

Matilda Sanders

PSC-11-0191-FOF-PU

From: Terry Holdnak
Sent: Thursday, April 07, 2011 2:10 PM
To: CLK - Orders / Notices
Cc: Larry Harris; Adam Teitzman
Subject: Order / Notice Submitted

Date and Time: 4/7/2011 2:07:00 PM
Docket Number: 100175-TL, 100312-EI
Filename / Path: 100175 & 100312 Reconsideration Order.Idh.doc

✓100175-TL

ORDER DENYING PETITIONER'S MOTION FOR RECONSIDERATION

Terry K. Holdnak
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6738

*FAXED -
MAILED -
EMAILED -*

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <u>00570-10</u>		
DISTRIBUTION: _____		

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 102469)

Attachments: 02347-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

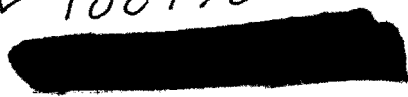
When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

FAXED - 0
MAILED - 0
EMAILED - 2

✓ 100175-TL


FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 02570-10
 DISTRIBUTION: _____

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

RECEIVED-FPSC

11 MAR 24 AM 11:06

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: March 24, 2011

TO: Office of Commission Clerk (Cole)

FROM: Office of the General Counsel (Harris) *JMH*
Division of Economic Regulation (Kummer) *AK*
Division of Regulatory Analysis (Beard) *CB*

ewb *mt*

RE: Docket No. 100175-TL – Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Docket No. 100312-EI – Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges, fees, and taxes.

AGENDA: 04/05/11 – Regular Agenda – Motion for Reconsideration – Oral Argument Not Requested – Participation at the Commission’s Discretion

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Edgar

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT NUMBER-DATE

01951 MAR 24 =

FPSC-COMMISSION CLERK

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 057748)

Attachments: 01951-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-11-0117-FOF - PU

From: Gloria Ross
Sent: Wednesday, February 16, 2011 2:31 PM
To: CLK - Orders / Notices
Cc: Larry Harris; Adam Teitzman; Catherine Beard
Subject: Order / Notice Submitted

Date and Time: 2/16/2011 2:25:00 PM
Docket Number: 100175-TL & 100312-EI
Filename / Path: I:\2010\100175\Orders\100175 & 100312 Final Order.lhd.doc

ORDER GRANTING MOTIONS TO DISMISS WITH PREJUDICE

100175-TL ✓

Gloria Ross
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

fax 0
mail 0
email 2

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 02570-10		
DISTRIBUTION: _____		

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 132180)

Attachments: 01084-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

FAXED - 0
MAILED - 0
EMAILED - 2

100175-TL ✓
~~100312-EI~~

FPSL, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Purges	<input type="checkbox"/> Consumer
DOCUMENT NO. 02570-10		
DESCRIPTION:		

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

REVISED

RECEIVED 10/14/10

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD, TALLAHASSEE, FLORIDA 32399-0850

10 OCT 14 AM 11:51

COMMISSION CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: ~~September 30, 2010~~ October 14, 2010

TO: Office of Commission Clerk (Cole)

FROM: Office of the General Counsel (Teitzman) *AT*
Division of Economic Regulation (Kummer) *CS*
Division of Regulatory Analysis (Beard) *CS* *WMS*

RE: Docket No. 100175-TL – Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Docket No. 100312-EI – Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges, fees, and taxes.

AGENDA: ~~10/12/10~~ 10/26/10 – Regular Agenda – Motions to Dismiss - Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Edgar (100175-TL)
Skop (100312-EI)

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT NUMBER DATE

08605 OCT 14 0

FPSC-COMMISSION CLERK

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 393369)

Attachments: Recommendation 08605-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

10/15/2010

100175-TL

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

faxed 0
mailed 0
emailed 2

100175 ✓
~~100312~~

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 00570-10
DISTRIBUTION:

**REQUEST FOR CHANGE TO COMMISSION CONFERENCE
HAND DELIVER**

Date of Request: 10/7/2010

Date of Commission Conference: 10/12/2010

Item No. 3

RECEIVED-FPSC

Docket No.: 100175-TL
100312-EI

Brief Title: Customer Complaints Against AT&T and FPL

10 OCT -8 PM 2: 34

Requested by: Staff Other

(Name)

