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CERTIFICATION OF FLORIDA PUBLIC SERVICE COMMISSION

ADMINISTRATIVE RULES FILED WITH THE DEPARTMENT OF STATE

COMMISSION  
CLERK

thereby certify:

(1) That all statutory rulemaking requirements of Chapter 120, F.S., and all rulemaking requirements of the Department of State have been complied with; and

(2) That there is no administrative determination under Section 120.56(2), F.S., pending on any rule covered by this certification; and

(3) All rules covered by this certification are filed within the prescribed time limitations of Section 120.54(3)(e), F.S. They are filed not less than 28 days after the notice required by Section 120.54(3)(a), F.S.; and

(a) Are filed not more than 90 days after the notice; or

(b) Are filed more than 90 days after the notice, but not more than 60 days after the administrative law judge files the final order with the clerk or until 60 days after subsequent judicial review is complete; or

(c) Are filed more than 90 days after the notice, but not less than 21 days nor more than 45 days from the date of publication of the notice of change; or

(d) Are filed more than 90 days after the notice, but not less than 14 nor more than 45 days after the adjournment of the final public hearing on the rule; or

(e) Are filed more than 90 days after the notice, but within 21 days after the date of receipt of all material authorized to be submitted at the hearing; or

(f) Are filed more than 90 days after the notice, but within 21 days after the date the transcript was received by this agency; or

(g) Are filed not more than 90 days after the notice, not including days the adoption of the rule was postponed following notification from the Joint Administrative Procedures Committee that an objection to the rule was being considered; or

(h) Are filed more than 90 days after the notice, but within 21 days after a good faith written proposal for a lower cost regulatory alternative to a proposed rule is submitted which substantially accomplishes the objectives of the law being implemented; or

(i) Are filed more than 90 days after the notice, but within 21 days after a regulatory alternative is offered by the Small Business Regulatory Advisory Committee.

DOCUMENT NUMBER-DATE

04646 JUN-4 9

FPSC-COMMISSION CLERK

Attached are the original and two copies of each rule covered by this certification. The rules are hereby adopted by the undersigned agency by and upon their filing with the Department of State.

Rule No.

25-4.0665

Under the provision of Section 120.54(3)(e)6., F.S., the rules take effect 20 days from the date filed with the Department of State or a later date as set out below:

Effective: \_\_\_\_\_

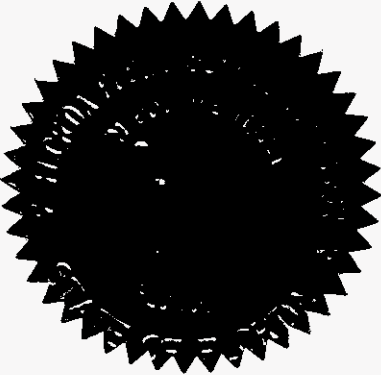
(month) (day) (year)



\_\_\_\_\_  
Signature, Person Authorized to Certify Rules

\_\_\_\_\_  
Title

\_\_\_\_\_  
Number of Pages Certified



1 25-4.0665 Lifeline Service

2 (1) A subscriber is eligible for Lifeline service if:

3 (a) the subscriber is a participant in one of the following federal assistance programs:

4 1. Medicaid;

5 2. Food Stamps;

6 3. Supplemental Security Income (SSI);

7 4. Temporary Assistance for Needy Families/Temporary Cash Assistance;

8 5. "Section 8" Federal Public Housing Assistance;

9 6. Low-Income Home Energy Assistance Program; or

10 7. The National School Lunch Program – Free Lunch; or

11 (b) the subscriber's eligible telecommunications carrier has more than one million access lines and the

12 subscriber's household income is at or below 150 percent of the federal poverty income guidelines.

13 ~~An eligible telecommunications carrier must provide 60 days written notice prior to the termination of Lifeline~~  
14 ~~service. The notice of pending termination shall contain the telephone number at which the subscriber can obtain~~  
15 ~~information about the subscriber's Lifeline service from the eligible telecommunications carrier. The notice shall~~  
16 ~~also inform the subscriber of the availability, pursuant to Section 364.105, F.S., of discounted residential basic~~  
17 ~~local telecommunications service.~~

18 (2) A subscriber living on federally recognized Tribal lands who does not satisfy the eligibility

19 requirements for Lifeline service in subsection (1) of this rule is nevertheless eligible for Lifeline service if the

20 subscriber receives benefits from one of the following Bureau of Indian Affairs programs:

21 (a) Tribal temporary assistance for needy families (TANF);

22 (b) NSL Program – Free Lunch; or

23 (c) Head Start.

