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State of Florida



Public Service Commission

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COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: May 12, 2011

TO: Office of Commission Clerk (Cole)

FROM: Division of Regulatory Analysis (Casey, Kennedy) *[Handwritten initials]*
Office of the General Counsel (Miller) *[Handwritten initials]*

RE: Docket No. 040763-TP – Request for submission of proposals for relay service, beginning in June 2005, for the hearing and speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

AGENDA: 05/24/11 – Regular Agenda – Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Edgar

CRITICAL DATES: July 1, 2011 - Effective date of FTRI budget. Notification of any change in the TASA surcharge must be made to carriers prior to July 1, 2011.

SPECIAL INSTRUCTIONS: Anticipate the need for sign language interpreters and assisted listening devices. Please place near the beginning of the agenda to reduce interpreter costs.

FILE NAME AND LOCATION: S:\PSC\RAD\WP\040763.RCM.DOC

Case Background

The Florida Relay System (FRS) provides deaf and hard of hearing persons access to basic telecommunications services by using a specialized communications assistance operator (CA) that relays information between the deaf or hard of hearing person and the other party of the call. The primary function of the FRS is accomplished by the deaf or hard of hearing person using a Telecommunications Device for the Deaf (TDD) which has a keyboard and screen. The

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person using the TDD types a message to the CA who in turn voices the message to the other party. The reverse of this process completes messages to the deaf or hard of hearing person. This is how the term “relay” originated.

The Telecommunications Access System Act of 1991 (TASA) established a statewide telecommunications relay system and became effective May 24, 1991. TASA is authorized under Chapter 427, Florida Statutes. Section 427.701(1), Florida Statutes, provides that the Florida Public Service Commission (FPSC or Commission) shall establish, implement, promote, and oversee the administration of the statewide telecommunications access system to provide access to telecommunications relay services by persons who are deaf, hard of hearing or speech impaired, or others who communicate with them. It is estimated that 3 million of the estimated 18.8 million persons living in Florida have been diagnosed as having hearing loss. This system provides telecommunications service for deaf or hard of hearing persons functionally equivalent to the service provided to hearing persons. TASA provides funding for the distribution of specialized telecommunications devices and provision of intrastate relay service through the imposition of a surcharge of up to \$0.25 per landline access line per month. Accounts with over 25 access lines are billed for only 25 lines. Florida law does not allow a telecommunications relay service (TRS) surcharge on VoIP or wireless provider lines as the federal TRS program does. Pursuant to Section 427.704(4)(a)1, Florida Statutes, a surcharge is collected only from landline access lines.¹ Accounts with over 25 access lines are billed for only 25 lines.

Florida Telecommunications Relay, Inc. (FTRI), a non-profit corporation formed by the local exchange telephone companies (LEC), was named by the FPSC to serve as the TASA administrator. On July 1, 1991, the LECs began collecting an initial \$.05 per access line surcharge pursuant to Order No. 24581. Since that time, the surcharge has changed to reflect budgetary needs, but has been maintained at \$0.11 per month since June 2007.

The purpose of this recommendation is to approve FTRI's 2011-2012 proposed budget. The Commission is vested with jurisdiction over these matters pursuant to Chapter 427, Florida Statutes.

¹ Florida Telecommunications Relay, Inc. projects another decrease in landline access lines subject to the relay surcharge for the budget year 2011-2012. In addition, with the redefinition of basic local service passed by the Legislature in 2009, some competitive local exchange companies are not collecting or paying the relay surcharges on what they now consider is a non-basic line.

Discussion of Issues

Issue 1: Should the Commission approve FTRI's proposed budget as outlined in Attachment A for the fiscal year 2011-2012, effective July 1, 2011, and should the Commission maintain the current Telecommunications Relay Service (TRS) surcharge of \$0.11 per month?

