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June 13th, 2011

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COMMISSION
CLERK

Anne Cole
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Heather Hills Estates Utilities LLC. - Staff assisted rate case.
Docket No. 100472-WS

Dear Mrs. Cole,

Enclosed, please find the copy of the customer notice that was distributed to the residents of Heather Hills Estates on June 10th, 2011 by U.S. mail, as requested by Lee Eng Tan for the customer meeting.

Thank you,

Chris Stephens

Heather Hills Estates Utilities LLC
Rick & Chris Stephens "as managing members"

DOCUMENT NUMBER-DATE

04098 JUN 15 =

FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER MEETINGS
TO THE CUSTOMERS OF HEATHER HILLS ESTATES UTILITIES, LLC
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 100472-WS
APPLICATION OF HEATHER HILLS ESTATES UTILITIES, LLC
FOR A STAFF-ASSISTED RATE CASE IN
MANATEE COUNTY

Issued: June 10th 2011

Notice is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Heather Hills Estates Utilities, LLC (Heather Hills or Utility) for a staff-assisted rate case in Manatee County. The meeting will be held at the following time and place:

6:00 p.m., Thursday, June 30, 2011
Heather Hills Estates Clubhouse
4925 3rd Street, West
Bradenton, FL 34207

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

Pursuant to the provisions of the American with Disabilities Act, any person requiring special accommodations to participate at the customer meeting should contact the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting(s). Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

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PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission Staff regarding the quality of service the Utility provides, the proposed rate increase, and to ask questions and comment on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize Heather Hills' proposed filing; the preliminary work accomplished, and answer questions to the extent possible. A representative from the Utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission Staff will have sign-up sheets, and customers will be called to speak in the order that they sign-up. Public Service Commission Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Heather Hills Estates Utilities, LLC (Heather Hills or Utility) is a Class C water and wastewater utility serving approximately 354 water and wastewater customers in Manatee County. On August 16, 2010, the Commission approved a transfer of certificates from Keith & Clara Starkey d/b/a Heather Hills Estates to Heather Hills Estates Utilities, LLC. The Utility's 2009 Annual Report indicates that the Utility's operating revenue was \$48,523 for the water system and \$73,774 for the wastewater system.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates for the purpose of discussion at the customer meeting. The rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commissioners. The Utility's current and staff's preliminary rates are as follows:

<u>Water Rates</u>	UTILITY'S EXISTING RATES	STAFF RECOMMENDED RATES
<u>Residential and General Service</u>		
<u>Base Facility Charge by Meter Size:</u>		
5/8"X3/4"	\$22.85	\$26.11
3/4"	\$0.00	\$39.17
1"	\$0.00	\$65.28
1-1/2"	\$0.00	\$130.55
2"	\$0.00	\$208.88
3"	\$0.00	\$417.76
4"	\$0.00	\$652.75
6"	\$0.00	\$1,305.50
 Gallage Charge Per 1,000 Gallons	 \$2.46	 \$2.81

<u>Wastewater Rates</u>	UTILITY'S EXISTING RATES	STAFF RECOMMENDED RATES
<u>Residential Service</u>		
Base Facility Charge All Meter Sizes	\$29.27	\$36.53
<u>Gallage Charge</u>		
Per 1,000 Gallons (18,000 gallon cap)	\$6.02	\$6.38
 <u>General Service</u>		
<u>Base Facility Charge by Meter Size:</u>		
5/8"X3/4"	\$29.27	\$36.53
3/4"	\$0.00	\$54.80
1"	\$0.00	\$91.33
1-1/2"	\$0.00	\$182.65
2"	\$0.00	\$292.24
3"	\$0.00	\$584.48
4"	\$0.00	\$913.25
6"	\$0.00	\$1,826.50
 Gallage Charge per 1,000 gallons	 \$6.02	 \$7.66

STAFF REPORT AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated May 27, 2011. Copies of the report may be examined by interested members of the public from 8:30 to 1:00 pm, Monday, Wednesday, and Friday at the following location:

Heather Hills Estates Utilities, LLC
4925 3rd Street, West
Bradenton, FL 34207

PROCEDURES AFTER CUSTOMER MEETINGS

After the meetings, Public Service Commission Staff will prepare a recommendation which is scheduled to be submitted to the Public Service Commission on August 11, 2011. The Public Service Commission will then vote on staff's recommendation at its August 23, 2011 agenda conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date the PAA order is issued to protest the Commission's proposed agency action order. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order should so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so in writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 100472-WS, Heather Hills Estates Utilities, LLC"

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Service, Safety and Consumer Assistance at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff for distribution by the Utility to its customers.