

Windstream Communications
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Betty J. Willis
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April 14, 2011

VIA OVERNIGHT MAIL

Ms. Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

- claim of confidentiality
- notice of intent
- request for confidentiality
- filed by OPC

For DN 02623-11, which is in locked storage. You must be authorized to view this DN.-CLK

RECEIVED-FPSC
11 APR 18 PM 1:34
COMMISSION CLERK

Re: 2011 Local Competition Data Request

Dear Ms. Cole:

Windstream Florida, Inc. ("Windstream") hereby provides its Annual 2011 Local Competition Data Request. Enclosed herewith, please find two (2) confidential hard copies of the Questionnaire. In the second copy, the confidential information is highlighted.

Also enclosed, please find two (2) edited/public hard copies of the Questionnaire

Additionally, I've enclosed a CD, which contains both a public/redacted copy as well as a confidential copy of the Data Tables.

Windstream asks that the information contained in the non-public version be treated as confidential under Section 364.183, F.S. Windstream deems this information to be confidential because it contains market-sensitive information that competitors could use to their economic advantage. Accordingly, Windstream treats this information as confidential and proprietary within the Company and does not share it in any public forum.

Should you have any questions or concerns, please do not hesitate to contact me at 678/351-2049.

Sincerely,

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD | cc: James White
 SSC _____
 ADM _____
 OPC _____
 CLK CLK

Betty Willis

DOCUMENT NUMBER-DATE

02622 APR 18 =

FPSC-COMMISSION CLERK

2011 Incumbent Local Exchange Carrier (ILEC) Questionnaire
(Due by April 15, 2011)¹

REDACTED

Company: Windstream Florida, Inc.
Contact name & title: Bettye Willis, VP-State Government Affairs
Telephone number: 678/351-2049
E-mail address: bettye.j.willis@windstream.com



Services Provided in Florida

1. Please complete all applicable data tables. Please indicate which column on Table 1 commingled loops are included.
2. If you submitted data tables in 2010, please provide an explanation below of any differences in the number of access lines by category that occur in your 2011 submission that exceed 10 percent.

Response: In the 2010 data tables, total access line counts were incorrectly used to calculate business VGE lines.

Total State Retail Residential and Business Access Line Counts

3. How many traditional retail residential and business voice-grade equivalent lines do you have in Florida? The numbers below should match the residential and business totals in Table 1. The Commission's intent is to publish these totals in the report.

	Residential
	Business
<u>79,919</u>	Total

Bundled Services & Prepaid Service

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

94% Residential
 89% Business
 Not applicable

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

Company provides ONLY prepaid local telephone service in Florida
 Company provides prepaid AND non-prepaid local telephone service in Florida
 Company does NOT provide prepaid local telephone service in Florida

VoIP

6. Did you provide VoIP service to end users in Florida as of December 31, 2010? VoIP service is defined as IP-based voice service over a digital connection.

Yes
 No

7. Indicate below whether you are providing or offering VoIP service to end users in Florida. Please check all that apply.

Not providing VoIP service to end users
 Providing VoIP services to business end users
 Providing VoIP services to residential end users
 Offering business VoIP services, but have no business VoIP end users in Florida
 Offering residential VoIP services, but have no residential VoIP end users in Florida.

8. If you are providing VoIP service in Florida, please check all that apply:

N/A
 Use of public Internet
 Use of private IP network

Broadband

9. Do you provide broadband to residential customers in Florida? Please check the applicable answer.

Yes
 No

10. If you do provide broadband to residential customers in Florida, please give your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. 92%
11. How many residential broadband subscribers do you have in Florida? [REDACTED]
12. Please list the method(s) of broadband provisioning utilized by your company in Florida (i.e., DSL, cable modem, fiber, etc.). DSL
13. What are the typical downstream and upstream speeds for your most subscribed to broadband service? 3Mb upstream; 768Kb downstream
14. What is the monthly price for your most subscribed to broadband service? \$39.99/month
15. Are you participating or have participated in a project that utilizes the 2009 American Recovery and Reinvestment Act stimulus grant funding? Yes

Fiber Deployment

16. Did you have any fiber deployments to homes or businesses in Florida between January 1, 2009 and December 31, 2010?
 Yes
 No
17. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber-to-the-Curb technology since the last reporting period.
 Residential Subscribers
 Business Subscribers
 Total
18. Please provide your company's total statewide residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.
[REDACTED] Residential Subscribers
[REDACTED] Business Subscribers
197 Total

Video Service

19. What video services does your company offer in Florida? Check all that apply.

- Fiber or copper based video service
- Cable television
- Satellite television

20. Do you have plans to offer video services in conjunction with other network services in the next three years? No.

Form 477

21. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2010.**

Response: See Attached

Comments

22. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant.

No comments.

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A.11 and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

Please provide data as of December 31, 2010.

