

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02228-10
DISTRIBUTION:

Application for staff-assisted rate case in Polk County by

Pinecrest Ranches, Inc.

DOCKET NO. 090414 - WU

10 APR - 1 AM 9:16

RECEIVED-FPSC

COMMISSION
CLERK

Name WILLIAM & ELYCE ALDRIDGE

Address 320 CITRUS HIGHLANDS DR. W.

BARTOW, FL. 33830

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Quite often the water supply is off without any warning in advance. Many times at dinner time, when the water comes back on, its orange with rust. My plumbing and laundry has been ruined on several occasions. I have to run my hose outside to get the air out of the lines so my lines inside don't jerk out of the wall. A lot of gallons are wasted that we have to pay for. Sometimes the water has so much chlorine in it that it burns my eyes when I bathe. Other times, it smells like a direct line from the sewer. We are very dissatisfied with Pinecrest Ranches service. I wish we could get water from the City of Bartow or afford to drill our own well. We buy bottled water to

Fold and tape -- see back for address

drink and also, for our dogs. That's how bad it is.

William and Elyce Aldridge
320 Citrus Highlands Dr. W.
Bartow, FL 33830

TAMPA FL 335
30 MAR 2010PM 3: T



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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090414 WU

Application for staff-assisted rate case in Polk County by
Pinecrest Ranches, Inc.

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RECEIVED-FPSC
10 MAR 31 AM 10:52
COMMISSION
CLERK

Name James R. White
Address 6091 CITRUS HIGHLANDS DR. S.
BARTOW FLA. 33830-9563

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
MY WATER SMELLS LIKE CLORINE I CAN NOT WASH MY WHITE CLOUSE WITH OUT THEM TURNING YELLOW THEN I HAVE TO THROW THEM AWAY. I TOULE NOT TO WATER MY LAWN OR WASH MY CAR BECOUSE I AM WAISTING WATER. I CAN NOT DRINK MY WATER. I HAVE LIVED HERE FOUR 21 YEAR'S AND I HAVE NOT BEN ABLE TO GO IN MY KITCHNE AND GET A GLASS OF WATER AND DRINK IT IN ALL THIS TIME. SO WHY WOULD I WOUNT TO PAY MORE FOUR WATER THAT I CAN NOT USE LIKE IT IS MENT TO BE USED. I HAVE TO BUY BOTTLE WATER TO DRINK.
P.S IF YOU NEED TO TALK TO ME CALL ME.
PHONE (863) 537-2903
James R. White
6091 CITRUS HIGHLANDS DR.S.
BARTOW FLA. 33830 - 9563

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STAMP

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Application for staff-assisted rate case in Polk County by

Pincrest Ranches, Inc.

DOCKET NO. 090414 - WU

CONSUMER

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10 MAR 29 AM 11:21
COMMISSIONER
CLERK

Name Mary Groff

Address 423 Citrus Highlands Dr.
Bartow, FL 33830

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Our water is not so good. It comes out of the tap orange at least every 5 to 6 weeks.
They cut it off without notice. It has a strong smell of chlorine sometimes.
The water has turned my whites rusty color. The color does not come out of the whites. I do not want a increase of rates. This has been going on for five years, that I know of.
Thank you,
Mary Groff

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DOCKET NUMBER-DATE
J2228 MAR 29 09
FPSC-COMMISSION CLERK



Mary Tice Groff
423 Citrus Highlands Dr E
Bartow, FL 33830

TAMPA FL 335

25 MAR 2010 PM 9 L



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Division of the Commission Clerk and Administrative Services
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3239990850



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