - WS

Name Arthur Schmitt
Address 11616 COCOWOOD Dr
New Port Richey, FL 34654

Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. of Florida. All correspondence about this case will be placed in the file of this docket. Return comment form by mail or send a fax to 1-800-511-0809.

CONSUMER COMMENTS: This rate increase is completely out of line, we were NOT informed of the hearing until 4/30/10 & rates went into effect 5/1/10, with the hearing 5/12/10. This will create a hardship for us as homeowners & seniors on a fixed income raising our maintenance fees as well as the water bill. Summertree is receiving the highest proper rates of all 5 counties!

Signature: Arthur Schmitt

This is totally unacceptable especially since we are NOT receiving improvement in water quality. We need your help to fight this injustice PLEASE fix our water before any increases are approved!

scan0006.jpg Content-Type: image/jpeg
Content-Encoding: base64

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Utilities, Inc. of Florida
Application for Increase in water and wastewater rates in
Pasco County - Summertree

DOCKET NO. 090462 - WS

Name Patricia Hathaway
Address 11605 Cocowood Dr.
New Port Richey, FL 34654

Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. of Florida. All correspondence about this case will be placed in the file of this docket. Return comment form by mail or send a fax to 1-800-511-0809.

CONSUMER COMMENTS:

~~these rates~~ The rate increase is totally absurd. How can an increase go into effect without giving the public more time to react? Rates went into effect 10 days after notice was received. Does this Commission realize what a hardship this will create for the seniors on a fixed income living in Summertree? Summertree is receiving the highest proposed rate of all 5 counties. OUTRAGEOUS! and our water isn't even improved. I implore you to fix our water before increases are approved!

Signature: Patricia Hathaway

Diamond Williams090462-WS

From: Diamond Williams
Sent: Friday, June 18, 2010 11:44 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

FPSC, CLK - CORRESPONDENCE
 Administrative Public Consumer
DOCUMENT NO. 02159-10
DISTRIBUTION: _____

Attachments: Utilities, Inc. Extreme Rate Increase; Utilities, Inc. Extreme Rate Increase; Utilities, Inc. Extreme Rate Increase; Fwd: Florida Public Service Commission ---Office of Comm. Clerk Docket # 090462-WS; Rate increase; Docket690462-ws; Docket Number 090462 - WS; FW: My contact; Utilities Inc Rate Hike - Docket #090462-WS; DOCKET NUMBER 090462-WS

Thank you for this information. These attachments have been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090462-WS.

Thank you,

Diamond Williams
Staff Assistant
Office of Commission Clerk
Florida Public Service Commission
Email: diwillia@psc.state.fl.us
Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue
Sent: Thursday, June 17, 2010 4:49 PM
To: Diamond Williams
Subject: FW: To CLK Docket 090462

Customer correspondence

From: Diane Hood
Sent: Thursday, June 17, 2010 4:32 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

These have been entered into info requests as wu372- 090462 (docket), pr-68. DH

Ms. Verna Edwards emailed twice, entered both on one info request.

6/18/2010

Diamond Williams

From: sisterc1@tampabay.rr.com
Sent: Thursday, June 17, 2010 8:31 AM
To: Consumer Contact
Subject: Utilities, Inc. Extreme Rate Increase

I am so concerned about Utilities, Inc extreme rate increase that I feel I have to verbalize my concerns. We do not want assume and cannot afford to assume the financial responsibilities for other communities. I am 74 years old and still working. On a day that I work as a home care nurse, I travel 200 plus miles roundtrip to see a patient. I like nursing but I also cannot afford not to work. Please do not tell me the cost of living has not gone up.

I did not received a cost of living raise this year because that is what is being touted. Interest for savings and CD's is at an all time low. Interest from bonds is about 4.4 to 4.5 and Utilities Inc wants to give their stockholders an additional 7%. We are not a wealth community in Summertree and the amount they are asking is egregious. They have done nothing to improve the water quality in here in 25 years that we have been living here. Please, please do not accede to their demands.

Carole M. Bouchard.

Carole M. Bouchard
11640 Aspenwood Drive
New Port Richey, FL
34654

Docket number 090462 - WS

Diamond Williams

From: sisterc1@tampabay.rr.com
Sent: Thursday, June 17, 2010 8:41 AM
To: Consumer Contact
Subject: Utilities, Inc. Extreme Rate Increase

Docket Number 090462 -WS

Please Do not give Public Utilities Inc. an interim or final rate increase. They have done nothing to improve the quality of our water in 25 years. They did not build the water purification plant they promised several years ago. We are getting the highest increase of all 5 counties. We cannot afford to assume the financial responsibilities for other communities. We are not a wealthy community and many of us have been retired for many years on a fixed income (some have only their social security to live one). Interest rates laughable and yet they want to give a major increase to their stockholders.

I guess as was recently stated we the "small people" can pay the piper. Please, please vote no to an interim or permanent increase.