24 ~~If a subscriber's Lifeline service is terminated and the subscriber subsequently presents proof of Lifeline~~

25

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1 eligibility, the eligible telecommunications carrier shall reinstate the subscriber's Lifeline service as soon as  
2 practicable, but no later than 60 days following receipt of proof of eligibility. Irrespective of the date on which  
3 the eligible telecommunications carrier reinstates the subscriber's Lifeline service, the subscriber's bill shall be  
4 credited for Lifeline service as of the date the eligible telecommunications carrier received the proof of continued  
5 Lifeline eligibility.

6 (3) Eligible telecommunications carriers with less than one million access lines are not required to enroll  
7 Lifeline applicants through the income eligibility test of 150 percent or less of the federal poverty income  
8 guidelines, but may do so voluntarily. All eligible telecommunications carriers shall participate in the Lifeline  
9 service Automatic Enrollment Process. For purposes of this rule, the Lifeline service Automatic Enrollment  
10 Process is an electronic interface between the Department of Children and Family Services, the Commission, and  
11 the eligible telecommunications carrier that allows low-income individuals to automatically enroll in Lifeline  
12 following enrollment in a qualifying public assistance program.

13 (a) ~~The Commission shall send an e-mail to the eligible telecommunications carrier informing the~~  
14 ~~eligible telecommunications carrier that Lifeline service applications are available for retrieval for processing.~~

15 (b) ~~The eligible telecommunications carrier shall enroll the subscriber in the Lifeline service program as~~  
16 ~~soon as practicable, but no later than 60 days from the receipt of the e-mail notification. Upon completion of~~  
17 ~~initial enrollment, the eligible telecommunications carrier shall credit the subscriber's bill for Lifeline service as~~  
18 ~~of the date the eligible telecommunications carrier received the e-mail notification from the Commission.~~

19 (c) ~~The eligible telecommunications carrier shall maintain a current e-mail address with the~~  
20 ~~Commission, which the Commission will use to inform the eligible telecommunications carrier that new Lifeline~~  
21 ~~service applications are available for retrieval for processing.~~

22 (d) ~~The eligible telecommunications carrier shall maintain with the Commission the names, e-mail~~  
23 ~~addresses and telephone numbers of one primary and one secondary company representative who will manage~~  
24 ~~the user accounts on the Commission's secure website.~~

25 CODING: Words underlined are additions; words in ~~struck through~~ type are deletions from existing law.

1           ~~(e) Within 20 calendar days of receiving the Commission's e-mail notification that the Lifeline service~~  
2 ~~application is available for retrieval, the eligible telecommunications carrier shall provide a facsimile response to~~  
3 ~~the Commission via the Commission's dedicated Lifeline service facsimile telephone line at (850)413-7142,~~  
4 ~~identifying the customer name, address, telephone number, and date of the application for:~~

- 5           ~~1. Misdirected Lifeline service applications;~~  
6           ~~2. Applications for customers currently receiving Lifeline service; and~~  
7           ~~3. Rejected applicants, which shall include the reason(s) why the applicants were rejected.~~

8 ~~In lieu of a facsimile, the eligible telecommunications carrier may file the information with the Office of~~  
9 ~~Commission Clerk.~~

10           ~~(f) Pursuant to Section 364.107(1), F.S., information filed by the eligible telecommunications carrier in~~  
11 ~~accordance with paragraph (3)(e) of this rule is confidential and exempt from Section 119.07(1), F.S. However,~~  
12 ~~the eligible telecommunications carrier may disclose such information consistent with the criteria in Section~~  
13 ~~364.107(3)(a), F.S. For purposes of this rule, the information filed by the eligible telecommunications carrier will~~  
14 ~~be presumed necessary for disclosure to the Commission pursuant to the criteria in Section 364.107(3)(a)4., F.S.~~

15           ~~(4) Eligible telecommunications carriers that charge an initial connection charge must offer Link-Up~~  
16 ~~service to subscribers who are eligible for Lifeline service pursuant to this rule. All eligible telecommunications~~  
17 ~~carriers shall provide current Lifeline service company information to the Universal Service Administrative~~  
18 ~~Company (USAC) at [www.lifelinesupport.org](http://www.lifelinesupport.org) so that the information can be posted on the USAC's consumer~~  
19 ~~website.~~