Recommendation: Staff recommends that the Commission approve FTRI's proposed budget operating revenue of \$9,638,400, and proposed budget expenses of \$13,985,908 as outlined in Attachment A for the fiscal year 2011-2012, effective July 1, 2011, with one exception. Staff recommends an increase of \$7,634 in Relay Provider Services. Staff also recommends that the TRS surcharge be maintained at \$0.11 per month for the fiscal year 2011-2012, effective July 1, 2011. The Commission should order the incumbent local exchange companies, competitive local exchange companies, and shared tenant providers to continue to bill the \$0.11 surcharge for the fiscal year 2011-2012, effective July 1, 2011. (Casey, Kennedy, Miller)

Staff Analysis: As shown in Table A, minutes of use for traditional TRS has been declining. Sprint Relay, Florida's current relay provider, projects that the traditional TRS minutes will continue to decline at a rate of approximately 1 percent per month or 11.98 percent for the 2011-2012 fiscal year. Traditional relay users are transitioning to the more efficient technologies of IP Relay,² Video Relay Service³ (VRS), CapTel captioning service, IP Captioned Telephone Service⁴ (IP CTS), IP Speech to Speech service⁵ (IP STS), and Blackberry or Palm wireless devices.

² IP Relay allows people who have difficulty hearing or speaking to communicate through an Internet connection using a computer and the Internet, rather than a TTY and a telephone.

³ Video Relay Service is a form of Telecommunications Relay Service that enables persons with hearing disabilities who use American Sign Language to communicate with voice telephone users through video equipment, rather than through typed text. Video equipment links the VRS user with a TRS operator so that the VRS user and the operator can see and communicate with each other in signed conversation. Because the conversation between the VRS user and the operator flows much more quickly than with a text-based TRS call, VRS has become a popular form of TRS.

⁴ IP captioned telephone service allows the user to simultaneously listen to, and read the text of, what the other party in a telephone conversation has said, where the connection carrying the captions between the service and the user is via an IP addressed and routed link.

⁵ Speech to Speech relay service utilizes a specially trained CA who understands the speech patterns of persons with speech disabilities and can repeat the words spoken by such an individual to the other party to the call. IP STS uses the Internet, rather than the public switched telephone network, to connect the consumer to the relay provider. Instead of using a standard telephone to make the relay call, an IP STS user can use a personal computer or personal digital assistant (PDA) device and, with the installation of softphone application software, can make a voice call via the Internet to the relay provider. The call is initiated by the user clicking on an icon on his or her computer or PDA; the relay user is then connected to a CA over the Internet and tells the CA the number to be dialed; the CA then connects the IP STS user with the called party and relays the call between the two parties.

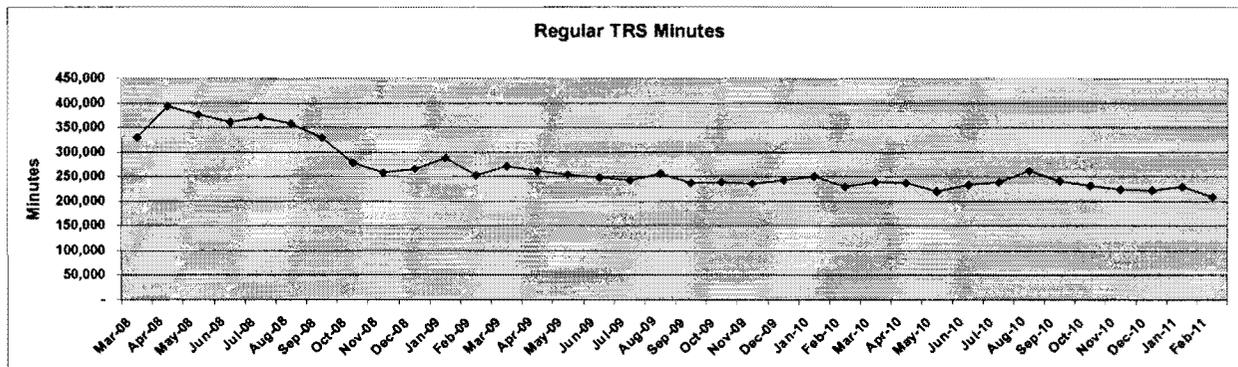


Table A – Florida Traditional TRS Minutes March 2008 – February 2011

CapTel Service

CapTel service, is a telephone that provides captioning of the incoming call for a deaf or hard of hearing person. Sprint Relay projects that the CapTel minutes of use will increase approximately 2 percent per month or 23.84 percent for the 2011-2012 fiscal year. The CapTel cost as approved in the current Sprint Relay contract is \$1.47 per minute (\$1.54 per minute after June 1, 2011). Table B shows the historical CapTel minutes of use from March 2008, through February 2011.