Mary C. Supernaw

Mary C. Supernaw
11633 Aspenwood Drive
New Port Richey, Fl
34654

Diamond Williams

From: sisterc1@tampabay.rr.com
Sent: Thursday, June 17, 2010 8:50 AM
To: Consumer Contact
Subject: Utilities, Inc. Extreme Rate Increase

Docket Number 090462 - WS

Utilities Inc has done nothing to improve the water situation here in Summertree yet they expect us to assume the financial responsibilities for other communities. We are not a wealthy community. Many of us in our 80's and 90's living on very fixed incomes. This will created a great financial hardship for many of us. We have been told that we cannot get a rate increased in our social security because the cost of living has not risen. Not only has the cost gone up but the quantity of items purchased, particularly in the grocery stores has gone down. We are now paying more for less. Check the orange juice at Walmart. 64 ounces is now 59 ounces and costs 6 cents more. Please vote no on an interim and permanent increase.

Alice A. Bouchard

Alice A. Bouchard
11640 Aspenwood Drive
New Port Richey, FL
34654

Diamond Williams

From: flongo5@tampabay.rr.com
Sent: Thursday, June 17, 2010 8:56 AM
To: Consumer Contact
Subject: Fwd: Florida Public Service Commission ----Office of Comm. Clerk Docket # 090462-WS
Attachments: Florida Public Service Commission ----Office of Comm. Clerk Docket # 090462-WS

6/18/2010

Diamond Williams

From: tomjjean@webtv.net
Sent: Thursday, June 17, 2010 10:41 AM
To: Consumer Contact
Subject: Rate increase

Docket#690462-ws I am protesting the extreme rate increase that Utilities, Inc. are requesting. This would create extreme hardship for the residents of Summertree, an adult community. We are getting the highest rate of 5 counties. And in return , we have poor service and poor quality water.

We have been supporting other communities with no investment in our community, in spite of many promises, which have not been kept! We need your help. Verna Edwards

Diamond Williams

From: tomjjean@webtv.net
Sent: Thursday, June 17, 2010 10:38 AM
To: Consumer Contact
Subject: Docket690462-ws

We are asking your help concening the huge rate increase that Utilities, Inc. is asking your board to give them. Summertree, an adult community,would get the highest rate of 5 counties.

we already have very poor service and very poor water quality. They have made many promises for improvements but have done nothing.

Approval of this increase would be catasrophic for many of our residents! Please , do not allow this rate increase to pass.

Verna Edwards

Diamond Williams

From: Paul Van Slambrouck [pvan@att.net]
Sent: Thursday, June 17, 2010 10:37 AM
To: Consumer Contact
Subject: Docket Number 090462 - WS

RE: Utilities Inc. Rate Increase, Pasco County - Summertree

To: The Florida Public Service Commission

My wife and I have in the past year purchased a villa in Summertree. Although we are Winter residents (Snowbirds) we obviously pay taxes year round and the bills of the utility companies year round. We were astonished to learn that the water utility (Utilities, Inc.) is seeking a total of 75% increase in their rates. That is absolutely absurd particularly in light of the putrid quality of the "drinking" water this utility provides. We are former home owners in Spring Hill, FL. There the water was of good quality for drinking. At Summertree the water is brackish, odoriferous, cloudy, and absolutely undrinkable. We have to spend extra funds on a water softener and salt, on a high quality filter system and on a refrigerator filter. These expensive efforts renders the "drinking water" drinkable. We understand that the utility is probably asking for more of an increase than they expect to obtain. Any good business sets aside funds for usual maintenance, etc. I can't imagine what justification they may offer for such a ridiculous request. We could understand an increase comparable to inflation. Inflation, of course, has been minimal due to the economy. We hope that you will stand firm and protect the taxpayers from this corporate gouging. Thank you for your attention.

Paul and Sally Van Slambrouck

Florida address: 11941 Loblolly Pine Drive, New Port Richey,

FL 34654

Michigan address: 7497 S. Huron River Drive, Ypsilanti, MI
48197 (734) 485-1040

Diamond Williams

From: Webmaster
Sent: Thursday, June 17, 2010 2:23 PM
To: Consumer Contact
Subject: FW: My contact

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, June 17, 2010 2:19 PM
To: Webmaster
Cc: jjballard34654@yahoo.com
Subject: My contact

Contact from a Web user

Contact Information:

Name: James Ballard

Company:

Primary Phone: 7273790557

Secondary Phone: 7273790557

Email: jjballard34654@yahoo.com

Response requested? No

CC Sent? Yes

Comments:

Docket No. 0900462 –WS

Utilities Inc Water is horrible. we can't drink it, it smells, lots of minerals, must use lime away to clean pans. we fill our tub and the water at times, is dark brown. our clothes need to be washed twice, water so hard we have replaced the toilet tank controls at least 4 times in 7 years. If i wash my car in it, the water leaves white rings all over the finish..last time I washed it it cost me \$75.00 to the water marks off of it. I'm a diabetic and must buy water to drink.They have the nerve to ask for a increse. i pay anywhere from \$67.00 to \$90.00 a month now.

