## Ann Cole

100002-E1

FPSC, CLK - CORRESPONDENCE

Administrative Parties X Consumer

DOCUMENT NO. 000481

DISTRIBUTION:

From:

Ann Cole

Sent:

Thursday, January 27, 2011 8:47 AM

To:

Samantha Cibula

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Read

Subject: RE: Correspondence

Tracking: Recipient

Samantha Cibula

Read: 1/27/2011 8:47 AM

Commissioners Advisors

Administrative Assistants - Commission Suite

Cristina Slaton

Read: 1/27/2011 8:48 AM Read: 1/27/2011 8:51 AM

Pamela Paultre Roberta Bass

Read: 1/27/2011 8:58 AM

Lisa Bennett

Read: 1/27/2011 9:12 AM

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket Nos. 100001-El, 100002-EG, and 100007-El.

From: Samantha Cibula

Sent: Thursday, January 27, 2011 8:18 AM

To: Ann Cole

**Cc:** Kathleen Stewart **Subject:** Correspondence

Ann,

Could you please put this e-mail in the docket file for Docket Nos. 100001-EI, 100002-EG, and 100007-

Thanks.

Samantha

**From:** Harp [mailto:harp527@hotmail.com] **Sent:** Wednesday, January 26, 2011 4:32 PM

**To:** Office of Commissioner Brown **Subject:** Are you doing OK?

Hello, I just wanted to know if you are doing OK because no one in there right mind would give FPL an increase with such a huge profit last yr.Could you please tell me why? Also could you please represent the people.Again please. Thank you for your time.John

PPSC, CLK - CORRESPONDENCE

Dischalarizative [1] Facilies (2) Constance

CUMENT NO. 10264

## **Ann Cole**

From:

Ann Cole

Sent:

Wednesday, October 20, 2010 3:25 PM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: FW: Thank You

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in the Docket Nos. listed below.

From: Office of Commissioner Skop

Sent: Wednesday, October 20, 2010 1:53 PM

To: Ann Cole Cc: Bill McNulty

Subject: FW: Thank You

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI 080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

From: Sandymac36@aol.com [mailto:Sandymac36@aol.com]

Sent: Wednesday, October 20, 2010 9:34 AM

**To:** nancyargenziano@gmail.com **Cc:** Office of Commissioner Skop

Subject: Thank You

Ms. Argenziano I was sorry to read you leaving the PSC commission. My only hope is you will continue in politics. Florida needs people like you. Mr. Skop, I am very upset, but not surprised concerning the story in today's Palm Beach Post concerning FPL asking courts to eliminate you from discussions concerning them. You along with Ms. Argenziano, Mr. Klement and Stevens were a credit to the PSC and the residents of Florida. The cartoon below should read FPL laid off 25Congressmen. Thought you would enjoy the ?cartoon.





# State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

September 24, 2010

TO:

Ann Cole, Commission Clerk - PSC, Office of Commission Clerk

FROM:

Cristina Slaton, Executive Secretary to Commissioner Skop

RE:

Docket Correspondence

Ann,

Please place the attached correspondence sent to the Office of Commissioner Skop in the correspondence folders for docket numbers 100002-EG and 100155-EG. This letter is from Marcia J. Varney of North Palm Beach, FL. Thank you.

PPSC, CLK - CORRESPONDENCE SP CLA Administrative CL Furies X Consumer P POCUMENT NO DAS 48-10 P DISTRIBUTION: Dear Mr. Skop,

I just want to say Thank you so much for taking on the fight against FPL and the raising of their rates. If it hadn't been for the articles in The Palm Beach Post, in connection with the Florida Public Service Commission, I would not have known who to email about my costly complaint that has occurred to me by FPL.

They have given me some credits and feel that I should be pleased. They still don't understand why I'm so upset, the large bills, but the Most important thing is it's Not in their ,FPL Policy to notify a person When their bill shows a very large power surge, which is what has happened to me. I won't go into my problems, but I do want you to know I'm a senior citizen on a fixed small income. I feel I've been taken advantage of by FPL, as one knows we have to have Electricity.

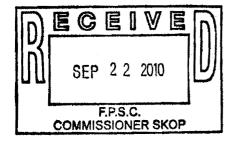
Thank you and the Commission again. It's too bad we don't have More ladies and men like all of you that are in a position to help out and do the right thing, with the economy in the condition it's In. It's sad and frightening that we still have corporations who don't care about their customers, just their money.

Oh yes, I've got to see if a government agency can assist me in trying to make these extra payments, when I feel it's FPL's fault. I have a case number, which is 0967853E.

