

State of Florida



Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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COMMISSION
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-M-E-M-O-R-A-N-D-U-M-

DATE: April 23, 2010

TO: Office of Commission Clerk (Cole)

FROM: Division of Economic Regulation (Smith, Fletcher, Hudson, Maurey)
Office of the General Counsel (Jaeger) *AS BO SA C/CSB R*

RE: Docket No. 090170-WU – Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc. *ALM*

AGENDA: 05/04/10 – Regular Agenda – Proposed Settlement Agreement – Interested Persons May Participate

COMMISSIONERS ASSIGNED: Edgar, Skop, Stevens

PREHEARING OFFICER: Edgar

CRITICAL DATES: 09/07/10 (15-Month Effective Date (SARC))-Waived

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\ECR\WP\090170.RCM.DOC

DOCUMENT NUMBER: 03229 APR 23 2010
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Case Background

Mobile Manor Water Company, Inc. (Mobile Manor or Utility) is a Class C utility serving 313 water customers in Lee County. According to Mobile Manor's 2008 Annual Report, its total gross revenue was \$50,531 and its operating expenses were \$70,979.

Prior to this rate case, the Commission last established rate base for the Utility pursuant to Order No. 13067.¹ The Utility changed its name from Mobile Manor, Inc. to Mobile Manor Water Company, Inc. on November 29, 2004.²

On April 6, 2009, the Commission received Mobile Manor's application for a staff-assisted rate case. In this application, the Utility requested interim rates. By Order No. PSC-09-0421-PCO-WU, the Commission approved a 47.09 percent interim increase, subject to refund with interest.³ Due to problems obtaining security, the Utility did not implement the interim rates until October 1, 2009.

A customer meeting was held on September 30, 2009. Staff received letters before the meeting that the timing of the meeting precluded many customers from participating because they were still up north. Approximately 47 customers attended this meeting with a majority of them opposed to any rate increase.

Upon consideration of the staff recommendation and the presentation of several Utility representatives at the November 10, 2009, Agenda Conference, the Commission proposed to approve a 4.61 percent across-the-board increase over the rates in effect prior to filing.⁴

However, before the Commission order approving the increase could become final, the Commission received a timely protest and request for evidentiary proceedings (Protest) on December 21, 2009. That Protest had approximately 156 separate signatures representing approximately 109 residential connections. The customers raised four issues and actually requested that a larger rate increase be allowed above the approved PAA rates. In response to this Protest, on December 23, 2009, the Commission received a petition (Responsive Petition) signed by 56 customers (non-protesting customers) which opposed any additional increase above and beyond that which was proposed in the PAA Order. This Responsive Petition addressed three of the four issues raised by the protestors.

Based on the timely Protest, the PAA Order never became final and an Issue Identification/Settlement Meeting was noticed and scheduled for January 29, 2010.

¹ See Order No. 13067, issued March 3, 1984, in Docket No. 830402-W (TC), In re: Application for the transfer of Certificate No. 56-W from William P. and Peggy J. Bishop to Mobile Manor, Inc.

² See Order No. PSC-04-1104-FOF-WU, issued November 8, 2004, in Docket No. 040602-WU, In re: Application for name change on Certificate No. 56-W in Lee County from Mobile Manor, Inc. to Mobile Manor Water Company, Inc.

³ See Order No. PSC-09-00421-PCO-WU, issued June 15, 2009, in Docket No. 090170-WU, In re: Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

⁴ See Order No. PSC-09-0790-PAA-WU, issued November 30, 2009, in Docket No. 090170-WU, In re: Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

Approximately 130 customers attended this meeting.⁵ After discussing the issues raised by the protesting customers, a discussion concerning settlement of the case ensued. After much discussion and after approximately 30 customers had already left, a settlement was proposed with approximately 91 customers being in favor of it and 9 customers still apparently opposed to any additional increase. The customers requested time to have the proposed settlement reduced to writing and the necessary signatures obtained.

On March 9, 2010,⁶ staff counsel sent letters to all customers who had signed the original Protest as well as all customers who had signed the Responsive Petition to determine if any customers wanted to participate as a party and pursue a formal hearing. Only one customer, Mr. Tom Hawkins,⁷ responded that he would like to participate as a party.

