

Aqua Utilities Florida, Inc. 2228 Capital Circle NE, Ste. 2A Tallahassee, FL 32308 RECEIVED-FPSC

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COMMISSION CLERK

January 3, 2011

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS - Phase II Monitoring Report

Dear Ms. Cole:

In accordance with Order No. PSC-10-0297-PAA-WS in Docket No. 080121-WS, enclosed are the original and seven (7) of the following reports and summaries relative to the Aqua Utilities Florida, Inc. ("AUF") Phase II Monitoring Plan for the month of November, 2010:

- 1. Management Quality Performance Report November 2010;
- 2. Florida Complaint Support Information Report November 2010;
- 3. Florida Score Card November 2010;
- 4. Call Center Monitoring Statistics November 2010;
- 5. Call Quality Report November 2010;
- 6. Estimated Read Report November 2010;
- 7. Aged Service Orders Reports; and,

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Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. There is no need to return the attachments, just a copy of the cover letter.

Thank you for your assistance.

Sincerely,

Troy Rendell Rates Manager

#### Enclosure

cc: Bruce May, Holland & Knight

Charles Beck, Esq. Cecilia Bradley, Esq. Kimberly A. Joyce, Esq.

Docket No. 080121-WS

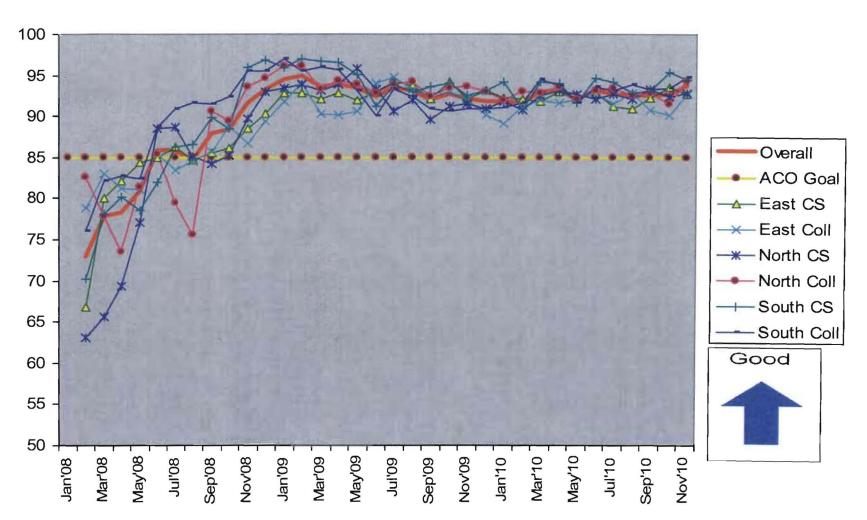
Florida Public Service Commission

Phase II Monitoring

Call Quality Report

# **CSR Call Quality Scores**





Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Management Quality Performance Report

# **QUALITY PERFORMANCE REPORT**

# Florida Customers

	Nov-10		
		Percent	Total Calls
1	Move In or Move Out	16%	919
2	Pay by Phone - Speedpay	14%	797
3	No Water	11%	641
4	Verify Account Balance	9%	556
5	Customer Account Changes	7%	411
6	Shut-Off Notice	5%	267
7	Payment Confirmation Number	4%	255
8	Payment Arrangement	4%	248
9	Explain Bill	4%	236
10	Restore Service	4%	221
11	Verify Receipt of Payment	2%	142
12	Boil Water Notice Inquiry	2%	122
13	High Bill Complaint	2%	116
14	Turn On or Turn Off Service	2%	88
15	Service Line Leak	1%	80
16	Dispute Bill	1%	71
17	Low Pressure	1%	65
18	Leak Adjustment	1%	62
19	Waive Late Fees	1%	54
20	Payment Location Inquiry	1%	46
	All Other Calls	8%	489
	Total calls	100%	5,886

Docket No. 080121-WS

# Florida Public Service Commission

Phase II Monitoring

Florida Scorecard – Operational Service Metrics

Customer Service - November											
	Target	Actual									
Read Rate of Metered Accounts	99.00%	99.20%									
% of cycles completed on scheduled date (+ or - 1 Day)	100.00%	100.00%									
Overall Estimate Rate	0.80%	0.20%									
Accounts Estimated>90 days	0.15%	0.11%									
Percentage of Active Accounts Not Billed	0.06%	0.26%									

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

**Call Center Monitoring Statics** 

Call Center Statistics	September-10	October-10	November-10	EXPLANATION OF STATISTICS
States	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY•	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY	Refers to states where Aqua customers are serviced by call centers
Customers (approx.)	893,261	940,279	940,279	Refers to the approximate number of customers being serviced by the call centers
Total Calls	92,000	92,755	90,823	The number of total calls that were received through the toll-free number that went into a service queue (does not include customers who used self-serve options)
Days Open	21	21	21	Days in month that call centers were open for business
Average Calls/Day	4,381	4,417	4,325	Calculated by dividing Total Calls by Days Open
Abandon Rate	3.1%	4.2%	2.7%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	85%	79%	87%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	33 sec	44 sec	28 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:31	4:35	4:26	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Average #CSR/Day	65.6	65.1	65.3	The average number of CSRs who logged in each day during the stated month
Calls Answered	89,148	88,859	88,371	Total Calls less abandoned calls

