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MARSHALL WILLIS, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

August 24, 2010

RECEIVED-FPSC  
10 AUG 25 AM 9:15  
COMMISSION  
CLERK

Richard T. Stephens, Jr. and Christina Stephens  
4925 3rd Street  
Bradenton, FL 34207-2608

**Re: Docket No. 100369-WS - Request for approval of proposed changes to increase miscellaneous service charges in Manatee County**

Dear Mr. and Mrs. Stephens:

Commission staff has reviewed your application regarding the above-referenced docket. Please respond to the following requests regarding your application and cost justification:

1. The application submitted to the Commission did not include the proposed water and wastewater tariff sheets. Please submit these tariff sheets to include changes and additions requested by the Utility.

### Initial Connection and Normal Reconnection

2. As presented in this cost justification, the Utility indicated .5 hours for labor during business hours and .6 hours for labor after hours. Please explain the difference in the length of time it takes to perform labor during business hours and after hours.
3. Does a utility employee or a contractor perform the labor? If a contractor performs the labor, please provide copies of the invoices?
4. Please provide the number of initial connections and normal reconnections for normal hours during the proceeding 12 months.
5. Please provide the number of initial connections and reconnections for after calls during the proceeding 12 months.
6. The Utility indicated \$12.50 for the proposed transportation costs during the Utility business hours and after hours. Please provide a breakdown of transportation costs for these activities.

DOCUMENT NUMBER-CATE

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FPSC-COMMISSION CLERK

**Violation Reconnection Fee**

7. In this cost justification, the Utility indicated .5 hours for labor during business hours and .6 hours for labor after hours. Please explain the difference in the length of time it takes to perform labor during the Utility's business hours and after hours.
8. Does a Utility employee or a contractor perform the labor? If a contractor performs the labor, please provide the invoices.
9. Please provide the number of violation reconnections during business hours for the proceeding 12 months.
10. Please provide the number of violation reconnection during after hours for the proceeding 12 months.
11. The Utility indicated \$12.50 for the proposed transportation costs during the Utility's business hours and after hours. Please provide a breakdown of transportation costs for these activities.
12. Please explain, in detail, the duties involved in the additional administrative time of .2 hours for the violation reconnection charge. Are the duties performed by a Utility employee?

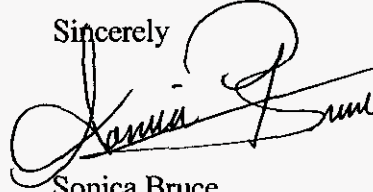
**Premises Visit Fee**

13. The Utility indicated .1 hours for labor during business hours and .2 hours for labor after hours. Please explain the difference in the length of time it takes to perform labor during the Utility's business hours and after hours.
14. Does a Utility employee or a contractor perform the labor? If a contractor performs the labor, please provide copies of the invoices.
15. The Utility indicated \$12.50 for the proposed transportation cost for a premise visit after hours. However, the Utility provided a calculation that is not equivalent to \$12.50. Please provide the appropriate cost for transportation after hours.
16. Please provide the number of premise visits during business hours for the proceeding 12 months.
17. Please provide the number of premise visits during after hours for the proceeding 12 months.

Richard T. Stephens and Christina Stephens  
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If you have any questions or require further assistance regarding this matter, please contact me at (850) 413-6994.

Sincerely

A handwritten signature in black ink, appearing to read "Sonica Bruce". The signature is fluid and cursive, with a large loop at the end.

Sonica Bruce  
Regulatory Analyst

SB:lr

cc: Office of Commission Clerk (Dkt. 100369-WS)  
Division of Economic Regulation (Kummer, Stallcup)  
Office of the General Counsel (Sayler)