COMMISSION
CLERK

Please attach a copy of the written documentation filed (IF OTHER)

STAFF's Recommendation to Executive Suite (IF OTHER) Approve Request Deny Request

ACTION REQUESTED [see APM 2.11]

- Defer Item to Conference Scheduled for: Date: 10/26/2010
- Change Order of Item or Take Up at Time Certain
- Withdraw Item (not expected to return to Agenda)
- Late Filed Recommendation (must be filed no later than 3:00 p.m. on the date approved for late filing) A copy of the front page of the recommendation must be provided to the Commission Clerk by 12 noon on the regular filing date for use as a place-holder during agenda preparation.
- Add Item to Published Agenda [see Section 120.525(2), F.S.] - Issue an ADDENDUM and give Legal NOTICE
- Add Emergency Item to Published Agenda [see Section 120.525 (3), F.S.] - Issue an ADDENDUM and Give Fair NOTICE

Concise explanation, justification or comments (attach additional sheet if necessary):

On October 6, 2010, Petitioner requested the item be deferred, as well as clarification of the staff Recommendation. Staff requests deferral in order to accommodate Petitioner's request and to clarify Petitioner's request and concerns. Neither AT&T nor FPL have any objection to deferral of the item to the next scheduled Agenda Conference.

This deferral request applies to Dockets 100175-TL (AT&T) and 100312-EI (FPL).

Signature (Technical Staff): *CSB*

Initials (Division/Office Director or Designee): *AT*

Signature (Legal Staff): *[Signature]*

Initials (General Counsel or Designee): *[Initials]*

EXECUTIVE DIRECTOR:

Recommendation to the Chairman's Office

Approve Request Deny Request

Initials: *[Initials]*
Comments:

Date: 10-8-10

CHAIRMAN'S OFFICE:

Initials: *SCL*

Approve Request Deny Request

Date: 10/8/10

The Executive Suite will forward the original approved form to the Office of Commission Clerk and distribute copies to the OPR division/office director, the Executive Director, the Deputy Executive Director, the General Counsel, the Deputy General Counsel, the Office of Public Information Director, the Commissioners' Assistants, and the attorney assigned to the docket.

DOCUMENT NUMBER - DATE

8426 OCT-8 0

Commission Clerk

From: Commission Clerk
Sent: Friday, October 08, 2010 4:18 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 834608)
Attachments: 08426-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

100175-TL

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

faxed 0
mailed 0
emailed 2

100175 ✓
~~100312~~

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02570-10
DISTRIBUTION:

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

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I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-FPSC
10 SEP 30 AM 11:37
COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: September 30, 2010

TO: Office of Commission Clerk (Cole)

FROM: Office of the General Counsel (Teitzman) *AT*
Division of Economic Regulation (Kummer) *AK*
Division of Regulatory Analysis (Beard) *CSB PC* *MS*

RE: Docket No. 100175-TL – Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Docket No. 100312-EI – Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges, fees, and taxes.

AGENDA: 10/12/10 – Regular Agenda – Motions to Dismiss - Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Edgar (100175-TL)
Skop (100312-EI)

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT NUMBER DATE

08170 SEP 30 0

FPSC-COMMISSION CLERK

Commission Clerk

From: Commission Clerk
Sent: Thursday, September 30, 2010 4:44 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 664320)
Attachments: Recommendation 08170.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

9/30/2010

Cathi Lindsley

100175

From: Cathi Lindsley
Sent: Friday, April 30, 2010 1:32 PM
To: Dorothy Menasco; Adam Teitzman
Cc: Ann Cole
Subject: RE: Dk 100175

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 02570-10
 DISTRIBUTION: _____

Per this email, the request below has been done.