On March 11, 2010, the Commission received a proposed Settlement Agreement. The Settlement Agreement on behalf of the protesting customers and some of the non-protesting customers is incorporated in this recommendation as Attachment A. However, prior to receiving the Settlement Agreement, the Commission received a petition in opposition to the proposed Settlement Agreement.⁸ The following table illustrates how many customers were represented in the Protest, the Responsive Petition, the Settlement Agreement, and the opposition to the Settlement Agreement.

	<u>Protest</u>	<u>Responsive Petition</u>	<u>Settlement</u>	<u>Opposition to Settlement</u>
Customers	109	56	156	81
Signatures ⁹	212	56	212	97

This recommendation addresses the proposed Settlement Agreement and whether the Commission should accept it. The Commission has the authority to consider this Settlement Agreement pursuant to Sections 367.011(2) and 367.0814, Florida Statutes (F.S.).

⁵ All customers were given notice of the meeting.

⁶ Because a significant number of letters were returned (23 letters were returned as undeliverable), staff counsel obtained the appropriate addresses and sent out a second set of letters asking if the remaining customers wanted to be considered as parties.

⁷ Filed the Protest requesting increased rates.

⁸ Petition in opposition to the Settlement Agreement was received on March 2, 2010.

⁹ Many customers of record own more than one property in Mobile Manor and for each petition, except the Responsive Petition, would list each property and sign for each property that they owned, i.e., some signatures would appear multiple times. The number of customers reflect how many separate residential connections out of a total of 313 were indicated on the petition. The number of signatures reflect the number of separate signatures and counts each inhabitants signature, e.g., husband and wife as a separate signature.

Discussion of Issues

Issue 1: Should the Commission approve the proposed Settlement Agreement?

Recommendation: Yes. The proposed Settlement Agreement should be approved. Within 15 days of the Commission vote, Mobile Manor should file a proposed customer notice and revised tariff sheets which are consistent with the Commission's decision. The approved rates should be effective for service rendered on or after the stamped approval date of the tariff pursuant to Rule 25-30.475(1), F.A.C., after staff has verified that the proposed customer notice is adequate and the notice has been provided to the customers. The Utility should provide proof that the customers have received notice within 10 days after the date of the notice. With the approval of the Settlement Agreement, the escrowed funds should be released to the Utility. (Smith, Hudson, Fletcher, Jaeger)

Staff Analysis: As noted in the Case Background, the Commission proposed a 4.61 percent across-the-board increase over the rates in effect prior to filing. However, before that PAA Order could become final, the Commission received a timely Protest on December 21, 2009. In that Protest, the customers raised four issues and actually requested that a larger increase be allowed above the approved PAA rates. The protesting customers objected to the following four issues in staff's PAA Order: 1) Chemicals; 2) Contractual Services – Professional; 3) Contractual Services – Other; and 4) Rents. In response to this Protest, on December 23, 2009, the Commission received a Responsive Petition signed by the non-protesting customers that opposed any additional increase, and addressed three of the four issues raised by the protestors. The customers who signed the Settlement Agreement, including Mr. Tom Hawkins who is currently the only party other than the Utility, proposed to settle the case which would resolve the four separate issues raised by the protestors. Further, pursuant to the Settlement Agreement, the customers agree that the Utility should be allowed to keep the escrowed funds.

The customers who signed the Settlement Agreement believe the appropriate revenue requirement for Mobile Manor is \$74,822. However, based on the Utility's billing determinants, the settlement rates only generate a revenue requirement of \$71,603.¹⁰ Staff contacted the customers and informed them of the discrepancy of \$3,219 in revenues. The customers have agreed to forgo the \$3,219 in order to finalize this proceeding. The Settlement Agreement proposed a 70 percent allocation of the fee assessed by the Utility's management company, Associa Benson's Inc., to the Utility and 30 percent to Mobile Manor, Inc. (community association). Because the customers have agreed to forgo the additional revenues, this results in a management company fee allocation of 56 percent to the Utility and 44 percent to the community association.

Although some of the non-protesting customers now agree with the Settlement Agreement, the majority of non-protesting customers are opposed to the Settlement Agreement. However, as of the filing of this recommendation, no customer other than Mr. Hawkins has filed either a petition requesting a formal hearing or a request that he or she be made a formal party. The customers opposing any additional increase dispute the prudence to hire the management

¹⁰ The PAA Order found that the revenue requirement was \$61,792.

company, Associa Benson's Inc. Further, the opposing customers believe that if all maintenance cannot be completed internally, then the Utility should be turned over to Lee County Utilities.

