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STATE OF FLORIDA



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COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

May 5, 2011

To: Parties of Record and Interested Persons in Docket No. 100126-WU

**Re: Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.**

To Whom It May Concern:

Attached please find a revised letter issued to all parties of record and interested persons in the above-referenced docket. Please note that a correction has been made to the letterhead, which will be added to Document Number 02979-11.

I apologize for any inconvenience this may have caused.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Cole".

Ann Cole, Commission Clerk  
Office of Commission Clerk

/ac

Enclosure

cc: Curt Kiser, General Counsel

**DOCUMENT NO.    DATE**  
02979-11    5/2/11  
**FPSC - COMMISSION CLERK**

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## Public Service Commission

May 2, 2011

To: Parties of Record and Interested Persons in Docket No. 100126-WU

**Re: Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.**

To Whom It May Concern:

The attached memorandum dated April 29, 2011, from Commissioner Eduardo E. Balbis has reported communication, which is being made a part of record in the above-referenced proceeding. This memorandum is being disseminated to all parties of record and interested persons in Docket No. 100126-WU.

Pursuant to Section 350.042, Florida Statutes, any party who desires to respond to this communication may do so within 10 days by sending a response to the Office of Commission Clerk, 2450 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or by electronically filing a response to [filings@psc.state.fl.us](mailto:filings@psc.state.fl.us).

Sincerely,

A handwritten signature in cursive script that reads "Ann Cole".

Ann Cole, Commission Clerk  
Office of Commission Clerk

/ac

Enclosure

cc: Curt Kiser, General Counsel

COMMISSIONERS:  
NANCY ARGENZIANO, CHAIRMAN  
LISA POLAK EDGAR  
NATHAN A. SKOP  
DAVID E. KLEMENT  
BEN A. "STEVE" STEVENS III

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MAY -2 AM 11:47

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# Public Service Commission

May 2, 2011

To: Parties of Record and Interested Persons in Docket No. 100126-WU

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Sincerely,

A handwritten signature in blue ink, appearing to read "Ann Cole".

Ann Cole, Commission Clerk  
Office of Commission Clerk

/ac

Enclosure

cc: Curt Kiser, General Counsel

DOCUMENT NUMBER - DATE  
02979 MAY -2 =  
FPSC - COMMISSION CLERK



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** April 29, 2011  
**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**FROM:** Eduardo E. Balbis, Commissioner  
**RE:** Communication in Docket No. 100126-WU

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On April 28, 2011, I attended a customer meeting in Ocala for Docket No 100126-WU. During this meeting a customer expressed dissatisfaction with the water quality provided by C.F.A.T. H2O, Inc., the utility seeking a rate increase in this docket. Following the meeting, a representative from the utility introduced himself to me. The utility representative then informed me that the customer's water quality concern was due to calcium in the water, and that there was little the utility could do to correct the issue. I made no reply to his comments.

In an abundance of caution and to ensure compliance with Section 350.042, Florida Statutes, please enter this memorandum in Docket No. 100126-WU.