



Aqua Utilities Florida, Inc.
2228 Capital Circle NE, Ste. 2A
Tallahassee, FL 32308

RECEIVED- FPSC

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COMMISSION CLERK

November 12, 2010

Ms. Ann Cole, Director
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 110
Tallahassee, FL 32399-0850

In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 100330-WS

Dear Ms. Cole:

Enclosed for filing on behalf of Aqua Utilities Florida, Inc.'s ("AUF") are the original and seven (7) copies of AUF's response to the Sunny Hills Customer meeting held on September 14, 2010 in the above referenced docket.

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

Troy Rendell
Rates Manager

Enclosure

cc: Bruce May, Holland & Knight
Charles Beck, Esq.
Kimberly A. Joyce, Esq.

COM _____
APA _____
ECR 5
GCL _____
RAD _____
SSC _____
ADM _____
OPC _____
CLK _____

DOCUMENT NUMBER-DATE
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FPSC-COMMISSION CLERK

Aqua Utilities Florida, Inc.
Sunny Hills Customer Meeting Response

Overview: The Sunny Hills customer meeting was held on October 14, 2010, in Sunny Hills, Florida. Approximately 7 customers provided comments to the Commission staff during the meeting.

The majority of the customers gave input regarding the level of the rates and bills.

Two customers provided input concerning the secondary water quality, which pertained to cloudy water. One customer indicated that the cloudy water occurred three years ago. The other indicated it occurred approximately six months ago, but had cleared up.

One customer provided input on service related issues pertaining to a service line break.

One customer inquired as to his high consumption of water.

Two customers provided input on the consumption blocks and inquired as to why customers had to pay more for increased water use.

Ms. Vitale; 1681 Ross Ct

At the meeting, Ms. Vitale raised an issue about a service line break which occurred between the utility's meter and her residence.

Upon researching Ms. Vitale's concern, AUF found that Ms. Vitale first called on January 11, 2010 stating she had a leak. An emergency work order was issued. Ms. Vitale called back requesting to know where her shut off valve was located on her side of the meter. The CSR advised that the location of the shut off valve was unique to each home and such information was not readily available to the CSR. Thereafter, Ms. Vitale ended the call abruptly.

Ms. Vitale again called back to inform the CSR that the fire department had come by and shut her water off. Ms. Vitale requested an adjustment. At this time the CSR cancelled the service order, thus the technician did not receive the work order. The customer was advised that CSR would contact the Florida operations division to research her line break. Again Ms. Vitale hung up on the CSR.

In February 2010, Ms. Vitale called inquiring as to a leak adjustment. She was informed that she needed to fax in the necessary receipts from her plumber showing the repairs had been made. On February 24th, Ms. Vitale called again and was inquiring where her adjustment was. She stated she was never told to provide information and once again,

DOCUMENT NUMBER DATE

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FPSC-COMMISSION CLERK

hung up on the CSR. The CSR notes on the customer's account state that she was advised to provide the documentation of the repair.

Ms. Vitale called back March 11, 2010 to inquire as to her leak adjustment. She was notified that she had received an adjustment of \$15.61, which was based on the usage portion of the bill for the month in question \$35.80. This was compared to the average usage bill she has received in the past which was \$4.58. The difference between the incident and her normal usage was \$31.22. AUF's policy is to provide a 50% adjustment which in this case is \$15.61 – which she received.

Linda Rollins; 3979 Ambassador:

Mr. Rollins raised an issue concerning high bills and that he cannot understand how he could be using the amount of water billed. AUF representatives visited Mr. Rollins' home after the meeting and explained how to read the meter and also found no leaks. Mr. Rollins was informed that a meter test would be scheduled on the meter to ensure the meter was accurately recording water usage. AUF made several calls to Mr. Rollins with no answer and no return phone calls. Nonetheless, AUF's Area Coordinator conducted an onsite meter test during the week of November 8, 2010.

The meter test was performed. The results were:

Flow rate	his meter	our meter	%
0.50 gpm	10.00	9.95	100.50%
5.00 gpm	10.00	10.13	98.72%
10.00 gpm	10.00	10.13	98.72%
	Average		99.31%

The AUF technician tagged the customer's door with these results and indicated that the meter passed. Further attempts will be made to contact Mr. Rollins and inform him of the test results.

Attached is the requested billing information. You will note, the customer has only been in this home since May of 2010.

Ms. Luzia Mikutis; 1768 Quintara Ct.:

Ms. Mikutis was concerned about the rates and bills. After review of her account, there appears to be no excessive usage. The usage patterns show some "ups and downs" but this would relate to irrigation usage.

Month:	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Monthly Avrge
Usage (gal):	300	800	1100	1000	4700	2500	800	600	1900	800	800	1100	1367
Days:	31	32	31	32	32	27	31	30	30	32	30	32	31
Avrge/day:	10	25	35	31	147	93	26	20	63	25	27	34	45

In 2009, she had an issue that was due to frozen water lines.

