

Dorothy Menasco

000121A-TP

From: Raquel Tully
Sent: Friday, May 14, 2010 1:45 PM
To: Dorothy Menasco
Subject: FW: FL Public Service Commission Tier II Payment
Attachments: FL Public Service Commission Tier II Report March 2010.xlsx

From: JOHNSON, JERRY E (ATTOPS) [mailto:jj1881@att.com]

Sent: Friday, May 14, 2010 1:42 PM

To: greg.follensbee@att.com; Jerry Hallenstein; SIRIANNI, MARYROSE (ATTSI); David Rich; Raquel Tully; Lisa Harvey

Cc: HAWKINS, SHEILA (ATTOPS); DRUMMOND, MARYLEE (ATTOPS); JOHNSON, JERRY E (ATTOPS); GARNER, TREVA H (ATTOPS); RAINWATER JR., TOMMY (ATTOPS); PATE, RON (ATTOPS); MILLER, GLEN D (ATTOPS); DYSART, WILLIAM R (ATTOPS); HATCH, TRACY W (Legal)

Subject: FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, no Tier II payment was processed for March 2010 activity. Attached is a spreadsheet of the remedy amounts withheld and previous months' adjustments by submetric. If you require any additional information, please advise.

Jerry E. Johnson

Area Mgr. - Regulatory Relations

AT&T Southeast Network Services

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<<FL Public Service Commission Tier II Report March 2010.xlsx>>

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5/14/2010

**Florida PSC Tier II Report
March 2010**

Failure Year Month	Submetric	RMDY - INITIAL MT	Previous Month Adjustments	Total Withheld
200806	OAAT - Ordering Average Answer Time		\$ (17,010.00)	
200903	PSC Fee for Reposting Reports		\$ (35,200.00)	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 1,000.00	
200907	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 28.60	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200908	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 36.82	
200909	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,485.00	
200909	Order Completion Interval - UNE xDSL - without conditioning		\$ 345.00	
200909	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 805.00	
200909	Percent Missed Installation Appointments - UNE Loops - Design		\$ 625.67	
200909	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 8,860.33	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200909	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 17.10	
200910	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 625.67	
200910	Percent Missed Installation Appointments - UNE Loops - Design		\$ 715.33	
200910	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 11,076.33	
200910	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,140.00	
200910	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200911	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 625.67	
200911	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 4,485.00	
200911	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 12,238.00	
200911	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200912	Out of Service (OOS) > 24 hours - UNE Loops Non-Design		\$ 10,146.67	
200912	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
200912	Percent Provisioning Troubles within X days of Service Order Completion - UNE Loops - Design		\$ 421.00	
200912	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201001	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201001	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
201001	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 920.00	
201002	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL		\$ 920.00	
201002	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours		\$ 6,210.00	
201002	Percent of Software Errors Corrected in X (10, 30, 45) Business Days		\$ 2,000.00	
201003	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	\$ 1,035.00		
201003	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$ 7,245.00		
201003	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 2,000.00		
	TOTALS	\$ 10,280.00	\$ 42,937.19	\$ 53,217.19
NOTE: In accordance with Order No. PSC-10-0016-PCO-TP, issued January 5, 2010, in Docket No. 000121A-TP, AT&T is withholding Tier 2 payments that may become due and payable under the current SEEM Plan on or after January 5, 2010, including interest subject to corporate undertaking until the Commission renders a final decision regarding AT&T's request to eliminate Tier 2 penalties.				

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