Thanks,
 Cathi

From: Dorothy Menasco
Sent: Friday, April 30, 2010 1:07 PM
To: Adam Teitzman
Cc: Ann Cole; Cathi Lindsley
Subject: RE: Dk 100175

Adam,

We will redact DN 02569-10 to remove the name of AT&T's representative. Please advise Ms. Sirianni that the document will still be a public record, and should anyone request to see the unredacted version, we will have to comply with that request.


Cathi,

Please pull DN 02569-10 from Docket 100175 and redact the name as mentioned below. If you have any questions regarding same, please come see me.

Thank you!

*Dorothy Menasco
 Chief Deputy Commission Clerk
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

 Please consider the environment before printing this e-mail

From: Adam Teitzman

4/30/2010

Sent: Friday, April 30, 2010 11:55 AM
To: Dorothy Menasco
Subject: FW: Dk 100175

Please see the e-mail below from Ms. Sirianni. The redaction need only apply to the online filing(s).

Thanks.

From: Catherine Beard
Sent: Friday, April 30, 2010 11:19 AM
To: Adam Teitzman
Subject: FW: Dk 100175

From: SIRIANNI, MARYROSE (ATTSI) [mailto:ms8675@att.com]
Sent: Friday, April 30, 2010 11:13 AM
To: Catherine Beard
Cc: GURDIAN, MANNY (Legal); SIRIANNI, MARYROSE (ATTSI)
Subject: Dk 100175

Catherine,

Please remove/redact the AT&T representative's name that is mention in the filings in the subject docket that are posted on the FPSC web site. Additionally, please redact the AT&T representative's name in any future filings that may be made in this docket.

Please let me know if you have questions.

thanks

MaryRose Sirianni

AT&T Florida

Area Manager - Regulatory Relations

Tel: (850) 577-5553

Fax: (850) 577-5537

"This e-mail and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this e-mail is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited."

COMMISSIONERS:
NANCY ARGENZIANO,
CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 02570-10
DISTRIBUTION: _____

April 9, 2010

REDACTED

Re: Docket No. 100175-TI

Dear **REDACTED**

This will acknowledge receipt of a Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes, which was filed in this office on April 7, 2010, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

Dorothy Menasco

100175-TL

ADMINISTRATIVE

From: Adam Teitzman
Sent: Wednesday, April 07, 2010 12:20 PM
To: Ann Cole
Cc: Dorothy Menasco; Laura King
Subject: RE: Draft E-mail Responses

I think for right now if we could exclude the name and address in the list of parties that would be sufficient. I agree that we are not obligated to keep this information confidential and notified the complainant of this. I notified her that her personal information would not be confidential or exempt from a public records request but we would try to keep it redacted for purposes of online searches. Essentially, I was just trying to "work with" a consumer who is representing themselves before the PSC and is not familiar with state law regarding public records or confidentiality.

But as I discussed with Dorothy yesterday, the PSC is under no legal obligation to redact this information and if the info was available online the PSC would not be in violation of any legal obligations.

From: Ann Cole
Sent: Wednesday, April 07, 2010 12:05 PM
To: Adam Teitzman
Cc: Dorothy Menasco
Subject: Draft E-mail Responses

Please see Dorothy's draft email responses. Would you like a docket set up, excluding the name and address in parties? Or would you like to clarify this with the filing party first? I spoke with Lee Kissell and confirmed that parties of record is viewable on the website. I am not aware of an exemption in Chapter 119 that would require us to make a program change for this request.

From: Dorothy Menasco
Sent: Wednesday, April 07, 2010 10:56 AM
To: Ann Cole
Subject: Response to persons wishing to e-file documents and requesting confidentiality of their contact information

CLK's normal response

Mr./Ms. _____:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-filing requirements is included for your convenience: <http://www.psc.state.fl.us/dockets/e-filings/>

The electronic e-mail and associated confidential document will be permanently deleted from the e-filings. Confidential materials are not to be transmitted through e-mail, e-filings, or by fax to the Commission. This is an improper procedure for the receiving and filing of confidential documents with the Commission and the Clerk's Office.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

DOCUMENT NUMBER-DATE

02570 APR-7 2

4/7/2010

FPSC-COMMISSION CLERK

Response in Ms. F's case

Dear S. F.:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-filing requirements is included for your convenience: <http://www.psc.state.fl.us/dockets/e-filings/>