She wanted to know if our rates were going up due to a new possible development (Spring Ridge) not going forward. As with all regulated utilities, Aqua has not made any investments related to this speculative development.

Gary Hartman; 2150 Sunny Hills Blvd;

Mr. Hartman expressed concern that the rates are currently too high, which in turn could slow future growth.

Katrina Randolph; 1717 Hemlock Circle;

After the conclusion of the meeting, Ms. Randolph indicated to the Commission staff that she had experienced an outage due to a lightning strike and it took four days to restore service.

After researching Ms. Randolph's concerns, AUF concluded that there had been no lightening strike outages in July 2009 as stated. However, this past summer, AUF conducted work at well #4 that may have resulted in discolored water. Well # 4 was taken out of service for repair and Well #1 maintained pressure throughout the event. AUF technicians worked round the clock to insure adequate pressure was maintained throughout the distribution system. AUF did receive several calls concerning discolored water during the work process. Directional flushing was performed to remedy this. Well # 4 was brought back on line after repairs were completed.

Ms. Marcyan; 4050 Linwood Dr.;

After the conclusion of the meeting, Ms Marcyan expressed concerns to staff about a secondary water quality incident involving discolored water.

The Sunny Hills system is in compliance with all state and federal standards of the Department of Environmental Protection and Environmental Protection Agency.

Upon review of this account, it was discovered that in December 2007 there was a call from this residence concerning discolored water. The AUF technician conducted a site visit and flushed the water line by her house, which we believe remedied the issue.

Our records indicate that, in June 2010 there was another call concerning discolored water. Again, the technician flushed the water line by her house and again the discolored water cleared. The June 2010 situation was due to a line break stirring sediments up in the line. Discolored water complaints typically arise following either line breaks or flushing events.

This was not related to the work on Well #4, since this occurred in July 2009.

Premise	Route	Cycle	Meter#	ERT/MXU	Svc#	SType	SCat	Customer	Address	Size	Acct	Read time	Reading	Cns	Total	Gallon	Days	Cns/Da	Unit	Dials	Deads	Mul
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	10/12/2010 8:32 AM	2945	87	8,700	28	3.11	HG	5	1	1.0	
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	9/13/2010 8:38 AM	2858	98	9,800	31	3.16	HG	5	1	1.0	
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	8/12/2010 9:07 AM	2760	##	10,800	30	3.60	HG	5	1	1.0	
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	7/12/2010 5:44 PM	2652	##	13,000	31	4.19	HG	5	1	1.0	
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	6/11/2010 9:08 AM	2522	##	28,700	30	9.57	HG	5	1	1.0	
642178	8456	33D4	56622700	26449700	1	RSM1	WTR	LINDA G ROLLINS	3979 AMBASSADOR DR, CHIPLEY FL 32428-3	5/8	A	5/12/2010 8:20 AM	2235	##	26,500	29	9.14	HG	5	1	1.0	



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **May 14, 2010**
 Total Amount Due **\$ 114.52**
 Current Charges Due Date **June 07, 2010**

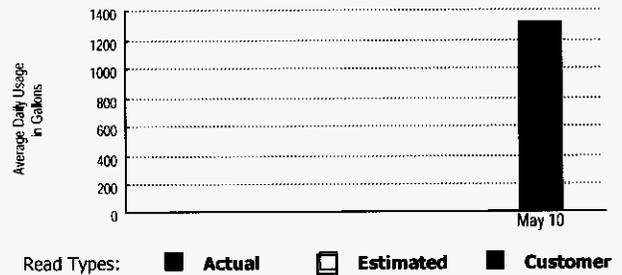
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	05/12/10	7	Actual	223500	9,200	Gallons
		05/05/10		Actual	214300		
Average Daily Usage = 1,314 Gallons		Total Days: 7		Total Usage:		9,200	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 0.00
Total Payments Received	0.00
Remaining Balance	0.00
Water Base Facility Charge	3.80
1,167 gallons @ \$0.00382 per gallon	4.46
Next 1,167 gallons @ \$0.00477 per gallon	5.57
Next 6,867 gallons @ \$0.01146 per gallon	78.69
Total Water Charges	92.52
Turn On Fee	22.00
Amount Due	\$ 114.52

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 Amount Due **\$ 114.52**
 Current Charges Due Date **June 07, 2010**
 Amount Enclosed

Seq=30492 Cyc=33D4 1up=863573

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

\$
 Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00165052106421780000000114521



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date
June 17, 2010

Zero Balance
\$.00

Current Charges Due Date
July 09, 2010

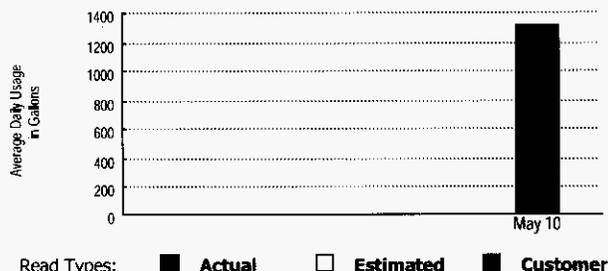
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	05/12/10	7	Actual	223500	9,200	Gallons
		05/05/10		Actual	214300		
Average Daily Usage = 1,314 Gallons		Total Days: 7		Total Usage:		9,200	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 114.52
Total Payments Received	114.52
Remaining Balance	0.00
Adjustments	92.52 Credit
Water Base Facility Charge	3.80
1,167 gallons @ \$0.00382 per gallon	4.46
Next 1,167 gallons @ \$0.00477 per gallon	5.57
Next 6,867 gallons @ \$0.01146 per gallon	78.69
Total Water Charges	92.52
Amount Due	\$ 0.00

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquauilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 Zero Balance
\$.00

Do Not Pay

You have a zero balance on your account.

