

State of Florida



Public Service Commission
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850
-M-E-M-O-R-A-N-D-U-M-

DATE: July 27, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Jerry M. Hallenstein, Government Analyst II, Office of Auditing and Performance Analysis
RE: Docket No. 0000121A-TP - Investigation into the establishment of operations support systems permanent performance measures for local incumbent exchange telecommunications companies (AT&T Florida track).

A handwritten signature in black ink, appearing to be "J. Hallenstein", written over the "FROM" line of the memorandum.

Please file the attached letter and data request in Docket No. 000121A-TP.

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STATE OF FLORIDA



DALE MAILHOT, DIRECTOR
OFFICE OF AUDITING & PERFORMANCE
ANALYSIS
(850) 413-6854

Public Service Commission

July 27, 2010

Mary Rose Sirianni
Regulatory Liaison
BellSouth
150 S. Monroe Street
Suite 400
Tallahassee, FL 32301-1556

Re: Docket No 000121A – Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T Florida Track)

Dear Ms. Sirianni:

Staff is seeking additional information regarding AT&T's Wholesale Performance Measurement Plan. Please provide a written response to each of the questions in the data request by July 26, 2010. Your assistance will be greatly appreciated.

Your company may avail itself of the statutory confidential provisions of Sections 364.183, Florida Statutes, and Rule 25-22.006, Florida Administrative Code, if it believes it is necessary to comply with this data request. If you have any questions, please contact Jerry Hallenstein at (850) 413-6818. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Harvey".

Lisa Harvey
Assistant Director

JMH

cc: Division of Auditing and Performance Analysis (Hallenstein)
Office of General Counsel (Teitzman, Evans)

Data Request

1. For each month April, 2009 through March, 2010, please recalculate SEEM Tier 1 payments using FCTA's proposed fee schedule as shown below and as provided in Comcast's January 15, 2010 comments filed in Docket No. 000121A-TP.

Current FL SEEMS (with Comcast suggested changes)
Table 1 : Fee Schedule for Tier 1 Per Transaction Fee Determination

Performance Measure	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6
OSS/Pre-Ordering	\$10	\$15	\$30	\$40	\$50	\$60
Ordering	\$20	\$25	\$60	\$80	\$100	\$120
Service Order Accuracy	\$20	\$20	\$60	\$80	\$100	\$120
Flow Through	\$40	\$45	\$80	\$160	\$200	\$240
Provisioning Resale	\$40	\$50	\$120	\$160	\$150	\$240
Provisioning UNE	\$115	\$130	\$345	\$460	\$575	\$690
Maintenance & Repair Resale	\$40	\$50	\$120	\$160	\$150	\$240
Maintenance & Repair UNE	\$115	\$130	\$345	\$460	\$575	\$690
LNP	\$115	\$190	\$345	\$460	\$575	\$690
Billing BIA (See Note 1)	2%	2%	6%	8%	10%	12%
Billing BIT	\$7	\$7	\$21	\$28	\$35	\$42
Billing BUDT (See Note 2)	\$0.05	\$0.05	\$0.15	\$0.20	\$0.25	\$0.30
Billing BEC (See Note 3)	\$0.07	\$0.07	\$0.21	\$0.28	\$0.35	\$0.42
IC Trunks (Trunk Group Performance)	\$25	\$30	\$75	\$100	\$125	\$150
Collocation	\$3,165	\$3,165	\$3,165	\$3,165	\$3,165	\$3,165

Note 1 : Reflects percent interest to be paid on adjusted amounts.

Note 2 : Amount paid per 1000 usage records.

Note 3 : Amount paid per dispute.