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By filing a complaint with the Clerk's Office, a new docket will be created. As the complainant, you will be a party to the docket and your contact information will be public information. Contact information does not fall within the requirements of the general state policy on public records, Section 119.01, F.S.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

4/7/2010

Dorothy Menasco

From: Adam Teitzman
Sent: Wednesday, April 07, 2010 12:26 PM
To: Dorothy Menasco
Cc: Ann Cole; Laura King
Subject: RE: Draft E-mail Responses

I've been thinking about it and it should be ok. For right now this docket will not have many documents and I will take it upon myself to make sure she receives all the filings.

However, if it goes to hearing I may need to rethink this.

From: Dorothy Menasco
Sent: Wednesday, April 07, 2010 12:09 PM
To: Adam Teitzman
Cc: Ann Cole
Subject: RE: Draft E-mail Responses

Adam,

As a reminder of our conversation yesterday, if we exclude her name and address in the parties list, she will not receive any notifications of orders, notices, or any other documents issued in the docket.

From: Ann Cole
Sent: Wednesday, April 07, 2010 12:05 PM
To: Adam Teitzman
Cc: Dorothy Menasco
Subject: Draft E-mail Responses

Please see Dorothy's draft email responses. Would you like a docket set up, excluding the name and address in parties? Or would you like to clarify this with the filing party first? I spoke with Lee Kissell and confirmed that parties of record is viewable on the website. I am not aware of an exemption in Chapter 119 that would require us to make a program change for this request.

From: Dorothy Menasco
Sent: Wednesday, April 07, 2010 10:56 AM
To: Ann Cole
Subject: Response to persons wishing to e-file documents and requesting confidentiality of their contact information

CLK's normal response

Mr./Ms. _____:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-filing requirements is included for your convenience: <http://www.psc.state.fl.us/dockets/e-filings/>

The electronic e-mail and associated confidential document will be permanently deleted from the e-filings. Confidential materials are not to be transmitted through e-mail, e-filings, or by fax to the Commission. This is

4/7/2010

an improper procedure for the receiving and filing of confidential documents with the Commission and the Clerk's Office.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

Response in Ms. F's case

Dear S. F.:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-filing requirements is included for your convenience: <http://www.psc.state.fl.us/dockets/e-filings/>

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By filing a complaint with the Clerk's Office, a new docket will be created. As the complainant, you will be a party to the docket and your contact information will be public information. Contact information does not fall within the requirements of the general state policy on public records, Section 119.01, F.S.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.
Company: AT&T d/b/a BellSouth BellSouth Telecommunications, Inc. d

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 00510-10
DISTRIBUTION:

Official Filing Date:
Last Day to Suspend:
Referred to:
("O" indicates OPR)

Expiration:

Table with columns: ADM, APA, CLK, ECR, (GCL), PIF, RAD, SSC. Row 1: ADM, APA, CLK, ECR, (GCL), PIF, RAD, SSC. Row 2: ADM, APA, CLK, ECR, (GCL), PIF, RAD, SSC. Row 3: ADM, APA, CLK, ECR, (GCL), PIF, RAD, SSC.

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Table with columns: OPR Staff, Staff Counsel, OCRs, Due Dates (Previous, Current), and a row for Current CASR revision level (0). Rows 1-40 for staff assignments.

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CLK:

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Table with columns: Commissioners (ALL, AG, ED, SK, KL, ST), Hrg Exam, Staff.

Prehearing Officer

Table with columns: Commissioners (AG, ED, SK, KL, ST), ADM.