Seq=32337 Cyc=33D4 1up=877655

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

001650521064217800000000000001



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **July 16, 2010** Total Amount Due **\$ 365.31** Current Charges Due Date **August 09, 2010**

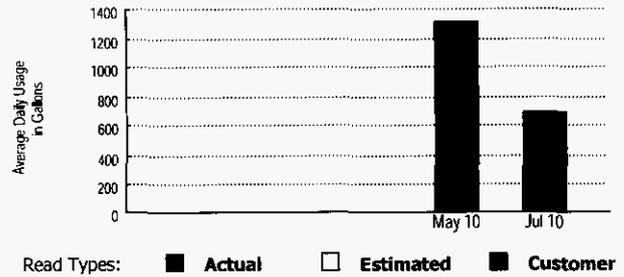
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	07/12/10	61	Actual	265200	41,700	Gallons
		05/12/10		Actual	223500		
Average Daily Usage = 683 Gallons		Total Days: 61		Total Usage:		41,700	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 0.00
Total Payments Received	0.00
Remaining Balance	0.00
Water Base Facility Charge	33.12
10,167 gallons @ \$0.00382 per gallon.....	38.84
Next 10,167 gallons @ \$0.00477 per gallon	48.50
Next 21,367 gallons @ \$0.01146 per gallon	244.85
Total Water Charges	365.31
Amount Due.....	\$ 365.31

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Seq=33234 Cyc=33D4 1up=889657

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 Amount Due **\$ 365.31** Current Charges Due Date **August 09, 2010**

Amount Enclosed

\$ 000000

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00165052106421780000000365313



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date **August 17, 2010** Total Amount Due **\$ 298.66** Current Charges Due Date **September 08, 2010**

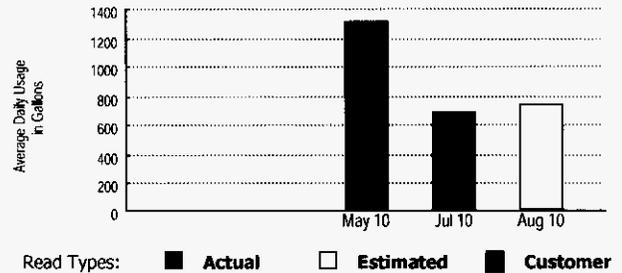
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	08/13/10	32	Estimated	289200	24,000	Gallons
		07/12/10		Actual	265200		
Average Daily Usage = 750 Gallons		Total Days: 32		Total Usage:		24,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 365.31	
Total Payments Received	200.00	
Remaining Balance	165.31	
Adjustments	91.33	Credit
Water Base Facility Charge	16.29	
5,000 gallons @ \$0.00382 per gallon	19.10	
Next 5,000 gallons @ \$0.00477 per gallon	23.85	
Next 14,000 gallons @ \$0.01146 per gallon	160.44	
Total Water Charges	219.68	
Late Charge	5.00	
Amount Due	\$ 298.66	

Water Usage History



Message Center (see reverse side for other information)

- This bill is based on an estimated reading. Your actual usage could be higher. Please refer to the back for estimated billing procedure.
- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 Amount Due **\$ 298.66** Current Charges Due Date **September 08, 2010**
 Amount Enclosed

Seq=29820 Cyc=33D4 1up=902251

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

\$ _____
 Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00165052106421780000000298663



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **September 15, 2010 (\$ 103.53)**
 Credit Balance

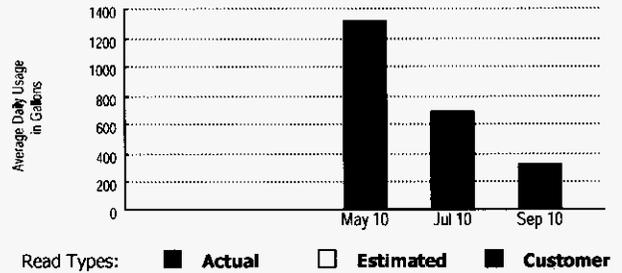
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	09/13/10	63	Actual	285800	20,600	Gallons
		07/12/10		Actual	265200		
Average Daily Usage = 326 Gallons		Total Days: 63		Total Usage:		20,600	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 298.66
Total Payments Received	300.00
Remaining Balance	1.34 Credit
Adjustments	224.68 Credit
Water Base Facility Charge	34.21
10,500 gallons @ \$0.00382 per gallon.....	40.11
Next 10,100 gallons @ \$0.00477 per gallon	48.17
Total Water Charges	122.49
Amount Due.....	\$ 103.53 Credit

Water Usage History



Message Center (see reverse side for other information)

- LONG BILL ALERT - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178

Credit Balance
(\$ 103.53)

Do Not Pay

You have a credit balance on your account.

