

Matilda Sanders

PSC 11-0183-CO-T1

From: Gloria Ross  
Sent: Friday, April 01, 2011 12:25 PM  
To: CLK - Orders / Notices  
Cc: Pauline Evans; Martha Brown; Adam Teitzman; Shalonda Hopkins  
Subject: Order / Notice Submitted

Date and Time: 4/1/2011 12:23:00 PM  
Docket Number: 110027-T1  
Filename / Path: I:\2011\110027\110027 CO.04-01-11.pere.doc

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 01034-11		
DISTRIBUTION: _____		

CONSUMMATING ORDER

Gloria Ross  
Commission Deputy Clerk II  
Office of the General Counsel  
Florida Public Service Commission  
850-413-6214

FAX - 0  
MAILED - 0  
EMAILED - 1

CERTIFIED  
MAILED 4/4/11  
max

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110027**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Optic Internet Protocol, Inc.	TK171	oip@sentforme.com	No

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 515480)

**Attachments:** 02161-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-11-0153-PAA-TI

110027-TI

From: Gloria Ross  
 Sent: Monday, March 07, 2011 9:29 AM  
 To: CLK - Orders / Notices  
 Cc: Pauline Evans; Martha Brown; Adam Teitzman  
 Subject: Order / Notice Submitted

Date and Time: 3/7/2011 9:26:00 AM  
 Docket Number: 110027-TI  
 Filename / Path: I:\2011\110027\110027 PAA Order.02-22-11.pere.doc  
 Order Type: Imposes Fine

*9  
attach 'memo'*

*CERTIFIED MAIL ✓*

**NOTICE OF PROPOSED AGENCY ACTION**  
**ORDER IMPOSING PENALTIES**

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 01034-11		
DISTRIBUTION: _____		

*FAXED - 0  
 MAILED - 0  
 EMAILED - 1*

*Gloria Ross*  
 Commission Deputy Clerk II  
 Office of the General Counsel  
 Florida Public Service Commission  
 850-413-6214

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110027**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
Optic Internet Protocol, Inc.	TK171	oip@sentforme.com	No

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 165432)

**Attachments:** 01482-11.pdf

The attached order or notice has been issued by the Public Service Commission.

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Thank you.

110027-77

FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110027

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Optic Internet Protocol, Inc.	TK171	oip@sentforme.com	No

FAXED - 0  
MAILED - 0  
EMAILED - 1

**ADMINISTRATIVE**

DOCUMENT NUMBER-DATE  
31034 FEB 15 =  
FPSC-COMMISSION CLERK

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 149490)

**Attachments:** Recommendation 00965-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

2/11/2011



State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

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TO: Parties and Interested Persons  
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk  
RE: Notice of Filing of Staff Recommendation

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Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

11 FEB 10 PM 12:07

COMMISSION  
CLERK

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** February 10, 2011

**TO:** Office of Commission Clerk (Cole)

**FROM:** Division of Regulatory Analysis (M. Watts) *WA*  
Office of the General Counsel (P. Evans, M. Brown) *PE MEB*

**RE:** Docket No. 110027-TI – Compliance investigation of Optic Internet Protocol, Inc. for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.

**AGENDA:** 02/22/11 – Regular Agenda – Proposed Agency Action – Interested Persons May Participate

**COMMISSIONERS ASSIGNED:** All Commissioners

**PREHEARING OFFICER:** Administrative

**CRITICAL DATES:** None

**SPECIAL INSTRUCTIONS:** None

**FILE NAME AND LOCATION:** S:\PSC\RAD\WP\110027.RCM.DOC

### Case Background

On November 9, 2007, Optic Internet Protocol, Inc. (OIP) registered<sup>1</sup> as an intrastate interexchange company (IXC) with the Florida Public Service Commission (Commission).

The Commission began receiving complaints of unauthorized carrier changes (a process known as “slamming”) against OIP in September 2008. By July 2009, the Commission had received 36 slamming complaints against OIP. During its investigation, staff found that the third party verification (TPV) recordings provided by the company did not appear to comply with the

<sup>1</sup> Docket No. 070684-TI – in Re: Acknowledgment of registration as intrastate interexchange telecommunications company, effective November 9, 2007, by Optic Internet Protocol, Inc.

Section 1 - Office of Commission Clerk

Docket No. 110027-TI Date Docketed: 01/12/2011 Title: Compliance investigation of Optic Internet Protocol, Inc. for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.  
 Company: Optic Internet Protocol, Inc.

FPSC, CLK - CORRESPONDENCE  
Administrative Parties Consumer  
 DOCUMENT NO. 0103711  
 DISTRIBUTION: \_\_\_\_\_

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_  
 Referred to: \_\_\_\_\_  
 ("()") indicates OPR)

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B10(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

0 Current CASR revision level

Due Dates

Previous Current

	1.			
	2.			
	3.			
	4.			
	5.			
	6.			
	7.			
Staff Counsel	8.			
	9.			
	10.			
OCRs	11.			
	12.			
	13.			
	14.			
	15.			
	16.			
	17.			
	18.			
	19.			
	20.			
	21.			
	22.			
	23.			
	24.			
	25.			
	26.			
	27.			
	28.			
	29.			
Recommended assignments for hearing and/or deciding this case:	30.			
	31.			
	32.			
Full Commission ___ Commission Panel ___	33.			
Hearing Examiner ___ Staff ___	34.			
	35.			
Date filed with CLK: _____	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: \_\_\_\_\_

**Section 1 - Office of Commission Clerk**

Docket No. 110027-TI Date Docketed: 01/12/2011 Title: **Compliance investigation of Optic Internet Protocol, Inc. for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, or Toll Provider Selection.**  
 Company: **Optic Internet Protocol, Inc.**

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Referred to:

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SSC
				X		X	

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module B10(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	M Watts	0	Current CASR revision level	Due Dates	
				Previous	Current
			1. <b>Staff Recommendation</b>	NONE	02/10/2011
			2. <b>Agenda</b>	NONE	02/22/2011
			3. <b>PAA Order</b>	NONE	03/14/2011
			4. <b>Close Docket or Revise CASR</b>	NONE	06/30/2011
			5.		
			6.		
			7.		
Staff Counsel	P Evans, M Brown, L Tan		8.		
			9.		
			10.		
OCRs			11.		
			12.		
			13.		
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			28.		
			29.		
Recommended assignments for hearing and/or deciding this case:			30.		
Full Commission <input checked="" type="checkbox"/> Commission Panel <input type="checkbox"/>			31.		
Hearing Examiner <input type="checkbox"/> Staff <input type="checkbox"/>			32.		
Date filed with CLK: <u>01/21/2011</u>			33.		
Initials OPR _____			34.		
Staff Counsel _____			35.		
			36.		
			37.		
			38.		
			39.		
			40.		

**Section 3 - Chairman Completes**

Assignments are as follows:

**- Hearing Officer(s)**

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

**Prehearing Officer**

Commissioners					ADM
GH	ED	BI	BL	BW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: GH/MM  
 Date: 01/21/2011