



Aqua Utilities Florida, Inc.
2228 Capital Circle NE, Ste. 2A
Tallahassee, FL 32308

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COMMISSION
CLERK

December 8, 2010

Ms. Ann Cole, Director
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 110
Tallahassee, FL 32399-0850

In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Hardee, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 100330-WS

Dear Ms. Cole:

Enclosed for filing on behalf of Aqua Utilities Florida, Inc.'s ("AUF") are the original and five (5) copies of AUF's Supplemental Response to the Green Acres (Lake Osborne) customer meeting in the above referenced docket:

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

Troy Rendell
Rates Manager

Enclosure

cc: Bruce May, Holland & Knight
Charles Beck, Esq.
Kimberly A. Joyce, Esq.

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FPSC-COMMISSION CLERK

Aqua Utilities Florida, Inc.

Docket No. 100330-WS

Supplemental Green Acres Customer Meeting Response

Steve Brunner – P.O. Box 100, Sanibel

Staff Specific Request:

Provide information concerning multiple sewage spills related to liftstation malfunctions that occurred in September of 2009.

Response:

September 2009: There were five abnormal events that took place involving the South Seas system: three at Lift Station #4; and, two at Lift Station #2. All events were reported to the FDEP and cleanup activities occurred promptly.

The events involving Lift Station # 4 were due to both pumps tripping the heater overload switches and one of the pumps ultimately failed. Both pumps have been replaced by AUF.

The events involving Lift Station # 2 were due to a breaker tripping on both occasions. AUF technician checked the panel and breakers for loose connections. This lift station has not had any further issues to date.

During this past year there has been over \$46,000 in capital investments in the South Seas lift stations to replace pumps and control cabinets, upgrade the power supply and repair a part of the collection line.