

100000-0T

**REDACTED FILING**

**2010 Competitive Local Exchange Carrier (CLEC) Questionnaire**  
(Due by April 15, 2010)<sup>1</sup>

Legal Company Name: Knology of Florida, Inc.

D/B/A: \_\_\_\_\_

FPSC Company Code (e.g., TX000) TX215

Contact name & title: Bruce Schoonover, Jr. Director – Regulatory Affairs

Telephone number: (706) 645-3966

E-mail address: bruce.schoonover@knology.com

Stock Symbol (if company is publicly traded): KNOL

**REDACTED**

**Services Provided in Florida**

1. Do you provide local telephone service in Florida? Please check yes or no.

Yes  
 No

2. Please complete the data tables.

3. How is your local service provisioned? Please mark the appropriate response(s).

- Resale agreement with ILEC
- Wholesale platform (formerly known as UNE-P)
- UNEs (other than wholesale platform) from ILEC
- Elements (e.g., loops, switching) from other than ILEC
- Completely self-provisioned
- Other (please describe) \_\_\_\_\_

4. What services, other than local service, does your company offer in Florida? Please check all that apply.

- Private line/special access
- VoIP
- Wholesale loops
- Fiber or copper based video service

COM  
 APA  
 ECR  
 GCL  
 RAD  
 SSC  
 ADM  
 OPC  
 CLK

<sup>1</sup> The due date is set by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

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- Wholesale transport
- Interexchange service
- Cellular/wireless service
- Cable television
- Satellite television
- Broadband Internet access

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

- Company offers ONLY prepaid local telephone service in Florida
- Company offers prepaid AND non-prepaid local telephone service in Florida
- Company does NOT offer prepaid local telephone service in Florida

**Bundled Services**

6. What percentage of your Florida residential and business customers purchase bundled (i.e., voice service packaged with additional services as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, please check "not applicable."

- Residential
- Business
- Not applicable

**VoIP**

7. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

- Not providing VoIP service to end users
- Providing VoIP services to business end users
- Providing VoIP services to residential end users
- Offering VoIP services but have no customers in Florida

8. If you are offering VoIP service in Florida please check all that apply:

- Peer to Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

**Broadband**

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.  
 Yes  
 No

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.  
[REDACTED]

11. How many residential broadband subscribers do you have in Florida?  
[REDACTED]

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).  
Cable Modem

13. What are the typical downstream and upstream speeds for your most popular broadband service?  
[REDACTED]

14. What is the monthly price for your most popular residential broadband service?  
[REDACTED]

**Fiber Deployment**

15. Did you deploy fiber to homes or businesses in Florida between December 31, 2007 and December 31, 2009?  
 Yes  
 No

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology since the last reporting period.  
  
\_\_\_\_\_ Residential Subscribers

**REDACTED FILING**

\_\_\_\_\_ Business Subscribers  
  N/A   Total

17. Please provide your company's total statewide of residential and business subscribers currently served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology.

\_\_\_\_\_ Residential Subscribers  
\_\_\_\_\_ Business Subscribers  
  N/A   Total

**Miscellaneous**

18. In calendar year 2009 how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

 \$1 - \$249,999  
 \$250,000 - \$999,999  
 \$1,000,000 - \$9,999,999  
 \$10,000,000 or more

19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please check yes or no.

\_\_\_\_\_ Yes  
  X   No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2009**.

**Comments**

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

*None at this time*









	100%	100%										100%	100%		
	100%	100%										100%	100%		
	100%	100%										100%	100%		
	100%	100%										100%	100%		
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	100%	100%										100%	100%		

\*We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

















Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

REDACTED FILING

Company Name:

Knology of Florida, Inc.

Company Code\*:

TX215

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.**

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial* agreements in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.  
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2009.

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do <i>not</i> convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by: Lines and channels under a UNE loop arrangement, where you also <i>provided switching</i> for the line (" <i>Local Platform</i> ", formerly <i>UNE-P</i> ").			0
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**Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis**  
**REDACTED FILING**

**Company Name:**

**Company Code\*:**

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.**

Complete Table 5 if you provided VoIP service to Florida and users via one or more voice-grade equivalent (VGE) lines or wireless VGE channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

**TABLE COLUMN INSTRUCTIONS:**

Column (a). **Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).**

**Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.**

Column (b). Enter the abbreviation **Res** for Residential lines or **Bus** for Business lines. **Residential lines and business lines must be entered in separate rows.**

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

**Please provide data as of December 31, 2009.**

(a)	(b)	(c)
NPA-NXX i.e.(850-413)	Res or Bus	Total VGE Lines
[REDACTED]		

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2009
1. FRN	5066493
2. Company	Knology of Florida, Inc.
3. Type of Operations	<input type="radio"/> ILEC <input checked="" type="radio"/> Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	Knology, Inc.
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Bruce Schoonover
7. Contact person telephone number and email address	Phone. 7066453966
	Email. bruce.schoonover@knology.com
8. Status of submission	Original - In Progress
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	<input type="radio"/> No <input checked="" type="radio"/> Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Chad S. Wachter
11. Certifying official telephone number and email address	Phone. 706-645-3966
	Email. bruce.schoonover@knology.com

**Part I.A: Broadband - Cable Modem**

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communication carrier.)

