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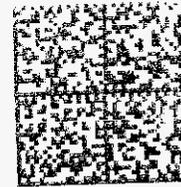
Address is consistent with the Master Commission Directory or the Case Management System.

State of Florida  
**Public Service Commission**  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

11 MAR 10 AM 8:39

COMMISSION  
CLERK



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03/01/2011  
Mailed From: 32399  
US POSTAGE

*TJ275*  
Returned letter for up-  
dating contact informatio  
in MCD. Address  
matches information in  
MCD.

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RETURN TO SENDER  
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UNABLE TO FORWARD

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DOCUMENT NUMBER-DATE

01624 MAR 11 =

FPSC-COMMISSION CLERK

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STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

## Public Service Commission

March 1, 2011

Regulatory Manager  
Ciera Network Systems, Inc.  
1250 Wood Branch Park Drive  
Houston, TX 77079-1207

Dear Regulated Utility:

The Commission is conducting an annual review of the information contained in its Master Commission Directory of Regulated Utilities. Please review the information on the enclosed form. If there are changes, please sign, date, and return the form to the Commission within 15 days.

Pursuant to the Commission's Statement of Agency Organization and Operations, future changes in this information must be reported to the Office of Commission Clerk in writing. You must complete a Change of Information on Regulated Utility form, which is available from the Commission's Website at [www.floridapsc.com](http://www.floridapsc.com), under Utility Regulation. An official company representative may e-mail this form to the Clerk's Office at [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us), fax a request to (850) 413-7118, or mail a request to the address below.

Sincerely,

A handwritten signature in cursive script that reads "Ann Cole".

Ann Cole  
Commission Clerk

AC/nbg

Enclosure

DOCUMENT NUMBER-DATE  
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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Ciera Network Systems, Inc.

**Company Code:** TJ275

**Certificate No(s):** N/A

<b>Physical Location:</b> 1250 Wood Branch Park Drive Houston, TX 77079-1207	<b>PRINT CHANGES BELOW:</b> _____ _____ _____
<b>Mailing Address:</b> Regulatory Manager 1250 Wood Branch Park Drive Houston, TX 77079-1207	_____ _____ _____ _____
<b>Liaison Officer(s):</b> 1. Robert W. Livingston, President, (281) 529-4600 2. James H. Miller, Secretary, (281) 529-4600	_____ _____
<b>Fax No(s):</b> (281) 529-4650, (281) 529-4650 <b>E-mail Address:</b> Regulatory@cccglobalcom.com <b>Website Address:</b> http://www.cccglobalcom.com <b>Federal Employee ID No.:</b> 76-0593650	_____ _____ _____ _____

**IMPORTANT NOTICE**

The following section is applicable **ONLY** to companies with "d/b/a" as part of their official company name:

Official correspondence is addressed to the "Mailing Name" of regulated companies, which is the last "d/b/a" of the company's official name. Our records reflect the mailing name shown below for your company. If you prefer to receive official correspondence in another mailing name, please make the change in the space provided. The name can be no longer than 58 characters (including spaces) and **MUST** be part of the official company name.

**Mailing Name:**

Ciera Network Systems, Inc.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**COMPLETED BY:** \_\_\_\_\_ **Date:** \_\_\_\_\_