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Ann D. Berkowitz
Director - Federal Affairs

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Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)
aberkowitz@verizon.com

May 26, 2010

VIA HAND DELIVERY

100000-OT

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW A325
Washington, DC 20554

**RE: Verizon's April 26, 2010 Section 63.71 and 63.19 Application of
Verizon to Discontinue SmartTouch.**

Dear Ms. Dortch:

Verizon Long Distance has received an additional customer comment concerning its April 26, 2010 application to discontinue SmartTouch. Verizon's customer account team has reached out to the customer at issue to help her identify a new long distance calling plan that would best meet her needs. A copy of the customer's comment and Verizon's response are attached as Exhibit A to this letter.

As Verizon explained in its discontinuance application, the public convenience and necessity will not be impaired by the proposed service discontinuance because there are many alternative providers of long distance services nationwide. Accordingly, the Commission should authorize the proposed discontinuance.

Sincerely,

Ann Berkowitz

Attachments

cc: Mindel De La Torre, Chief, International Bureau
Secretary of Defense, Attn: Special Assistant for Telecommunications
Public Utilities Commission of Each Impacted State
Governor of Each Impacted State

DOCUMENT NUMBER-DATE

04568 JUN-2 2

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE

I hereby certify that on this 26th day of May 2010, I served a copy of the foregoing by U.S. Mail postage prepaid to the following on the attached service list.

/s/ Rashann R. Duvall
Rashann R. Duvall

SERVICE LIST

ARIZONA

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2929

The Honorable Jan Brewer
Office of the Governor
1700 West Washington
Phoenix, AZ 85007

CALIFORNIA

Public Utilities Commission
505 Van Ness Avenue
Room 5218
San Francisco, CA 94102

The Honorable Arnold
Schwarzenegger
Office of the Governor
State Capitol Building
Sacramento, CA 95814

COLORADO

Public Utilities Commission
1560 Broadway
Suite 250
Denver, CO 80202

The Honorable Bill Ritter
Office of the Governor
136 State Capitol
Denver, CO 80203

CONNECTICUT

Department of Public Utility Control
10 Franklin Square
New Britain, CT 06051

The Honorable M. Jodi Rell
Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, CT 06106

DELAWARE

Public Service Commission
Cannon Building
Suite 100
861 Silver Lake Boulevard
Dover, DA 19904

The Honorable Jack Markell
Office of the Governor
Tatnall Building
William Penn Street, 2nd Floor
Dover, DE 19901

FLORIDA

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The Honorable Charles J. Crist, Jr.
Office of the Governor
The Capitol
400 S. Monroe Street
Tallahassee, FL 32399

IDAHO

Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

The Honorable C.L. Otter
Office of the Governor
P.O. Box 83720
Boise, ID 83720

ILLINOIS

Commerce Commission
527 East Capital Avenue
Springfield, IL 62701

The Honorable Pat Quinn
Office of the Governor
207 State House
Springfield, IL 62706

INDIANA

Consumer Affairs Division
302 West Washington Street
Suite E-306
Indianapolis, IN 46204

The Honorable Mitch Daniels
Office of the Governor
Statehouse
Indianapolis, IN 46204-2797

IOWA

Utilities Board
350 Maple Street
Des Moines, IA 50319-0069

The Honorable Chet Culver
Office of the Governor
State Capitol
Des Moines, IA 50319-0001

MAINE

Public Utilities Commission
242 State Street
Augusta, ME 04333-0018

The Honorable John Baldacci
Office of the Governor
1 State House Station
Augusta, ME 04333

MASSACHUSETTS

Department of Telecommunications
And Cable
Sharon E. Gillett, Commissioner
One South Station, 2nd Floor
Boston, MA 02110

The Honorable Deval Patrick
Office of the Governor
Room 360
Boston, MA 02133

MICHIGAN

Public Service Commission
6545 Mercantile Way
P.O. Box 30221
Lansing, MI 48909

The Honorable Jennifer M. Granholm
Office of the Governor
P.O. Box 30013
Lansing, MI 48909

MINNESOTA

Minnesota Public Utilities
Commission
121 7th Place East
Suite 350
St. Paul, MN 555101-2147

The Honorable Tim Pawlenty
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King, Jr.
Blvd.
St. Paul, MN 55155

MISSOURI

Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

The Honorable Jay Nixon
Office of the Governor
State Capitol Building
Room 216
Jefferson City, MO 65101

NEVADA

Public Utilities Commission
1150 East William Street
Carson City, NV 89701

The Honorable Jim Gibbons
Office of the Governor
State Capitol
101 North Carson Street
Carson City, NV 89701

NEW JERSEY

Board of Public Utilities
Two Gateway Center
Newark, NJ 07102

The Honorable Chris Christie
Office of the Governor
P.O. Box 001
Trenton, NJ 08625

NEW MEXICO

Public Regulation Commission
Consumer Relations Division
P.O. Drawer 1269
Santa Fe, NM 87504-1269

