

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** June 30, 2010  
**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**FROM:** Jerry M. Hallenstein, Government Analyst II, Office of Auditing and Performance Analysis *JH*  
**RE:** Docket No. 000121A - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T Florida Track)

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Please file the attached letter and data request in Docket No. 000121A.

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STATE OF FLORIDA



DALE MAILHOT, DIRECTOR  
OFFICE OF AUDITING & PERFORMANCE  
ANALYSIS  
(850) 413-6854

## Public Service Commission

June 30, 2010

Mary Rose Sirianni  
Regulatory Liaison  
AT&T Florida  
150 S. Monroe Street  
Suite 400  
Tallahassee, FL 32301-1556

**Re: Docket No 000121A – Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T Florida Track)**

Dear Ms. Sirianni:

Staff is seeking additional information regarding AT&T's Wholesale Performance Measurement Plan. Please provide a written response to each of the questions in the data request by July 12, 2010. Your assistance will be greatly appreciated.

Your company may avail itself of the statutory confidential provisions of Sections 364.183, Florida Statutes, and Rule 25-22.006, Florida Administrative Code, if it believes it is necessary to comply with this data request. If you have any questions, please contact Jerry Hallenstein at (850) 413-6818. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Dale Mailhot".

Dale Mailhot  
Director

JMH

cc: Division of Auditing and Performance Analysis (Harvey, Hallenstein)  
Office of General Counsel (Teitzman, Evans)

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Docket 000121A  
June 30, 2010, Data Request

1. According to the Settlement Agreement between AT&T and CompSouth, the SEEM Tier 1 Fee Schedule would be increased by 20 percent on an individual remedied metric basis, commencing with the *third consecutive month missed* and continuing through the sixth consecutive month missed.
  - a). For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments assuming **months 3 through 6** were increased by 25 percent as opposed to the stipulated 20 percent increase.
  - b). For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments assuming **months 1 and 2** in the current Tier 1 Fee Schedule were increased by 10 percent. Months 3 through 6 would remain increased by 20 percent per the stipulation between AT&T and CompSouth.
    - i) Also recalculate **months 1 and 2** using 20, and 25 percent.
  - c). For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments assuming **months 1 through 6** in the current Tier 1 Fee Schedule were increased by 10 percent.
    - i) Also recalculate **months 1 through 6** using 20 percent.
2. Please provide SEEM Tier 1 remedies for the past 12 months for Comcast and BrightHouse.
3. Please provide the total number of CLECs over the past 12 months that received remedies for a performance measure that failed more than six consecutive months.