(1)	(2)	(3)	(4)	(5)
<b>Total connections</b> to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines	<b>Percentage of (1)</b> that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the	<b>Percentage of (1)</b> that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true	<b>Percentage of (1)</b> that connect to residential end users. (Enter 0 if the true	<b>Percentage of (1)</b> that connect to residential end users and have information transfer rates exceeding kbps in both directions. (Enter 0 if the true value

into a voice-grade-equivalent measure. true value is 0 percent.) value is 0 percent.) value is 0 percent.) percent.)

[REDACTED]

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in EACH data cell below must equal the sum of Cable Modem connections reported in Part VI by Census Tract, for that download/upload combination, and the sum of ALL data cells below must equal the total connections reported in (1).

Upload information transfer rate from the end user (9 categories):	Download information transfer rate to the end user (8 categories):							
	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
	Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
Less than or equal to 200 kbps	[REDACTED]							
Greater than 200 kbps and less than 768 kbps				[REDACTED]				
Greater than or equal to 768 kbps and less than 1.5 mbps								
Greater than or equal to 1.5 mbps and less than 3 mbps								
Greater than or equal to 3 mbps and less than 6 mbps								
Greater than or equal to 6 mbps and less than 10 mbps								
Greater than or equal to 10 mbps and less than 25 mbps								
Greater than or equal to 25 mbps and less than 100 mbps								
Greater than or equal to 100 mbps								

This is the end of PART I.A for Cable Modem. If you are a cable system you MUST ALSO complete Part I.B for Cable Modem.

Part I.B: Broadband - Cable Modem

Complete Part I.B for Cable Modem ONLY IF you are a cable system (or an affiliate of a cable system) that is required to complete Part I.A for Cable Modem.

For the purposes of completing Part I.B for Cable Modem:

(1) "Residential end user premises" include residential living units, individual living units in such institutional settings as college dormitories and nursing homes, and other end user locations to which you (including affiliates and agents) market services that are primarily designed for residential use.

(2) The "service area" of a cable system consists of those residential end user premises to which the system can deliver cable television service over cable plant that it owns.

I.B. Report your best estimate of the percentage of residential end user premises in your service area, in this state, to which your Cable Modem connections (with information transfer rates exceeding 200 kbps in at least one direction) could be provided using installed distribution facilities. Providers of Cable Modem connections should base responses on the service area of the affiliated cable systems.

(a) Estimated % of residential end user premises

[REDACTED]

THIS IS THE END OF Part I.B for Cable Modem.

Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNES to voice-grade equivalents.)	Lines you provide unaffiliated communications as UNE-P. (Do not convert UNES to voice-grade equivalent)
(a) Total number. See instructions on what to include.	[REDACTED]	0	0	0
(b) Percentage of (a) that are residential lines	[REDACTED]			
(c) Percentage of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(d) Percentage of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(e) Percentage of (a) provided over your own (including affiliates) local loop facilities or the equivalent	[REDACTED]			
(f) Percentage of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line	[REDACTED]			
(g) Percentage of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below)	[REDACTED]			
(h) Percentage of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	[REDACTED]			
(i) Percentage of (a) provided over optical fiber at the end user premises	[REDACTED]			
(j) Percentage of (a) provided over coaxial cable at the end	[REDACTED]			

32401, 32402, 32404, 32405, 32406, 32407, 32408, 32409, 32412, 32413, 32414, 32444, 33755, 33759, 33760, 33761, 33765, 34683, 34698
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Errors / Warnings

No Errors or Warnings found.

user premises  
(k) Percentage of (a) provided over fixed wireless at the end user premises | 0.000

Part II.B: Interconnected VoIP Service

If you report end user subscriptions in (1) and/or (2), you must also complete Part V of Form 477.

Reporting by State: Subscriptions reported in (1) must be reported in the state of the subscriber's "Registered Location" as of the data-collection d (This is the most recent information obtained by an interconnected VoIP service provider that identifies the physical location of the end user. See 47 C.F.R. § 9.3.) Subscriptions reported in (2) must be reported in the same state as the broadband connection purchased in conjunction with the VoIP service.

Reporting subscriptions in (1) and (2): Count one subscription for each end user (retail customer) who subscribes to this service. If the custome pays for the ability to make multiple simultaneous calls from a single location, then count the maximum number of calls that can be active at one tir general, VoIP service to a business retail customer will be counted as more than one subscription.

Reporting wholesale customers in (3): Count the number of companies who purchase your VoIP components or service and resell them, as part their own VoIP service, to end users or other wholesalers in this state.