20           ~~(5) When enrolling customers in the Lifeline service program under subsection (1)(a) of this rule,~~  
21 ~~eligible telecommunications carriers shall accept Form PSC/RAD 157 (XX/XX), entitled "Application for Link-~~  
22 ~~Up Florida and Lifeline Assistance," which is incorporated into this rule by reference and can be accessed from~~  
23 ~~the Commission's website at [www.floridapsc.com](http://www.floridapsc.com), by selecting "Link-Up Florida and Lifeline," then selecting~~  
24 ~~"Need Discounted Phone Service?," and then selecting "English Link-Up and Lifeline Certification Form" (also~~

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1 available in Spanish and Creole).

2 (6) Eligible telecommunications carriers shall enroll customers for Lifeline service who electronically  
3 submit Form PSC/RAD 158 (XX/XX), entitled "Lifeline and Link-Up Florida On-line Self Certification Form,"  
4 which is incorporated into this rule by reference and can be accessed from the Commission's website at  
5 www.floridapsc.com, by selecting "Link-Up Florida and Lifeline," then selecting "Apply On-line."

6 (7) For Lifeline applicants who do not use On-line enrollment or simplified certification enrollment, the  
7 eligible telecommunications carrier must accept Public Assistance eligibility determination letters, including  
8 those provided for food stamps, Medicaid, and public housing lease agreements, as proof of eligibility for Link-  
9 Up and Lifeline enrollment.

10 (8) Eligible telecommunications carriers must allow customers the option to submit Link-Up or Lifeline  
11 applications via U.S. Mail or facsimile, and may allow applications to be submitted electronically. Eligible  
12 telecommunications carriers must also allow customers the option to submit copies of supporting documents via  
13 U.S. Mail or facsimile.

14 (9) Eligible telecommunications carriers shall only require a customer to provide the last four digits of  
15 the customer's social security number for application for Lifeline and Link-Up service and to verify continued  
16 eligibility for the programs as part of the annual verification process.

17 (10) All eligible telecommunications carriers shall participate in the Lifeline service Automatic  
18 Enrollment Process. For purposes of this rule, the Lifeline service Automatic Enrollment Process is an electronic  
19 interface between the Department of Children and Family Services, the Commission, and the eligible  
20 telecommunications carrier that allows low-income individuals to automatically enroll in Lifeline following  
21 enrollment in a qualifying public assistance program.

22 (a) The Commission shall send an e-mail to the eligible telecommunications carrier informing the  
23 eligible telecommunications carrier that Lifeline service applications are available for retrieval for processing.

24 (b) The eligible telecommunications carrier shall enroll the subscriber in the Lifeline service program as

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1 soon as practicable, but no later than 60 days from the receipt of the e-mail notification. Upon completion of  
2 initial enrollment, the eligible telecommunications carrier shall credit the subscriber's bill for Lifeline service as  
3 of the date the eligible telecommunications carrier received the e-mail notification from the Commission.

4 (c) The eligible telecommunications carrier shall maintain a current e-mail address with the  
5 Commission, which the Commission will use to inform the eligible telecommunications carrier of the  
6 Commission's Lifeline secure website address and that new Lifeline service applications are available for  
7 retrieval for processing.

8 (d) The eligible telecommunications carrier shall maintain with the Commission the names, e-mail  
9 addresses and telephone numbers of one primary and one secondary company representative who will manage  
10 the user accounts on the Commission's Lifeline secure website.

11 (e) Within 20 calendar days of receiving the Commission's e-mail notification that the Lifeline service  
12 application is available for retrieval, the eligible telecommunications carrier shall provide a facsimile response to  
13 the Commission via the Commission's dedicated Lifeline service facsimile telephone line at (850)413-7142, or  
14 an electronic response via the Commission's Lifeline secure website, identifying the customer name, address,  
15 telephone number, and date of the application for:

16 1. Misdirected Lifeline service applications;

17 2. Applications for customers currently receiving Lifeline service; and

18 3. Rejected applicants, which shall include the reason(s) why the applicants were rejected.

19 In lieu of a facsimile or electronic submission, the eligible telecommunications carrier may file the information  
20 with the Office of Commission Clerk.