Seq=43257 Cyc=33D4 1up=913858

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

00165052106421780000000103533



Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **October 14, 2010**
 Credit Balance **(\$ 50.49)**

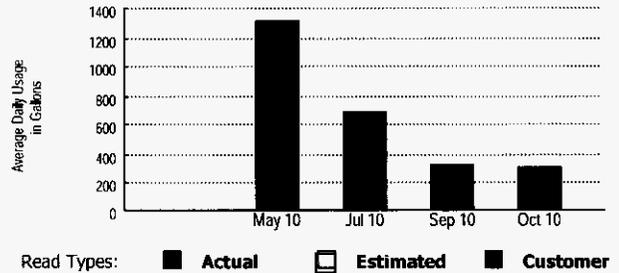
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56622700	5/8	10/12/10	29	Actual	294500	8,700	Gallons
		09/13/10		Actual	285800		
Average Daily Usage = 300 Gallons		Total Days: 29		Total Usage:		8,700	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 103.53	Credit
Total Payments Received	0.00	
Remaining Balance	103.53	Credit
Water Base Facility Charge	16.29	
5,000 gallons @ \$0.00382 per gallon	19.10	
Next 3,700 gallons @ \$0.00477 per gallon	17.65	
Total Water Charges	53.04	
Amount Due.....	\$ 50.49	Credit

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Seq=39071 Cyc=3304 1up=925342

0642178

LINDA G. ROLLINS
 3979 AMBASSADOR DR
 CHIPLEY FL 32428-3080

Service To:
LINDA G. ROLLINS
3979 AMBASSADOR DR
CHIPLEY, FL 32428-3080
Lot: 00090008 Block:

Account Number
001650521 0642178

Credit Balance
(\$ 50.49)

Do Not Pay

You have a credit balance on your account.

00165052106421780000000050493

Premise	Route	Cycle	Meter #	ERT/MXU	Svc#	SType	SCat	Customer	Address	Size	Acct	Read time	Reading	Cns	Total Gallons	Days	Cns/Day	Unit	Dials	Deads
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	10/12/2010 1:22 PM	2966	93	9,300	28	3.32	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	9/13/2010 2:48 PM	2873	116	11,600	32	3.63	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	8/12/2010 1:50 PM	2757	123	12,300	30	4.10	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	7/13/2010 10:43 AM	2634	124	12,400	31	4.00	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	6/11/2010 1:49 PM	2510	124	12,400	30	4.13	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	5/12/2010 1:45 PM	2386	104	10,400	29	3.59	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	4/12/2010 2:36 PM	2282	90	9,000	31	2.90	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	3/12/2010 1:45 PM	2192	91	9,100	27	3.37	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	2/13/2010 1:41 PM	2101	98	9,800	31	3.16	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	1/12/2010 2:10 PM	2003	126	12,600	32	3.94	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	12/11/2009 11:29 AM	1877	108	10,800	30	3.60	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	11/10/2009 2:16 PM	1769	117	11,700	32	3.66	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	10/9/2009 2:10 PM	1652	119	11,900	31	3.84	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	9/8/2009 7:15 AM	1533	130	13,000	31	4.19	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	KATRENA RANDOLPH	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	8/7/2009 2:45 PM	1403	189	18,900	31	6.10	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	7/6/2009 5:48 PM	1214	308	30,800	32	9.63	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	6/4/2009 10:57 AM	906	175	17,500	30	5.83	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	5/4/2009 12:01 PM	731	136	13,600	32	4.25	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	4/1/2009 3:38 PM	595	42	4,200	29	1.45	HG	5	1
632575	8456	33D4	56621923	26449101	1	RSM1	WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32518	5/8	A	3/3/2009 2:56 PM	553	0	0	29	0.00	HG	5	1
632575	8456	33D4	56621923	26449101	1		WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32428		A	2/2/2009 2:15 PM	553	0	0	30	0.00	HG	5	1
632575	8456	33D4	56621923	26449101	1		WTR	THE DELTONA CORP	1717 HEMLOCK CIR, SUNNY HILLS FL 32428		A	1/2/2009 2:31 PM	553	0	0	30	0.00	HG	5	1



Service To:
KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date **September 10, 2009** Total Amount Due **\$ 96.47** Due Date **October 02, 2009**