Diamond Williams

From: Jasomma@cs.com
Sent: Thursday, June 17, 2010 1:21 PM
To: Consumer Contact
Subject: Utilities Inc Rate Hike - Docket #090462-WS

Dear Sirs:

I am voicing my strong disapproval of the proposed rate hike by Utilities Inc of Florida. I am a resident of the Fairays of Summertree in New Port Richey (Pasco County) and have already seen a 50% jump in my water/wasterwater rate - my May bill was \$48, my June bill is \$72. Utilities Inc wants an additional increase which would put bills at 75% above what was a "normal" bill just a few months ago. Summertree's increase is higher than that of four counties - Marion, Orange, Pinellas, and Seminole - also serviced by Utilities Inc. They have not lived up to a 2007 agreement to improve our water quality. Instead, residents of Summertree have to have water filtration systems and buy bottled water to drink. This is a retirement community; residents live on fixed incomes. This year we had no COLA adjustment on our Social Security payments. This latest attempt at gouging by Utilities Inc is a slap in the face to this community. Do your duty and tell them enough is enough.

Sincerely,

James A Somma

12118 Loblolly Pine Drive

New Port Richey, FL 34654

(727) 857-9324

jasomma@cs.com</HTML>

Diamond Williams

From: none [rpassenti@tampabay.rr.com]
Sent: Thursday, June 17, 2010 11:33 AM
To: Consumer Contact
Subject: DOCKET NUMBER 090462-WS

WE ARE STRONGLY PROTESTING THE UTILITIES, INC. RATE INCREASE.

PLEASE CONSIDER THAT WE HERE AT SUMMERTREE ARE ON A FIXED INCOME AND THIS INCREASE WOULD CREATE A SEVERE FINANCIAL HARDSHIP ON US.

AS YOU ARE AWARE WE DID NOT GET, I REPEAT, WE DID NOT GET AN INCREASE IN OUR SOCIAL SECURITY THIS YEAR, AND THE LIKELY OF IT NEXT YEAR IS NOT!!!!

THIS IS AN UNACCEPTABLE RATE INCREASE - NO IMPROVEMENT OF WATER QUALITY OR SERVICES. THIS IS TRULY UNJUST TO GIVE SUCH A HIGH RATE INCREASE TO OUR ASSOCIATION "SUMMERTREE".

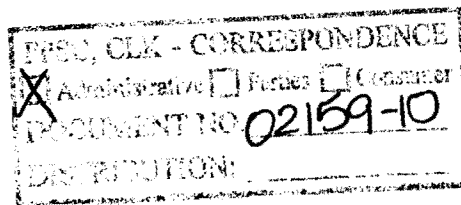
THANK YOU.

Matilda Sanders

PSC - 10 - 0393 - PCO - WS

090462-WS

From: Shalonda Hopkins
Sent: Thursday, June 17, 2010 8:29 AM
To: CLK - Orders / Notices
Cc: Keino Young
Subject: Order / Notice Submitted



Date and Time: 6/17/2010 8:29:00 AM
Docket Number: 090462-WS
Filename / Path: 090462.Ord.Ack.Intrv.OPC.ky.doc

ORDER ACKNOWLEDGING INTERVENTION

Shalonda Hopkins
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
Tel: (850) 413-6630

faxed 0
mailed 1
emailed 2

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No

Commission Clerk

From: Commission Clerk
Sent: Thursday, June 17, 2010 1:09 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 105762)
Attachments: 05045-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

6/17/2010

090462-WS

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 16, 2010
TO: Dale N. Mailhot, Director, Office of Auditing and Performance Analysis
FROM: Kimberley M. Peña, Records Management Assistant, Office of Commission Clerk
RE: Request for copies of confidential document in Docket 090462-WS.

On June 15, 2010, the Office of Commission Clerk (CLK) received the attached request from Denise Vandiver, on behalf of the Office of Public Counsel (OPC), for copies of confidential Document Number 04902-10.

Pursuant to Section 11.04.C.6c(2)(c) of the APM, CLK is seeking permission to make copies of the document to satisfy OPC's request.

PSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Files	<input type="checkbox"/> Consult or
DOCUMENT NO.		02159-10
DISTRIBUTION:		

*Approved
Lisa H...
6/16/10*


Received by: *[Signature]* Date: 6/16/10

Dorothy Menasco

090462-WS

From: VANDIVER.DENISE [VANDIVER.DENISE@leg.state.fl.us]
Sent: Tuesday, June 15, 2010 4:31 PM
To: Filings@psc.state.fl.us
Cc: Andrew Maurey; Bart Fletcher; Keino Young; Charles Beck; Charles Rehwinkel; Patrick C. Flynn; Martin Friedman; Christian W. Marcelli
Subject: E-Filing in Docket No. 090462-WS; Application for Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas, and Seminole County by Utilities, Inc. of Florida
Attachments: Request for Confidential Response to Staff's First Data Request 090462-WS UIF.doc

- a. Denise N. Vandiver
Office of Public Counsel
111 West Madison Street
Pepper Building, Room 812
Tallahassee, Florida 32399-1400
Phone: 850-487-8239
Email: vandiver.denise@leg.state.fl.us
- b. Docket No. 090462-WS; Application for Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas, and Seminole County by Utilities, Inc. of Florida
- c. Office of Public Counsel
- d. 2 pages
- e. Request for copy of confidential response to staff's first data request

 Please consider the environment before printing this e-mail

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD _____
 SSC _____
 ADM _____
 OPC _____
 CLK Pena