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Aged Service Orders Reports

# FL - All Florida

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	O	5	0	0	0	0	0	0	0	0	5
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	2	0	0	0	0	0	0	0	2
LABT	LAB - TASTE & ODOR	0	0	1	0	0	0	0	0	0	0	0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	2	2	0	0	0	0	0	0	4
PRES	PRESSURE - DISTRIBUTION	0	0	0	1	1	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	0	0	2	11	0	0	0	0	0	0	0	13
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	1	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	2	0	0	0	0	0	0	0	2
SVLK	SERVICE LEAK	0	0	0	3	1	0	0	0	0	0	0	4
TOFF	TURN WATER OFF	Ö	0	0	1	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	3	5	1	0	0	0	0	0	0	0	9
	Tota	ıls 0	3	13	24	4	0	0	0	0	0	0	44

# 84 - Leesburg

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1.7	8-14	16-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	1	2	0	0	0	0	0	0	3
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	4	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	٥	0	0	0
RPST	REPAIR STREET	0	Ö	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	О	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	O	0	0	0
SVLK	SERVICE LEAK	0	0	0	1	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	1	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	0	1	1	0	0	0	0	0	0	0	2
	Totals	0	0	1	8	2	0	0	0	0	0	0	11

# Aqua America Aged Service Orders\* 85 - Lake Suzy

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	. 0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	1	1	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	O	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	o	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	O	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	1	1	0	0	0	0	0	0	2

# Aqua America Aged Service Orders\* 86 - Putnam

# Status: O - Needs to be Worked in the Field

Run D	ate:	11/	15/2	2010	١
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Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	. 0	O)	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0-	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# Aqua America Aged Service Orders\* 87 - Lake Gibson

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	ó	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	4	0	0	0	0	0	0	0	0	4
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	o	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	O	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	2	0	0	0	0	0	0	0	0	2
	Totals	0	0	6	0	0	0	0	0	0	0	0	6

# 89 - Seminole/FL Comm

# Status: O - Needs to be Worked in the Field Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22:28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	o	0	0
HIC	HIGH CONSUMPTION	0	0	0	_ 0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	1	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	1	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	1	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	O	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	O	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	3	0	0	0	0	0	0	0	3

# 90 - Ocala

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1.7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	(
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	(
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	O'	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	(
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	(
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	(
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	(
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	(
REPR	REPAIR/INVESTIGATION	0	0	0	2	0	0	0	0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	(
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	(
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	(
SLM	SEWER LATERAL MAIN	0	0	0	Ó	0	o	0	0	0	0	0	(
SVLK	SERVICE LEAK	0	0	0	2	0	0	0	0	0	0	0	-
TOFF	TURN WATER OFF	Ö	0	0	0	0	0	0	0	0	0	0	(
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	(
	Totals	0	0	0	4	0	0	C	0	0	0	0	

# 91 - Palm Beach

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0.	0	0	Ô	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# 92 - South Seas

# Status: O - Needs to be Worked in the Field Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	Ø	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0.	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	Ö	0	0	1	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	1	Ö	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	2	0	0	0	0	0	0	0	2

# 93 - Sunny Hills/Washington

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	O O	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	1	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	1	0	0	0	0	0	0	0	1

# Aqua America Aged Service Orders\* 94 - Palm Terrace

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1.7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	1	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	1	0	0	0	0	0	0	0	0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	1	1	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	О	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	Ö	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	C	3	1	Û	n	0	n	0	n	0	4

# Aqua America Aged Service Orders\* 95 - Sebring

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	D	0	0	O	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	1	0:	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	1	3	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	1	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	3	2	0	0	0	0	0	0	0	0	5
	Totals	0	3	3	4	1	0	0	0	0	0	0	11

# Aqua America Aged Service Orders\* NO - No Orders

# Status: O - Needs to be Worked in the Field

Run Date: 11/5/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	.0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABO	LAB - DISCOLORED WATER	0	0	0	0	0	0	. 0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	o o	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	Ó	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	Ó	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### Aqua America Aged Service Orders\* FL - All Florida

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	1	0	0	0	0	0	0	0	0	0	1
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	4	0	1	0	0	0	0	0	0	0	0	5
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	4	4	0	0	0	0	0	0	0	0	0	8
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	2	0	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	11	5	1	0	0	0	0	0	0	0	0	17

# Aqua America Aged Service Orders\* 84 - Leesburg

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	-0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	2	0	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	4	1	0	0	0	0	0	0	0	0	0	5

# 85 - Lake Suzy

#### Status: O - Needs to be Worked in the Field Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22,28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	.o.	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	0	0	0	0	0	0	0	0	0	0	2

#### 86 - Putnam

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0-	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	· 0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0,	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### 87 - Lake Gibson

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

#### 89 - Seminole/FL Comm

#### Status: O - Needs to be Worked in the Field Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	. 0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	2	0	0	0	0	0	0	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	. 0	1
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	0	0	0	0	0	0	0	0	0	0	3

#### Aqua America Aged Service Orders\* 90 - Ocala

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-490	>400	TOTAL
BENN	BENCH TEST	0	1	0	0	0	0	0	0	0	0	0	1
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	. 0
HIC	HIGH CONSUMPTION	0	0	1	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0.	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	2	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	. 0	0	. 0	0	0	. 0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	3	1	0	0	0	0	0	0	0	0	4

# Aqua America Aged Service Orders\* 91 - Palm Beach

# Status: O - Needs to be Worked in the Field Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	. 0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	. 0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	. 0	0	. 0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### 92 - South Seas

#### Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	O O	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	٥	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