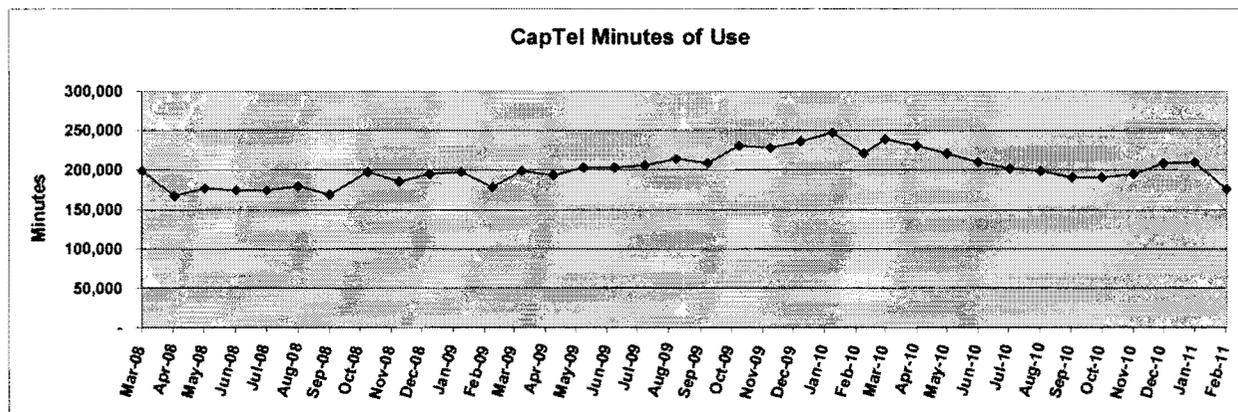


Table B – CapTel minutes of use March 2008 – February 2011

FTRI Budget

The FTRI 2011-2012 fiscal-year budget was reviewed and approved by the FTRI Board of Directors on March 28, 2011, prior to the filing of its budget with the FPSC. The proposed budget includes an increase in expenses of approximately \$833,000 from the 2010-2011 budget year. The budget projects total revenues to be \$9,638,400 and total expenses to be \$13,985,908. FTRI believes that the TRS surcharge can remain at \$0.11 per access line for the 2011-2012

fiscal year, with its estimated revenue shortfall of \$4,347,508 being covered through the surplus account.⁶

Staff reviewed Sprint Relay's TRS and CapTel minutes of use projections for the 2011-2012 FTRI budget period. Staff discovered a Sprint Relay multiplication error in the CapTel projected minutes of use. Staff brought this to the attention of Sprint Relay which submitted revised numbers on April 15, 2011, which included revised CapTel minutes of use. The revised CapTel estimated minutes of use are 2,704,187 at a rate of \$1.54 per minute for a total of \$4,164,448. Staff increased FTRI's total proposed relay service provider cost from \$5,908,164 to \$5,915,798 (CapTel \$4,164,448 and Regular TRS \$1,751,350) for the 2011-2012 fiscal year to reflect the regular TRS minutes of use and the corrected CapTel minutes of use projected for the FTRI 2011-2012 fiscal-year. (See Attachment B, Sheet 3 of 3).

After analysis of the proposed budget, staff believes FTRI should have sufficient funds for its 2011-2012 fiscal-year budget and reserve account. Therefore, staff believes that the surcharge should be maintained at \$0.11 per month to cover the FTRI 2011-2012 budget. A comparison of FTRI's 2011-2012 proposed budget, staff's proposed 2011-2012 budget, and the current 2010-2011 estimated revenue and expenditures is shown below.

⁶ IP Relay and VRS users are presently having their relay minutes of use paid through the interstate TRS fund. However, the Federal Communications Commission (FCC) has repeatedly stated that this arrangement is only temporary. The FCC believes Title IV of the Americans with Disabilities Act and its legislative history make it clear that Congress intended for the states to be responsible for the cost recovery for intrastate relay services provided under their jurisdiction.