DOCUMENT NUMBER-DATE
 05006 JUN 15 2
 FPSC-COMMISSION CLERK

6/15/2010

JEFF ATWATER
President of the Senate



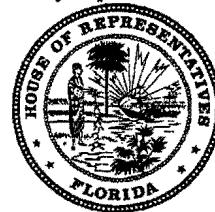
J.R. Kelly
Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

c/o THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
1-800-540-7039

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV

LARRY CRETUL
Speaker of the
House of Representatives



Denise N. Vandiver, C.P.A.
Legislative Analyst
vandiver.denise@leg.state.fl.us

June 15, 2010

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 090462-WS; Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida; Request for copy of confidential audit work papers

Dear Ms. Cole:

By this letter, I am requesting a copy of the following confidential document filed in the above-referenced docket. By this request, OPC agrees to treat this information as confidential, and thus exempt from Section 119.70(1), Florida Statutes. We will also comply with Rule 25-22.006, Florida Administrative Code, which addresses the treatment of confidential information.

The following document is requested:

04902-10	06/14/2010	Utilities, Inc. (Marcelli) - (CONFIDENTIAL) Salary information submitted in connection with staff's first data request dated 5/12/10; provided on CD only.
----------	------------	------------------------------------------------------------------------------------------------------------------------------------------------------------

Thank you in advance and please contact me by phone or e-mail when the copies are available for pickup or if any further information is requested.

Respectfully submitted,

s/ Denise N. Vandiver
Denise N. Vandiver
Legislative Analyst

Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400

DOCUMENT NUMBER-DATE

05006 JUN 15 09

FPSC-COMMISSION CLERK

Letter to Ann Cole
June 15, 2010
Page 2

(850) 487-8239
vandiver.denise@leg.state.fl.us

c: Division of Economic Regulation (Maurey, Fletcher)
Office of the General Counsel (Young)

Rose Law Firm (Longwood 09b)
Christian W. Marcelli

Utilities, Inc. of Florida
Mr. Patrick C. Flynn

Office of Public Counsel (Beck, Rehwinkel)

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 8, 2010
TO: Dale N. Mailhot, Director, Office of Auditing and Performance Analysis
FROM: Kimberley M. Peña, Records Management Assistant, Office of Commission Clerk *KMP*
RE: Request for copies of confidential audit work papers in Dockets 090462-WS.

On June 4, 2010, the Office of Commission Clerk (CLK) received the attached request from Denise Vandiver, on behalf of the Office of Public Counsel (OPC), for copies of confidential Document Number 04258-10.

Pursuant to Section 11.04.C.6c(2)(c) of the APM, CLK is seeking permission to make copies of the document to satisfy OPC's request.

PPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO 02159-10		
DISTRIBUTION:		

Approved
Dale Mailhot
 06/08/2010


Received by: Denise Vandiver Date: 6/9/10

Marguerite McLean

090462-WS

From: VANDIVER.DENISE [VANDIVER.DENISE@leg.state.fl.us]
Sent: Friday, June 04, 2010 4:10 PM
To: Filings@psc.state.fl.us
Cc: Dale Mailhot; Clarence Prestwood; Andrew Maurey; Bart Fletcher; Keino Young; Charles Beck; Charles Rehwinkel; Patrick C. Flynn; Martin Friedman; Christian Marcelli (CMarcelli@RSBattorneys.com)
Subject: E-Filing in Docket No. 090462-WS; Application for Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas, and Seminole County by Utilities, Inc. of Florida
Attachments: Request for Confidential Audit WPs 090462-WS UIF.doc

- a. Denise N. Vandiver
Office of Public Counsel
111 West Madison Street
Pepper Building, Room 812
Tallahassee, Florida 32399-1400
Phone: 850-487-8239
Email: vandiver_denise@leg.state.fl.us
- b. Docket No. 090462-WS; Application for Increase in Water and Wastewater Rates in Marion, Orange, Pasco, Pinellas, and Seminole County by Utilities, Inc. of Florida
- c. Office of Public Counsel
- d. 2 pages
- e. Request for copy of confidential audit work papers

 Please consider the environment before printing this e-mail

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD _____
 SSC _____
 ADM _____
 OPC _____
 CLK Pen

DOCUMENT NUMBER-DATE

04690 JUN-4 2010

FPSC-COMMISSION CLERK

6/7/2010

JEFF ATWATER
President of the Senate



J.R. Kelly
Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

C/O THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
1-800-540-7039

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV

LARRY CRETUL
Speaker of the
House of Representatives



Denise N. Vandiver, C.P.A.
Legislative Analyst
vandiver.denise@leg.state.fl.us

June 7, 2010

Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 090462-WS; Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida; Request for copy of confidential audit work papers

Dear Ms. Cole:

By this letter, I am requesting a copy of the following confidential document filed in the above-referenced dockets. By this request, OPC agrees to treat this information as confidential, and thus exempt from Section 119.70(1), Florida Statutes. We will also comply with Rule 25-22.006, Florida Administrative Code, which addresses the treatment of confidential information.

The following document is requested:

04258-10	05/19/2010	APA/Mailhot - (CONFIDENTIAL) Working papers Vol 5 of 5 for Utilities, Inc. for WAW rate case audit (Audit Control No. 10-040-1-1)
----------	------------	-----------------------------------------------------------------------------------------------------------------------------------

Thank you in advance and please contact me by phone or e-mail when the copies are available for pick-up or if any further information is requested.