# 93 - Sunny Hills/Washington

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	- 0	0	0	0.	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	. 0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0.
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0.	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# 94 - Palm Terrace

# Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-26	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	. 0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	. 0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0.	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	. 0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# Aqua America Aged Service Orders\* 95 - Sebring

# Status: O - Needs to be Worked in the Field

Run I	Date:	11/	12/2	010	١
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Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	. 0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0.	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	. 0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0.	0	0
TONN	TURN WATER ON	0	0	0		0	0	0	0	0	0	0	0
_	Totals	1	0	0	0	0	0	0	0	0	0	0	1

### NO - No Orders

### Status: O - Needs to be Worked in the Field

Run Date: 11/12/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0.	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	. 0	0	0	0	0	0	0	. 0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0;	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

### Aqua America Aged Service Orders\* FL - All Florida

## Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	1	0	0	0	0	0	0	0	0	0	0	1
HIC	HIGH CONSUMPTION	2	0	0	0	0	0	0	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	1	0	0	0	0	0	0	0	0	0	0	1
LABD	LAB - DISCOLORED WATER	1	0	0	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	2	0	0	0	0	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	6	0	0	0	0	0	0	0	0	0	0	6
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	Q	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	16	0	0	0	0	0	0	0	0	0	0	16

### 84 - Leesburg

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	1	0	0	0	0	0	0	0	0	0	0	1
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	1	0	0	0	0	0	0	0	0	0	0	1
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0.	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0

Totals

\*Designated Types

0

### Aqua America Aged Service Orders\* 85 - Lake Suzy

### Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	. 0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	. 0	0	0	0	0	0	.0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0.	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

### 86 - Putnam

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-26	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0

Totals

\*Designated Types

0

0

### 87 - Lake Gibson

### Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
	HIGH CONSUMPTION	0	0	0		0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	. 0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	. 0	0	0	0	0	0	0-	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	. 0	0
	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
	TURN WATER OFF	0	0	0	0	. 0	0	0:	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

### Aqua America Aged Service Orders\* 89 - Seminole/FL Comm

## Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0		0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0		0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0.	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0,	0	0	0	. 0	0	0	0
RMTR	READ METER SERVICES	0	0	0.	0	0	0	0	0	0	0	0:	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

### 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	1	0	0.	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0		0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	4	0	0	0	0	0	0	0	0	0	0	4

### Aqua America Aged Service Orders\* 91 - Palm Beach

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0.	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0.	0	0	0	0	0.	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	. 0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0.	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0		0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

### Aqua America Aged Service Orders\* 92 - South Seas

### Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0.	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0.	0	0	0	0
LABT	LAB - TASTE & ODOR	0.	0	0	0	0	0	0	0	0	0	0	- 0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0,	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	. 0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0.	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0.	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0,	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0.	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

# Aqua America Aged Service Orders\* 93 - Sunny Hills/Washington

## Status: O - Needs to be Worked in the Field

Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0.	0	0
LABD	LAB - DISCOLORED WATER	0.	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0.	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0,	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0.	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

### 94 - Palm Terrace

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	. 0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	2	0	0	0	0	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	3	0	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0.	0	0,	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

### Aqua America Aged Service Orders\* 95 - Sebring

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	. 0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

### NO - No Orders

### Status: O - Needs to be Worked in the Field Run Date: 11/19/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	. 0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	. 0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	. 0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua Utilities Florida, Inc.