21 (f) Pursuant to Section 364.107(1), F.S., information filed by the eligible telecommunications carrier in  
22 accordance with paragraph (9)(e) of this rule is confidential and exempt from Section 119.07(1), F.S. However,  
23 the eligible telecommunications carrier may disclose such information consistent with the criteria in Section  
24 364.107(3)(a), F.S. For purposes of this rule, the information filed by the eligible telecommunications carrier will  
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1 be presumed necessary for disclosure to the Commission pursuant to the criteria in Section 364.107(3)(a)4., F.S.

2 (11) An eligible telecommunications carrier shall not impose additional verification requirements on  
3 subscribers beyond those which are required by this rule.

4 (12) If the Office of Public Counsel certifies a subscriber eligible to receive Lifeline service under the  
5 income test set forth in Section 364.10(3)(a), F.S., an eligible telecommunications carrier shall not impose any  
6 additional verification requirements on the subscriber.

7 (13) An eligible telecommunications carrier must provide written notice to a customer within 30 days of  
8 receipt of the application providing the reason for a rejected Lifeline application, and providing contact  
9 information for the customer to get information regarding the application denial.

10 (14) An eligible telecommunications carrier must provide 60 days written notice prior to the termination  
11 of Lifeline service. The notice of pending termination shall contain the telephone number at which the subscriber  
12 can obtain information about the subscriber's Lifeline service from the eligible telecommunications carrier. The  
13 notice shall also inform the subscriber of the availability, pursuant to Section 364.105, F.S., of discounted  
14 residential basic local telecommunications service.

15 (15) If a subscriber's Lifeline service is terminated and the subscriber subsequently presents proof of  
16 Lifeline eligibility, the eligible telecommunications carrier shall reinstate the subscriber's Lifeline service as soon  
17 as practicable, but no later than 60 days following receipt of proof of eligibility. Irrespective of the date on which  
18 the eligible telecommunications carrier reinstates the subscriber's Lifeline service, the subscriber's bill shall be  
19 credited for Lifeline service as of the date the eligible telecommunications carrier received the proof of continued  
20 Lifeline eligibility.

21 (16) All eligible telecommunications carriers shall provide current Lifeline service company information  
22 to the Universal Service Administrative Company at [www.lifelinesupport.org](http://www.lifelinesupport.org) so that the information can be  
23 posted on the Universal Service Administrative Company's consumer website.

24 (17) Eligible telecommunications carriers must advertise the availability of Lifeline service to those who  
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1 may be eligible for the service. At a minimum, if the eligible telecommunications carrier publishes a directory,  
2 the eligible telecommunications carrier must include in the index of the directory a notice of the availability of  
3 Lifeline service. If the eligible telecommunications carrier generates customer bills, the eligible  
4 telecommunications carrier must also place an insert in the subscriber's bill or a message on the subscriber's bill  
5 at least once each calendar year advising subscribers of the availability of Lifeline service.

6 (18) Eligible telecommunications carriers may not charge a service deposit in order to initiate Lifeline  
7 service if the subscriber voluntarily elects toll blocking or toll control. If the subscriber elects not to place toll  
8 blocking or toll control on the line, an eligible telecommunications carrier may charge a service deposit.

9 (19) Eligible telecommunications carriers may not charge Lifeline subscribers a monthly number-  
10 portability charge.

11 (20) Eligible telecommunications carriers offering Link-Up and Lifeline service must submit quarterly  
12 reports to the Commission no later than 30 days following the ending of each quarter as follows: First Quarter  
13 (January 1 through March 31); Second Quarter (April 1 through June 30); Third Quarter (July 1 through  
14 September 30); Fourth Quarter (October 1 through December 31). The quarterly reports shall include the  
15 following data:

16 (a) The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the  
17 quarter;

18 (b) The number of subscribers who received Link-Up for each month during the quarter;

19 (c) The number of new Lifeline subscribers added each month during the quarter;

20 (d) The number of transitional Lifeline subscribers who received discounted service for each month  
21 during the quarter; and

22 (e) The number of residential access lines with Lifeline service that were resold to other carriers each  
23 month during the quarter.

24 Rulemaking Specific Authority 120.80(13)(d), 350.127(2), 364.0252, 364.10(3)(j), FS

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from existing law.