Respectfully submitted,

s/ Denise N. Vandiver
Denise N. Vandiver
Legislative Analyst

Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400

DOCUMENT NUMBER-DATE
04690 JUN-4 09
FPSC-COMMISSION CLERK

Letter to Ann Cole
June 7, 2010
Page 2

(850) 487-8239
vandiver.denise@leg.state.fl.us

c: Office of Auditing and Performance Analysis (Mailhot, Prestwood)
Division of Economic Regulation (Maurey, Fletcher)
Office of the General Counsel (Young)

Rose Law Firm (Longwood 09b)
Christian W. Marcelli

Utilities, Inc. of Florida
Mr. Patrick C. Flynn

Office of Public Counsel (Beck, Rehwinkel)

090462-WS

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6914

Public Service Commission

June 7, 2010

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 09159-10		
DISTRIBUTION:		

RECEIVED FPSC
10 JUN -8 AM 8:47
COMMISSION
CLERK

Frances Henke
4295 Middle Rd.
Allison Park, PA 15101

Re: Utilities, Inc. of Florida- Docket No. 090462-WS

Dear Frances Henke:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

In your letter, you indicated that when you are away from your residence, you still receive a bill for water service although there is no water usage. I would like to take this opportunity to explain why you are assessed this charge. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The Utility faces costs to maintain the system and to ensure service is available whenever you turn on a

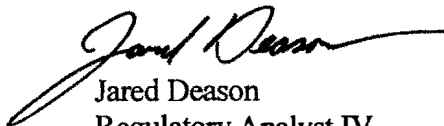
Frances Henke
Page 2
June 7, 2010

your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting being held at the Marion County Commission Auditorium, McPherson Complex, Wednesday, June 9, 2010, at 6 p.m. The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Commission regarding the quality of service the Utility provides, and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission may also attend and participate in the meeting.

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,



Jared Deason
Regulatory Analyst IV

cc: Division of Economic Regulation (Maurey, Fletcher, Linn, Rieger, Walden, Wright)
Office of General Counsel (Young)
Office of Commission Clerk (Docket No. 090462-WS)
Office of Public Counsel

090462-WS

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6914

Public Service Commission

June 4, 2010

Barbara Longo
11416 Golf Round Dr.
New Port Richey, Fl 34654

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 02169-10		
DISTRIBUTION:		

RECEIVED - FPSC
10 JUN -7 PM 4:55
COMMISSION
CLERK

Re: Utilities, Inc. of Florida- Docket No. 090462-WS

Dear Ms. Longo:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities, Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

Further, pursuant to Rule 25-30.433(1), Florida Administrative Code (F.A.C.), in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's

Ms. Barbara Longo

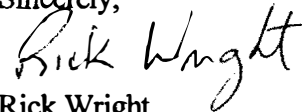
Page 2

June 4, 2010

plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6435 or e-mail me at rwright@psc.state.fl.us

Sincerely,



Rick Wright

Professional Accountant Specialist

cc: Division of Economic Regulation (Maurey, Deason, Fletcher, Linn, Rieger, Walden)
Office of General Counsel (Young)
Office of Commission Clerk (Docket No. 090462-WS)
Office of Public Counsel

Matilda Sanders

PSC-10-D300-PCD-WS

090462-WS

From: Shalonda Hopkins
Sent: Monday, May 10, 2010 2:21 PM
To: CLK - Orders / Notices
Cc: Keino Young
Subject: Order / Notice Submitted

Date and Time: 5/10/2010 2:19:00 PM
Docket Number: 090462-WS
Filename / Path: 090462.order.04.20.10.ky.doc

47
attach's online

ORDER SUSPENDING PROPOSED FINAL RATES AND GRANTING INTERIM RATES SUBJECT TO REFUND

Shalonda Hopkins
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
Tel: (850) 413-6630

faxed 1
mailed 1
emailed 3

PSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Public	<input type="checkbox"/> Consumer
DOCUMENT NO		02159-10
DESCRIPTION:		

MCD
CO. CLKs
(Pasco)

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Mike Wells, Pasco County Property Appraiser		pamikewells@pascogov.com	Yes
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflyn@uiwater.com	No

Commission Clerk

From: Commission Clerk
Sent: Monday, May 10, 2010 4:45 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 882485)
Attachments: 03920-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Diamond Williams

090462-WS

From: Mary Macko
Sent: Friday, April 23, 2010 5:31 PM
To: Diamond Williams
Subject: Proposed Changes to Form 090462-WS-00001
Attachments: CCS Form 090462-WS-00001-002.pdf

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 0259-10		
DISTRIBUTION:		

Docket Number 090462-WS - Form Number 090462-WS-00001-002

Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Add new appointment - Day 1 of a 1-day Customer Meeting - 05/25/2010 - 6:00 p.m.- 9:00 p.m. - in Altamonte Springs - Involving Staff

Add new appointment - Day 1 of a 1-day Customer Meeting - 05/26/2010 - 6:00 p.m.- 9:00 p.m. - in New Port Richey - Involving Staff

Add new appointment - Day 1 of a 1-day Customer Meeting - 06/09/2010 - 6:00 p.m.- 9:00 p.m. - in Ocala - Involving Staff

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 04/23/2010 at 5:29 p.m.

