

State of Florida



Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
10 JUL 19 AM 11:06
COMMISSION CLERK

DATE: July 15, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Lee Eng Tan, Senior Attorney, Office of the General Counsel
 Melinda H. Watts, Engineering Specialist III, Division of Regulatory Analysis
RE: Docket 090550-TL - Petition for variance from Rules 25-4.0185 and 25-4.073,
 F.A.C. by Verizon Florida LLC.

Pursuant to PAA Order PSC-10-0249-PAA-TL, staff is authorized to administratively approve a six month extension for the Variance of Rules 25-4.0185 and 25-4.073, F.A.C. After discussion with Verizon regarding the status of the software changes, staff approves a three month extension with the remaining three months to be determined on September 30, 2010. Verizon's email response to staff is attached.

DOCUMENT NUMBER DATE
05891 JUL 19 09
FPSC-COMMISSION CLERK

Lee Eng Tan

From: O'Roark, Dulaney L [de.oroark@verizon.com]
Sent: Thursday, July 08, 2010 12:20 PM
To: Lee Eng Tan; David Christian
Cc: Melinda Watts
Subject: RE: Dkt. 090550
Follow Up Flag: Follow up
Flag Status: Yellow

Lee Eng:

Verizon has installed software changes to capture call-answer time information for basic customers, but has not yet confirmed that these changes will enable us to report basic-only data accurately. We therefore request a three-month extension before we start reporting this metric for just basic customers. Please give me a call if you would like to discuss.

De O'Roark
 Vice President & General Counsel -- Southeast Region
 Verizon
 5055 North Point Parkway
 Alpharetta, GA 30022
 678-259-1657 (phone)
 678-259-5326 (fax)

From: Lee Eng Tan [mailto:LTAN@psc.state.fl.us]
Sent: Friday, July 02, 2010 11:41 AM
To: O'Roark, Dulaney L; Christian, David (DAVID)
Cc: Lee Eng Tan; Melinda Watts
Subject: Dkt. 090550

Good Afternoon,

Pursuant to Order No. PSC-10-0249-PAA-TL, the Rule waiver of 25-4.0185 and 25-4.073, F.A.C. was granted until June 30, 2010. At this time, staff must determine whether to administratively approve the 6 month extension.

Please provide staff with the current status of the software modifications and whether Verizon requests the 6 month extension. If the extension is requested, please provide a timeline for project completion. Please respond no later than Friday, July 9, 2010.

Thank you.

Lee Eng Tan
 Senior Attorney
 Office of the General Counsel
 (850) 413-6185
 ltan@psc.state.fl.us

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7/14/2010

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