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:
Date:

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.
 Company: AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("O" indicates OPR)

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments		Due Dates			
		Previous	Current		
<u>OPR Staff</u>	<u>A Teitzman</u>	<input type="checkbox"/> 0 Current CASR revision level			
		1.	Complaint Filed	NONE	04/23/2010
		2.	Company Response Due	NONE	05/18/2010
		3.	Revised CASR Due	NONE	06/01/2010
		4.			
		5.			
		6.			
		7.			
<u>Staff Counsel</u>	<u>A Teitzman</u>	8.			
		9.			
<u>OCRs (RAD)</u>	<u>C Beard</u>	10.			
		11.			
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Recommended assignments for hearing and/or deciding this case:
 Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with CLK: 04/23/2010
 Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/MM
 Date: 04/23/2010

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**

Company: **AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d**

Official Filing Date: _____
 Last Day to Suspend: _____
 Referred to: _____
 ("O" indicates OPR)

Expiration: _____

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	A Teitzman	1	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Complaint Filed	04/23/2010	04/07/2010
		2.	Company Response Due	05/18/2010	05/03/2010
		3.	Revised CASR Due	06/01/2010	05/17/2010
		4.			
		5.			
		6.			
		7.			
Staff Counsel	A Teitzman	8.			
		9.			
		10.			
OCRs (RAD)	C Beard	11.			
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		30.			
Recommended assignments for hearing and/or deciding this case:		31.			
		32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel		33.			
Hearing Examiner <input type="checkbox"/> Staff		34.			
		35.			
Date filed with CLK: <u>04/30/2010</u>		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 04/30/2010

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**

Company: **AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d**

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR (GCL) PIF RAD SSC

("(") indicates OPR)

				X		X	
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

A Teitzman, L Harris

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

A Teitzman, L Harris

OCRs (RAD)

C Beard

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: 07/16/2010

Initials OPR _____
Staff Counsel _____

1.	Staff Recommendation	SAME	08/19/2010
2.	Agenda	SAME	08/31/2010
3.	Final Order	SAME	09/20/2010
4.	Revised CASR Due	07/30/2010	09/30/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	C1	C2	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/IMM
Date: 07/16/2010

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: **AT&T d/b/a BellSouth**
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("C)" indicates OPR)

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module <u>A9</u>		WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770		
Staff Assignments		Due Dates		
OPR Staff	<u>A Teitzman, L Harris</u>	<input checked="" type="checkbox"/> 3	Current CASR revision level	Previous Current
		1.	Staff Recommendation	08/19/2010 09/01/2010
		2.	Agenda	08/31/2010 09/14/2010
		3.	Final Order	09/20/2010 10/04/2010
		4.	Revised CASR Due	09/30/2010 10/29/2010
		5.		
		6.		
		7.		
Staff Counsel	<u>A Teitzman, L Harris</u>	8.		
		9.		
OCRs (RAD)	<u>C Beard</u>	10.		
		11.		
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		13.		
		14.		
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		29.		
Recommended assignments for hearing and/or deciding this case:		30.		
		31.		
		32.		
Full Commission <input checked="" type="checkbox"/> Commission Panel _____		33.		
Hearing Examiner _____ Staff _____		34.		
		35.		
Date filed with CLK: <u>08/09/2010</u>		36.		
		37.		
Initials OPR _____		38.		
Staff Counsel _____		39.		
		40.		

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)						Prehearing Officer							
Commissioners						Hrg Exam	Staff	Commissioners					ADM
ALL	AG	ED	SK	GH	BI			AG	ED	SK	GH	BI	
X								X					

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/MM
 Date: Pending 8/30/10

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: **AT&T d/b/a BellSouth**
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	A Teitzman, L Harris	4	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	09/01/2010	09/16/2010
		2.	Agenda	09/14/2010	09/28/2010
		3.	Final Order	10/04/2010	10/18/2010
		4.	Revised CASR Due	10/29/2010	11/15/2010
		5.			
		6.			
		7.			
Staff Counsel	A Teitzman, L Harris	8.			
		9.			
		10.			
OCRs (RAD)	C Beard	11.			
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		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <u>X</u> Commission Panel <u> </u>		33.			
Hearing Examiner <u> </u> Staff <u> </u>		34.			
		35.			
Date filed with CLK: <u>08/31/2010</u>		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	GH	BI		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	GH	BI	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG / MM
 Date: Pending 9/13/10

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Company: AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR (GCL) PIF RAD SSC

("O" indicates OPR)

				X		X	
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

A Teitzman, L Harris

5 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

A Teitzman, L Harris

OCRs (RAD)