To:

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Klement	<input checked="" type="checkbox"/> Auditing & Performance Analysis	<input checked="" type="checkbox"/> Staff Contact - Bart Fletcher
<input checked="" type="checkbox"/> Commissioner Stevens	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Regulatory Analysis	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Nancy Argenziano

Docket Number: 090462-WS -- Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting		05/25/2010	Altamonte Springs	6:00 p. - 9:00 p.
Customer Meeting		05/26/2010	New Port Richey	6:00 p. - 9:00 p.
Customer Meeting		06/09/2010	Ocala	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

<p style="text-align: center;">Former Assignments</p> <p><u>Hearing Officers</u></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>AG</th> <th>ED</th> <th>SK</th> <th>KL</th> <th>ST</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">X</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><u>Prehearing Officer</u></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="7">Commissioners</th> </tr> <tr> <th>AG</th> <th>ED</th> <th>SK</th> <th>KL</th> <th>ST</th> <th>ADM</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Commissioners						Hearing Exam.	Staff	ALL	AG	ED	SK	KL	ST	X								Commissioners							AG	ED	SK	KL	ST	ADM							<p style="text-align: center;">Current Assignments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>AG</th> <th>ED</th> <th>SK</th> <th>KL</th> <th>ST</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td style="text-align: center;">X</td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="7">Commissioners</th> </tr> <tr> <th>AG</th> <th>ED</th> <th>SK</th> <th>KL</th> <th>ST</th> <th>ADM</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td style="text-align: center;">X</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Commissioners						Hearing Exam.	Staff	ALL	AG	ED	SK	KL	ST								X	Commissioners							AG	ED	SK	KL	ST	ADM			X			
Commissioners						Hearing Exam.			Staff																																																																										
ALL	AG	ED	SK	KL	ST																																																																														
X																																																																																			
Commissioners																																																																																			
AG	ED	SK	KL	ST	ADM																																																																														
Commissioners						Hearing Exam.	Staff																																																																												
ALL	AG	ED	SK	KL	ST																																																																														
							X																																																																												
Commissioners																																																																																			
AG	ED	SK	KL	ST	ADM																																																																														
		X																																																																																	

Remarks: Customer Meeting - Staff

090462

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflynn@uiwater.com	No

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 0215970
DISTRIBUTION: _____

faxed 0
mailed 1
emailed 2

Commission Clerk

From: Commission Clerk
Sent: Thursday, April 08, 2010 3:00 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 102048)
Attachments: Recommendation 02635-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

090462-WS

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090462

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Rose Law Firm (Longwood 09b)		CMarcelli@RSBattorneys.com	No
Utilities, Inc. of Florida		pcflynn@uiwater.com	No

ADMINISTRATIVE

faced 0
mailed 1
emailed 2

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-FPSC
10 MAR 25 AM 10:58
COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: March 25, 2010

TO: Director, Office of the Commission Clerk (Cole)

FROM: Division of Economic Regulation (Wright, Bulecza-Banks, Daniel, Deason, Fletcher, Linn, Rieger, Salnova, Walden),
Office of the General Counsel (Young)

Handwritten initials and signatures: AW, LW, CRAB, PNC, JSB, and a large signature.

RE: Docket No. 090462-WS – Application for increase in Water and Wastewater rates in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

County(ies): Marion, Orange, Pasco, Pinellas, Seminole

AGENDA: 4/06/10 – Regular Agenda – Decision on Suspension of Rates and on Interim Rates – Participation is at the Discretion of the Commission

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Skop

CRITICAL DATES: 60-Day Suspension Date Waived by Company to 04/06/10

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\ECR\WP\090462.RCM.DOC

Case Background

Utilities, Inc. of Florida (UIF or Utility) is a Class A utility providing water and wastewater service to 22 systems in the following counties: Marion, Orange, Pasco, Pinellas, and Seminole. UIF is a wholly-owned subsidiary of Utilities, Inc. (UI). The Utility's last rate case was in 2007.¹

¹ See Order No. PSC-07-0505-SC-WS, issued June 13, 2007, in Docket No. 090253-WS, in re: Application for rate increase in Marion, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida

DOCUMENT NUMBER: 02112
DATE: MAR 25 09

Commission Clerk

From: Commission Clerk
Sent: Thursday, March 25, 2010 2:59 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 685793)
Attachments: Recommendation 02112-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

3/25/2010

Section 1 - Office of Commission Clerk

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 09159-10
 DISTRIBUTION: _____

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("O" indicates OPR)

ADM	CLK	(ECR)	GCL	PIF	RCP	SGA	SSC
		X	X				X

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module AI(F)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	Due Dates	Due Dates	
			Previous	Current
	<input type="checkbox"/> Current CASR revision level			
	1.			
	2.			
	3.			
	4.			
	5.			
	6.			
	7.			
	8.			
	9.			
	10.			
	11.			
	12.			
	13.			
	14.			
	15.			
	16.			
	17.			
	18.			
	19.			
	20.			
	21.			
	22.			
	23.			
	24.			
	25.			
	26.			
	27.			
	28.			
	29.			
	30.			
	31.			
	32.			
	33.			
	34.			
	35.			
	36.			
	37.			
	38.			
	39.			
	40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CLK: _____

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: _____

Section 1 - Office of Commission Cler.

