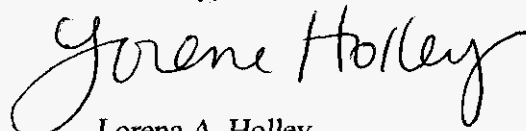


Ms. Barbara Jennings
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compliance. Those tools include a customer complaint system, orders defining what the utility may and may not charge, fines for failure to comply with Commission rules, and ultimately court intervention if the utility willfully fails to comply with Commission directives. Therefore, the regulation of this utility will aid the Commission in achieving a resolution to some or all of the concerns raised in your letter of objection.

After reviewing the above, please let me know no later than August 16, 2010, if you intend to pursue a full evidentiary hearing or if you wish your letter to be placed in the docket file to be considered by the Commission in its decision to grant or deny an original certificate to BBRWC. If you have not responded by August 16, 2010, your letter will be placed in the docket file and we will not pursue an evidentiary hearing on your behalf. Should you have any questions regarding this letter, you may contact me at (850) 413-6197. You may also contact Patti Daniel with questions at (850) 413-6808.

Sincerely,



Lorena A. Holley
Senior Attorney

LAH:th

cc: Office of Commission Clerk
Wayne Smith
Division of Economic Regulations (Brady, Donoho, Slemkewicz, J. Williams)