

State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 14, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Jerry M. Hallenstein, Government Analyst II, Office of Auditing and Performance Analysis
RE: Docket No. 000121A - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T Florida Track)

A handwritten signature in black ink, appearing to be "JA", located to the right of the "FROM" field.

Please file the attached letter and data request in Docket No. 000121A.

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STATE OF FLORIDA



DALE MAILHOT, DIRECTOR
OFFICE OF AUDITING & PERFORMANCE
ANALYSIS
(850) 413-6854

Public Service Commission

July 14, 2010

Mary Rose Sirianni
Regulatory Liaison
AT&T Florida
150 S. Monroe Street
Suite 400
Tallahassee, FL 32301-1556

Re: Docket No 000121A – Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T Florida Track)

Dear Ms. Sirianni:

Staff is seeking additional information regarding AT&T's Wholesale Performance Measurement Plan. Please provide a written response to each of the questions in the data request by July 19, 2010. Your assistance will be greatly appreciated.

Your company may avail itself of the statutory confidential provisions of Sections 364.183, Florida Statutes, and Rule 25-22.006, Florida Administrative Code, if it believes it is necessary to comply with this data request. If you have any questions, please contact Jerry Hallenstein at (850) 413-6818. Thank you.

Sincerely,

Handwritten signature of Dale Mailhot in cursive.

Dale Mailhot
Director

JMH

cc: Division of Auditing and Performance Analysis (Harvey, Hallenstein)
Office of General Counsel (Teitzman, Evans)

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Docket 000121A
July 14, 2010
Data Request

1. According to the Settlement Agreement between AT&T and CompSouth, the SEEM Tier 1 Fee Schedule would be increased by 20 percent on an individual metric basis, commencing with the third consecutive month missed and continuing through the sixth consecutive month missed.
 - a) For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments assuming original months 3 through 6 fees were increased by 30 percent as opposed to the stipulated 20 percent increase.
 - b) For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments using the stipulated fee schedule for months 1 through 4. Assume an increase of 25 percent in months 5 and 6 and an increase of 30 percent for those transactions failing 6 months or more.
2. Please provide the California, Illinois and Ohio Performance Incentive Plans.
3. Please provide the total Tier 1 and Tier 2 (if any) remedies paid in each of the states in which AT&T operates, for the April 2009 through March 2010 timeframe.

DOCUMENT NUMBER-DATE

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