Docket No. 080121-WS

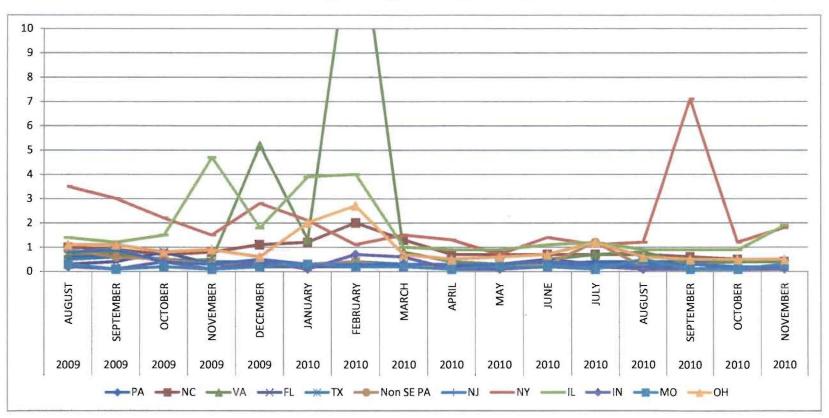
Florida Public Service Commission

Phase II Monitoring

Estimated Read Report

November 2010

Year Month	PA	NC	VA	FL	TX	Non SE PA	NJ	NY	IL	IN	MO	OH
2009 AUGUST	0	.6 1	0.7	0.3	0.5	0.9	8.0	3.5	1.4	0.2	0.3	1.1
2009 SEPTEMBER	0	.7 0.9	0.8	0.4	0.6	0.6	0.9	3	1.2	0.1	0.1	1.1
2009 OCTOBER	0	.5 0.7	0.4	8.0	0.5	0.5	0.4	2.2	1.5	0.4	0.2	8.0
2009 NOVEMBER	0	.4 0.8	0.5	0.3	0.4	0.3	0.3	1.5	4.7	0.1	0.1	0.9
2009 DECEMBER	0	.4 1.1	5.2	0.2	0.3	0.4	0.5	2.8	1.8	0.4	0.2	0.6
2010 JANUARY	0	.3 1.2	1.3	0.2	0.3	0.3	0.3	2.1	3.9	0.1	0.3	2
2010 FEBRUARY	0	.4 2	15.4	0.2	0.4	0.4	0.3	1.1	4	0.7	0.2	2.7
2010 MARCH	0	.3 1.3	0.8	0.3	0.3	0.2	0.3	1.5	1	0.6	0.2	0.7
2010 APRIL	0	.3 0.7	0.4	0.2	0.3	0.3	0.3	1.3	0.9	0.1	0.1	0.5
2010 MAY	0	.3 0.7	0.3	0.3	0.3	0.3	0.3	0.7	0.9	0.1	0.2	0.6
2010 JUNE	0	.3 0.7	0.5	0.5	0.3	0.3	0.4	1.4	1.1	0.2	0.2	0.7
2010 JULY	0	.4 0.7	0.7	0.3	0.3	1.2	0.3	1.1	1.2	0.2	0.1	1.2
2010 AUGUST	0	.4 0.7	8.0	0.2	0.3	0.2	0.2	1.2	0.9	0.1	0.5	0.6
2010 SEPTEMBER	0	.4 0.6	0.3	0.1	0.3	0.3	0.3	7.1	0.9	0.1	0.1	0.5
2010 OCTOBER	0	.4 0.5	0.4	0.2	0.2	0.2	0.2	1.2	0.9	0.1	0.1	0.5
2010 NOVEMBER	0	4 0.4	0.4	0.2	0.2	0.2	0.2	1.8	1.9	0.1	0.3	0.5



### Aqua Utilities Florida, Inc.

Docket No. 080121-WS

### Florida Public Service Commission

Phase II Monitoring

Florida Compliant Support Information Report

November 2010

System Ideal System	CITY	CCS Reason	Total
48 ESTATES	LEESBURG	COLLECTION	2
		SUPV_CALLB	1
	LEESBURG Total	生的抗凝性症息(nix/ne),也有抗疾性抗病	3
48 ESTATES Total	(秦)(唐)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)(宋)	了。	3
ARREDONDO ESTATES	GAINESVILLE	CLAIMS	1
		COLOR	1
		DUPL_BILL	1
	1	LEAK_ADJ	8
	1	MAIN_BRK	4
	1	METER_PROB	1
		NO_WATER	28
		OTHER_WT_Q	2
		PRESSURE	2
	GAINESVILLE Total	as larger light in their productions	48
ARREDONDO ESTATES Total	在16年的性别的问题。1990年1990年1990年1990年1990年1990年1990年1990	Care and the second second second	48
ARREDONDO FARMS	GAINESVILLE	BILL CRCTN	1
	1	BILL DISP	1
		COLOR	2
		DUPL BILL	3
	· I	HIGH BILL	2
		LEAK ADJ	2
		LOST PYMT	1
		MAIN BRK	1
		NO BILL	1
		NO WATER	13
		OTHER_WT Q	3
		PRESSURE	4
		SERV LEAK	3
		SEWER	5
	GAINESVILLE Total	25 To 10 10 10 10 10 10 10 10 10 10 10 10 10	42
ARREDONDO FARMS Total	当天的发展了到原的性质,然后还是是有种种。	to verification and the second	42
BEECHERS POINT	WELAKA	METER EXCH	1
		NO WATER	13
	WELAKA Total	CANADA AND SHORT MIST SHOW	14
BEECHERS POINT Total	Pedf. 1650 155 150 155 155 155 155 155 155 155 1		14
BREEZE HILL	LAKE WALES	BILL DISP	4
	The second secon	HIGH BILL	4
		SERV LEAK	1
	LAKE WALES Total		9
BREEZE HILL Total	THE REAL PROPERTY AND ADDRESS OF THE PARTY O	College State Residence of the College State Sta	9
CARLTON VILLAGE	LADY LAKE	MISAP PYMT	2
The Participant of the Participa		MISAL TIMI	2

System System	CITY	CCS Reason	Total
CARLTON VILLAGE	LADY LAKE	NO_WATER	2
DECEMBER 140 120120 120 APR	LADY LAKE Total		4
CARLTON VILLAGE Total	ALL COUNTY TO SERVED TO SERVED TO	A CONTRACTOR OF THE PROPERTY OF	4
CHULUOTA	CHULUOTA	BILL_DISP	2
		CURBBOX_M	1
		HIGH_BILL	2
	ì	LEAK_ADJ	4
	ì	METER_PROB	1
	1	MISAP_PYMT	1
	1	NO_BILL	1
4		NO_WATER	1
	1	OTHER_WT_Q	3
	h h	SERV_LEAK	1
	1	SUPV_CALLB	1
		TASTE_ODOR	1
	CHULUOTA Total	是不知言的研究。但是此次表示。 對於	19
	OVIEDO	COLLECTION	1
		DUPL_BILL	1
	1	LEAK_ADJ	1
	}	SERV_LEAK	1
		ZERO_USE	1
	OVIEDO Total	是36kk。30pt 10 / 14 / 14 / 14 / 14 / 14 / 14 / 14 /	5
CHULUOTA Total	图1000000000000000000000000000000000000	为他的心态性的。这一个公司的主要的	24
EAST LAKE HARRIS ESTATES	ASTATULA	MISAP_PYMT	2
	ASTATULA Total	(2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	2
EAST LAKE HARRIS ESTATES Total	CAPENIES OF SERVICE AND AND AND ADDRESS OF THE PERSON.	地位	2
FAIRWAYS @ MT. PLYMOUTH	SORRENTO	BILL_DISP	1
		COLLECTION	1
	1	RATES	2
	1	SEWER	1
		SUPV_CALLB	1
	SORRENTO Total		6
FAIRWAYS @ MT. PLYMOUTH Total	1860年代 1960年 1960年 1960年 1960年	A 100 100 100 100 100 100 100 100 100 10	6
FERN TERRACE	LEESBURG	HIGH_BILL	6
		SERV_LEAK	2
	LEESBURG Total	<b>第4、徐州等于用证</b> 》(1988年)	8
FERN TERRACE Total	YEAR AND	<b>《学》,这一些是是一个小时间的数据。</b>	8
FRIENDLY CENTER	ASTATULA	BILL_DISP	1
		LEAK_ADJ	1
	ASTATULA Total	<b>《图制器图片》</b> 2012年,2012年的原则	2
FRIENDLY CENTER Total	/A2-155 A1-460/E100 110 110 110 110 110 110 110 110 110	<b>高度開始</b> 的原因於	2
GIBSONIA ESTATES	LAKELAND	COLLECTION	1
	ì	LEAK_ADJ	1
	Į.	MAIN_BRK	1
		NO_WATER	1
		SERV_LEAK	1
	LAKELAND Total	THE WAY TO SEE THE SECOND SECOND	AV: 5