Based on the expenses being requested for approval by this settlement, staff did an analysis to determine the reasonableness of the expenses in comparison to other similarly situated Class C water utilities. Staff compared the following expenses: Account 601 – Salaries and Wages-Employees; Account 603 – Salaries and Wages – Officers; Account 630 – Contractual Services – Billing; Account 631 – Contractual Services – Professional; and Account 636 – Contractual Services – Other. For those expenses, the range on a per ERC basis is \$72 to \$196, with an average of \$118 (See Attachment B). Mobile Manor's per ERC expense is \$91. Therefore, staff believes the expenses requested in the Settlement Agreement are reasonable.

Based on the above, staff believes that the Settlement Agreement is a reasonable resolution to address all protested issues. Further, staff believes that it is in the public interest for the Commission to approve the Settlement Agreement because it promotes administrative efficiency and avoids the time and expense of a hearing. In keeping with the Commission's long-standing practice of encouraging parties to settle contested proceedings whenever possible,¹¹ staff recommends that the Commission approve the Settlement Agreement.

Staff notes that the customer base for Mobile Manor is highly seasonal and the average usage is approximately 3,000 gallons per month.¹² Based on the average usage, when all customers are present and utilizing the water system, typical residential customer's bill would be as shown below:

	Rates Prior	Interim	PAA	Settlement
<u>Typical Residential Bill</u>	<u>To Filing</u>	<u>Rates</u>	<u>Rates</u>	<u>Rates</u>
3,000 Gallons	\$25.66	\$37.75	\$26.85	\$29.06

Analyzing the average usage, the difference between the PAA rates and the settlement rates is \$2.21 per month.¹³

Within 15 days of the Commission vote, the Utility should file a proposed customer notice and revised tariff sheets which are consistent with the Commission's decision. The approved rates should be effective for service rendered on or after the stamped approval date of the tariff pursuant to Rule 25-30.475(1), F.A.C., after staff has verified that the proposed customer notice is adequate and the notice has been provided to the customers. Mobile Manor should provide proof that the customers have received notice within 10 days after the date of the

¹¹ See Order Nos. PSC-07-0535-AS-WS, issued June 26, 2007, in Docket No. 060258-WS, In re: Application for increase in water and wastewater rates in Seminole County by Sanlando Utilities Corp.; and PSC-06-0092-AS-WU, issued February 9, 2006, in Docket No. 000694-WU, In re: Petition by Water Management Services, Inc. for limited proceeding to increase water rates in Franklin County.; Order No. PSC-05-0956-PAA-SU, issued October 7, 2005, in Docket No. 050540-SU, In re: Settlement offer for possible overearnings in Marion County by BFF Corp.; and Order No. PSC-00-0374-S-EI, issued February 22, 2000, in Docket No. 990037-EI, In re: Petition of Tampa Electric Company to close Rate Schedules IS-3 and IST-3, and approve new Rate Schedules GSLM-2 and GSLM-3.

¹² All customers have 5/8-inch by 3/4-inch meters, and use an average of 1,400 gallons per month.

¹³ The monthly difference between the rates prior to filing and the settlement rates would be \$3.40 (usage rate remains the same, so the only increase would be the \$3.40 for the base facility charge).

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notice. With the approval of the Settlement Agreement, the escrowed funds should be released to the Utility.

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Issue 2: Should this docket be closed?

Recommendation: Yes. If the Commission approves staff's recommendation in Issue 1, this docket should be closed upon the issuance of the final order approving the Settlement Agreement. (Jaeger, Smith)

Staff Analysis: Yes. If the Commission approves staff's recommendation in Issue 1, this docket should be closed upon the issuance of the final order approving the Settlement Agreement.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for staff-assisted rate
case in Lee County by Mobile Manor
Water Company, Inc.

Docket No. 090170-WU

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COMMISSION
CLERK

SETTLEMENT AGREEMENT

THIS SETTLEMENT AGREEMENT is made and entered into this ____ February, 2010, by and among Mobile Manor Water Company, Inc. (Mobile Manor), the protesting customers of Mobile Manor, and the non-protesting customers of Mobile Manor.

