

Marguerite McLean

000121A-TP

From: WOODS, VICKIE (Legal) [vf1979@att.com]
Sent: Tuesday, August 03, 2010 4:07 PM
To: Filings@psc.state.fl.us
Subject: 000121A-TP corrected consensus document reached between AT&T Florida and the FCTA
Attachments: Document.pdf

A. Vickie Woods

Legal Secretary to E. Earl Edenfield, Jr., Tracy W. Hatch,

and Manuel A. Gurdian

BellSouth Telecommunications, Inc. d/b/a AT&T Florida

150 South Monroe, Rm. 400

Tallahassee, FL 32301-1558

(305) 347-5560

vf1979@att.com

B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.

C. BellSouth Telecommunications, Inc.

on behalf of Tracy W. Hatch

D. 6 pages total in PDF format (Letter, Consensus and Certificate)

E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's *corrected* consensus document reached between AT&T Florida and the FCTA

.pdf

<<Document.pdf>>

8/4/2010

FILED NUMBER DATE

6376 AUG-3 2

FPSC-COMMISSION CLERK



Tracy W. Hatch
General Attorney
Legal Department

AT&T Florida
150 South Monroe Street
Suite 400
Tallahassee, FL 32301

T: (850) 577-5508
thatch@att.com

August 3, 2010

Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP
**In Re: Investigation into the establishment of operations support
systems permanent performance measures for incumbent local
exchange Telecommunications companies (BellSouth Track)**

Dear Ms. Cole:

Enclosed for filing is a corrected copy of the consensus document reached between BellSouth Telecommunications, Inc. d/b/a AT&T Florida's and the Florida Cable Telecommunications Association in the above referenced Docket. Please substitute this corrected copy for the consensus document submitted August 2, 2010. Please note that the Revised Attachments A and B to the consensus document have not changed and are not being resubmitted. If you have any questions, please do not hesitate to call me at 850-425-6360.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

Tracy W. Hatch

Enclosures

cc: All parties of record
Jerry D. Hendrix
Gregory R. Follensbee
E. Earl Edenfield, Jr.

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via
Electronic Mail and U.S. Mail this ^{3rd} 2nd day of August, 2010 to the following:

Adam Teitzman
Staff Counsel
Lisa Harvey
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6175
Fax. No. (850) 413-6250
ateitzma@psc.state.fl.us
lsharvey@psc.state.fl.us

Jerry Hallenstein
Florida Public Service
Commission Staff
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6818
jhallens@psc.state.fl.us

David Rich
Florida Public Service
Commission Staff
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6830
drich@psc.state.fl.us

Howard E. (Gene) Adams
Pennington, Moore, Wilkinson,
Bell & Dunbar, P.A.
Post Office Box 10095 (32302)
215 South Monroe Street, 2nd Floor
Tallahassee, FL 32301
Tel. No. (850) 222-3533
Fax. No. (850) 222-2126
gene@penningtonlawfirm.com
Represents Time Warner

David Konuch
Senior Counsel
Regulatory Law & Technology
Florida Cable Telecomm. Assoc.
246 East 6th Avenue
Tallahassee, FL 32303
Tel. No. (850) 681-1990
Fax. No. (850) 681-9676
dkonuch@fcta.com

Douglas C. Nelson
Sprint Nextel
233 Peachtree Street, NE
Suite 2200
Atlanta, GA 30303
Tel. No. 404 649-0003
Fax No. 404 649-0009
douglas.c.nelson@sprint.com

Vicki Gordon Kaufman
Keefe Anchors Gordon & Moyle P.A.
The Perkins House
118 N. Gadsden St.
Tallahassee, FL 32301
Tel. No. (850) 681-3828
Fax. No. (850) 681-8788
vkaufman@kagmlaw.com
Represents Cebyond
Represents Deltacom

Dulaney O'Roark III (+)
Vice Pres. & Gen. Counsel – SE Region
Verizon
5055 N Point Parkway
Alpharetta, GA 30022
Tel. No. (678) 259-1449
Fax No. (678) 259-1589
De.ORoark@verizon.com

D. Anthony Mastando
DeltaCom
VP-Regulatory Affairs
Senior Regulatory Counsel
Ste 400
7037 Old Madison Pike
Huntsville, AL 35806
Tel. No. (256) 382-3856
Fax No. (256) 382-3936
tony.mastando@deltacom.com

Beth Keating
Akerman Law Firm
106 East College Avenue
Suite 1200
Tallahassee, FL 32301
beth.keating@akerman.com

Ms. Katherine K. Mudge
Covad Communications Company
7000 N. MoPac Expressway, Floor 2
Austin, TX 78731
Tel. No. (512) 514-6380
Fax No. (512) 514-6520
kmudge@covad.com

Cbeyond Communications, LLC
Charles E. (Gene) Watkins
320 Interstate North Parkway
Suite 30
Atlanta, GA 30339
Tel. No. (678) 370-2174
Fax No. (978) 424-2500
gene.watkins@cbeyond.net