The Honorable Bill Richardson
Office of the Governor
490 Old Santa Fe Trail
Room 400
Santa Fe, NM 87501

NEW YORK

Office of Consumer Service
3 Empire State Plaza
Alban, NY 12223-1350

The Honorable David A. Patterson
Office of the Governor
State Capitol
Albany, NY 12224

NORTH CAROLINA

Utilities Commission – Public Staff
Consumer Services
4326 Mail Service Center
Raleigh NC 27699-4326

The Honorable Beverly Purdue
Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

OHIO

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

The Honorable Ted Strickland
Office of the Governor
Riff Center, 30th Floor
77 South High Street
Columbus, OH 43125-6108

OREGON

Public Utility Commission
Consumer Services Division
550 Capitol Street, NE
P.O. Box 2148
Salem, OR 97308-2148

The Honorable Ted Kulongoski
Office of the Governor
160 State Capitol
900 Court Street
Salem, Oregon 97301-4047

PENNSYLVANIA

Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

The Honorable Edward Rendell
Office of the Governor
225 Main Capitol Building
Harrisburg, PA 17120

RHODE ISLAND

Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

The Honorable Donald L. Carcieri
Office of the Governor
222 State House
Providence, RI 02903-1196

SOUTH CAROLINA

Consumer Services Department
P.O. Box 11263
Columbia, SC 29211

The Honorable Mark Sanford
Office of the Governor
P.O. Box 12267
Columbia, SC 29211

TEXAS

Public Utility Commission
1701 North Congress Avenue
P.O. Box 13326
Austin, TX 78711

The Honorable Rick Perry
Office of the Governor
P.O. Box 12428
Austin, TX 78711

UTAH

Public Service Commission
160 East 300 South
Salt Lake city, UT 84111

The Honorable Gary R. Herbert
Office of the Governor
State Capitol Complex
East Office Building, Suite E-220
Salt Lake City, UT 84114

VERMONT

Public Service Board
112 State Street
Drawer 20
Montpelier, VT 05620-2701

The Honorable James Douglas
Office of the Governor
109 State Street, Pavilion
Montpelier, VT 05609

VIRGINIA

State Corporation Commission
Division of Communications
P.O. Box 1197
Richmond, VA 23218

The Honorable Robert F. McDonnell
Office of the Governor
Patrick Henry Building
1111 East Broad Street
3rd Floor
Richmond, VA 23219

WASHINGTON

Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 4750
Olympia, WA 98504

The Honorable Christine Gregoire
Office of the Governor
P.O. Box 40002
Olympia, WA 98504-0002

WEST VIRGINIA

West Virginia Public Service
Commission
201 Brooks Street
Charleston, WV 25301

The Honorable Joe Manchin III
Office of the Governor
1900 Kanawha Boulevard E.
Charleston, WV 25305

WISCONSIN
Consumer Affairs Unit
610 North Whitney Way
P.O. Box 7854 (53707-7854)
Madison, WI 53705

Secretary of Defense
Attn: Special Asst. for
Telecommunications
Pentagon
Washington, DC 20301

The Honorable Jim Doyle
Office of the Governor
P.O. Box 7863
Madison, WI 53707

Mindel De La Torre
Chief
Federal Communication Commission
International Bureau
445 12th Street, SW
Washington, DC 20554

EXHIBIT A

May 24, 2010



P.O. Box 152013
HQE04D35
Irving, TX 75015
888-483-7770

Rose Marie

Dear

Thank you for your recent letter addressed to Edward Googe, President - Verizon Long Distance, expressing concern with regard to the notice of service change effective July 1, 2010 regarding Verizon Long Distance (VZLD) Smart Touch service.

Unfortunately, VZLD will no longer be providing Smart Touch long distance services to our customers effective July 1, 2010. However, VZLD does offer a number of different plans, both domestic and international, that may meet your specific calling needs. Please contact me at the number or address provided above should you wish to discuss the options available to you as a VZLD customer.

We apologize for any inconvenience this change may have caused you.

Sincerely,

A handwritten signature in black ink that reads "Demetrius Polinick". The signature is fluid and cursive.

Demetrius Polinick
National Executive Customer Service

May 13, 2010

Verizon Long Distance LLC.

One Verizon Way

Marlboro VC 22E 243

Basking Ridge, NJ 07920

Att: Mr. Edward George, President

RE: Description services for Smart Touch

Dear Mr. President:

I am writing this letter in the deep disappointment
received upon this notice.

Being 52 years young and living on a very, very
low income; barely making it with all bills
and keeping myself debt free in the process -
it would be a great loss to do without my
Smart Touch.

I use the system sparingly and budget myself
without owing extra money out monthly to Verizon.
Surely you make enough money with all the
other services you give out that you can
leave this system alone.

It will be a hardship to have another monthly
amount added to my account; at least with
Smart Touch I can do it within my range.
Your very kind attention to this matter would be
greatly appreciated.

I kindly thank this situation plainly.

Thank you for the courtesy extended to me.

Sincerely,

Rose Marie