

Checklist of Annual Reports Enclosed FL 2011 CLEC Questionnaire

Sent via FedEx or US Mail on March 30, 2011

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	COMPANY NAME	Filer ID#	RETURN TYPE
Count			
1	Airespring, Inc.	TX 808	FL CLEC Survey
2	Benchmark Communications, LLC	TX 827	FL CLEC Survey
3	Covista Inc	TX 574	FL CLEC Survey
4	DSCI Corporation	TX974	FL CLEC Survey
5	Ernest Communications	TX 244	FL CLEC Survey
6	First Choice Technology, Inc.	TX 882	FL CLEC Survey
7	Intellicall Operator Services, Inc.	TX 181	FL CLEC Survey
8	MASScomm, Inc.	TY023	FL CLEC Survey
9	Nexus Communications, Inc	TX780	FL CLEC Survey
10	NOS Communications, Inc.	TX 227	FL CLEC Survey
11	One Voice Communications, Inc.	TX 927	FL CLEC Survey
12	PNG Telecommunications, Inc.	TX 409	FL CLEC Survey
13	Rosebud Telephone, LLC	TY 011	FL CLEC Survey
14	Spectrotel, Inc.	TX 722	FL CLEC Survey
15	Telrite Corporation	TX 870	FL CLEC Survey
16	Voda Networks, Inc.	TX 964	FL CLEC Survey
17	Wholesale Carrier Services, Inc.	TX641	FL CLEC Survey

**If the information above is not in the Fed Ex package,
please contact Mark Lammert at mark@csilongwood.com**

Content
FL Survey Report



Telecom Tax Services
Sales Tax Services
Tax Rating Services

Mark Lammert, CPA
President

407-260-1011
407-260-1033/fax

mark@csilongwood.com
740 Florida Central Pkwy., Ste. 2028, Longwood, FL 32750

Questions or Concerns About the
Enclosed Reports should go to
Mark Lammert at 407-260-1011
or mark@csilongwood.com
Thank you for processing the returns.

DOCUMENT NUMBER - DATE
02205 APR -1 =
FPSC-COMMISSION CLERK

2011 Competitive Local Exchange Carrier (CLEC) Questionnaire
(Due by April 15, 2011)¹

Legal Company Name: Intellicall Operator Services, Inc.

D/B/A: _____

FPSC Company Code (e.g., TX000) TX181

Contact name & title: Marsha Pokorny, Manager – Regulatory Compliance

Telephone number: 850-971-5335

E-mail address: m.pokorny@ildmail.com

Stock Symbol (if company is publicly traded): _____

Services Provided in Florida

1. Do you provide local telephone service in Florida? Please check yes or no.

Residential	Business
<u> </u> Yes	<u> </u> Yes
<u> X </u> No	<u> X </u> No

2. Please complete all applicable data tables. Please indicate which column on Table 1 commingled loops are included.

3. If you submitted data tables in 2010, please provide an explanation below of any differences in the number of access lines by category that occur in your 2011 submission that exceed 10 percent. **Not applicable**

4. How is your local service provisioned? Please mark the appropriate response(s).

 Resold lines from ILEC
 Wholesale platform (formerly known as UNE-P)
 UNEs (other than wholesale platform) from ILEC
 Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
 Completely self-provisioned
 Other (please describe) _____

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input type="checkbox"/> Broadband Internet access

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

Company provides ONLY prepaid local telephone service in Florida
 Company provides prepaid AND non-prepaid local telephone service in Florida
 Company does NOT provide prepaid local telephone service in Florida

Bundled Services

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

Residential
 Business
 Not applicable

VoIP

8. Indicate below whether you are providing or offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

Not providing VoIP service to end users
 Providing VoIP services to business end users
 Providing VoIP services to residential end users
 Offering business VoIP services, but have no business VoIP end users in Florida
 Offering residential VoIP services, but have no residential VoIP end users in Florida.