The FCC has not formally opined on the time frame when the IP Relay and VRS costs will shift to the states or what the intrastate/interstate cost allocation will be. Staff estimates that the total monthly responsibility of intrastate IP Relay and VRS costs would be approximately \$32 million annually. The \$32 million additional IP Relay and VRS costs could increase the annual budget for Florida TRS to over \$46 million and likely exceed the current \$0.25 cap per access line allowed by statute. If this happens, a legislative change may be necessary to either increase the present TRS cap for local exchange company lines or have all carriers such as wireless and VoIP providers charge the surcharge as the federal TRS program does.

In order to minimize the impact of this change on the Florida TRS Fund, the Commission, by Order PSC-06-0469-PAA-TP, issued June 1, 2006, took action in the 2006-2007 FTRI budget year by maintaining a \$0.15 per month TRS surcharge to create a reserve to handle the initial costs of the intrastate VRS and IP Relay cost burden. It is estimated that this will provide a reserve in the Florida TRS fund of \$16,686,076 by the end of the current fiscal year in June 2011. This reserve amount should be enough to accommodate the initial intrastate VRS and IP Relay costs should the FCC make a decision in the next fiscal year.

	FTRI Proposed 2011-2012	Staff Proposed 2011-2012	Current 2010-2011
Operating Revenue:			
Surcharges	\$ 9,553,960	\$ 9,553,960	\$9,849,443
Interest Income	84,440	84,440	97,875
Total Operating Revenue	\$ 9,638,400	\$ 9,638,400	\$9,947,318
Operating Expenses:			
Relay Provider Services	\$ 5,908,164	\$ 5,915,798	\$ 3,525,963
Equipment and Repairs	3,804,953	3,804,953	1,497,198
Equipment Distribution And Training	1,917,517	1,917,517	1,917,517
Outreach	886,600	886,600	861,400
General & Administrative	1,468,674	1,468,674	1,303,137
Total Expenses	\$13,985,908	\$13,993,542	\$13,054,651
Deficit	(4,347,508)	(\$4,355,142)	
Projected Surplus at June 30, 2012	\$11,871,064	\$11,863,430	

Conclusion

Staff has reviewed FTRI's 2011-2012 fiscal year budget request and believes it is reasonable after staff's adjustments for Relay Provider Services. The current TRS surcharge of \$0.11 should meet FTRI's budget needs for the 2011-2012 fiscal year. Therefore, staff recommends that the Commission approve FTRI's proposed budget operating revenue of \$9,638,400, and revised budget expenses of \$13,993,542 for the fiscal year 2011-2012, effective July 1, 2011, as outlined in Attachment A. Staff also recommends that the TRS surcharge be maintained at \$0.11 per month for the fiscal year 2011-2012, effective July 1, 2011. The Commission should order the incumbent local exchange companies, competitive local exchange companies, and shared tenant providers to continue to bill the \$0.11 surcharge for the fiscal year 2011-2012, effective July 1, 2011.

Docket No. 040763-TP

Date: May 12, 2011

Issue 2: Should this docket be closed?

Recommendation: No. This docket should remain open for the duration of the contract period with Sprint as the relay provider. This docket is used to monitor relay and contract issues that arise during the contract term. (Miller)

Staff Analysis: This docket should remain open for the duration of the contract period with Sprint as the relay provider. This docket is used to monitor relay and contract issues that arise during the contract term.



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March 29, 2011

Mr. Robert Casey, Public Utilities Supervisor
Division of Regulatory Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866

RE: **FTRI FY 2011/2012 Budget**

Dear Mr. Casey:

I am pleased to forward a copy of the FY 2011/2012 budget that was recently approved by the Florida Telecommunications Relay, Inc. (FTRI) Board of Directors. This budget was reviewed by our Budget Committee and the Board and was adopted by the Board on March 28, 2011.

The budget as approved by the Board projects total revenues at the current surcharge level of \$.11 to be \$9,638,400 and total expenses to be \$13,985,908. The difference of \$4,347,508 will be transferred from the surplus account, which should be approximately \$16,686,076 at the end of the current fiscal year. Although a surcharge of \$.11 would produce a shortfall in meeting FTRI's operating expenses, we have not proposed to revise the surcharge because we believe there are sufficient funds in the surplus account to offset the difference. Attachment A is the Income Statement that reflects the proposed FY 2011/2012 budget excluding the surplus account.

