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 COMMISSION CLERK

Public Service Commission

May 26, 2011

STAFF'S DATA REQUEST NO. 2

Charles DeMenzes
 C.F.A.T. H2O, Inc.
 P.O. Box 5220
 Ocala, FL 34478-5220

Re: Docket No. 100126-WU - Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.

Dear Mr. DeMenzes:

Staff received your response to Staff's Data Request No. 1, dated April 20th, 2011. However, the information you provided was not in the format specifically requested by staff. This format assists staff in completing its analysis and preparing the recommendation on this issue. Please provide the requested information, in the following format:

Miscellaneous Service Charges

<u>Component</u>	<u>Normal Hours Hourly Pay</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

These costs should address, in detail, the following components:

- Office costs associated with recording and processing a customer request for service, including labor, computer service, and postage.

2. Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.
3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please provide, by meter size, the following information for the Utility's GS class during the 2009 test year.

Meter Size: _____		
<u>Month</u>	<u>Kgals Sold</u>	<u>Number of Customers</u>
January		
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		

Please be advised that per Rule 25-30.110(2), F.A.C., all such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission. If the data in this response does not match the corresponding data provided on p. W-3 of the CFAT 2009 Annual Report, for any meter size, please explain why.

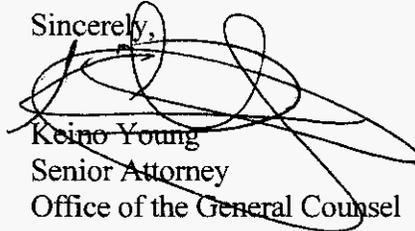
Charles DeMenzes

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Please submit the above information to the Office of Commission Clerk by June 6, 2011. If you have any questions, please contact me by phone at (850) 413-6226 or by e-mail at kyoung@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Keino Young', is written over the typed name and title. The signature is stylized with several loops and a long horizontal stroke.

Keino Young
Senior Attorney
Office of the General Counsel

cc: Division of Economic Regulation (Fletcher, Daniel, Maurey, Simpson, Stallcup, Thompson)
Office of Commission Clerk (Docket No. 100126-WU)
Office of Public Counsel