Sincerely,

Marcia J. Varney

412 Marbella De. No. Palm Boaca, 71. 33403-1228



Marcia Verney 172 Merbelle Dr. No. Pales Bouck, Ff, 3303-1221

# Ann Cole

100002-E1

FPSC, CLK - CORRESPONDENCE

Administrative Purties Consumer

DOCUMENT NO. 02548-10

DISTRIBUTION:

From:

Ann Cole

Sent:

Friday, September 17, 2010 1:43 PM

To:

Office of Commissioner Skop

Cc:

Bill McNulty; Commissioners Advisors; Administrative Assistants - Commission Suite

Subject:

RE: FPL Actions

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in Docket Nos. listed below.

----Original Message----

From: Office of Commissioner Skop

Sent: Friday, September 17, 2010 1:27 PM

To: Ann Cole Cc: Bill McNulty

Subject: FW: FPL Actions

Importance: High

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI 100077-EI

100077 EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

----Original Message----

From: Linda Drake (WireSpring) [mailto:lindad@wirespring.com]

Sent: Friday, September 17, 2010 10:25 AM

To: Office Of Commissioner Graham; Office Of Commissioner Edgar; Office of Commissioner

Argenziano; Office of Commissioner Skop; Office of Commissioner Brisé; KELLY.JR

Subject: FPL Actions Importance: High

To All Commissioners,

With regards to the actions of FPL towards Nathan Skop, you \*all\* have need to be concerned and must take action to stop FPL towards achieving their end - which is having Commissioner Skop removed from all future FPL hearings.

Such an action would set a precedent that would provide FPL unmitigated control over all of your actions and to the detriment of the ratepayers that you are there to serve.

FPL has proven that it has taken questionable actions before and if this action is successful against Commissioner Skop, then all of you are endangered as well as your successors.

Please take whatever measures you can to ensure that FPL does not succeed in it's quest.

The repercussions are just too dangerous.

Very truly yours, Linda M. Drake 19861 NW 88 Ave Hialeah, FL 33018 954-548-3300 ext 1523

100002-E1

# **Ann Cole**

From:

Ann Cole

Sent:

Wednesday, September 15, 2010 3:46 PM

To:

Bill McNulty

Cc:

Cristina Slaton; Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Contact

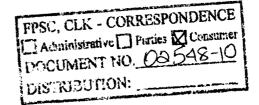
Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket Nos. 100002-El and 100155-El.

From: Bill McNulty

Sent: Wednesday, September 15, 2010 1:41 PM

To: Ann Cole Cc: Cristina Slaton Subject: Contact

Ann,



Mr. Andrew Trailor, PA, of Miami, phone (305)668-6090, called our office at 9:32 AM today and left a message that he wanted to discuss with Commissioner Skop a "new matter" of importance related to FPL. I returned his call. Mr. Trailor indicated that he wanted to discuss with Commissioner Skop a class action lawsuit regarding Florida Power and Light's "Building Envelope Program". He said the lawsuit in question is titled "FEO versus Douglas Roofing, Inc. and FPL". He described the "Building Envelope Program" as an energy savings measure utilized on 4,711 roofs, a type of "cool roof cooling program". He indicated that a central concern was whether the program was in compliance with locally enforced state building codes. I explained that the program in question may be part of a docketed matter, the Energy Conservation Cost Recovery Clause, identified as Docket No. 100002-EI, and in consideration of Florida Statutes, the Commissioner could not communicate with him regarding the matter except through filings made to the docket or in noticed meetings for the docket. He thanked me and we concluded the conversation, with no discussion of any necessary follow-up communication to or from our office.

After the phone call, I checked the filings in Docket No. 100002-EI and 100155-EI (FPL's DSM Plans) and was able to confirm for myself that FPL does in fact still offer a residential and commercial "Building Envelope Program" as one of its conservation programs included in the dockets.

Could you please place this e-mail in the correspondence side of Docket Nos. 100002-EI and 100155-EI?

Thank You, Bill

Bill McNulty
Chief Advisor to Commissioner Skop
Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

#### Ann Cole

To:

Bill McNulty

Cc:

Cristina Slaton; Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Contact

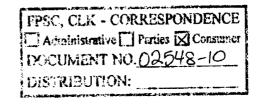
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From: Bill McNulty

Sent: Wednesday, September 15, 2010 1:41 PM

To: Ann Cole Cc: Cristina Slaton Subject: Contact

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Could you please place this e-mail in the correspondence side of Docket Nos. 100002-El and 100155-El?