Printed: 12/21/2010 FL\_FILE\_NOV\_2010.xlsx IS Services

System System	CITY	CCS Reason	Total
GIBSONIA ESTATES Total	<b>第三届中国人员员的企业的工作</b>	的。1987年,2015年11月日本1986年11月日本1986日	5
GRAND TERRACE	GRAND ISLAND	BILL_CRCTN	2
	}	COLOR	1
		NO_BILL	1
	GRAND ISLAND Total	· 100 电影 化二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十	4
GRAND TERRACE Total	Man 1/1 1/2 1/2 1/2 1/2 1/2 1/2 1/2 1/2 1/2	。 第二次分别,在5三位是,每位位为2年	4
HAINES CREEK	LEESBURG	HIGH_BILL	1
		LEAK_ADJ	1
	LEESBURG Total	<b>被数据证明的证明。在</b> 上的证明的例如是	2
HAINES CREEK Total	[2] A 2000 天文 20 11 在 2000 F 50 F	<b>建设建设的</b>	2
HARMONY HOMES	ALTAMONTE SPRINGS	CURBBOX_M	2
	<b>ALTAMONTE SPRINGS Total</b>	1 图 图 图 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2
HARMONY HOMES Total	<b>国际公司公司</b>	加速可能等的在一个公司等是各位技术	2
HERMITS COVE	SATSUMA	COLOR	2
		NO WATER	8
		OTHER_WT_Q	3
	1	SERV LEAK	3 2
		ZIPCK PROB	1
	SATSUMA Total	ALL VIEWERS	16
HERMITS COVE Total		A STATE OF THE STA	16
HOBBY HILLS	LADY LAKE	BILL DISP	1
THE EST THE EST		CURBBOX M	1
		HIGH BILL	1
		MAIN BRK	1
		NO BILL	1
	1	NO WATER	2
		SERV_LEAK	1
	LADY LAKE Total	The state of the s	8
HOBBY HILLS Total		PER STATE OF THE S	8
HOLIDAY HAVEN	ASTOR	LEAK_ADJ	1
HOLIDAI HAVEN	ASTOR	SEWER	3
	ASTOR Total	OE VVEIV	4
HOLIDAY HAVEN Total	ASTOR TOTAL		A
IMPERIAL	TAVARES	HIGH BILL	1
IMPERIAL	TAVARES	TASTE_ODOR	1 1
	TAVARES Total	TASTE_ODOR	2
IMPERIAL Total	TAVARES TOTAL		2
	INTEDI ACUEN	THICH BUT	2
INTERLACHEN PARK	INTERLACHEN	HIGH_BILL	1 2
		METER_PROB	1 1
	INTERLACHEN Total	NO_WATER	
INTERLACHEN BARK Takel	INTERLACHEN TOTAL	and the second second second second	4
INTERLACHEN PARK Total	Inont piousy	TOUL OPEN	4
JASMINE LAKES	PORT RICHEY	BILL_CRCTN	3
		BILL_DISP	1 1
	1	COLLECTION	+
		CURBBOX_M	1
	1	DUPL_BILL	3
	1	HIGH_BILL	3
		NO_BILL	4
		NO_WATER	26
	L	OTHER_WT_Q	