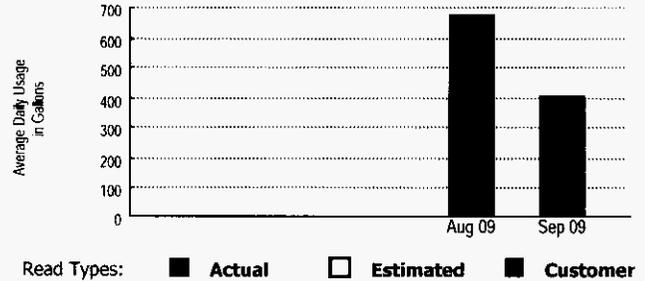
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	09/08/09	32	Actual	153300	13,000	Gallons
		08/07/09		Actual	140300		
Average Daily Usage = 406 Gallons		Total Days: 32		Total Usage:		13,000	Gallons

Billing Detail

Amount Owed from Last Bill \$ 237.47
 Total Payments Received 237.47
Balance 0.00
 Water Base Facility Charge 15.92
 5,000 gallons @ \$0.00373 per gallon 18.65
 Next 5,000 gallons @ \$0.00466 per gallon 23.30
 Next 3,000 gallons @ \$0.0112 per gallon 33.60
 Total Water Charges 91.47
 Late Charge 5.00
Amount Due 10/02/09 \$ 96.47

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Return this portion with your payment.
 Keep top portion for your records.

Service To:
KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS, FL 32428

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Account Number
001570597 0632575
 Total Amount Due **\$ 96.47** Due Date **October 02, 2009**

Seq=32218 Cyc=33D4 1up=768035

0632575

Amount Enclosed



Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428

00157059706325750000000096478



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **October 13, 2009** Total Amount Due **\$ 180.62** Due Date **November 04, 2009**

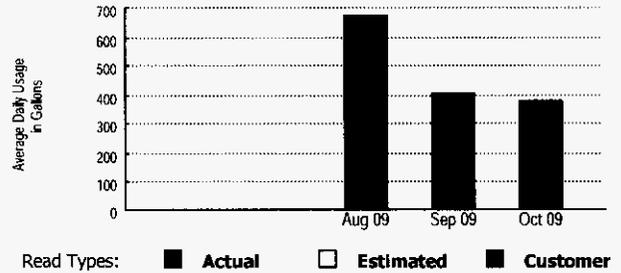
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	10/09/09	31	Actual	165200	11,900	Gallons
		09/08/09		Actual	153300		
Average Daily Usage = 383 Gallons		Total Days: 31		Total Usage:		11,900	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 96.47
Total Payments Received	0.00
Balance	96.47
Water Base Facility Charge	15.92
5,000 gallons @ \$0.00373 per gallon	18.65
Next 5,000 gallons @ \$0.00466 per gallon	23.30
Next 1,900 gallons @ \$0.0112 per gallon	21.28
Total Water Charges	79.15
Late Charge	5.00
Amount Due 11/04/09	\$ 180.62

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Keep top portion for your records.
 Return this portion with your payment.

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Total Amount Due **\$ 180.62** Due Date **November 04, 2009**

Seq=36898 Cyc=33D4 1up=780394

0632575

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428

Amount Enclosed

\$ _____

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000180625



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **November 13, 2009** Total Amount Due **\$ 263.26** Due Date **December 07, 2009**

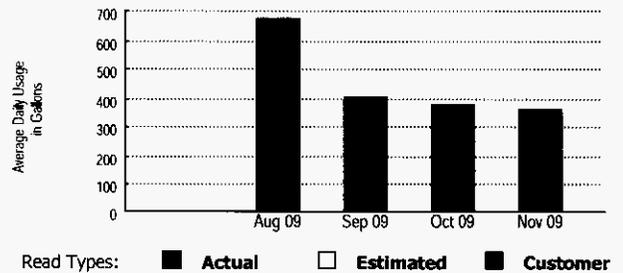
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	11/10/09	32	Actual	176900	11,700	Gallons
		10/09/09		Actual	165200		
Average Daily Usage = 365 Gallons		Total Days: 32		Total Usage:		11,700	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 180.62
Total Payments Received	0.00
Balance	180.62
Water Base Facility Charge at Old Rate	9.45
2,969 gallons @ \$0.00373 per gallon	11.07
Next 2,969 gallons @ \$0.00466 per gallon	13.83
Next 1,009 gallons @ \$0.0112 per gallon	11.31
Water Charges At Old Rate	45.66
Water Base Facility Charge at Current Rate	6.62
Next 2,031 gallons @ \$0.00382 per gallon	7.76
Next 2,031 gallons @ \$0.00477 per gallon	9.69
Next 691 gallons @ \$0.01146 per gallon	7.91
Water Charges At Current Rate	31.98
Total Water Charges	77.64
Late Charge	5.00
Amount Due 12/07/09	\$ 263.26

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Total Amount Due **\$ 263.26** Due Date **December 07, 2009**

Seq=18155 Cyc=33D4 1up=792794 PC=F399

F399 0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000263260



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date Total Amount Due Due Date
December 16, 2009 \$ 156.05 January 07, 2010