WITNESSETH

WHEREAS, the Florida Public Service Commission (Commission) issued Proposed Agency Action Order No. PSC-09-0790-PAA-WU in this docket on November 30, 2009 (PAA Order); and

WHEREAS, on December 21, 2009, Mobile Manor and protesting customers filed a timely protest to the PAA Order;

WHEREAS, on December 23, 2009, fifty-five customers ("non-protesting customers") filed a letter in opposition to the increases sought by the protesting customers. The non-protesting customers did not request a hearing; and

WHEREAS, in order to avoid the time, expense and uncertainty associated with adversarial litigation, and in keeping with the Commission's long-standing policy and practice of encouraging parties in protested proceedings to settle issues whenever possible, Mobile Manor, the protesting customers, and the non-protesting customers hereby enter into this Agreement to settle this case in accordance with the terms and conditions contained herein.

NOW, THEREFORE, for and in consideration of the mutual covenants set forth below, Mobile Manor, the protesting customers, and the non-protesting customers agree as follows:

1. Mobile Manor, the protesting customers, and the non-protesting customers have agreed that the appropriate utility rent allocation is 90 percent.

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2. Mobile Manor, the protesting customers, and the non-protesting customers have agreed that the appropriate chemicals expense is \$32.

3. Mobile Manor, the protesting customers, and the non-protesting customers have agreed that the appropriate contractual services - professional expense is \$1,485.

4. Mobile Manor, the protesting customers, and the non-protesting customers have agreed that the appropriate utility allocation for Associa Bensons is 70 percent.

5. Mobile Manor, the protesting customers, and the non-protesting customers have agreed that the appropriate revenue requirement is \$74,822 for water.

6. Mobile Manor, the protesting customers, and the non-protesting customers agree that the appropriate rates are as follows:

MOBILE MANOR WATER COMPANY, INC.		DOCKET NO. 090170-WU			
TEST YEAR ENDING 12/31/08					
MONTHLY WATER RATES					
	RATES PRIOR TO FILING	COMMISSION APPROVED INTERIM	COMMISSION PROPOSED FINAL	SETTLEMENT RATES	MONTHLY RATE REDUCTION
Residential and General Service					
<u>Base Facility Charge by Meter</u>					
<u>Size:</u>					
5/8" X 3/4"	\$6.94	-\$10.21	\$7.26	\$10.34	\$0.06
3/4"	\$0.00	\$0.00	\$10.89	\$15.51	\$0.09
1"	\$0.00	\$0.00	\$18.15	\$25.85	\$0.15
1-1/2"	\$0.00	\$0.00	\$36.30	\$51.70	\$0.30
2"	\$0.00	\$0.00	\$58.08	\$82.72	\$0.49
3"	\$0.00	\$0.00	\$116.16	\$165.44	\$0.97
4"	\$0.00	\$0.00	\$181.50	\$258.50	\$1.52
6"	\$0.00	\$0.00	\$363.00	\$517.00	\$3.04
Residential Gallonage Charge					
Gallonage Charge (all gallons)	\$6.24	\$9.18	\$6.53	\$6.24	
General Service Gallonage Charge					
Gallonage Charge (all gallons)	\$6.24	\$9.18	\$6.53	\$6.24	
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>					
3,000 Gallons	\$25.66	\$37.75	\$26.85	\$29.06	
5,000 Gallons	\$38.14	\$56.11	\$39.91	\$41.54	
10,000 Gallons	\$69.34	\$102.01	\$72.56	\$72.74	

7. Further, Mobile Manor, the protesting customers, and the non-protesting customers agree that there is no requirement for a refund of interim rates.

8. Mobile Manor agrees not to file for any new rate case before March 1, 2012, except for price indexes and pass-throughs pursuant to Section 367.081(4), Florida Statutes, for the recovery of government-mandated improvements, and those agreed upon between Mobile Manor and its customers in the future.

9. The submission of this Settlement Agreement by Mobile Manor, the protesting customers, and the non-protesting customers is in the nature of an offer to settle. Consequently, if this Settlement Agreement is not accepted and approved without modification by Commission Order, then this Settlement Agreement is rejected and shall be considered null and void and no one may use the attempted agreement in this or any other proceeding.