REDACTED

(1)	(a)	Percentages of lines and wireless channels reported in (a)**														
		(b)	(e)		(f)		(g)		(h)		(i)		(k)			
			Residential lines	Provided over your own local loop facilities or the fixed wireless last-mile equivalent		Provided over UNE loops obtained without UNE switching		Provided over UNE-Platform		Provided by reselling another carrier's service (including Centrix/Centron or chartered special access service)		Provided over optical fiber facilities used in the part of the line that connects to the end user premises		Provided over coaxial cable at the end user premises ("cable telephony")		Provided over fixed wireless at the end user premises
(1)	(a)	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	
II.A. Voice telephone service provided to end users:																
Total lines and channels you provided to end users: 0																
014-010 Total																
014-502 Total																
352-468 Total																
352-475 Total																
352-485 Total																
352-546 Total																
352-591 Total																
352-595 Total																
386-208 Total																
386-209 Total																
386-219 Total																
386-294 Total																
386-330 Total																
386-350 Total																
386-362 Total																
386-364 Total																
386-397 Total																
386-418 Total																
386-431 Total																
386-454 Total																
386-462 Total																
386-496 Total																
386-497 Total																
386-518 Total																
386-638 Total																
386-647 Total																
386-658 Total																
386-659 Total																
386-661 Total																
386-684 Total																
386-698 Total																
386-775 Total																
386-792 Total																
386-842 Total																
386-884 Total																
386-935 Total																
386-938 Total																
386-963 Total																
621-512 Total																
621-515 Total																
621-524 Total																
904-507 Total																
904-628 Total																
904-692 Total																
904-845 Total																
904-879 Total																

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FPSC-COMMISSION CLERK

Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels to unaffiliated telecommunications carriers, including those under commercial agreements, to enable the unaffiliated carriers to provide voice telephone service to Florida end users. See FCC Form 477 definitions and instructions for Line B.11-2 and Line B.11-3 and complete this table accordingly, except that you should not report any UNE-Ps in this table.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Report all lines and channels under resale arrangements with unaffiliated carriers, including other resale arrangements under commercial agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do not report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of other resale arrangements also include Centrax/Centron or Special Access service to enable the unaffiliated carriers to provide local telephone service to their end users. However, do not report special access lines or any high-capacity connections between two locations of the same end user, ISP or telecommunications carrier.

Please provide data as of December 31, 2010.

II.B. Voice telephone service that you provided to unaffiliated telecommunications carriers, categorized by:	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels in service
Lines and channels under Resale arrangements			
	386-418		
	386-462		
	386-935		
	352-485		
	352-595		
	621-047		
	904-507		
	904-879		
	386-698		
	386-659		
	386-497		
	386-454		
	904-845		
	904-692		
	386-684		
	386-638		
	386-792		
	386-496		
	386-208		
	386-330		
	386-362		
	386-364		
	386-294		
	352-591		
	352-475		
	352-468		
	386-397		
	352-595		
	386-698		
	386-659		
	386-454		
	904-692		
	386-684		
	386-638		
	386-496		
	352-591		
	352-468		
	386-963		

Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a)	Total lines and wireless channels (do <i>not</i> convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:				
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.				

N/A

Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the *UNE-Ps* governed by *commercial* agreements in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do <i>not</i> convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by: Lines and channels under a UNE loop arrangement, where you also <i>provided switching</i> for the line (" <i>Local Platform, formerly UNE-P</i> ").			

N/A

Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless *VGE* channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on **all** of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies.

TABLE COLUMN INSTRUCTIONS:

Column (a). **Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).**

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Column (b). Enter the abbreviation **Res** for Residential lines or **Bus** for Business lines. **Residential lines and business lines must be entered in separate rows.**

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report *VGEs* based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

Please provide data as of December 31, 2010.

(a)	(b)	(c)
NPA-NXX i.e.(850-413)	Res or Bus	Total <i>VGE</i> Lines
Grand Total		

N/A

Table A: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - VGE Basis

Company Name: Windstream Florida, Inc.

Company Code*: TL716

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table A if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users.

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2009.

	(1)	(2)	(a)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:	NPA-NXX i.e.(850-413)	Res or Bus	Total VGE lines and VGE wireless channels in service
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.			

N/A

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

ACKNOWLEDGEMENT

DATE: April 18, 2011

TO: Betty Willis

FROM: Marguerite H. Mclean, Office of Commission Clerk

RE: Acknowledgement of Receipt of Confidential Filing

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket Number 110000-OT or, if filed in an undocketed matter, concerning [Response to] annual 2011 [ILEC] local competition data request; includes CD. (TL716), and filed on behalf of Windstream Florida, Inc. The document will be maintained in locked storage.

If you have any questions regarding this document, please contact Kim Peña, Records Management Assistant, at (850) 413-6393.

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