Thank You, Bill

Bill McNulty
Chief Advisor to Commissioner Skop
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0855
(850) 413-6028 (office)
(850) 413-6029 (fax)
bmcnulty@psc.state.fl.us

# Kimberley Pena

From:

Kimberley Pena

Sent:

Tuesday, September 14, 2010 11:56 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite; Ann Cole

Subject:

FW: Docket Correspondence

Attachments: Palm Beach Post 9/14/2010; FPL

Thank you. This information will be placed in Docket Correspondence - Consumers and their Representative, in the below referenced dockets, today.

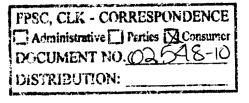
From: Cristina Slaton

Sent: Tuesday, September 14, 2010 11:46 AM

To: Ann Cole Cc: Bill McNulty

Subject: Docket Correspondence

Ann,



Please place the attached e-mails in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank you, Cristina

# Kimberley Pena

From:

Sandymac36@aol.com

Sent:

Tuesday, September 14, 2010 11:28 AM

To:

Office of Commissioner Skop

Subject: FPL

Dear Commissioner Skop,

It seems I am continually upset with the news in the Palm Beach Post concerning you and FPL, and the latest story on 9/14/2010, which I have enclosed for you to read. I don't have the words to express my gratitude to you for all you have done, and tried to do for the consumers who have no choice but to use FPL.

There was a list of senators and representatives who make up the nominating committee, and I have written them all and expressed my dissatisfaction with them and of course have not heard back from any of them. I have no doubt that FPL have these people in their pockets, and care more about 'taking care" of them than the public. What upsets me more is the consumer who won't or can't get involved beyond talking about how high their electric bill is while standing around the water cooler. These fools, in my opinion, will get what they deserve when you and Ms. Argenziano complete your term in January. As for the politicians hopefully they will get what they deserve come November. You take care of yourself, sir. And again "Thank you"

# Kimberley Pena

From: Sandymac36@aol.com

Sent: Tuesday, September 14, 2010 11:31 AM

**To:** Office of Commissioner Skop **Subject:** Palm Beach Post 9/14/2010

Forgot to enclose in previous e-mail

FPL turns up heat on PSC member

# The Palm Beach Post

Print this page

Close

# FPL turns up heat on PSC member

Palm Beach Post Staff Writer

Updated: 7:59 p.m. Monday, Sept. 13, 2010 Posted: 7:49 p.m. Monday, Sept. 13, 2010

In its battle to bar outgoing Florida Public Service Commissioner Nathan Skop from dealing with any of its issues, Florida Power & Light Co. pulled out all the stops Monday, seeking to prevent Skop from participating in a PSC hearing today.

The Juno Beach-based company filed additional motions with the Tallahassee-based 1st District Court of Appeal and the PSC on Monday in its latest attempt to keep him out of its business.

Late Monday the PSC deferred FPL's portion of today's hearing until Sept. 28.

The PSC, including Skop, is still expected to discuss other utility companies' energy-saving programs.

"Our goal is to stop him from participating in FPL matters," Barry Richard, a Tallahassee attorney representing FPL, said Monday.

FPL officials said in court filings that in the past year Skop has become increasingly hostile toward the company, and that his antagonistic behavior has been reserved for FPL. The company contends Skop is no longer fair and impartial.

Skop, 43, whose term ends Jan. 1, did not respond to a request for comment Monday.

In January, Skop and four other commissioners unanimously voted to reject FPL's proposed \$1.2 billion rate increase. The company was granted a \$75.5 million increase. Skop has stated that FPL "owns state government," and accused it of "spin" and "selective disclosure," and accused FPL's counsel of "misrepresentations," according to court filings.

Richard filed an emergency motion for a stay Monday, asking the 1st District Court of Appeal to stop Skop from hearing any FPL matters. On Sept. 2, FPL filed a motion with the PSC asking Skop to disqualify himself from involvement in any FPL issues.

At a nuclear cost hearing a week ago, Skop said the motion was moot because it was not issued far enough in advance of the hearing and did not cite the appropriate statute.

Skop's refusal to disqualify himself set off a series of court filings by FPL attorneys, including one that asks the court to force Skop to rule on the disqualification motion.

Friday, the appellate court gave Skop until Thursday to respond as to why FPL's petitions should not be granted.

The company's recent settlement of its rate case, and 10 other FPL issues are pending before the PSC this year.