	(1) VoIP subscriptions that end users purchased from you without also purchasing a broadband connection from you	(2) VoIP subscriptions that end users purchased from you in conjunction with the purchase of a broadband connection	(3) Wholesale customers who purchased your VoIP service resell as their own VoIP serv
(a) Total number.	0	[REDACTED]	0
(b) Percentage of (a) provided under residential grade service plans	0.000	[REDACTED]	
(c) Percentage of (a) purchased under terms that allow use with any broadband connection ("nomadic" functionality)	0.000	[REDACTED]	
(d) Percentage of (a) provided in conjunction with a copper wire-based broadband connection (DSL or Other Wireline)		[REDACTED]	
(e) Percentage of (a) provided in conjunction with a fiber-to-the-end user broadband connection		[REDACTED]	
(f) Percentage of (a) provided in conjunction with a Cable Modem broadband connection		[REDACTED]	
(g) Percentage of (a) provided in conjunction with a fixed wireless broadband connection		[REDACTED]	
(h) Percentage of (a) provided in conjunction with any other type of broadband connection		[REDACTED]	

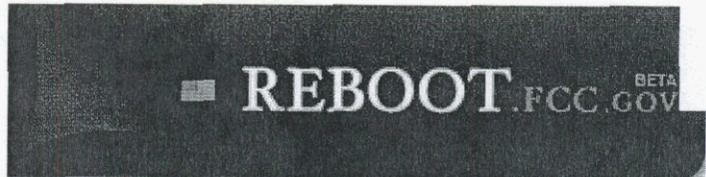
Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:



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### FCC Form 477 - Local Telephone Competition and Broadband Reporting

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OMB NO: 3060-0816

Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2009

County	Census Tract	Technology
<input type="checkbox"/> Bay	8.01	Cable Modem
<input type="checkbox"/> Bay	8.02	Cable Modem
<input type="checkbox"/> Bay	10.00	Cable Modem
<input type="checkbox"/> Bay	11.00	Cable Modem
<input type="checkbox"/> Bay	12.00	Cable Modem
<input type="checkbox"/> Bay	14.01	Cable Modem
<input type="checkbox"/> Bay	15.01	Cable Modem
<input type="checkbox"/> Bay	15.02	Cable Modem
<input type="checkbox"/> Bay	16.00	Cable Modem
<input type="checkbox"/> Bay	17.00	Cable Modem
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<input type="checkbox"/> Bay	25.00	Cable Modem
<input type="checkbox"/> Bay	26.01	Cable Modem
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<input type="checkbox"/>	Pinellas	226.01	Cable Modem
<input type="checkbox"/>	Pinellas	226.02	Cable Modem
<input type="checkbox"/>	Pinellas	227.00	Cable Modem
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<input type="checkbox"/>	Pinellas	245.07	Cable Modem
<input type="checkbox"/>	Pinellas	245.08	Cable Modem
<input type="checkbox"/>	Pinellas	246.01	Cable Modem
<input type="checkbox"/>	Pinellas	246.02	Cable Modem
<input type="checkbox"/>	Pinellas	247.00	Cable Modem
<input type="checkbox"/>	Pinellas	248.01	Cable Modem

<input type="checkbox"/>	Pinellas	248.02	Cable Modem
<input type="checkbox"/>	Pinellas	249.01	Cable Modem
<input type="checkbox"/>	Pinellas	249.02	Cable Modem
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<input type="checkbox"/>	Pinellas	250.11	Cable Modem
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<input type="checkbox"/>	Pinellas	250.13	Cable Modem
<input type="checkbox"/>	Pinellas	250.14	Cable Modem
<input type="checkbox"/>	Pinellas	250.15	Cable Modem
<input type="checkbox"/>	Pinellas	250.16	Cable Modem
<input type="checkbox"/>	Pinellas	251.07	Cable Modem
<input type="checkbox"/>	Pinellas	251.10	Cable Modem
<input type="checkbox"/>	Pinellas	251.11	Cable Modem
<input type="checkbox"/>	Pinellas	251.14	Cable Modem
<input type="checkbox"/>	Pinellas	251.15	Cable Modem
<input type="checkbox"/>	Pinellas	251.16	Cable Modem
<input type="checkbox"/>	Pinellas	251.18	Cable Modem
<input type="checkbox"/>	Pinellas	251.19	Cable Modem
<input type="checkbox"/>	Pinellas	251.20	Cable Modem
<input type="checkbox"/>	Pinellas	251.21	Cable Modem
<input type="checkbox"/>	Pinellas	252.03	Cable Modem
<input type="checkbox"/>	Pinellas	252.05	Cable Modem
<input type="checkbox"/>	Pinellas	252.06	Cable Modem
<input type="checkbox"/>	Pinellas	252.07	Cable Modem
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<input type="checkbox"/>	Pinellas	253.03	Cable Modem
<input type="checkbox"/>	Pinellas	253.04	Cable Modem
<input type="checkbox"/>	Pinellas	253.05	Cable Modem
<input type="checkbox"/>	Pinellas	254.01	Cable Modem
<input type="checkbox"/>	Pinellas	254.04	Cable Modem
<input type="checkbox"/>	Pinellas	254.05	Cable Modem
<input type="checkbox"/>	Pinellas	254.07	Cable Modem

REDACTED  
FILING

<input type="checkbox"/>	Pinellas	254.08	Cable Modem
<input type="checkbox"/>	Pinellas	254.09	Cable Modem
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REDACTED  
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