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MARSHALL WILLIS, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6914

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# Public Service Commission

October 14, 2010

Christian Marcelli  
Rose, Sundstrom & Bentley, LLP  
2180 West State Road 434  
Sanlando Center, Suite 2118  
Longwood, FL 32779

**Re: Docket No. Docket No. 100149-WU - Application for increase in water rates in Lee County by Ni Florida, LLC**

Dear Mr. Marcelli:

Based on comments received at the customer held on September 29, 2010, staff needs the following information to complete our review of the application filed by Ni Florida, LLC (Utility or Ni Florida).

1. Several customers were concerned with the 8.67 percent benchmark stated on Schedule No. B-7 of the MFRs. Please explain in detail how the Utility calculated the 8.67 percent benchmark.
2. Some of the customers stated that they did not receive a new water meter during the recent water meter replacement program. Please explain why some customers did not receive a new water meter and if the Utility intends to replace any more meters in the near future.
3. The community manager stated at the customer meeting that the Utility does not adequately provide boil water notices to those who are staying at the RV park. Please explain how the Utility provides boil water notices.
4. It was brought to staff's attention at the customer meeting that two of the Utility's employees reside in the service territory. Please provide the duties, responsibilities and the number of hours worked for these employees. If these employees are responsible for connection and disconnections, please explain how their cost will factor into the cost justification associated with miscellaneous service charges.

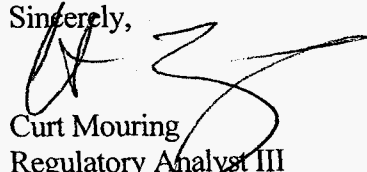
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Christian Marcelli  
Page 2  
October 14, 2010

5. Additionally, the Utility's response to staff's audit dated September 8, 2010 was due September 23, 2010. To date, staff has not received the Utility's response. Please provide a response.

Please submit the above information to the Office of Commission Clerk by October 22, 2010. If you have any questions, please contact me by phone at (850) 413-6427 or e-mail me at [cmouring@psc.state.fl.us](mailto:cmouring@psc.state.fl.us).

Sincerely,



Curt Mouring  
Regulatory Analyst III

cc: Division of Economic Regulation (Maurey, Fletcher, Thompson, Williams)  
Office of the General Counsel (Jaeger)  
**Office of Commission Clerk**  
Office of Public Counsel