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System	CITY	CCS Reason	Total
JASMINE LAKES	PORT RICHEY	RATES	2
		SERV LEAK	2
	1	SEWER	6
	1	SUPV_CALLB	1
		TASTE_ODOR	1
	PORT RICHEY Total		55
JASMINE LAKES Total	在中国的一种中国的一种中国的	NEWSTERN WINE - OF CONTROL	55
JUNGLE DEN	ASTOR	DUPL_BILL	1
	1	LEAK_ADJ	1
		SERV_LEAK	2
HINGI E DEN T-4-1	ASTOR Total	别家(A) (A) (A) (A) (A) (A) (A) (A) (A) (A)	4
JUNGLE DEN Total	TERRITI AND DARK	TOURTROY M	4
KINGS COVE	FRUITLAND PARK	CURBBOX_M	1
	1	HIGH_BILL	2
	l l	LEAK_ADJ	2
3	EDUITI AND DADIC TOTAL	SERV_LEAK	1
KINGS COVE Total	FRUITLAND PARK Total		6
KINGSWOOD	MIMS	BILL DISP	1
KINOSWOOD	MINIS	HIGH BILL	1
	MIMS Total	THON_BIEL	2
KINGSWOOD Total	nate (Partine and Co. Co. and Co. Land House)		2
LAKE GIBSON ESTATES	LAKELAND	BILL_CRCTN	1
		BILL DISP	4
	1	CLAIMS	1
		COLLECTION	1
		COLOR	10
		DUPL BILL	3
		HIGH BILL	1
		MAIN BRK	3
		METER PROB	2
		MISAP_PYMT	4
		NO BILL	1
		NO WATER	6
	1	OTHER_WT_Q	26
		PRESSURE	9
		SERV LEAK	3
		SEWER	1
	LAKELAND Total	William Control Market Control	76
LAKE GIBSON ESTATES Total	至10年,中国15年,15年,15年,15年,15年,15年,15年,15年,15年,15年,	A STREET STREET STREET	76
LAKE JOSEPHINE	SEBRING	HIGH_BILL	3
	l	LEAK_ADJ	2
		METER_PROB	1
		NO_WATER	9
AVE JOSEPHINE T-4-1	SEBRING Total	CATION TO SEE SHOULD AND THE PARTY.	15
LAKE JOSEPHINE Total	A SHOP TO THE PROPERTY OF THE PARTY OF THE P	<b>经过多数主义和特征表达特色</b>	15
LAKE OSBORNE EST	LAKE WORTH	BILL_DISP	_ 1

System System	CITY	CCS Reason	Total
LAKE OSBORNE EST	LAKE WORTH	COLOR	1
		HIGH_BILL	4
	1	MAIN_BRK	10
	4	NO_WATER	115
		OTHER_WT_Q	43
	Į.	PRESSURE	13
		SERV_LEAK	2
		SUPV CALLB	1
		TASTE_ODOR	1
	LAKE WORTH Total	医现在分别 医医丛丛 等面 经基础	191
	LANTANA	MAIN BRK	1
	and the second s	NO WATER	3
	LANTANA Total	STATE OF THE PROPERTY OF THE PARTY OF THE PA	4
LAKE OSBORNE EST Total	医邻氏性动物 医二种性 医二种	D. St "下 D. R. Y. B. B. S. S. S. T. T. C.	195
LAKE SUZY	LAKE SUZY	BILL_CRCTN	1
		BILL DISP	2
	l	HIGH BILL	1
		LEAK ADJ	2
	1	METER PROB	1
		SERV LEAK	1
	LAKE SUZY Total	THE RESERVE THE PARTY OF THE PERSON	8
LAKE SUZY Total	AND THE PARTY ASSESSMENT OF THE PARTY OF THE	RECEIVED THE RESIDENCE OF	8
LEISURE LAKES	LAKE PLACID	HIGH_BILL	1
	1	LEAK ADJ	1
	ì	NO WATER	3
	<b>\</b>	SERV LEAK	4
		ZIPCK_PROB	1
	LAKE PLACID Total	· 1000000000000000000000000000000000000	10
LEISURE LAKES Total	MARKET AND STRUCK CONTRACTORS OF SHIP	NA VICTORIAN SERVICE TO A THE REAL	10
OAKWOOD	MIMS	LEAK_ADJ	1
		NO WATER	12
		PRESSURE	3
		SUPV CALLB	1
	MIMS Total	<b>第一日本日本日本日本日本日本日本日本日本日本</b>	17
OAKWOOD Total	<b>国产类的国际企业的企业的企业的企业</b>	2000年1月1日 - 新山文學 (1850年)	17
OCALA OAKS	BELLEVIEW	METER PROB	1
		NO BILL	1
		PRESSURE	1
	BELLEVIEW Total	there is no charter the property of the first	<b>第45/3</b>
	OCALA	BILL DISP	3
		COLOR	1
	l	DUPL BILL	1
	1	HIGH_BILL	6
	1	MAIN_BRK	1
	· k	METER PROB	1
	1	NO BILL	1
		1.10_DICE	