1 Law Implemented 364.0252, 364.10, 364.105, 364.183(1), FS  
2 History New 1-2-07, Amended 12-6-07, Amended XX-XX-XX.  
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CERTIFICATION OF MATERIALS INCORPORATED  
BY REFERENCE IN RULES FILED WITH THE DEPARTMENT OF STATE

Pursuant to Rule 1B-30.005, Florida Administrative Code, I hereby certify that the attached are true and correct copies of the following materials incorporated by reference in Rule 25-4.0665. Under the provisions of Section 120.54(3)(e)6., F.S., the attached materials take effect 20 days from the date filed with the Department of State, or a later date as specified in the rule.

Form PSC/RAD 157 (XX\XX) - Application for Link-Up Florida and Lifeline Assistance

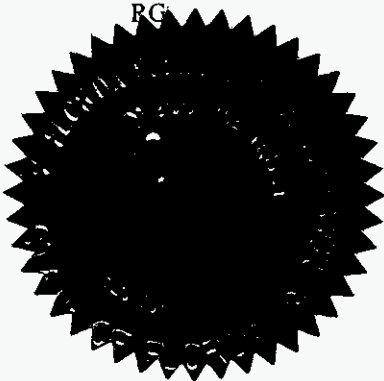
Form PSC/RAD 158 (XX\XX) - Lifeline and Link-Up Florida On-line Self Certification Form



ANN COLE

Commission Clerk

Title



RECEIVED  
DEPARTMENT OF STATE  
MAY 11 2011

RECEIVED  
PUBLIC COUNSEL  
FLORIDA OFFICE  
APR 11 2005  
TALLAHASSEE, FLORIDA

**Application for  
Link-Up Florida and Lifeline Assistance**

Billing Name \_\_\_\_\_

Service Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Last Four Digits of Social Security Number \_\_\_\_\_ Date of Birth \_\_\_\_\_

Telephone Number (     ) \_\_\_\_\_ (NOTE: If you do not currently have local phone service, please contact a local phone provider in your area to establish service.)

I hereby certify that I participate in the following public assistance program(s): (Check all that apply)

- Temporary Cash Assistance
- Food Stamps
- Medicaid
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- National School Lunch Program (NSLP) – Free Lunch
- Bureau of Indian Affairs Programs (Tribal Temporary Assistance for Needy Families, Head Start Subsidy, NSLP)

I certify that I am a current recipient of the above program(s) and will notify my local telephone company when I am no longer participating in any of the above-designated program(s). I give permission to the duly authorized official(s) administering the above programs to provide to the local telephone company my participation status in any of the above program(s). I give this permission on the condition that the information in this form and any information about my participation in the above programs provided by officials be maintained by the company as confidential customer account information. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree.

\_\_\_\_\_  
Customer's signature

\_\_\_\_\_  
Date

Customers of AT&T Florida, CenturyLink, or Verizon who are at or below 150% of the federal poverty income guidelines, but are not currently receiving benefits from one of the listed programs, do qualify for Lifeline service. Those customers may demonstrate their eligibility for Lifeline service to the Florida Office of Public Counsel. Please contact the Florida Office of Public Counsel at 1-800-540-7039. Customers of other telephone companies who are at or below 150% of the federal poverty income guidelines, but are not currently receiving benefits from one of the listed programs, should contact their telephone company to see if their telephone company is voluntarily enrolling Lifeline applicants through the income eligibility test of 150% or less of the federal poverty income guidelines.