10. Mobile Manor, the protesting customers, and the non-protesting customers expressly agree that all activity relating to this docket should be suspended until the Commission disposes of the request for approval of Settlement Agreement.

11. This Settlement Agreement will become effective on the date the Commission issues a final order approving the agreement in total. Upon the Commission issuing a final order approving this Settlement Agreement, the protesting customers' Petition on Proposed Agency Action shall be deemed resolved in accordance with the terms of this Settlement Agreement.

12. The customers and Mobile Manor have evidenced their acceptance and agreement with the provisions of this Settlement Agreement by their signatures, and personally represent that they have authority to execute this Settlement Agreement on their own behalf or on behalf of Mobile Manor.

MOBILE MANOR WATER COMPANY, INC.

By: _____

Tom Hawkins, Board President
150 Lantern Lane
North Fort Myers, FL 33917

Line No.	Signature	Address
172	Ralph E. Braden	211 LAMPLIGHTER LN.
173	Janice Millhause	140 Lamplighter Lane
174	Jean C. MacKenzie	164 Lamplighter Ln.
175	Larise Brubaker	211 Lamplighter
176	Faye MacKenzie	208 Lamplighter
177	Faye MacKenzie	202 Lamplighter
178	William B. Blakeley	237 Lamplighter Ln.
179	Kathleen Blakeley	237 Lamplighter Ln.
180	Winifred Boice	226 Lamplighter Lane
181	Robert S. Hall	160 Lamplighter Lane
182	Kathy Hall	160 Lamplighter Ln.
183	C. Womack	217 Lamplighter
184	C. Womack	217 Lamplighter Lane
185	Dale S. Evans	232 Lamplighter Lane
186	Sydelle Evans	232 Lamplighter Lane
187	Maximo Cliff Brown	133 lamplighter
188	Mary A. Clifford	154 Flame Lane
189	Jerry Holt	254 FIRE FALL LN
190		
191	William Conner	253 Firefall
192	Albert Macpherson	228 Firefall Lane
193	Christina Macpherson	228 Firefall Lane
194		
195		

Line No.	Signature	Address
148	Mary E. Kroy	111 Amber Ave, N. Ft. Myers
149	Carol A. Norman	233 Fireball Ln N. Ft. Myers FL
150	J. B. [unclear]	237 FIREBALL LANE N.F.M.
151	[unclear]	247 FIREBALL LN
152	Richard Eunit	125 Amber Lamp Lighter
153	Don H. James	350 Lantern Ln. N.F.M. FL.
154	Deana Eunt	125 Lamp Lighter Ln.
155	Jean Kendall	184 Fireball Ln.
156	Margaret Jean Wolfinger	227 Lantern Lane
157	Wayne J. Wolfinger	" " "
158	Marilyn B. Pikelus	119 Gaslight Av.
159	Joe W. Hoodlich	118 gaslight ave.
160	Kitty Baxter	102 Torch Ln.
161	Kitty Baxter	121 Lantern Ln.
162	Cindy Lewer	305 Lantern Ln.
163	Ed Kurovski	186 fireball Ln.
164	Jeanne Kurovski	188 fireball Ln.
165	Michael Brankovich	2109 Twin Brooks Rd.
166	Mary Ann Brankovich	2109 Twin Brooks Rd.
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<u>Line No.</u>	<u>Signature</u>	<u>Address</u>
48	<i>Marlene Aline</i>	<i>176 Firball Lane</i>
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Line No.	Signature	Address
124	Sally W. Smith	106 Amber Lane
125	Jan 7/10/10	101 Amber Lane
126	Jan 7/10/10	112 Torch Lane
127	Robert Manning	103 Lantern Place
128	Alan V. Sanford	130 FLAME LANE
129	Paul Fleckinger	130 FLAME LANE
130	Donald M. Lawrence	103 Lantern Pl.
131	Don Cherry	177 Lantern FLAME
132	Cheryl Decker	129 Candle Cove
133	Katie Cherry	177 Lantern Lane
134	Donald C. Anderson	136 Gaslight Ave.
135	Monty Anderson	136 Gaslight Ave.
136	Michael Vlantis	111 Lantern Pl.
137	Christina Vlantis	111 Lantern Pl.
138	Don Simpson	201 Fireball Ln.
139	Jean Longfellow	201 Fireball Ln.
140	Joseph T. Trosky	213 FIREBALL LN
141	Jackie Brennan	281 FIREBALL LN
142	Walter Shapiro	249 Lantern Ln.
143	Rinda Karpunen	116 Lantern Pl.
144	John Karpunen	116 Lantern Pl.
145	Barbara O'Keefe	128 Torch Ln.
146	Robert O'Keefe	128 TORCH LN.
147	Monty Shapiro	138 Lantern Ln.