As of February 2011, FTRI has over 445,200 individuals in the client database. It is evident that FTRI and its regional partners are reaching out to meet the telecommunications access needs of residents who are deaf, hard of hearing, deaf/blind, or speech impaired. Outreach continues to be a large part of our efforts and we are planning to increase these activities in order to continue to reach out to the estimated 3 million potential clients in Florida by creating awareness and telephone independence.

Should you have questions or desire additional information, please do not hesitate to email me at jforstall@ftri.org.

Sincerely,

A handwritten signature in black ink, appearing to read "James Forstall", is written over a printed name and title.

James Forstall
Executive Director

Enclosure

cc: FTRI Board of Directors

Florida Telecommunications Relay, Inc.
 Fiscal Year 2011/2012 Budget @ .11 cents w/ 1 RDC

	2010/2011 APPROVED BUDGET	2010/2011 ESTIMATED REV & EXPEND	2011/2012 PROPOSED BUDGET	VARIANCE 2010/2011 2011/2012
OPERATING REVENUE				
1 Surcharges	9,767,594	9,849,443	9,553,980	(213,634)
2 Interest Income	103,759	97,875	84,440	(19,349)
3 Service/Other	0	0	0	0
TOTAL OPERATING REV	9,871,383	9,947,318	9,638,400	(232,983)
OTHER REVENUE/FUNDS				
4 Surplus Account	19,508,940	16,686,076	11,871,064	(7,637,876)
TOTAL REVENUE	29,380,323	26,633,394	21,509,464	(7,870,859)
OPERATING EXPENSES				
CATEGORY I - RELAY SERVICES				
5 DPR Provider	6,394,536	5,866,953	5,908,164	(486,372)
SUBTOTAL-CATEGORY I	6,394,536	5,866,953	5,908,164	(486,372)
CATEGORY II - EQUIPMENT & REPAIRS				
6 TDD Equipment	0	0	0	0
7 Large Print TDD's	630	0	11,400	10,770
8 VCO/HCO - TDD	0	0	5,000	5,000
9 VCO Telephone	13,284	13,284	13,776	492
10 Dual Sensory Equipment	143,925	143,925	143,925	0
11 CapTel Phone Equipment	408,312	199,800	132,000	(276,312)
12 VCP Hearing Impaired	2,128,280	2,897,980	3,176,150	1,049,870
13 VCP Speech Impaired	20,648	21,384	21,516	868
14 TelITalk Speech Aid	45,000	36,000	54,000	9,000
15 Jupiter Speaker phone	19,880	20,500	69,700	49,820
16 In-Line Amplifier	3,200	3,200	2,240	(960)
17 ARS Signaling Equip	52,683	52,683	44,051	(8,632)
18 VRS Signaling Equip	47,880	47,880	35,868	(12,012)
19 Accessories & Supplies	0	0	14,000	14,000
20 Telecomm Equip Repair	89,327	89,327	79,327	(10,000)
SUBTOTAL-CATEGORY II	2,973,049	3,525,963	3,804,953	831,904
CATEGORY III - EQUIPMENT DISTRIBUTION & TRAINING				
21 Freight-Telecomm Equip	41,675	35,910	41,000	(675)
22 Regional Distr Centers	1,288,167	1,426,288	1,786,517	498,350
23 Workshop Expense	60,000	20,000	75,000	15,000
24 Training Expense	15,000	15,000	15,000	0
SUBTOTAL-CATEGORY III	1,404,842	1,497,198	1,917,517	512,675

Florida Telecommunications Relay, Inc.
 Fiscal Year 2011/2012 Budget @ .11 cents w/ 1 RDC