**Please mail or fax this application to the telephone company that provides your service.**

<p><b>AT&amp;T Florida</b> P. O. Box 9042 South San Francisco, CA 94803 Fax: 1-888-726-3223 Phone: 1-800-288-2020</p>	<p><b>American Dial Tone</b> P. O. Box 2203 Dunedin, FL 34698-2203 Fax: (727) 669-9451 Phone: 1-877-246-1604</p>	<p><b>Budget Phone, Inc.</b> Please call 1-888-424-5588 to be referred to a local Budget Phone store to apply.</p>	<p><b>CenturyLink</b> CenturyLink Scanning ATTN: Data Distribution Mailstop: FLAPKA0107 P. O. BOX 165700 Altamonte Springs, FL 32716 Fax: 1-800-473-2017 Phone: 1-800-339-1811</p>
<p><b>dPi Teleconnect</b> 2997 LBJ Freeway, Suite 225 Dallas, TX 75234 Fax: 1-800-610-9557 Phone: 1-877-564-6374</p>	<p><b>Easy Telephone Services</b> P. O. Box 590007 Tamarac, FL 33359 Fax: (954) 640-0348 Phone: (954) 777-2771</p>	<p><b>Express Phone Service</b> 1803 W. Fairfield Drive Pensacola, FL 32501 Fax: (850) 308-1151 Phone: 1-877-439-1010</p>	<p><b>FairPoint Communications</b> Offline Services Group 30 East Main Street Westfield, NY 14787 Fax: 1-877-321-3166 Phone: 1-800-400-5568</p>
<p><b>FLATEL/Florida Telephone Co.</b> 2300 Palm Beach Lakes Blvd., Suite 100 West Palm Beach, FL 33409 Fax: 1-877-593-9723 Phone: 1-888-777-6561</p>	<p><b>Frontier Communications</b> P. O. Box 1038 Fort Dodge, IA 50501 Fax: (515) 573-124 Phone: 1-800-921-8101</p>	<p><b>ITS Telecommunications</b> Attn: Customer Service P. O. Box 277 Indiantown, FL 34956 Fax: (772) 597-4155 Phone: (772) 597-2111</p>	<p>(Bay County Address) <b>Knology, Inc.</b> 235 W. 15<sup>th</sup> Street Panama City, FL 32401 Fax: (850) 215-5800 Phone: (850) 215-2161</p>
<p>(Pinellas County Address) <b>Knology, Inc.</b> 3001 Gandy Boulevard North Pinellas Park, FL 33782 Fax: (727) 576-4800 Phone: (727) 239-0109</p>	<p><b>Midwestern Telecommunications</b> P. O. Box 1401 Chicago Heights, IL 60411 Fax: (708) 756-7721 Phone: 1-877-567-3722</p>	<p><b>NEFCOM</b> P. O. Box 485 Macclenny, FL 32063 Fax: (904) 259-1200 Phone: (904) 259-2261 or 1-877-838-5695</p>	<p><b>Nexus Communications TSI</b> P. O. Box 247168 Columbus, Ohio 43224-7168 Fax: 1-800-700-5576 Phone: 1-866-392-7123</p>
<p><b>SafeLink Wireless/TracFone</b> Lifeline/Free Cell Phone Dept. P. O. Box 220009 Milwaukie, OR 97269-0009 Fax: 1-800-834-7713 Phone: 1-800-977-3768</p>	<p><b>Smart City Telecom</b> Attn: Customer Care P. O. Box 22555 Lake Buena Vista, FL 32830 Fax: (407) 828-6701 Phone: (407) 828-6700</p>	<p><b>Sprint Nextel</b> See Sprint Nextel's Web site at <a href="http://www.sprint.com/lifeline">http://www.sprint.com/lifeline</a> for more information and to download an application, or call 1-888-408-3306.</p>	<p><b>TDS Telecom - Lifeline</b> P. O. Box 608 Lancaster, WI 53813 Fax: 1-877-271-2861 Phone: 1-888-225-5837</p>
<p><b>Verizon - SRC</b> MC: FLSP2193/P.O. Box 11328 St. Petersburg, FL 33733-9656 Fax: 1-888-806-7026 Phone: 1-800-837-4966 or 1-800-483-4000</p>	<p><b>Verizon Wireless/COOS Dept.</b> 2nd Floor 3601 Converse Drive Wilmington, NC 28403 Fax: 1-877-561-7829 Phone: 1-800-924-0585 <a href="http://verizonwireless.com/lifeline">verizonwireless.com/lifeline</a></p>	<p><b>Windstream Florida</b> 1720 Galleria Blvd. Charlotte, NC 28270 Fax: (704) 849-7000 Phone: 1-877-807-9463</p>	

## Lifeline and Link-Up Florida On-line Self Certification Form

<input checked="" type="radio"/> English
<input type="radio"/> Español
<input type="radio"/> Creole



**Secured**

ABOUT SSL  
CERTIFICATES

**Section 364.107(1), Florida Statutes provides that personal identifying information concerning a participant in a telecommunications carrier's Lifeline Assistance Plan held by the Public Service Commission is confidential.**

Customers of AT&T Florida, CenturyLink, or Verizon who are at or below 150% of the federal poverty income guidelines, but are not currently receiving benefits from one of the listed programs, do qualify for Lifeline service. Those customers may demonstrate their eligibility for Lifeline service to the Florida Office of Public Counsel. Please contact the Florida Office of Public Counsel at 1-800-540-7039. Customers of other telephone companies who are at or below 150% of the federal poverty income guidelines, but are not currently receiving benefits from one of the listed programs, should contact their telephone company to see if their telephone company is voluntarily enrolling Lifeline applicants through the income eligibility test of 150% or less of the federal poverty income guidelines.

