

Mr. Joseph S. Fernandez
Easy Telephone Services Company
8280 SE 15th Court
Ocala, FL 34480

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COMMISSION
CLERK

March 2, 2011

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

110005-TP

Re: AT&T Suspension Notification to Easy Telephone Services Company

Dear Ms. Cole:

Easy Telephone Services Company (hereinafter "Easy") has been a reseller of AT&T services since 1999, and historically has had a good relationship with AT&T. We currently have approximately 4,000 active residential customers, many of them lifeline recipients.

Easy's AT&T Interconnection Agreement (ICA) expired over a year ago. In November 2010, Easy requested that AT&T allow it to opt into a different ICA (the Image Access ICA), which would allow Easy to withhold on disputed amounts until these amounts were resolved. AT&T stated that it would not allow Easy to opt into a new ICA unless Easy paid all open, disputed charges. Through the course of the past 9 months, Easy has submitted a total of \$1,632,000 in promotions-related disputes to AT&T, which remain open and unresolved. AT&T continues to refuse to address these amounts through their dispute process. They have simply tried to force Easy to pay this amount based on the fact that the old/expired ICA did not allow Easy to withhold on disputed amounts.

We believe that Federal law prohibits AT&T from applying these restrictions and preventing us the opportunity to opt into a more even-handed, existing ICA with AT&T. The target ICA would allow Easy to withhold disputed charges until they are addressed/settled by the companies jointly, the Commission, or a court of law.

It is clearly stated in the Image Access ICA that upon mutual execution, the terms of this ICA automatically govern all orders previously processed between the two parties. Execution of this ICA would thus relieve any obligation on the part of Easy to prepay any open dispute amounts accruing to provisioning dates that occurred after the expiration date of the previous ICA. All of the currently open dispute amounts occurred after the expiration date of the previous ICA. This is surely the reason that AT&T unlawfully blocked Easy from moving into the Image Access ICA.

Easy would like to file a formal complaint and is requesting the Commission's help to mediate between Easy and AT&T. Please contact me as soon as possible via email at jsf@htcoffl.com or cell phone 352-598-7197. This matter is urgent and I do not want our customers disconnected prematurely. Thank you in advance for your attention to this matter.

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Sincerely,


Joseph S. Fernandez
President

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