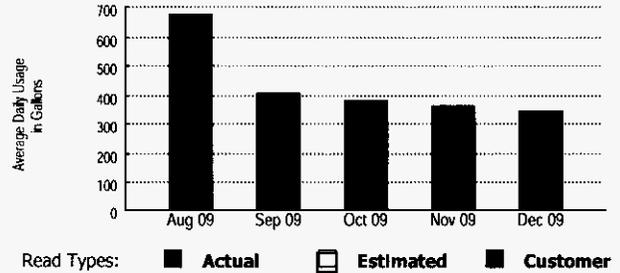
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	12/11/09	31	Actual	187700	10,800	Gallons
		11/10/09		Actual	176900		
Average Daily Usage = 348 Gallons		Total Days: 31		Total Usage:		10,800	Gallons

Billing Detail

Amount Owed from Last Bill \$ 263.26
 Total Payments Received 180.62
Balance 82.64
 Water Base Facility Charge 16.29
 5,000 gallons @ \$0.00382 per gallon 19.10
 Next 5,000 gallons @ \$0.00477 per gallon 23.85
 Next 800 gallons @ \$0.01146 per gallon 9.17
 Total Water Charges 68.41
 Late Charge 5.00
Amount Due 01/07/10 \$ 156.05

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Total Amount Due Due Date
\$ 156.05 January 07, 2010

Seq=35296 Cyc=33D4 1up=804821

0632575

Amount Enclosed
 \$ _____

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000156055



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date **January 14, 2010** Total Amount Due **\$ 150.09** Due Date **February 05, 2010**

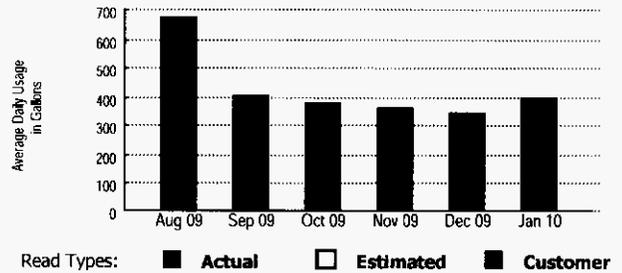
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	01/12/10	32	Actual	200300	12,600	Gallons
		12/11/09		Actual	187700		
Average Daily Usage = 393 Gallons		Total Days: 32		Total Usage:		12,600	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 156.05
Total Payments Received	100.00
Balance	56.05
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 5,000 gallons @ \$0.00477 per gallon	23.85
Next 2,600 gallons @ \$0.01146 per gallon	29.80
Total Water Charges	89.04
Late Charge	5.00
Amount Due 02/05/10	\$ 150.09

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Total Amount Due **\$ 150.09** Due Date **February 05, 2010**

Seq=30009 Cyc=33D4 1up=815338

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000150097



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **February 16, 2010** Total Amount Due **\$ 213.38** Due Date **March 10, 2010**

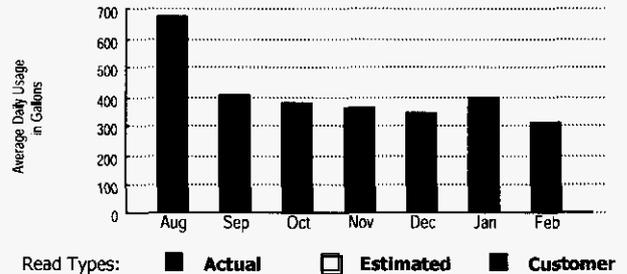
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	02/13/10	32	Actual	210100	9,800	Gallons
		01/12/10		Actual	200300		
Average Daily Usage = 306 Gallons		Total Days: 32		Total Usage:		9,800	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 150.09
Total Payments Received	0.00
Balance	150.09
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 4,800 gallons @ \$0.00477 per gallon	22.90
Total Water Charges	58.29
Late Charge	5.00
Amount Due 03/10/10	\$ 213.38

Water Usage History



Message Center (see reverse side for other information)

- Please note, your account number is a 16-digit number. The full 16-digits including any zeros must be provided to ensure correct and prompt posting to your Aqua account

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Total Amount Due **\$ 213.38** Due Date **March 10, 2010**
 Amount Enclosed

Seq=49269 Cyc=33D4 1up=828414

0632575

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000213387



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **March 16, 2010** Total Amount Due **\$ 118.24** Current Charges Due Date **April 07, 2010**

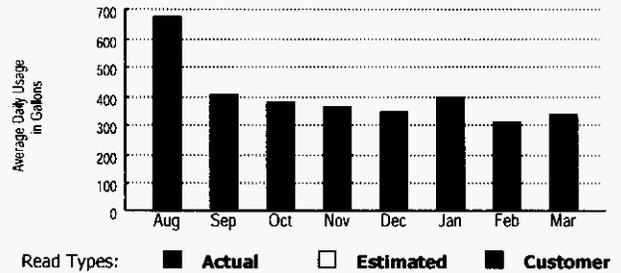
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	03/12/10	27	Actual	219200	9,100	Gallons
		02/13/10		Actual	210100		
Average Daily Usage = 337 Gallons		Total Days: 27		Total Usage:		9,100	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 213.38
Total Payments Received	150.09
Remaining Balance	63.29
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 4,100 gallons @ \$0.00477 per gallon	19.56
Total Water Charges	54.95
Amount Due	\$ 118.24

Water Usage History



Message Center (see reverse side for other information)

- The due date refers to current charges only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit please remember to provide your full 16-digit account number when paying your bill.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Keep top portion for your records.
 Return this portion with your payment.