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____ ("O") indicates OPR)

ADM	CLK	(ECR)	GCL	PIF	RCP	SGA	SSC
		X	X		X		X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(F)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
 C Bulecza-Banks
 P Daniel

Current CASR revision level

Due Dates

Previous Current

Staff Counsel

K Young

OCRs (RCP)

D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 10/09/2009

Initials OPR _____
 Staff Counsel _____

1.	Test Year Response Letter to Chairman	NONE	10/30/2009
2.	Revised CASR Due	NONE	11/30/2009
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	NC		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	NC	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM
 Date: 10/09/2009

Section 1 - Office of Commission Cler.

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: _____
 Last Day to Suspend: _____

Expiration: _____

Referred to: _____
 ("O" indicates OPR)

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X		X	X

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
 C Bulecza-Banks
 P Daniel

2 Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot
 J Small

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 12/16/2009

Initials OPR _____
 Staff Counsel _____

1.	MFRs Due	SAME	02/01/2010
2.	Revised CASR Due	12/16/2009	03/01/2010
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM
 Date: 12/16/2009

Section 1 - Office of Commission Clerks

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: 04/06/2010

Referred to:

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

("C") indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(F)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
C Bulecza-Banks
P Daniel, J Deason
J Lingo, T Linn
S Rieger, T Walden
M Willis, R Wright

Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
 Hearing Examiner ___ Staff ___

Date filed with CLK: 02/04/2010

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/ MM
 Date: 02/04/2010

Section 1 - Office of Commission Clerk

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: 04/06/2010

Referred to: _____

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

("O") indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A1(F)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
C Bulecza-Banks
P Daniel, J Deason
J Lingo, T Linn
S Rieger, T Walden
M Willis, R Wright

3 Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 02/04/2010

Initials OPR _____
 Staff Counsel _____

1.	Informal Meeting	NONE	03/17/2010
2.	Staff Recommendation - Interim	NONE	03/25/2010
3.	Agenda - Interim	NONE	04/06/2010
4.	Standard Order - Interim	NONE	04/26/2010
5.	Revised CASR Due	03/01/2010	06/01/2010
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/MM
 Date: 02/04/2010
 CSRA

Section 1 - Office of Commission Clerks

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: 03/05/2010
 Last Day to Suspend: 04/06/2010

Expiration: 08/05/2010

Referred to:

("O" indicates OPR)

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
C Bulecza-Banks
P Daniel, J Deason
J Lingo, T Linn
S Rieger, T Walden
M Willis, R Wright

3 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CLK: 02/04/2010

Initials OPR

Staff Counsel

1.	Informal Meeting	NONE	03/17/2010
2.	Agenda - Interim (Deferred)	NONE	04/06/2010
3.	Agenda - Interim	NONE	04/20/2010
4.	Standard Order - Interim	04/26/2010	05/10/2010
5.	Revised CASR Due	03/01/2010	07/30/2010
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 02/04/2010
 RCAC

Section 1 - Office of Commission Cler

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: 03/05/2010 Expiration: 08/05/2010
 Last Day to Suspend: 04/06/2010

Referred to:

("O") indicates OPR

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
C Bulecza-Banks
P Daniel, J Deason
J Lingo, T Linn
A Maurey, S Rieger
T Walden, M Willis
R Wright

Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
 Hearing Examiner ___ Staff ___

Date filed with CLK: 02/04/2010

Initials OPR _____
 Staff Counsel _____

1.	Informal Meeting	NONE	03/17/2010
2.	Revised Staff Recommendation - Interim	NONE	04/08/2010
3.	Agenda - Interim	NONE	04/20/2010
4.	Standard Order - Interim	04/26/2010	05/10/2010
5.	Revised CASR Due	03/01/2010	07/30/2010
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/mm

Date: 02/04/2010

Section 1 - Office of Commission Clerk

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: 03/05/2010
 Last Day to Suspend: 04/20/2010

Expiration: 08/05/2010

Referred to: ("Q" indicates OPR)

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A1(F)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

B Fletcher
 C Bulecza-Banks
 P Daniel, J Deason
 J Lingo, T Linn
 A Maurey, S Rieger
 T Walden, M Willis
 R Wright

3 Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
 Hearing Examiner ___ Staff ___

Date filed with CLK: 02/04/2010

Initials OPR ___
 Staff Counsel ___

1.	Informal Meeting	NONE	03/17/2010
2.	Standard Order - Interim	04/26/2010	05/10/2010
3.	Customer Meeting - Altamonte Springs	NONE	05/25/2010
4.	Customer Meeting - New Port Richey	NONE	05/26/2010
5.	Customer Meeting - Ocala	NONE	06/09/2010
6.	Revised CASR Due	03/01/2010	07/30/2010
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 02/04/2010
 CSRA

Case Scheduling/Rescheduling Advice

Last Revised 04/23/2010 at 5:29 p.m.

