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April 29, 2011

Ms. Ann Cole, Director
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 323399-0850

Via Hand Delivery

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11 APR 29 PM 1:24
COMMISSION CLERK

Re: Virgin Mobile Lifeline Service Quarterly Report – First Quarter 2011

Dear Ms. Cole:

Pursuant to Rule 25-22.006(5), Florida Administrative Code, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby files its quarterly Lifeline Services Report for the first quarter of 2011. Enclosed for filing are the following:

1. Confidential Attachment A: a sealed envelope marked "CONFIDENTIAL," containing Virgin Mobile's Lifeline Services Report.
2. Public Attachment B: a redacted version of the report shown in Confidential Attachment A, as required by Rule 25-22.006(5), Florida Administrative Code.

Pursuant to §364.183(1), Florida Statutes, Virgin Mobile claims that the contents of Attachment A are confidential and proprietary business information of Virgin Mobile that should be kept confidential and exempt from public disclosure.

Thank you for your assistance in this matter. Please date stamp the enclosed additional copy of this letter as "filed" and return the same to my office. Please do not hesitate to contact me or in-house counsel for Sprint and Virgin Mobile Susan Berlin if you have any questions at (404) 649-8983, email susan.berlin@sprint.com.

Sincerely yours,

Marsha E. Rule

COM	___
APA	___
ECR	___
GCL	✓
RAD	✓
SSC	___
ADM	___
OPC	___
CLK	✓

Enclosures
cc: (without Attachment A)
Susan Berlin
Bob Casey
Jim Polk

claim of confidentiality
 notice of intent
 request for confidentiality
 filed by OPC

For DN 02951-11, which is in locked storage. You must be authorized to view this DN.-CLK

DOCUMENT NUMBER-DATE
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Attachment B

Virgin Mobile 1Q 2011 Lifeline Information

REDACTED

January February March

Lifeline Customers (no resold)

New Lifeline Customers

Activation Discount (Link Up)

Transitional Lifeline Subscribers

Lifeline Resold to Other Carriers

Customers Deactivated for no activity on phone in 60 day period

Customers Deactivated for not passing annual verification

Customers voluntarily deactivated



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02950-11 4, 29, 11
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