Concurring with the Settlement Agreement

Line No.	Signature	Address
1	Richard O. Sophia	129 Coachlight LN.
2	Charles Landel	102 Lantern Pl
3	Paul H. Landel	101 Lantern Pl
4	Challene Landel	101 Lantern Pl
5	Paul Landel	102 Lantern Pl
6	Helen Dellipis	206 Fireball Lane
7	Richard Dellipis	206 Fireball Lane
8	MJ Chum	120 LANTERN PLACE
9	Kathy Sims	120 LANTERN PLACE
10	Janet Edmunds	133 LANTERN LANE
11	Janet Edmunds	134 LANTERN LANE
12	Janet Edmunds	215 LANTERN LANE
13	Delvie Burckfield	120 Lantern Place
14	R. Edmunds	134 LANTERN LANE
15	R. Edmunds	133 LANTERN LANE
16	R. Edmunds	215 LANTERN LANE
17	Jim Burckfield	120 Lantern Place
18	Grace Harkman	105 Amber Ave
19	Charles Harkman	105 Amber Ave
20	Mary C. Babcock	168 Fireball Lane
21	Laura Bauer	169 Fireball Lane
22	Deanna Jensen	134 Lantern Place
23	Joe Chum	242 Fireball

Concurring with the Settlement Agreement

Line No.	Signature	Address
1	Norman Prater ^{SR}	365 Lantern Lane
2	Mary Prater	11 71
3	Carl Sweeney	141 Lamplighter
4	Carl Sweeney	148 Lamplighter
5	Carl Sweeney	125 Cornell Ct
6	Jerry Jackson	102 Flame Ln
7	Rose Fenton	177 Fireball Ln
8	Mary C. Babcock	100 Fireball Lane
9	Vern Jenkins	382 Fireball Lane
10	Betty Durham	123 Amber Ave
11	Betty Henderson	123 Lantern Place
12	Theresa Perry	123 Lantern Lane
13	Arnold L. Sides	123 Flame
14	Charlene Wash	268 Flame Ln
15	Harold R. Yette	210 Fireball Ln
16	Janet E. Crispone	108 Lantern Pl
17	Reytha Copeland	108 Lantern pl
18	Janice MacKinnon	164 Lamplighter
19	Kennedy Clark	243 Lantern Ln
20	Jim Moore	121 LANTERN PLACE
21	Richard Shifflett	101 Amber Ave.
22	DAVID HARRIS	221 Fireball Ln
23	Delores Harris	" "

Line No.	Signature	Address
24	H. Tarnier	105 TORCH TER
25	Mymna Skatt	218 Fireball Ln.
26	Bob FA	117 Torch Terrace
27	Carol Fountains	" " "
28	David Skatt	218 Fireball Pl.
29	Robert B. Martin	110 Amber Ave.
30	Paul White	104 LANTERN PLACE
31	John Hutchison	309 Lantern Lane
32	James & Wanda	268 Flames Lane
33	Thomas R. Holder	168 Lantern Lane
34	Thomas R. Holder	168 Lantern Lane
35	Thomas R. Holder	" " "
36	David W. Hilliard	112 Lantern Pl.
37	Samuel J. Hilliard	112 LANTERN PL.
38	Tom Hawkins	257 Fireball LN
39	Cindy Hawkins	257 FIREBALL LN
40	Cindy Hawkins	266 Fireball LN
41	Becky Sloan	266 FIREBALL LN
42	David Kinder	138 LANTERN LN
43	Lona Kinder	" " "
44	Dennis Lamer	169 Lantern Ln
45	Dennis Lamer	" " "
46	Richard L. Smith	109 Fireball Circle
47	Carlye Stevens	107 Amber Ave.