System	CITY	CCS Reason	Total
OCALA OAKS	OCALA	NO WATER	1
		SERV LEAK	6
		SUPV_CALLB	1
	OCALA Total	<b>多数是等的扩展的复数形成的数据</b>	22
	SUMMERFIELD	HIGH_BILL	3
		SERV LEAK	2
	SUMMERFIELD Total	SALES OF THE SALES	5
OCALA OAKS Total	ANUTARASE TO PERSON TO PE		30
ORANGE HILL	WINTER HAVEN	BILL DISP	1
		HIGH BILL	3
		LEAK ADJ	4
	i	METER PROB	1
		SERV LEAK	2
	WINTER HAVEN Total	(1) 10 10 10 10 10 10 10 10 10 10 10 10 10	11
ORANGE HILL Total	A STREET SHOW THE STREET SHOWING	NAME OF THE PARTY	11
PALM PORT	EAST PALATKA	NO WATER	3
TALM FOR	EAGT TABATTOT	PRESSURE	1
	EAST PALATKA Total	TRESCONE	4
PALM PORT Total	EAUT FACATION TOTAL		4
PALM TERRACE	PORT RICHEY	BILL DISP	4
PALM TERRACE	PORT RIGHET	CLAIMS	5
		COLLECTION	1
		CURBBOX M	3
		The state of the s	3
	1	HIGH_BILL	2
		LEAK_ADJ	1
		MAIN_BRK	8
	1	METER_PROB	
		NO_WATER	324
		OTHER_WT_Q	35
	1	PRESSURE	9
	1	RATES	2
		SERV_LEAK	8
		SEWER	4
	i	SUPV_CALLB	1
		TASTE_ODOR_	- 1
		ZERO_USE	1
		PENLTY_ADJ	
	PORT RICHEY Total	· 对自己的证明的证明的证明的证明的的证明。	414
PALM TERRACE Total	<b>"我们在中间的"。由于"然后"的原则</b>	图的国际中国主义。1975年,所经历》第	414
PALMS MHP	LEESBURG	HIGH_BILL	1
	1	MAIN_BRK	1
		ZIPCK_PROB	1
	LEESBURG Total	的一种的 一种	DEPTH 3
PALMS MHP Total	<b>从他的外面包</b> 在上期。已经是16年	<b>一种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种种</b>	的特 图4年53
PEACE RIVER	WAUCHULA	HIGH_BILL	1
		NO_WATER	10
	WAUCHULA Total	图 医多种性 医二种	ing sais11
PEACE RIVER Total	· 公司的社会,不是一个人的人,他就是一个人的人的人。	THE RESERVE OF THE PARTY OF THE	4.50.11
PICCIOLA ISLAND	FRUITLAND PARK	CURBBOX M	1
		METER PROB	2
		SERV_LEAK	
	FRUITLAND PARK Total	Story Story Control of Manager	STUDY OFFERDRING

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System	CITY	CCS Reason	Total
PICCIOLA ISLAND Total	人。 100 年 日本	为是如果了。 第二章	8
PINE VALLEY	HOMOSASSA	LEAK_ADJ	1
		MISAP_PYMT	1
	HOMOSASSA Total	<b>阿拉斯斯姓氏</b> (1982年1980年1981年	2
PINE VALLEY Total	中国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国	中国人物产的自己。1950年以上,1950年	2
PINEY WOODS	FRUITLAND PARK	BILL_DISP	1
		HIGH_BILL	1
		PRESSURE	1
		SERV_LEAK	1
		ZERO_USE	2
	FRUITLAND PARK Total	外的思数可数型人们有多点。 2.500年的中国国际基础和	- Sept. 6
PINEY WOODS Total	11 11 15 15 15 15 15 15 15 15 15 15 15 1	地名美国斯特里 医阿里耳氏 经营业的	6
POMONA PARK	POMONA PARK	COLLECTION	1
		CURBBOX_M	1
		EST_BILL	1
		HIGH_BILL	2
		MISAP_PYMT	2
	POMONA PARK Total	The self-the late of the self-the self-	300 DESCRIPT
POMONA PARK Total	THE RESERVE BY LANGUAGE TO SERVE	<b>第四月至10日</b> 0日,10日,10日,10日,10日,10日,10日,10日,10日,10日,1	the Branch 7
QUAIL RIDGE	LEESBURG	HIGH_BILL	2
	LEESBURG Total	<b>的问题的对象</b> 的是是一个	mi delica 2
QUAIL RIDGE Total		性数DESCRIPTION OF THE RESERVE CONTRACTOR	estate 2
RAVENSWOOD	LEESBURG	BILL_DISP	1
		SERV_LEAK	1
	LEESBURG Total	13年的经验的是为2017年底,位于1920年的	V. 2
RAVENSWOOD Total	<b>2011年,1911年,1911年,1911年</b>	THE PERSON NAMED IN COLUMN TO SEE A SECURIOR OF THE PERSON NAMED IN COLUMN TO SECURIOR OF THE PERSON NAMED IN	DE TONE
RIVER GROVE	EAST PALATKA	BILL_DISP	1
		HIGH_BILL	- 8
		METER_PROB	3
		RATES	2
	EAST PALATKA Total	Marie	SE 1414
RIVER GROVE Total	<b>企业是企业的企业,但是是企业的企业</b>	的复数地位 一种 计图像	14
ROSALIE OAKS	LAKE WALES	HIGH_BILL	
		RATES	
	LAKE WALES Total	the same of the sa	5世 6000
ROSALIE OAKS Total	10 (New All Fold State	在1995年的201日(1995年2月2日)(1995年 <del>)</del>	日本 一年 日本
SARATOGA HARBOUR	SATSUMA	BILL_DISP	
		LEAK_ADJ	
		MAIN BRK	