Find this article at:

Print this page

Close

http://www.paimbeachpost.com/money/fpl-turns-up-heat-on-psc-member-914049.html



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DISTRIBUTION:

FPSC, CLK - CORRESPONDENCE

Administrative | Porties | Consumer | DOCUMENT NO. 02548-10

### **Ann Cole**

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:40 AM

To:

Office of Commissioner Skop

Cc:

Cristina Slaton; Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Call In Comments from FPL Customer

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:38 AM

To: Ann Cole Cc: Cristina Slaton

Subject: Call In Comments from FPL Customer

Ann,

Mr. Larry Kraatz of Vero Beach (721 Timber Ridge Trail) called the Office of Commissioner Skop at 9:20 AM today to express his displeasure regarding FPL filings designed to remove Commissioner Skop from FPL-related dockets. He stated he was very concerned about FPL's attempts to silence Commissioner Skop, their "mafiosa tactics", their attempts to increase rates. He stated Commissioner Skop's input should be valued despite having voted against FPL. Mr. Kraatz stated he supports the appointment to the utility board of any advocate who supports people's rights.

Please place this e-mail in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

090130-EI

100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty

Chief Advisor to Commissioner Skop

9/10/2010

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

DISTRIBUTION: \_\_

FPSC, CLK - CORRESPONDENCE Administrative Perties Consumer

DOCUMENT NO Q 3548-10

### **Ann Cole**

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:39 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: RE: Thank You Commissioner Skop

Tracking: Recipient

Read

Office of Commissioner Skop Commissioners Advisors

Administrative Assistants - Commission Suite

Bill McNulty

Read: 9/10/2010 9:39 AM

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:13 AM

To: Ann Cole Cc: Cristina Slaton

Subject: FW: Thank You Commissioner Skop

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

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100155-EI 080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty

Chief Advisor to Commissioner Skop Florida Public Service Commission 2540 Shumard Oak Boulevard

9/10/2010

Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

From: Chris [mailto:dolphins54@comcast.net] Sent: Thursday, September 09, 2010 9:47 PM

To: Office of Commissioner Skop

Subject: Thank You Commissioner Skop

Thank you for taken on F.P.L. and representing the hard working families in Florida. In the past it always been F.P.L. who has been dictating to the consumers and it's nice to finally see a commissioner who is standing up for the people of Florida! The amount of electricity that needs to be generated today is getting to be less and less. With all the "Green" lighting, Appliances, Motors, A.C. units, etc... our electric bill should be decreasing each year when in fact it is constantly on the rise. I've never seen so many excuses for increases. Make them open their books for the consumer to see. It would be in the best interest of the consumers. I look out my back window and see several old Electric poles that are rotted, and they claim that they have strengthened the electrical grid. Please keep on them and don't back down! Thank You for your Fine Job as Commissioner.

Chris

DISTRIBUTION:

FPSC, CLK - CORRESPONDENCE

Administrative | Puries | Consumer DOCUMENT NO.02548-10

# **Ann Cole**

From:

Ann Cole

Sent:

Friday, September 10, 2010 9:38 AM

To:

Office of Commissioner Skop

Cc:

Commissioners Advisors; Administrative Assistants - Commission Suite

Subject: FW: FPL sues to silence regulator

Tracking: Recipient

Read

Office of Commissioner Skop Commissioners Advisors

Administrative Assistants - Commission Suite

Bill McNulty

Read: 9/10/2010 9:38 AM

Thank you for this information, which will be placed in Docket Correspondence - Consumers and their Representatives, in all docket nos. listed below.

From: Office of Commissioner Skop

Sent: Friday, September 10, 2010 9:09 AM

To: Ann Cole Cc: Cristina Slaton

Subject: FW: FPL sues to silence regulator

Ann,

Please place the e-mail below in the correspondence side of the following dockets:

100001-EI

100002-EI

100007-EI

100009-EI

080677-EI

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100077-EI

100155-EI

080203-EI

080245-EI

080245-EI

080246-EI

090494-EI

060038-EI

Thank You,

Bill McNulty

Chief Advisor to Commissioner Skop Florida Public Service Commission

9/10/2010

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6028 (office) (850) 413-6029 (fax) bmcnulty@psc.state.fl.us

From: Patrick [mailto:pm2120@comcast.net]
Sent: Friday, September 10, 2010 8:34 AM

**To:** Office of Commissioner Skop **Cc:** pm2120@comcast.net

Subject: FPL sues to silence regulator

Dear Mr. Skop. I just wanted to thank you on behalf of all Florida FPL customers. It's an outrage that FPL can be so brazen and open about trying to silence you, with not one word of support from your colleagues on the commission. Are they all bought and paid for by FPL? And where are our elected officials who are supposed to be looking out for us against a monopoly company which continues to be caught in lie after lie regarding costs and rates. Although I'm only one angry customer, I would like to help in any way I can. Who else is on our side? I live in a gated community in St Lucie county and I have hundreds of email addresses throughout the state. I will forward any communication or actions to them. Thanks again for standing with us. Patrick Mahoney, 1571 SE Ballantrae Ct. Port St Lucie Fl.34952. 772 337 2681.