C Beard

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 09/22/2010

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	GH	BI		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	GH	BI	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: Pending

AG/mm
10-7-10

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: **AT&T d/b/a BellSouth**
BellSouth Telecommunications, Inc. d

Official Filing Date: _____
 Last Day to Suspend: _____
 Referred to: _____
 ("O" indicates OPR)

Expiration: _____

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	A Teitzman, L Harris	5	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	NONE	10/14/2010
		2.	Agenda	NONE	10/26/2010
		3.	Standard Order	NONE	11/15/2010
		4.	Revised CASR Due	11/15/2010	01/19/2011
		5.			
		6.			
		7.			
Staff Counsel	A Teitzman, L Harris	8.			
		9.			
OCRs (RAD)	C Beard	10.			
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		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
Full Commission <input checked="" type="checkbox"/> Commission Panel <input type="checkbox"/>		32.			
Hearing Examiner <input type="checkbox"/> Staff <input type="checkbox"/>		33.			
		34.			
		35.			
Date filed with CLK: <u>09/22/2010</u>		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

Commissioners						Hrg Exam	Staff
ALL	ED	SK	GH	BI	NC		
X							

Commissioners					ADM
ED	SK	GH	BI	NC	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: AG/MM
 Date: 10/07/2010

Deferred Agenda

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: AT&T d/b/a BellSouth
 BellSouth Telecommunications, Inc. d

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

("(" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

Due Dates

OPR Staff	A Teitzman, L Harris	5	Current CASR revision level		
			Previous	Current	
		1.	Agenda	NONE	11/09/2010
		2.	Standard Order	NONE	11/29/2010
		3.	Revised CASR Due	11/15/2010	01/19/2011
		4.			
		5.			
		6.			
		7.			
Staff Counsel	A Teitzman, L Harris	8.			
		9.			
OCRs (RAD)	C Beard	10.			
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Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel		33.			
Hearing Examiner <input type="checkbox"/> Staff		34.			
		35.			
Date filed with CLK: <u>09/22/2010</u>		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	SK	GH	BI	NC		
X							

Prehearing Officer

Commissioners					ADM
ED	SK	GH	BI	NC	
X					

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: MM
 Date: 10/07/2010

Rccc

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: AT&T d/b/a BellSouth
 BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

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 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

A Teitzman, L Harris

6 Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

A Teitzman, L Harris

OCRs (RAD)

C Beard

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 10/28/2010

Initials OPR _____
 Staff Counsel _____

1.	Revised CASR Due	11/15/2010	12/15/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	SK	BI	NC		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	SK	BI	NC	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: GH/KE
 Date: Pending

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: AT&T d/b/a BellSouth
 BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("O" indicates OPR)

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A9
**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments	Due Dates	Due Dates	
		Previous	Current
<u>OPR Staff</u> A Teitzman, L Harris	<input checked="" type="checkbox"/> 7	Current CASR revision level	
	1.	Staff Recommendation (Revised)	SAME 01/27/2011
	2.	Agenda	SAME 02/08/2011
	3.	Standard Order	SAME 02/28/2011
	4.	Close Docket or Revise CASR	SAME 03/31/2011
	5.		
	6.		
	7.		
<u>Staff Counsel</u> A Teitzman, L Harris	8.		
	9.		
<u>OCRs (RAD)</u> C Beard	10.		
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Recommended assignments for hearing and/or deciding this case:	30.		
	31.		
	32.		
Full Commission <input checked="" type="checkbox"/> Commission Panel <input type="checkbox"/>	33.		
Hearing Examiner <input type="checkbox"/> Staff <input type="checkbox"/>	34.		
	35.		
Date filed with CLK: <u>12/08/2010</u>	36.		
	37.		
Initials OPR _____	38.		
Staff Counsel _____	39.		
	40.		

