

Diamond Williams

110000-OT

From: Susan Fennell [sfennell@nefcom.net]
Sent: Monday, April 11, 2011 2:14 PM
To: Filings@psc.state.fl.us
Cc: 'Bill Thomas'; 'Debi Nobles'
Subject: ETC Quarterly Link-Up and Lifeline Report 1st Quarter 2011
Attachments: LifeLine Data Qtr Reports First Quarter 2011.docx

Ms. Cole,

NEFCOM's ETC Quarterly Link-Up and Lifeline Report for the 1st Quarter 2011 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,
Susan Fennell
Director of Customer Services



Northeast Florida Telephone Company
E-mail: sfennell@nefcom.net
Ofc.: (904) 259-0633
Fax: (904) 259-1200

4/11/2011

DOCUMENT NUMBER-DATE

02389 APR 11 =

FPSC-COMMISSION CLERK



Northeast Florida Telephone Company, Inc.
130 North Fourth Street • Macclenny, Florida 32063
(904) 259-2261 or Toll Free (877) 838-5695

April 05, 2011

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the first quarter, 2011.

If you should have any questions or need any further information, please contact me at (904) 259-0629.

Sincerely,

s/Michael W. Griffis

Michael W. Griffis
General Manager

cc: Master File

DOCUMENT NUMBER-DATE

02389 APR 11 =

FPSC-COMMISSION CLERK

ETC QUARTERLY LINK-UP AND LIFELINE REPORT 1st QUARTER 2011

- a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

| | |
|----------------|-----|
| January, 2011 | 782 |
| February, 2011 | 804 |
| March, 2011 | 761 |

- b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

| | |
|----------------|----|
| January, 2011 | 15 |
| February, 2011 | 15 |
| March, 2011 | 16 |

- c. The number of new Lifeline subscribers added each month during the quarter.

Response:

| | |
|----------------|----|
| January, 2011 | 32 |
| February, 2011 | 41 |
| March, 2011 | 38 |

- d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

| | |
|----------------|----|
| January, 2011 | 93 |
| February, 2011 | 24 |
| March, 2011 | 85 |

- e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

| | |
|----------------|---|
| January, 2011 | 1 |
| February, 2011 | 1 |
| March, 2011 | 1 |