

PINE HARBOUR WATER UTILITIES, LLC
P. O. BOX 447
FRUITLAND PARK, FL 34731
PHONE 352-787-2944 FAX 352-787-3196

DISTRIBUTION CENTER
10 JUL 16 AM 7:14

July 12, 2010

RECEIVED-FPSC
10 JUL 16 AM 8:55
COMMISSION
CLERK

090429-WU

Commission Clerk
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Subject: Revised Tariff Sheets for Pine harbor Water Utilities LLC

I received an email from Jared Deason, copy enclosed, in which he forwarded copies of the revised tariff sheets for miscellaneous charges for the above.

As he requested, I am submitting copies to you. Please let me know if you require any further information.

Very truly yours
Sandra Wesson
Vice President

Ssw
Encl.

DOCUMENT NUMBER DATE
05880 JUL 16 2010
FPSC-COMMISSION CLERK

From: Jared Deason <JDEASON@PSC.STATE.FL.US>

To: stardustsandy@aol.com

Subject: (no subject)

Date: Mon, Jul 12, 2010 10:40 am

Attachments: Pine_Harbour_MSC_Tariff.doc (42K)

Dear Sandra:

Sorry for the lateness of this response. I had to make some changes to the revised miscellaneous service charge tariffs you sent to the Commission Clerk. Attached are the revised tariff sheets with my changes. Please send them to the Commission Clerk with a cover letter. If you have any questions, please give me a call.

Thanks,

Jared Deason
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6844
Fax: (850) 413-6845

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

Meter Tampering Charge – Unauthorized connections to, or tampering with the Company's meters, meter seals, or metering equipment, or evidence thereof, which would cause the meter to fail to register or to register inaccurately, shall subject the Customer to prosecution under the laws of the State of Florida; to an adjustment for correction of prior bills for services rendered; and to liability for reimbursement to the Company for any and all actual expenses incurred pursuant to the repair of damaged meters, meter seals, or metering equipment. This charge shall only be levied after a service representative has visited the premises and said representative has determined that the Company's meters, meter seals, or metering equipment have been tampered with. In the event that a determination of tampering has been made by the service representative, the Company shall notify the Customer of the intent of the Company to assess a meter tampering charge, the grounds and/or evidence underlying this charge, and the Customer's ability to contest this charge with the Florida Public Service Commission. In the event that the Customer initiates a customer complaint and/or disputes the assessment of said charge with the Florida Public Service Commission, the Company shall not discontinue service to the Customer due to any unpaid disputed amounts until the complaint is closed by the staff of the Florida Public Service Commission.

Investigation of Meter Tampering Charge – In the event that an investigation reveals evidence of unauthorized connections to, or tampering with the Company's meters, meter seals, or metering equipment, the Company may assess a penalty not to exceed \$50 for the reimbursement of extra expenses incurred as a result of the investigation. This charge will only be levied after a service representative has visited the premises and said representative has determined that the Company's meters, meter seals, or metering equipment have been tampered with. In the event that a determination of tampering has been made by the service representative, the Company shall notify the Customer of the intent of the Company to assess an investigation of meter tampering charge, the grounds and/or evidence underlying this charge, and the Customer's ability to contest this charge with the Florida Public Service Commission. In the event that the Customer initiates a customer complaint and/or disputes the assessment of said charge with the Florida Public Service Commission, the Company shall not discontinue service to the Customer due to any unpaid disputed amounts until the complaint is closed by the staff of the Florida Public Service Commission.

CHARGES:

<u>Type of Service</u>	<u>Charge</u>
Meter Tampering Charge	Actual Cost
Meter Investigation Charge	\$50.00

TYPE OF FILING Tariff Filing

EFFECTIVE DATE

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

Initial Connection - This charge would be levied for service initiation at a location where service did not exist previously.

Normal Reconnection - This charge would be levied for transfer of service to a new Customer account at a previously served location, or reconnection of service subsequent to a Customer requested disconnection.

Violation Reconnection - This charge would be levied each time service has to be disconnected or reconnected for existing Customers who have been disconnected for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

Premise Visit Charge - This charge would be Charge is levied when a service representative visits a premises at the customer's request for complaint resolution and the problem is found to be the customer's responsibility

Premise Visit Charge (In Lieu Of Disconnection) - This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Late Payment Charge – The charge of \$5.00 shall be levied when a Customer's billing account is not paid within 20 days, and is therefore delinquent.

CHARGES:

	<u>Type of Service</u>	<u>Charge</u>	<u>After Hours</u>
	Initial Connection	\$22.00	\$43.00
	Normal Reconnection	\$22.00	\$43.00
	Violation Reconnection	\$22.00	\$43.00
	Premises Visit	\$22.00	
\$43.00			
	Late Payment Charge	\$5.00	

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