	2010/2011 APPROVED BUDGET	2010/2011 ESTIMATED REV & EXPEND	2011/2012 PROPOSED BUDGET	VARIANCE 2010/2011 2011/2012
CATEGORY IV - OUTREACH				
25 Outreach Expense	864,400	861,400	886,600	22,200
SUBTOTAL-CATEGORY IV	864,400	861,400	886,600	22,200
CATEGORY V - GENERAL & ADMINISTRATIVE				
26 Advertising	7,400	5,311	6,000	(1,400)
27 Accounting/Auditing	27,088	25,080	30,833	3,545
28 Legal	72,000	72,000	72,000	0
29 Computer Consultation	70,930	70,929	73,274	2,344
30 Bank Charges	0	0	0	0
31 Dues & Subscriptions	3,679	3,679	4,047	368
32 Office Furniture Purchase	2,333	2,333	2,450	117
33 Office Equipment Purchase	18,550	7,280	8,875	(9,675)
34 Office Equipment Lease	4,606	2,000	2,500	(2,106)
35 Insurance-Hlth/Life/Dsbly	347,598	251,000	292,845	(54,753)
36 Insurance-Other	9,591	6,272	6,900	(2,691)
37 Office Expense	16,783	15,980	17,578	795
38 Postage	18,385	18,469	19,393	1,008
39 Printing	4,644	3,595	3,955	(689)
40 Rent	99,626	92,952	102,088	2,462
41 Utilities	13,170	11,830	13,013	(157)
42 Retirement	80,300	78,267	82,962	2,662
43 Employee Compensation	571,944	513,316	584,631	12,687
44 Temporary Employment	30,720	22,674	31,200	480
45 Taxes - Payroll	43,754	39,269	44,725	971
46 Taxes - Unemplmt Comp	8,721	5,670	6,804	(1,917)
47 Taxes - Licenses	69	69	72	3
48 Telephone	22,487	21,500	24,240	1,753
49 Travel & Business	26,702	20,382	23,439	(3,263)
50 Equipment Maint.	1,928	1,850	1,985	59
51 Employee Training/Dev	9,042	7,930	9,215	173
52 Meeting Expense	3,733	3,500	3,850	117
53 Miscellaneous Expense	0	0	0	0
SUBTOTAL-CATEGORY V	1,515,781	1,303,137	1,468,674	(47,107)
TOTAL EXPENSES	13,152,608	13,054,651	13,985,908	833,300
REVENUE LESS EXPENSES	16,227,715	13,578,743	7,523,556	(8,704,159)

Florida Telecommunications Relay, Inc.

**Income Statement
FY 2011/2012
11 cents w/ 1 new RDC**

Income

Revenue			
	Surcharge	9,553,960	
	Interest	84,440	
			<u>9,638,400</u>

Expense

Category I			
	DP Relay	5,908,164	
Category II			
	Equipment	3,804,953	
Category III			
	RDC	1,917,517	
Category IV			
	Outreach	886,600	
Category V			
	General	1,468,674	
			<u>13,985,908</u>

Net Projected 2011/2012 Income (4,347,508)

FTRI
 History of CapTel Billing
 Using billable minutes

	FYE-2007	FYE-2008	FYE-2009	FYE-2010	Actual/Estimated FYE 2011	Sprint Projection Fiscal Year End 2011	Sprint Projection Fiscal Year End 2012
July	152,681	174,816	188,128	205,734	201,798	233,164	215,910
August	166,634	179,325	194,462	214,711	199,621	237,624	220,892
September	150,826	168,601	187,544	209,079	190,529	251,463	225,406
October	164,844	182,464	197,815	230,274	190,905	248,920	224,413
November	177,595	177,595	185,882	227,888	195,185	258,990	235,086
December	174,880	185,135	195,088	236,006	208,305	261,508	232,452
January	182,131	192,708	197,338	247,738	249,485	249,485	270,574
February	166,328	186,779	178,544	221,753	254,475	254,475	277,879
March	131,750	198,389	199,125	239,608	258,876	258,876	256,204
April	167,856	193,481	193,527	231,051	258,876	258,876	279,006
May	176,845	192,088	203,551	221,632	264,054	264,054	263,950
June	173,976	179,742	203,078	210,506	254,350	254,350	267,381
Total	1,986,347	2,211,122	2,324,082	2,695,978	2,726,459	3,031,785	2,969,153
		11.32%	5.11%	16.00%	1.13% ***	11.20% from 2011 Actual/Estimate	-2.07% from 2011 Projection

minutes x 1.40

\$213,753

minutes x 1.37

\$2,512,122

minutes x 1.37

\$3,029,237

minutes x 1.37

\$3,183,993

minutes x 1.37

\$3,693,490

minutes x 1.47

\$3,817,043

minutes x 1.47

\$4,244,499

minutes x 1.54

\$4,156,814

FYE-2007	FYE-2008	FYE-2009	FYE-2010	2011 Actual/Estimate	2011 Sprint Projected	2012 Sprint Projected
\$213,753	\$3,029,237	\$3,183,993	\$3,693,490	\$3,817,043	\$4,244,499	\$4,156,814

