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(850) 413-6900

Public Service Commission

March 4, 2011

RECEIVED: FPSC
11 MAR -7 AM 9:41
COMMISSION
CLERK

Ms. Virginia L. Gadsden
Pine Ridge Management Corporation
P. O. Box 307
Lake Placid, FL 33862

Re: Docket No. 110042-WS; Application for staff-assisted rate case in Okeechobee County by Pine Ridge Management Corporation

Dear Ms. Gadsden:

This letter is to confirm my telephone conversation with you regarding my planned engineering field investigation on April 20, 2011. In order to ensure fast, expedient treatment of your rate case, please have the following information for the period of January 1, 2010 to December 31, 2010 (test year) submitted to the Commission on or before April 11, 2011.

1. A copy of all Department of Environmental Protection (DEP) Permits.
2. A copy of all Discharge Monitoring Reports filed with the DEP for the period beginning in January 1, 2010 through February 2011.
3. A copy of Monthly Operating Reports filed with the DEP for the period beginning in January 1, 2010 through February 2011.
4. A copy of all wastewater treatment plant flow measuring device calibration reports for the past three years.
5. A copy of all water treatment plant flow measuring device calibration reports for the past three years.
6. A copy of all correspondence, inspection reports, notices of violation, or consent orders from DEP in the past three years.

DOCUMENT NUMBER - DATE

01479 MAR-7 =

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7. On February 15, 2011, DEP issued a warning letter indicating that there were some possible violations of law. One of the violations include an effluent flow meter not being installed as required by the domestic operating permit. What steps have you taken to respond to this letter?
8. A review of the 2009 annual report indicates that the system may have excessive unaccounted for water and infiltration and inflow problems? What steps have you taken to address these problems?
9. A schedule showing the amount of water sold each month from January 2010 through February 2011.
10. A list of all customer complaints received during the past three years and an explanation of how each was resolved.
11. A description of all assets (land, treatment facilities, pumps, storage tanks, water distribution system, collection systems, and lift stations) owned by the utility.
12. A map showing the location and size of the water distribution system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
13. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
14. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
15. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
16. A list of all general service customers and their type of businesses.

Submit the following information on or before April 11, 2011, to the Office of Commission Clerk, Docket No. 100471-SU, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850.

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On April 20, 2011, I will inspect the water and wastewater treatment plants, the water distribution and collection systems, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plants) available for this tour. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,

A handwritten signature in black ink that reads "Robert Simpson". The signature is written in a cursive style with a large, prominent "R" and "S".

Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariff.

RS:

Cc: Division of Economic Regulation (Smith, Hudson, Fletcher, Maurey, Daniel)
Office of General Counsel (Murphy)
Office of Commission Clerk (Docket No. 110042-WS)