

**Dorothy Menasco**

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**From:** WOODS, VICKIE (Legal) [vf1979@att.com]  
**Sent:** Friday, April 30, 2010 2:12 PM  
**To:** Filings@psc.state.fl.us  
**Subject:** 090430-TP AT&T Florida's Letter to Ann Cole re: Supplemental Response to Staff's April 22, 2010 Letter and Response to Item No. 5  
**Importance:** High  
**Attachments:** Untitled.pdf

- A. Vickie Woods  
BellSouth Telecommunications, Inc. d/b/a AT&T Florida  
150 South Monroe Street  
Suite 400  
Tallahassee, Florida 32301  
(305) 347-5560  
[vf1979@att.com](mailto:vf1979@att.com)
- B. Re: Docket No. 090430-TP: Petition for verified emergency injunctive relief and request for stay of AT&T's CLEC OSS-related releases by Saturn Telecommunications Services, Inc.
- C. BellSouth Telecommunications, Inc. d/b/a AT&T Florida  
  
on behalf of Tracy W. Hatch
- D. 2 pages total (includes letter and certificate of service)
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Letter to Ann Cole re: Supplemental Response to Staff's April 22, 2010 Letter  
  
and Response to Item No. 5  
  
.pdf  
  
<<Untitled.pdf>>

DOCUMENT NUMBER-DATE

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4/30/2010



Tracy W. Hatch  
General Attorney

AT&T Florida  
150 South Monroe Street  
Suite 400  
Tallahassee, FL 32301

T: (850) 577-5508  
thatch@att.com

April 30, 2010

Ms. Ann Cole  
Commission Clerk  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 090430-TP – Amended petition for verified emergency injunctive relief and request to restrict or prohibit AT&T from implementing its CLEC OSS related releases, by Saturn Telecommunications Services, Inc.**

Dear Ms. Cole:

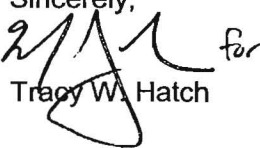
On April 28, 2010, AT&T partially responded to the FPSC staff inquiries of April 22, 2010. This letter supplements AT&T's initial response to the FPSC staff's April 22, 2010 letter and provides AT&T's response to item no. 5 in staff's April 22, 2010 letter.

**Item No. 5:** Please provide the March 2010 SQM/SEEM results for the O-3 Percent Flow-through Service Requests performance measurement.

**AT&T Response:**

<u>Disaggregate</u>	<u>Benchmark</u>	<u>Actual Performance</u>	<u>Equity</u>
Residence	95%	99.20%	YES
Business	90%	93.49%	YES
UNE-L	85%	93.42%	YES
LNP	95%	99.14%	YES

Please contact me or MaryRose Sirianni at (850) 577-5553 if you have questions or need additional information.

Sincerely,  
  
Tracy W. Hatch

cc: Gregory R. Follensbee  
E. Earl Edenfield, Jr.  
Lisa Harvey

DOCUMENT NUMBER-DATE

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**CERTIFICATE OF SERVICE**  
**Docket No. 090430-TP**

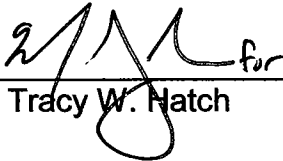
I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and First Class U.S. Mail this 30th day of April, 2010 to the following:

Timisha Brooks  
Staff Counsel  
Florida Public Service  
Commission  
Division of Legal Services  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Tel. No. (850) 413-6212  
[tbrooks@psc.state.fl.us](mailto:tbrooks@psc.state.fl.us)

Law Offices of Alan C. Gold, P.A.  
Alan Gold  
1501 Sunset Drive Second Floor  
Coral Gables, FL 33143  
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[agold@acgoldlaw.com](mailto:agold@acgoldlaw.com)

STS Telecom  
Mr. Keith Kramer  
P. O. Box 822270  
Pembroke Pines, FL 33082-2270  
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[kkramer@ststelecom.com](mailto:kkramer@ststelecom.com)

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Tracy W. Hatch