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	SK	BI	BL		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	SK	BI	BL	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 12/08/2010 *GH/MM*

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: AT&T d/b/a BellSouth
 BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

("()") indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. **Time Schedule**
 Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments		Due Dates	
OPR Staff	Staff Assignments	Current CASR revision level	Previous Current
	A Teitzman, L Harris	8	
		1. Agenda	SAME 02/08/2011
		2. Standard Order	SAME 02/28/2011
		3. Close Docket or Revise CASR	SAME 03/31/2011
		4.	
		5.	
		6.	
		7.	
Staff Counsel	A Teitzman, L Harris	8.	
		9.	
		10.	
OCRs (RAD)	C Beard	11.	
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Recommended assignments for hearing and/or deciding this case:
 Full Commission X Commission Panel ___
 Hearing Examiner ___ Staff ___
 Date filed with CLK: 01/26/2011
 Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: GH/MM
 Date: 01/26/2011

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**
 Company: **AT&T d/b/a BellSouth**
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR (GCL) PIF RAD SSC

("O" indicates OPR)

				X		X	
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	A Teitzman, L Harris	9	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation - Motion for Reconsiderat	SAME	02/24/2011
		2.	Standard Order (2/8/11 Agenda)	SAME	02/28/2011
		3.	Agenda	SAME	03/08/2011
		4.	Standard Order (3/8/11 Agenda)	SAME	03/28/2011
		5.	Close Docket or Revise CASR	03/31/2011	04/29/2011
		6.			
		7.			
Staff Counsel	A Teitzman, L Harris	8.			
		9.			
		10.			
OCRs (RAD)	C Beard	11.			
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		28.			
		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <u>X</u> Commission Panel <u> </u>		33.			
Hearing Examiner <u> </u> Staff <u> </u>		34.			
		35.			
Date filed with CLK: <u>02/08/2011</u>		36.			
		37.			
Initials OPR <u> </u>		38.			
Staff Counsel <u> </u>		39.			
		40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: GH/MM
 Date: 02/08/2011

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**

Company: AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d

Official Filing Date: _____ Expiration: _____
Last Day to Suspend: _____

Referred to: _____ ADM _____ APA _____ CLK _____ ECR _____ (GCL) _____ PIF _____ RAD _____ SSC _____
("O") indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays. **Time Schedule**

Program Module A9	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770		
Staff Assignments		Due Dates	
OPR Staff	A Teitzman, L Harris	10	Current CASR revision level
		Previous	Current
	1. Staff Recommendation - Motion for Reconsiderat	SAME	03/10/2011
	2. Agenda	SAME	03/22/2011
	3. Standard Order (3/22/11 Agenda)	SAME	04/11/2011
	4. Close Docket or Revise CASR	SAME	05/20/2011
	5.		
	6.		
	7.		
Staff Counsel	A Teitzman, L Harris		
	8.		
	9.		
OCRs (RAD)	C Beard		
	10.		
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	12.		
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	29.		
Recommended assignments for hearing and/or deciding this case:	30.		
	31.		
	32.		
Full Commission <input checked="" type="checkbox"/> Commission Panel _____	33.		
Hearing Examiner _____ Staff _____	34.		
	35.		
Date filed with CLK: <u>02/22/2011</u>	36.		
	37.		
Initials OPR _____	38.		
Staff Counsel _____	39.		
	40.		

Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: GH/MM
Date: 02/22/2011

Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: **Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.**

Company: **AT&T d/b/a BellSouth
BellSouth Telecommunications, Inc. d**

Official Filing Date: _____ Expiration: _____
Last Day to Suspend: _____

Referred to: _____
("O" indicates OPR)

ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	Staff Assignments	11 Current CASR revision level	Due Dates	
			Previous	Current
	A Teitzman, L Harris			
		1. Staff Recommendation - Motion for Reconsiderat	03/10/2011	03/24/2011
		2. Agenda	03/22/2011	04/05/2011
		3. Standard Order (4/5/11 Agenda)	04/11/2011	04/25/2011
		4. Close Docket or Revise CASR	05/20/2011	06/06/2011
		5.		
		6.		
		7.		
Staff Counsel	A Teitzman, L Harris	8.		
		9.		
OCRs (RAD)	C Beard	10.		
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CLK: 03/10/2011

Initials OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: GH/AMM
Date: 03/10/2011