

Date: July 6, 2010

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DISTRIBUTION CENTER

To: Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Re: Docket #100085-WU, Black Bear Reserve Water Company, Inc.
Application for certificate to operate a water utility in Lake County, Florida

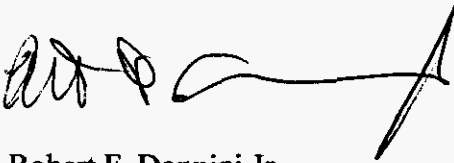
I wish to object for permission to operate a water company by the Black Bear Reserve Water Company, Inc. based on the following facts:

1. Operating the water plant without a consumption permit. Is this allowed anywhere in Florida?
2. The exclusion of Clar-Mart subdivision residents to participate in water company meetings. In March 2010 the current water company was to hold a meeting on future rates for potable and irrigation water. The residents of Clar-Mart subdivision (who draw water from Black Bear Reserve) were not invited to attend.
 - a. The pricing is a concern due to the large size of the lots in Clar-Mart subdivision.
3. Improper Maintenance Practices
 - a. Over pressurization of potable water line resulted in cloudy water and sputtering service for more that 3 weeks. No one knew how to fix it.
 - b. Rapid Retrieval had a qualified and certified Technician employed to service and oversee the water system daily. Presently there is none.
 - c. Main breaks in the potable lines in January due to the freezes were not handled correctly. No boil water notice was ever given to anyone in ClarMart subdivision.
 - d. Backflow valves in the Clar-Mart subdivision in were turned on January 2010 by a lawn maintenance technician who is also an appointed HOA board member without any supervision from a certified water utility technician. He turned on the resident owned backflow valves and did not inform the residents of his actions. The back flows were left on for 3 to 4 weeks and the homeowners were charged for the water being used because the backflows are after the meters in Clar-Mart.
 - f. Improper meter readings. They don't have the proper knowledge or equipment to accurately read the meters.

4. Monthly billing has not been correctly calculated. The first bills we received had no consumption on them. After that usage has been incorrect and overages are written off.
5. There have been ongoing issues with the irrigation pressure, during the months of May and June 2010 we have had little to no pressure at all.
6. The current water company refuses to acknowledge the note owed to Rapid Retrieval for the construction of said water system. This in itself is sufficient cause that the PSC should not be involved until the validity of the mortgage is determined.
7. The current water department is billing and receiving water utility monies for potable and irrigation water usage. They have also added a line item in their HOA budget to help compensate the water company. If the PSC is to monitor and regulate water utility rates, does this not undermine that by adding HOA fees for the purpose of revenue to the water company? This makes your involvement a mute point.

If you have any questions please don't hesitate to call at 352-589-5994.

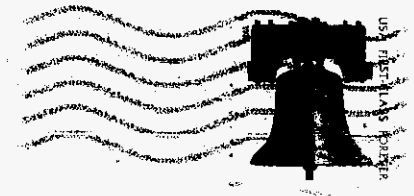
Sincerely,

A handwritten signature in black ink, appearing to read 'Robert F. Donnini Jr.', with a long, sweeping horizontal stroke extending to the right.

Robert F. Donnini Jr.

Robert F. Donnini Jr.
24635 Martin St.
Eustis, Fl. 32736

MID FLORIDA PDC
FL 32721
06 JUL 2010 PM



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