To:

<input checked="" type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Klement	<input checked="" type="checkbox"/> Auditing & Performance Analysis	<input checked="" type="checkbox"/> Staff Contact - Bart Fletcher
<input checked="" type="checkbox"/> Commissioner Stevens	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Regulatory Analysis	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Nancy Argenziano

Docket Number: 090462-WS -- Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting		05/25/2010	Altamonte Springs	6:00 p. - 9:00 p.
Customer Meeting		05/26/2010	New Port Richey	6:00 p. - 9:00 p.
Customer Meeting		06/09/2010	Ocala	6:00 p. - 9:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	AG	ED	SK	KL	ST		
X							

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	AG	ED	SK	KL	ST		
							X

Prehearing Officer

Commissioners						
AG	ED	SK	KL	ST	ADM	

Commissioners						
AG	ED	SK	KL	ST	ADM	
		X				

Remarks:

Customer Meeting - Staff

Section 1 - Office of Commission Cler

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: 03/05/2010 Expiration: 08/05/2010

Last Day to Suspend: 04/20/2010

Referred to:

("O" indicates OPR)

ADM	APA	CLK	(ECR)	GCL	PIF	RAD	SSC
	X		X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	4	Current CASR revision level	Due Dates	
				Previous	Current
	R Wright				
	C Bulecza-Banks				
	P Daniel, J Deason	1.	Informal Meeting	SAME	03/17/2010
	B Fletcher, J Lingo	2.	Standard Order - Interim	04/26/2010	05/10/2010
	T Linn, A Maurey	3.	Audit Report Due	NONE	05/14/2010
	S Rieger, T Walden	4.	Company Response to Audit	NONE	05/24/2010
	M Willis	5.	Customer Meeting - Altamonte Springs	SAME	05/25/2010
		6.	Customer Meeting - New Port Richey	SAME	05/26/2010
		7.	Customer Meeting - Ocala	SAME	06/09/2010
Staff Counsel	K Young	8.	Staff Recommendation	NONE	07/22/2010
		9.	Agenda	NONE	08/03/2010
		10.	PAA Order	NONE	08/23/2010
OCRs (APA)	L Deamer, D Mailhot	11.	Protest Period Expires	NONE	09/13/2010
		12.	Consummating Order if No Protest	NONE	09/16/2010
		13.	Revised CASR Due	07/30/2010	10/29/2010
		14.			
		15.			
		16.			
		17.			
		18.			
		19.			
		20.			
		21.			
		22.			
		23.			
		24.			
		25.			
		26.			
		27.			
		28.			
		29.			
		30.			
		31.			
		32.			
		33.			
		34.			
		35.			
		36.			
		37.			
		38.			
		39.			
		40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CLK: 05/05/2010

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 05/05/2010

Section 1 - Office of Commission Clerk

Docket No. 090462-WS Date Docketed: 09/30/2009 Title: Application for increase in water and wastewater rates in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida
 Utilities, Inc. of Florida

Official Filing Date: 03/05/2010 Expiration: 08/05/2010

Last Day to Suspend: 04/20/2010

Referred to:

ADM APA CLK (ECR) GCL PIF RAD SSC

("O") indicates OPR

	X		X	X			

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module AI(f)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

R Wright
 C Bulecza-Banks
 P Daniel, J Deason
 B Fletcher, J Lingo
 T Linn, A Maurey
 S Rieger, T Walden
 M Willis

4 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

K Young

OCRs (APA)

L Deamer, D Mailhot

		Previous	Current
1.	Informal Meeting	SAME	03/17/2010
2.	Company Response to Audit	NONE	05/24/2010
3.	Informal Meeting (Staff)	NONE	06/16/2010
4.	Staff Recommendation	NONE	07/22/2010
5.	Agenda	NONE	08/03/2010
6.	PAA Order	NONE	08/23/2010
7.	Protest Period Expires	NONE	09/13/2010
8.	Consummating Order if No Protest	NONE	09/16/2010
9.	Revised CASR Due	07/30/2010	10/29/2010
10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			
18.			
19.			
20.			
21.			
22.			
23.			
24.			
25.			
26.			
27.			
28.			
29.			
30.			
31.			
32.			
33.			
34.			
35.			
36.			
37.			
38.			
39.			
40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Examiner Staff

Date filed with CLK: 05/05/2010

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	C1	C2	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 05/05/2010
 CSRA

Case Scheduling/Rescheduling Advice

Last Revised 06/11/2010 at 4:14 p.m.

To:

<input type="checkbox"/> Commissioner Edgar	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input type="checkbox"/> New Commissioner 1	<input type="checkbox"/> Auditing & Performance Analysis	<input checked="" type="checkbox"/> Staff Contact - Curt Mouring
<input type="checkbox"/> New Commissioner 2	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Regulatory Analysis	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Service/Safety/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Nancy Argenziano

Docket Number: 090349-WS -- Application for limited proceeding rate increase in Polk County by Cypress Lakes Utilities, Inc.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Informal Meeting		06/16/2010	Tallahassee / G-362	2:00 p. - 4:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	AG	ED	SK	C1	C2		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	AG	ED	SK	C1	C2		
							X

Prehearing Officer

Commissioners					
AG	ED	SK	C1	C2	ADM

Commissioners					
AG	ED	SK	C1	C2	ADM
		X			

Remarks:

(Related dockets: 090381, 090392, 090402, 090462, 090531). Informal Meeting - Staff