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Amount Due **\$ 118.24** Current Charges Due Date **April 07, 2010**

Seq=31348 Cyc=33D4 1up=839581

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000118249



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **April 14, 2010** Total Amount Due **\$ 182.71** Current Charges Due Date **May 06, 2010**

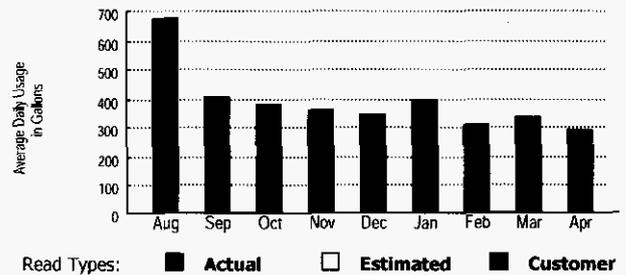
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	04/12/10	31	Actual	228200	9,000	Gallons
		03/12/10		Actual	219200		
Average Daily Usage = 290 Gallons		Total Days: 31		Total Usage:		9,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 118.24
Total Payments Received	0.00
Remaining Balance	118.24
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 4,000 gallons @ \$0.00477 per gallon	19.08
Total Water Charges	54.47
Late Charge	10.00
Amount Due.....	\$ 182.71

Water Usage History



Message Center (see reverse side for other information)

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Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Amount Due **\$ 182.71** Current Charges Due Date **May 06, 2010**

Seq=24220 Cyc=33D4 1up=851315

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000182712



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date **June 17, 2010** Total Amount Due **\$ 91.74** Current Charges Due Date **July 09, 2010**

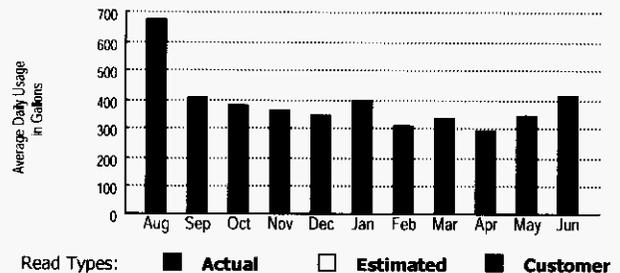
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	06/11/10	30	Actual	251000	12,400	Gallons
		05/12/10		Actual	238600		
Average Daily Usage = 413 Gallons		Total Days: 30		Total Usage:		12,400	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 133.29
Total Payments Received	133.29
Remaining Balance	0.00
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 5,000 gallons @ \$0.00477 per gallon	23.85
Next 2,400 gallons @ \$0.01146 per gallon	27.50
Total Water Charges	86.74
Late Charge	5.00
Amount Due	\$ 91.74

Water Usage History



Message Center (see reverse side for other information)

- Aqua Utilities Florida is pleased to provide you with your annual Water Quality Report. If you do not receive a copy of the report by the end of June and would like to receive a free copy, please call 1.877.WTR.AQUA or visit our website at www.aquautilitiesflorida.com to view your report.
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AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Amount Due **\$ 91.74** Current Charges Due Date **July 09, 2010**

Seq=32113 Cyc=33D4 1up=877655

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000091749



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date

July 16, 2010

Total Amount Due

\$ 183.48

Current Charges Due Date

August 09, 2010

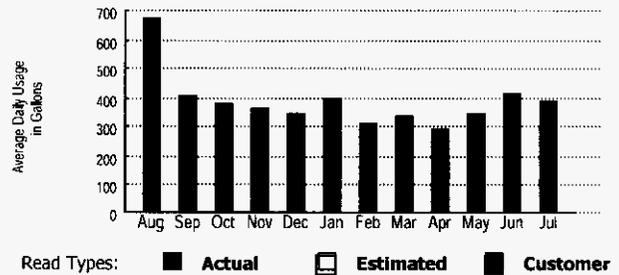
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	07/13/10	32	Actual	263400	12,400	Gallons
		06/11/10		Actual	251000		
Average Daily Usage = 387 Gallons		Total Days: 32		Total Usage:		12,400	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 91.74
Total Payments Received	0.00
Remaining Balance	91.74
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 5,000 gallons @ \$0.00477 per gallon	23.85
Next 2,400 gallons @ \$0.01146 per gallon	27.50
Total Water Charges	86.74
Late Charge	5.00
Amount Due.....	\$ 183.48

Water Usage History



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AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575