### Contact Information

*Last Name	<input style="width: 95%;" type="text"/>	*First Name	<input style="width: 95%;" type="text"/>
*Address Line 1	<input style="width: 98%;" type="text"/>		
Address Line 2	<input style="width: 98%;" type="text"/>		
*City	<input style="width: 95%;" type="text"/>	*State FL <input type="button" value="v"/>	*Zip Code <input style="width: 95%;" type="text"/>
*Telephone (###-###-####)	<input style="width: 95%;" type="text"/>	Date (mm/dd/yyyy)	<input style="width: 95%;" type="text" value="06/01/2010"/>
		* Date of Birth (mm/dd/yyyy)	<input style="width: 95%;" type="text" value="06/01/2010"/>

<p>* Last 4 digits of Social Security Number</p>	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	<p>The last four digits of your Social Security Number are required to complete this application. If you do not wish to provide this information here, please apply for Lifeline directly through your Service Provider.</p>
<p><b>Service Provider</b></p> <p><input type="radio"/> Alltel Wireless</p> <p><input type="radio"/> American Dial Tone</p> <p><input type="radio"/> AT&amp;T/BellSouth</p> <p><input type="radio"/> Budget Phone, Inc.</p> <p><input type="radio"/> CenturyLink</p> <p><input type="radio"/> dPi Teleconnect</p> <p><input type="radio"/> Express Phone Service</p> <p><input type="radio"/> FLATEL/Florida Telephone Co.</p> <p><input type="radio"/> Frontier Communications</p> <p><input type="radio"/> GTC FairPoint Communications</p> <p><input type="radio"/> ITS Telecommunications Systems</p> <p><input type="radio"/> Knology, Inc.</p> <p><input type="radio"/> Midwestern Communications (MTI)</p> <p><input type="radio"/> NEFCOM</p> <p><input type="radio"/> Nexus Communications (TSI)</p> <p><input type="radio"/> Safelink/TracFone</p> <p><input type="radio"/> Smart City Telecom</p> <p><input type="radio"/> Sprint/Nextel</p> <p><input type="radio"/> TDS Telecom</p> <p><input type="radio"/> Verizon</p> <p><input type="radio"/> Windstream</p>	<p>I hereby certify that I participate in the following public assistance program(s):</p> <p><input type="checkbox"/> Medicaid</p> <p><input type="checkbox"/> Food Stamps</p> <p><input type="checkbox"/> Temporary Cash Assistance (TCA)</p> <p><input type="checkbox"/> Supplemental Security Income (SSI)</p> <p><input type="checkbox"/> Federal Public Housing Assistance (Section 8)</p> <p><input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP)</p> <p><input type="checkbox"/> National School Lunch Free Lunch Program</p> <p><input type="checkbox"/> Bureau of Indian Affairs Programs (Tribal Temporary Assistance for Needy Families, Head Start Subsidy, NSLP)</p>	
<p><b>I certify that I am a current recipient of the above program(s) and will notify my local telephone company when I am no longer participating in any of the above-designated program(s). I give permission to the duly authorized official(s) administering the above programs to provide to the local telephone company my participation status in any of the above program(s). I give this permission on the condition that the information in this form and any information about my participation in the above programs provided by officials be maintained by the company as confidential customer account information. I am aware that pursuant to Section 837.06, F.S., whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree.</b></p> <p><b>I agree to these terms and conditions:</b></p> <p><input type="radio"/> Yes</p> <p><input checked="" type="radio"/> No</p>		
<input type="button" value="CLEAR"/>	<input type="button" value="SUBMIT"/>	

Form PSC/RAD 158 (XX/XX)

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SUMMARY OF RULE

The rule codifies Lifeline service eligibility requirements and requirements that eligible telecommunications carriers (ETCs) must follow when offering Lifeline service. Such requirements include offering toll blocking and toll limitation service, and number-portability free of charge. Additional requirements address Link-Up service, service deposits, noticing of impending termination of Lifeline service, timing of the Lifeline credit, distribution of Lifeline information, and quarterly reporting requirements.

SUMMARY OF HEARINGS ON THE RULE

No hearing was requested and none was held.

FACTS AND CIRCUMSTANCES JUSTIFYING THE RULE

To codify current Lifeline requirements and to implement requirements that will facilitate enrollment in the program.

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