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Line No.	Signature	Address
24	James Carroll	242 Fireball
25	Brenda Hutto	210 Fireball
26	Katecky Hogan	116 TORCH LANE
27	M. Robert Roberts	211 LANTERN LANE
28	Robert E. Clin	176 Fireball Lane
29	Bonnie Hilliard	220 Klame Lane
30	Robert Hilliard	220 Klame Lane.
31	William Wetherston	104 Coachlight
32	Linda Wetherston	104 Coachlight
33	Vito De Francesco	112 TORCH LN
34	Jane De Francesco	112 TORCH LN.
35	Sue Walter	361 LANTERN LN.
36	Ray Gordon	3 TORCH LANE
37	Ethelene Jordan	132 Coachlight Lane
38	Ray Gordon	132 LAMP LIGHT
39	Helma Gordon	123 Torch Lane
40	Nancy Sreed	244 R. Campbell Ln
41	Mable R. Sreed	244 LAMP LIGHT LN.
42	Clara Johnson	120 Coachlight
43	Bill Johnson	120 Coachlight
44	Mary Thom	129 Torch Ln
45	Carl Thom	129 Torch Ln
46	James B. McCarty	173 Lantern Ln
47	David M. Witzganski	119 TORCH LN.

Line No.	Signature	Address
48	Wesley S.	123 Gaslight Ave. N. Ft Myer.
49	Cheryl A. [unclear]	231 Lantern Lane
50	Wesley S.	209 Fireball Ln.
51	William Bonhoff	222 Fireball Ln
52	Sonie Bonhoff	222 Fireball Lane
53	Danie Darry	209 Fireball Rd.
54	G. J. Hill	218 Lamplighter Ln
55	Paul E. Hill	" " "
56	Mary Ward	353 Lantern Lane
57	Kenneth Ward	353 Lantern Lane
58	Lena Barrett	357 Lantern Lane
59	Charles Dick	2119 Turnbrook Rd
60	Sharon Wick	2119 Turnbrook Rd.
61	Dalton Young	318 Lantern Ln
62	Nancy [unclear]	272 Flame Ln.
63	Patricia [unclear]	272 Flame Ln
64	Lenny [unclear]	239 Lantern Ln
65	Margaret Morrison	256 Flame
66	Donald Morrison	256 Flame
67	Margaret Morrison	137 Lantern Pl
68	Donald Morrison	137 Lantern Pl.
69	Ernest [unclear]	145 Lamplighter Ln.
70	Shirley Schaeffer	153 Lantern Lane
71	Orville W. Schaeffer	153 Lantern Lane

Line No.	Signature	Address
72	Monica Gregoire	214 Fireball Lane N. Ft. m.
73	Doreen Bluff	214 Fireball Lane N. Ft. m.
74	Angela Buckner	216 Flame Ln.
75	John & Loretta	177 FIREBALL
76	Maryaline Winkworth	280 Flame Ln.
77	William Gentry	114 Flame Lane
78	Paul Gentry	114 Flame Lane
79	Donnie Richardson	119 Lantern Pl.
80	Roger Gaskill	124 Torch Ln.
81	Sue Gaskill	124 Torch Ln.
82	Laura Harris	100 Coachlight Ln.
83	Soula Richardson	119 Lantern Pl.
84	Albert L. Carpenter	108 Lamp Lighter
85	Joseph E. Finkle	122 Flame Lane
86	Lee Finkle	122 Flame Lane
87	Donald H. Terry	123 Flame Lane
88	Margie	
89	Fred Mattison	129 Lantern Pl.
90	Theresa Mattison	129 Lantern Pl.
91	Wilma Martin	110 Amber Ave
92	Helen White	104 Lantern Pl.
93	Lwendolyn Sweet	141 Lamp Lighter Pl.
94	Lwendolyn Sweet	148 Lamp Lighter Pl.
95	Lwendolyn Sweet	125 Curtille Ct.