*** FTRI anticipates being under budget due to Sprint not continuing the CapTel advertising campaign as forecasted in their projections for FYE 2011. This is based on the first 6 months actual billings. The final number could increase if CapTel activity picks up.

FTRI
 History of Traditional Relay Billing
 Using billable minutes

	FYE-2007	FYE-2008	FYE-2009	FYE-2010	Actual/Estimated FYE-2011	Sprint Projection Fiscal Year End 2011	Sprint Projection Fiscal Year End 2012
July	430,704	370,484	312,795	242,080	240,012	219,088	178,232
August	429,176	358,173	310,192	255,382	261,667	216,933	176,271
September	402,303	330,158	286,832	237,748	241,485	194,162	173,098
October	389,452	373,594	279,521	239,075	231,380	202,919	165,309
November	366,787	338,734	257,784	234,559	223,634	191,371	169,111
December	380,868	335,583	265,988	242,358	222,683	192,700	157,949
January	399,004	341,309	288,837	250,365	192,100	192,100	163,161
February	355,793	306,404	252,021	228,894	189,750	189,750	166,751
March	408,690	328,579	270,401	239,192	191,211	191,211	150,076
April	392,574	322,476	261,062	236,528	190,425	190,425	160,131
May	376,050	315,179	254,715	219,550	189,432	189,432	150,843
June	360,588	292,814	247,867	233,163	188,608	188,608	156,877
Total	4,691,989	4,013,487	3,288,015	2,858,894	2,562,387	2,358,699	1,967,809

	-14.46%	-18.08%	-13.05%	-10.37%	-7.95%	-16.57%
					from 2011 Actual/Estimate	from 2011 Projection
minutes x .73	minutes x .75	minutes x .75	minutes x .80	minutes x .85	minutes x .85	minutes x .89
\$3,425,152	\$3,010,115	\$2,466,011	\$2,287,115	\$2,049,910	\$1,886,959	\$1,751,350

FYE-2007	FYE-2008	FYE-2009	FYE-2010	2011 Actual/Estimate	2011 Sprint Projected	2012 Sprint Projected
\$3,425,152	\$3,010,115	\$2,466,011	\$2,287,115	\$2,049,910	\$1,886,959	\$1,751,350

2010/2011 Budget \$6,394,536
 Projected 2010/2011 End \$5,866,952

~~-\$527,584~~ under budget -9%

NOTE:

The final cost & percentage over/under budget CAT I will be at FYE is subject to change based on the actual billing FTRI will receive January to June 2011.

2011/2012 Budget Requirements \$5,908,164
 Based on the projections provided
 by Sprint Relay.

Florida Projections - Fiscal Year 2011-2012 (July - June)													
	Forecast Jul-11	Forecast Aug-11	Forecast Sep-11	Forecast Oct-11	Forecast Nov-11	Forecast Dec-11	Actual Jan-12	Forecast Feb-12	Forecast Mar-12	Forecast Apr-12	Forecast May-12	Forecast Jun-12	Total
TRS	178,232	176,271	173,098	165,309	169,111	157,949	163,161	166,751	150,076	160,131	150,843	156,877	1,967,809
													PPM \$0.89
													TRS Total \$1,751,350
CapTel	215,910	220,892	225,406	224,413	235,086	232,452	270,574	277,879	256,204	279,006	263,950	267,381	2,969,153
													PPM \$1.54
													Original CapTel Total \$4,156,814
CapTel*	215,910	220,892	225,406	224,413	235,086	232,452	243,301	244,587	215,777	218,852	210,589	216,921	2,704,187
													PPM \$1.54
*revised													Revised CapTel Total \$4,164,448
													Total TRS and CapTel \$5,915,798