9. If you are providing VoIP service in Florida, please check all that apply:

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

Broadband

10. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

- Yes
- No

11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. **Not applicable**

12. How many residential broadband subscribers do you have in Florida? **Not applicable**

13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). **Not applicable**

14. What are the typical downstream and upstream speeds for your most subscribed to broadband service? **Not applicable**

15. What is the monthly price for your most subscribed to residential broadband service? **Not applicable**

Fiber Deployment

16. Did you deploy fiber to homes or businesses in Florida between January 1, 2010 and December 31, 2010?

- Yes
- No

17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

- _____ Residential Subscribers
- _____ Business Subscribers

_____ Total
18. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

_____ Residential Subscribers
_____ Business Subscribers
_____ Total

Miscellaneous

19. In calendar year 2010, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

1. _____ \$0
2. _____ \$1 - \$249,999
3. _____ \$250,000 - \$999,999
4. _____ \$1,000,000 - \$9,999,999
5. _____ \$10,000,000 or more

20. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

_____ Yes
 No

21. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2010. Not applicable**

Comments

22. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome. **No Comment**

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Intellicall Operator Services, Inc.

Company Code*:

TX 181

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A II and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

Please provide data as of December 31, 2010.

(f)	(a)	Percentages of lines and wireless channels reported in (a)**																		
		(b)		(c)		(d)		(e)		(f)		(g)		(h)		(i)		(j)		(k)
NPA-NXX i.e. (850-413)	Total VGE lines and VGE wireless channels in service	Residential lines		Provided over your own local loop facilities or the fixed wireless last-mile equivalent		Provided over UNE loops obtained without UNE switching		Provided over UNE-Platform		Provided by reselling another carrier's service (including Centrex/Centron or channelized special access service)		Provided over optical fiber facilities used in the part of the line that connects to the end user premises		Provided over coaxial cable at the end user premises ("cable telephony")		Provided over fixed wireless at the end user premises				
		Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus			
II A. Voice telephone service provided to end users:																				
Total lines and channels you provided to end users:																				

**We are not asking for information contained in columns (c) and (d) of the FCC Form 477

Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Intellicall Operator Services, Inc.

Company Code*:

TX 181

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels to *unaffiliated* telecommunications carriers, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should *not* report any UNE-Ps in this table

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Report all lines and channels under *resale* arrangements with *unaffiliated* carriers, including *other resale* arrangements under *commercial* agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do *not* report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of *other resale* arrangements also include *Centrex/Centron* or *Special Access* service to enable the *unaffiliated* carriers to provide *local* telephone service to their end users. However, do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP or telecommunications carrier

Please provide data as of December 31, 2010.

II.B. <i>Voice telephone service</i> that you provided to <i>unaffiliated</i> telecommunications carriers categorized by:	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels in service
Lines and channels under <i>Resale</i> arrangements			

Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

Intellicall Operator Services, Inc.

Company Code*:

TX 181

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do not convert to VGEs)
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.			

Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

Intellcall Operator Services, Inc.

Company Code*:

TX 181

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial* agreements in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do not convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by: Lines and channels under a UNE loop arrangement, where you also <i>provided switching</i> for the line ("Local Platform, formerly UNE-P").			

Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Intellicall Operator Services, Inc.

Company Code*:

TX 181

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida end users via one or more voice-grade equivalent (VGE) lines or wireless VGE channels

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies

TABLE COLUMN INSTRUCTIONS:

Column (a). Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Column (b). Enter the abbreviation Res for Residential lines or Bus for Business lines. Residential lines and business lines must be entered in separate rows.

Column (c). Enter line count as voice-grade equivalents (VGEs). Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. Each line count must be entered in separate rows.

Please provide data as of December 31, 2010.

(a)	(b)	(c)
NPA-NXX i.e.(850-413)	Res or Bus	Total VGE Lines
Grand Total		