# **Diamond Williams**

100002-EG

From:

**Diamond Williams** 

Sent:

Wednesday, April 07, 2010 10:59 AM

To:

Ruth McHargue

Cc:

Dorothy Menasco; Ann Cole

Subject:

FW: FW: To CLK Docket 100002

Attachments: FAX.TIF

**CONSUMER** 

Thank you for this information. This attachment has been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 100002-EG.

----Original Message-----From: Ruth McHargue

Sent: Wednesday, April 07, 2010 10:43:15 AM

To: Diamond Williams

Subject: FW: To CLK Docket 100002

Customer correspondence

----Original Message-----From: Consumer Contact

Sent: Wednesday, April 07, 2010 9:16:25 AM

To: Ruth McHargue

Subject: To CLK Docket 100002

Copy on file, see 935820C

----Original Message----

From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]

Sent: Tuesday, April 06, 2010 4:01 PM

To: Consumer Contact

Subject: 7722213247, FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On:

4/6/2010 3:59:30 PM

Number of Pages: 1

From (CSID):

7722213247

From (ANI):

Sent to DID:

8504136362

DOCUMENT NUMBER - DATE

02548 APR-79

FPSC-COMMISSION OF EN

Duration of Fax: 0:01:23 Transfer Speed: 9600

Received Status: Success

Number of Errors: 0

Port Received On: IPF\_PORT\_0012



Mr. James Goetz 2250 SE Letha Ct., Apt. 2 Stuart, FL 34994

Florida Public Service Commission 2540 Shumard Oak Blue Tallahassoe FL (FAX 1-800-342-3552)

6 April 2010

Dear Commissioners

This proposal should Not be approved as it stands. The reason being I and fellow renters and condo owners cannot IN The majority of eases can not and are not allowed to install any of the items mentioned below. Therefore we could not Receive and all a Rebates in this program. Therefore we would be charged for the bensit of others. I should think this would be illogal unless we would be exempted.

Falm Beach Post APRIL 1, 2010.

OFAL BUREY UNLINES

# Montaly bills cou

The utility may need to offset the cost of energy conservation programs

> By SUSAN SALISBURY Palm Beach Post Staff Writer

JUNO BEACH — Meeting state-mandated energy conservation goals could cost the typical 1,000 kilowatt-hour Florida Power & Light Co. customer an additional \$2 to \$3 a month, the company said

That money would pay for the rebates customers could receive for everything from installing a solar water heatevetems tuned up

servation programs is billed 33 per filonith to cover the as one of the company's "cost cost. The exact amount varrecovery dailses and is not les throughout the 2010-2019 part of the company's base time period but based on our rate, FPL spokesman Mayco Villafana said Wednesday.

The Florida Public Service Commission is requiring the utility to save 1,498 megawatts in reduced energy demand over the next 10 years."

In addition, the commission's order requires expendi-

ally.
The PSC-mandated goals tomer bills. If programs that

proposed plan, the increase should not exceed \$3 over the current typical bill, "Villatana

FPL has proposed continuing 18 existing conservation programs and starting 12 new ones.

The commission must aptures for solar pilot programs, prove the plan and also could . If the programs are ap of up to \$15.5 million annumake changes to it before it proved and customers than takes effect.

The 134-page plan recomwill have an impact on cus- mends continuing residential incentive programs for airwe are proposing to meet the 'conditioning' replacement, PSC's mandate are approved, roof and ceiling insulation, er to having air-conditioning typical FPL residential cus- reflective roof measures, duct tomers will see an increase system test and repair, and

Among the new programs proposed to begin if the plan is approved are window sunscreens and refrigerator replacement.

"For nearly three decades in partnership with our cus-tomers, FPL has managed one of the most successful energy efficiency programs in the nation, and we aim to continue leading the will,

ticipate widely, resulting in reduced electricity sales. the company would riced to recover the lost revenue through a base rate increase. No base rate increase is proposed at this point, Villatana said.