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System	CITY	CCS Reason	Total
SARATOGA HARBOUR	SATSUMA	SERV_LEAK	1
	SATSUMA Total	2. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	<b>15</b> 300 = 4
SARATOGA HARBOUR Total	AND THE PROPERTY OF THE PERSON	2.3.4.3.1.3.3.1.3.3.1.3.3.1.3.2.4.3.1.3.3.1.3.3.1.3.3.2.4.3.2.4.3.3.3.3.3.3.3.3.	4
SEBRING LAKES	SEBRING	NO_WATER	1
	SEBRING Total	化类型或效应 一个时间上面包含了	12 4 1
SEBRING LAKES Total	the state of the second	Named & No. of the Control of the Co	(5) W. S. (18)
SILVER LAKE ESTS	LEESBURG	BILL CRCTN	1
		BILL_DISP	10
		CURBBOX_M	3
		EST_BILL	3
		HIGH_BILL	15
	1	LEAK_ADJ	4
		LOST_PYMT	2
		METER_EXCH	1
		METER_PROB	2
	i.	NO_BILL	2
		NO_WATER	1
		PRESSURE	3
		SERV_LEAK	4
		ZERO_USE	2
		ZIPCK_PROB	1
W	LEESBURG Total	三、生物的 医多次中部 计可使此项 医动物的	54
SILVER LAKE ESTS Total	PROPERTY CHARACTER STATE OF THE	可多的 医阿克斯氏征 医阿克斯氏征 医多种种种	54
SKYCREST	FRUITLAND PARK	HIGH_BILL	1
		LEAK_ADJ	1
		LOST_PYMT	1
		NO_BILL	1
		SERV_LEAK	1
	FRUITLAND PARK Total	2000年的第三年的 1000年 1	根 04 05
SKYCREST Total	经自己证据 医克里氏 医克里氏 医克里氏 医克里氏 医克里氏 医克里氏	和中国的	5
ST JOHNS HIGHLANDS	SATSUMA	NO_WATER	8
		OTHER_WT_Q	2
	SATSUMA Total	受到暗撞的复数形式 化一种 首即使相对整体	10
ST JOHNS HIGHLANDS Total	是一种的一种,可以是一种的一种。 1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,1000年,	ANY ESTATE OF THE PARTY OF THE	10
SUMMIT CHASE	TAVARES	BILL_CRCTN	1
		HIGH_BILL	1
		LEAK_ADJ	1
	TAVARES Total	(A) 10 10 10 10 10 10 10 10 10 10 10 10 10	100 000 3
SUMMIT CHASE Total		(A)	3
SUNNY HILLS	CHIPLEY	COLOR	1
		HIGH_BILL	2
		NO_BILL	1
	1	NO_WATER	3
	I	SERV_LEAK	1

System	CITY	CCS Reason	Total
SUNNY HILLS	CHIPLEY	SEWER	1
		SUPV_CALLB	1
	CHIPLEY Total	RIM, A THE RECEIVED AND DESIGNATION	10
	SUNNY HILLS	BILL_DISP	3
		NO_BILL	1
		SERV_LEAK	1
	SUNNY HILLS Total	经有限的 医多种性 医水平性 医	5
SUNNY HILLS Total	10-2-17 体系第1812 JUNE 42 年12 JUN	Sex on the Control of the Service of	15
TANGERINE	MOUNT DORA	CURBBOX_M	1
	MOUNT DORA Total	<b>喀</b> 拉克 5 数 For 计器成为 引起层影	<b>启动公</b> 约1
	TANGERINE	BILL DISP	1
		CURBBOX M	1
		HIGH BILL	1
		LEAK ADJ	1
		PRESSURE	1
		SERV LEAK	3
	TANGERINE Total	AND ALIENS AND SELSING IN	8
TANGERINE Total	The same of the same of the	開発に長いない。(D25) J L L 文化を定向数	9
THE WOODS	WEBSTER	COLLECTION	2
		LEAK ADJ	1
	ł	NO WATER	2
		SERV LEAK	4
	WEBSTER Total	Marie Company of the Strategic Street	9
THE WOODS Total	A PART IN THE RELEASE PROPERTY OF THE PARTY.		9
TOMOKA	ORMOND BEACH	HIGH BILL	1
		LEAK ADJ	1
	1	NO_WATER	4
		OTHER WT Q	1
		PRESSURE	1
		SERV LEAK	2
		TASTE ODOR	2
		ZERO_USE	1
	ORMOND BEACH Total	(A) (A) (B) (B) (B) (B) (B) (B) (B) (B) (B) (B	13
TOMOKA Total	THE RESIDENCE OF THE PROPERTY AND	U S S ISSUES A DISTRIBUTE O M	13
VALENCIA TERRACE	FRUITLAND PARK	BILL DISP	1
		HIGH BILL	3
		LEAK_ADJ	3
		NO_BILL	2
	1	RATES	1
		SEWER	4
	FRUITLAND PARK Total	<b>國</b> 國家公司 (1)	14
VALENCIA TERRACE Total	[[1] [[1] [[1] [[1] [[1] [[1] [[1] [[1]	<b>建设的主义中,为工会和国际公司</b>	14
VENETIAN VILLAGE	TAVARES	HIGH_BILL	1
		LEAK_ADJ	1
	]	SERV_LEAK	1
		SEWER	1
	TAVARES Total		4
VENETIAN VILLAGE Total	应是70%至345.在44克(AET)(2016)(2016)	(A)	4
VILLAGE WATER	LAKELAND	BILL_CRCTN	5
2000-00-00-00-00-00-00-00-00-00-00-00-00			·

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System	EX SEC. IN MARKETINE CITY	CCS Reason	Total
VILLAGE WATER	LAKELAND	HIGH_BILL	1
		NO_BILL	1
		NO_WATER	1
		RATES	1
	LAKELAND Total		18 Billion 9
VILLAGE WATER Total	出版性的 財產國 主持機構 的 地口点 医生物	Secretary States and the	9
ZEPHYR SHORES	ZEPHYRHILLS	BILL_DISP	1
		HIGH_BILL	1
		NO_WATER	1
		SEWER	2
		ZIPCK_PROB	1
	ZEPHYRHILLS Total		6
ZEPHYR SHORES Total	在自己的自己的关键的 医多种 医二甲基甲基	<b>以实验的现在分词</b>	14426
Grand Total		到 16. 元 到 12. 元 元 2	1269