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Public Service Commission

June 8, 2011

Shangri-La By the Lake Utilities, Inc.  
Attn: Jay R. Werner  
1214 W IL Route 72  
Leaf River, IL 61047

**Re: Docket No. 110130-WS; Application for staff-assisted rate case in Lake County by Shangri-La by the Lake Utilities, Inc.**

**Dear Werner:**

This letter is to confirm my telephone conversation with you regarding my planned engineering field investigation on July 21, 2011. In order to ensure fast, expedient treatment of your rate case, please have the following information submitted to the Commission on or before July 12, 2011.

1. A copy of all Department of Environmental Protection (DEP) Permits.
2. A copy of all Discharge Monitoring Reports filed with the DEP for the period beginning in April 1, 2010 through May 2011.
3. A copy of Monthly Operating Reports filed with the DEP for the period beginning in April 1, 2010 through May 2011.
4. A copy of all wastewater treatment plant flow measuring device calibration reports for the past three years.
5. A copy of all water treatment plant flow measuring device calibration reports for the past three years.
6. A copy of all correspondence, inspection reports, notices of violation, or consent orders from DEP in the past three years.
7. A schedule showing the amount of water sold each month from April 2010 through May 2011.
8. A list of all customer complaints received during the past three years and an explanation of how each was resolved.

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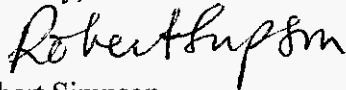
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9. A description of all assets (land, treatment facilities, pumps, storage tanks, water distribution system, collection systems, and lift stations) owned by the utility.
10. A map showing the location and size of the water distribution system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
11. A description of any planned or future expansion of your service area.
12. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
13. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
14. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
15. A list of all general service customers and their type of businesses.

Please submit the following information on or before July 12, 2011, to the Office of Commission Clerk, Docket No. 110130-WS, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850.

On July 21, 2011, I will inspect the water and wastewater treatment plants, the water distribution and collection systems, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plants) available for this tour. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,



Robert Simpson  
Engineering Specialist  
Bureau of Certification, Economics & Tariff.

RS:

Cc: Division of Economic Regulation (Hudson, Fletcher, Maurey, Daniel)  
Office of General Counsel (Harris)  
Martin S. Friedman  
Office of Commission Clerk