Date: April 23, 2010

Line No.	Signature	Address
100	Robert D. Hardy	229 Fireball Lane
101	Anna M. Hardy	229 Fireball Lane
102	Darrell Grogan	314 Lantern Lane
103	Betty Thomas	301 Lantern Lane
104	Marilyn Carter	129 Sunlighter
105	Carl Pittman	129 Sunlighter Ln.
106	Bradley T. L.	325 WINTER HNE
107	Mikel Fick	325 WINTER HNE
108	Judy Berg	322 Lantern Lane
109	Patricia Berg	322 Lantern Lane
110	J. S. Clark	123 LANTERN PLACE
111	Judy Owen	165 Lantern Lane
112	Arnell Ingram	129 Coachlight
113	Stanley C. Smith	258 Fireball Lane
114	Catharine Louise Smith	258 Fireball Lane
115	Lamie M. Hardy	270 Fireball Ln
116	Lamie Howe	284 Flame Ln
117	James Howe	284 Flame Ln
118	S. LeRoy Thibert	105 Lantern Place
119	Judy Saffick	101 Amber Ave.
120	Olive Thompson	101 Fireball Ln.
121	Roger Sparks	352 Flame Lane
122	Arthur Fick	326 Lantern Lane
123	Mr. Richard Kwik	326 LANTERN LN.

	Mobile Manor	Venture Associates	Holiday Utility Company*	County-Wide Utility*	W.P. Utilities, Inc.*	Anglers Cove West*	Innerarity Island Development Corporation	Buccaneer Water Service
(601) SALARIES AND WAGES - EMPLOYEES	\$10,374	\$119,127	\$12,287	\$15,059	\$0	\$10,908	\$0	\$25,646
(603) SALARIES AND WAGES - OFFICERS	\$0	\$23,665	\$0	\$21,189	\$0	\$0	\$0	\$0
(604) EMPLOYEE PENSION & BENEFITS	\$0	\$38,690	\$0	\$6,751	\$0	\$0	\$0	\$0
(610) PURCHASED WATER	\$20,496	\$390,710	\$80,102	\$38,769	\$34,968	\$47,748	\$12,130	\$94,813
(615) PURCHASED POWER	\$0	\$0	\$1,490	\$0	\$0	\$0	\$0	\$0
(616) FUEL FOR POWER PRODUCTION	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
(618) CHEMICALS	\$32	\$0	\$327	\$0	\$0	\$0	\$0	\$0
(620) MATERIALS AND SUPPLIES	\$106	\$3,395	\$583	\$1,504	\$41	\$554	\$0	\$0
(630) CONTRACTUAL SERVICES - BILLING	\$3,360	\$0	\$0	\$0	\$3,440	\$0	\$8,110	\$23,962
(631) CONTRACTUAL SERVICES - PROFESSIONAL	\$2,060	\$15,759	\$49,803	\$4,742	\$5,074	\$683	\$1,800	\$22,322
(635) CONTRACTUAL SERVICES - TESTING	\$3,953	\$5,295	\$2,286	\$5,151	\$307	\$0	\$620	\$0
(636) CONTRACTUAL SERVICES - OTHER	\$12,865	\$999	\$13,682	\$36,354	\$10,070	\$14,505	\$4,513	\$6,038
(640) RENTS	\$8,640	\$24,564	\$0	\$6,665	\$0	\$0	\$0	\$0
(650) TRANSPORTATION EXPENSE	\$0	\$7,766	\$0	\$588	\$0	\$75	\$0	\$0
(655) INSURANCE EXPENSE	\$0	\$8,157	\$2,242	\$693	\$0	\$3,893	\$0	\$0
(665) REGULATORY COMMISSION EXPENSE	\$382	\$0	\$2,241	\$2,497	\$400	\$1,324	\$0	\$660
(670) BAD DEBT EXPENSE	\$0	\$0	\$867	\$629	\$0	\$0	\$0	\$0
(675) MISCELLANEOUS EXPENSES	\$698	\$4,618	\$2,853	\$4,666	\$208	\$5,805	\$7,942	\$0
Total O & M Expenses	\$62,965	\$642,745	\$168,763	\$145,257	\$54,508	\$85,495	\$35,115	\$173,441
TOTAL O&M FOR ACCTS (601,603,630,631&636)	\$28,659	\$159,550	\$75,772	\$77,344	\$18,584	\$26,096	\$14,423	\$77,968
NUMBER OF ERCs	315	1059	386	512	189	340	200	974
	\$90.98	\$151	\$196	\$151	\$98	\$77	\$72	\$80
Average	\$118							

* Utilities with asterisks denote audited expenses indexed to current level. The information for the utilities without asterisks was obtained from 2008 Annual Report.