Time Warner
Carolyn Ridley
555 Church Street, Ste. 2300
Nashville, TN 37219
Tel. No. (615) 376-6404
Fax No. (615) 376-6405
carolyn.ridley@twtelecom.com

Susan J Berlin
NuVox
2 N Main St
Greenville, Sc 29601
Tel No (864) 331 7323
sberlin@nuvox.com

Matthew J. Feil
Akerman Senterfitt
106 East College Avenue
Suite 1200
Tallahassee, FL 32301
Tel. No. (850) 224-9634
matt.feil@akerman.com
Represents CompSouth/Nuvox

Law Offices of Alan C. Gold, P.A.
Alan Gold
1501 Sunset Drive Second Floor
Coral Gables, FL 33143
Tel. No. (305) 667-0475
Fax. No. (305) 663-0799
agold@acgoldlaw.com
Represents STS


Tracy W. Hatch

(+) Signed Protective Agreement

August 2, 2010

Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP

In Re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange Telecommunications companies (BellSouth Track)

Dear Ms. Cole:

Enclosed for filing are Second Revised Attachment A (SQM Plan) and Second Revised Attachment B (SEEM Plan) to the Settlement Agreement between the Competitive Carriers of the South ("CompSouth") and BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida") filed March 22, 2010 in the instant docket. The revised attachments reflect the agreement reached with CompSouth and incorporate identified errors and inadvertent omissions as well as provisions of the Settlement Agreement entered into between Saturn Telecommunications Service, Inc. ("STS") and the consensus reached between the Florida Cable Telecommunications Association ("FCTA") and AT&T Florida. The Second Revised Attachments A and B replace the previously filed attachments in their entirety and will be incorporated into the Settlement Agreement between CompSouth and AT&T Florida.

The Second Revised Attachments A and B include the changes set forth in the First Revised SQM Plan and SEEM Plan documents filed July 9, 2010 as well as the additional changes necessitated by the consensus between AT&T and FCTA. Below is a summary of the additional changes reflected in the Second Revised Attachment A (SQM Plan) and Second Revised Attachment B (SEEM Plan).

SQM Plan

- Addition of measurement P-13E [ILPP]: Incomplete Standalone LNP Provisioning Process.
- Removal of item 4 from Appendix B: AT&T Audit and Dispute Resolution Policy.
- Updated Appendix E, section C (Raw Data (SDF) Records – Provisioning) to incorporate new P-13E measurement.

DOCUMENT NUMBER DATE

06376 AUG-03 0

FPSC-COMMISSIONER

SEEM Plan

- Section 4.1.6 - correction of omission error by reinsertion of the words "*both individual CLECs and*" in the following sentence..... The value for Epsilon (ϵ) will be 2.5 for *both individual CLECs and* the CLEC aggregate.
- Section 4.1.11 – correction of omission error by reinsertion of "or zero" following "equal to the Balancing Critical Value".
- Section 4.3 – correction of typographical section number sequencing.
- Section 4.8.1.4 – Deleted audit section regarding audits per plan version and re-numbered subsequent section.
- Appendix A – Updated and reformatted to incorporate a 35% increase in the fee schedule for Months 3 through 6 for the following metric disaggregations:

| <u>Metric</u> | <u>SQM Level of Disaggregation</u> |
|---|------------------------------------|
| O-3 [FT]: Percent Flow-Through Service Requests | Residence LNP |
| O-9 [FOCT]: Firm Order Confirmation Timeliness | Partially Mechanized |
| P-3 [MIA]: Percent Missed Installation Appointments | Local Interconnection Trunks |
| P-4 [OCI]: Order Completion Interval (OCI) | Local Interconnection Trunks |
| P-9 [PPT]: Provisioning Trouble Rate | Local Interconnection Trunks |

- Appendix E - correction of typographical error as changed section E.6.1 to a redlined E.4.1.

As information, one additional change still remains to be incorporated into the SQM Plan document. As noted in the SQM Plan documentation for measurement P-13B, AT&T agreed "to provide a new diagnostic disaggregation by simple and complex ports to be implemented congruent with the FCC simple/complex porting rules." The parties of record in the docket are working collaboratively to develop the new measurement. It is anticipated that consensus will be reached soon and an updated SQM Plan document will be provided at that time.

In addition, FCTA's subject matter experts have reviewed this cover letter, but have not had time to review fully the redlines comprising Second Revised Attachments A and B to determine whether they comport with the consensus reached between FCTA and AT&T. To the extent FCTA finds any changes, it will provide them to AT&T and AT&T and FCTA will jointly file an update.

Copies have been served to the parties shown on the attached Certificate of Service.

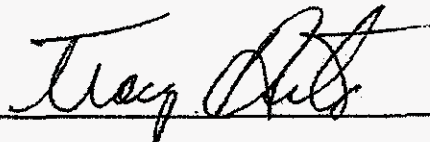
Sincerely,



FCTA

David A. Konuch

Senior Counsel, Regulatory Law and Technology



AT&T Florida

Tracy Hatch

General Attorney