Amount Due Current Charges Due Date
\$ 183.48 August 09, 2010

Amount Enclosed

\$

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

Seq=32987 Cyc=3304 1up=889657

0632575

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

00157059706325750000000183481



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **August 17, 2010** Total Amount Due **\$ 274.08** Current Charges Due Date **September 08, 2010**

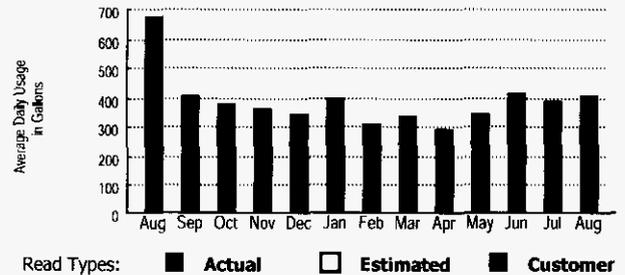
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	08/12/10	30	Actual	275700	12,300	Gallons
		07/13/10		Actual	263400		
Average Daily Usage = 410 Gallons		Total Days: 30		Total Usage:		12,300	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 183.48
Total Payments Received	0.00
Remaining Balance	183.48
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 5,000 gallons @ \$0.00477 per gallon	23.85
Next 2,300 gallons @ \$0.01146 per gallon	26.36
Total Water Charges	85.60
Late Charge	5.00
Amount Due.....	\$ 274.08

Water Usage History



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Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Account Number
001570597 0632575
 Amount Due **\$ 274.08** Current Charges Due Date **September 08, 2010**

Seq=29599 Cyc=33D4 1up=902251

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000274089



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **September 15, 2010** Total Amount Due **\$ 282.66** Current Charges Due Date **October 07, 2010**

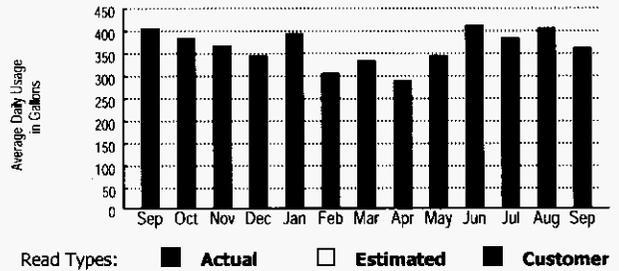
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	09/13/10	32	Actual	287300	11,600	Gallons
		08/12/10		Actual	275700		
Average Daily Usage = 362 Gallons		Total Days: 32		Total Usage:		11,600	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 274.08
Total Payments Received	69.00
Remaining Balance	205.08
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 5,000 gallons @ \$0.00477 per gallon	23.85
Next 1,600 gallons @ \$0.01146 per gallon	18.34
Total Water Charges	77.58
Amount Due	\$ 282.66

Water Usage History



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AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Amount Due **\$ 282.66** Current Charges Due Date **October 07, 2010**

Seq=27947 Cyc=3304 1up=913858

0632575

Amount Enclosed

\$

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000282668



Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 SUNNY HILLS
 1336471 PWSID # FL1670647

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
 Fax: **866.780.8292**
 e Mail: **custserv@aquaaamerica.com**

Questions about your water service?... Contact us before the due date.
 Bill Date **October 14, 2010** Total Amount Due **\$ 265.98** Current Charges Due Date **November 05, 2010**

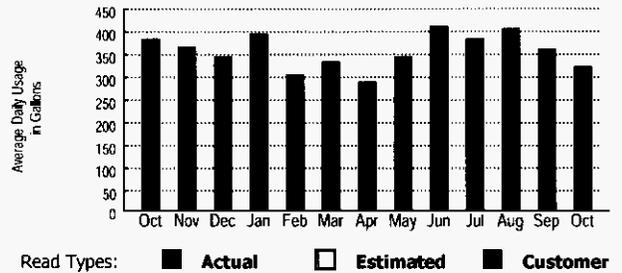
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
56621923	5/8	10/12/10	29	Actual	296600	9,300	Gallons
		09/13/10		Actual	287300		
Average Daily Usage = 320 Gallons		Total Days: 29		Total Usage:		9,300	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 282.66
Total Payments Received	77.58
Remaining Balance	205.08
Water Base Facility Charge	16.29
5,000 gallons @ \$0.00382 per gallon	19.10
Next 4,300 gallons @ \$0.00477 per gallon	20.51
Total Water Charges	55.90
Late Charge	5.00
Amount Due.....	\$ 265.98

Water Usage History



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AQUA Water Bill

Aqua Utilities Florida, Inc.
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
KATRENA RANDOLPH
1717 HEMLOCK CIR
SUNNY HILLS, FL 32428

Account Number
001570597 0632575
 Amount Due **\$ 265.98** Current Charges Due Date **November 05, 2010**

Seq=27016 Cyc=33D4 1up=925342

0632575

Amount Enclosed

\$ _____

KATRENA RANDOLPH
 1717 HEMLOCK CIR
 SUNNY HILLS FL 32428-2749

Please make check payable to Aqua Util. FL.
 Print your account number on your check,
 then mail to address on back.

00157059706325750000000265981