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Public Service Commission

July 11, 2011

Lois Schlabach
Utility Corporation of Florida, Inc.
200 Health Way
Sebring, FL 33876

Re: Docket No. 110165-SU; Application for staff-assisted rate case in Highlands County by Utility Corporation of Florida, Inc.

Dear Ms. Schlabach:

This letter is to confirm my telephone conversation with you regarding my planned engineering field investigation on August 12, 2011. In order to ensure fast, expedient treatment of your rate case, please have the following information submitted to the Commission or before August 2, 2011.

1. A copy of all Department of Environmental Protection (DEP) Permits.
2. A copy of all Discharge Monitoring Reports filed with the DEP for the period beginning in January 2010 through May 2011.
3. A copy of all wastewater treatment plant flow measuring device calibration reports for the past three years.
4. A copy of all correspondence, inspection reports, notices of violation, or consent orders from DEP in the past three years.
5. A list of all customer complaints received during the past three years and an explanation of how each was resolved.
6. A detailed description of all assets (pumps, collection systems, and lift stations, etc.) owned by the utility.
7. A description of any planned or future expansion of your service area.

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8. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
9. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
10. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
11. A list of all general service customers and their type of businesses.

Please submit the following information on or before August 2, 2011, to the Office of Commission Clerk, Docket No. 110165-SU, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850.

On August 12, 2011, I will inspect the wastewater treatment plant, the collection system, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,



Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariff.

RS:lr

cc: Division of Economic Regulation (Hudson, Fletcher, Maurey, Daniel)
Office of General Counsel (Robinson)
Office of Commission Clerk (Docket No. 110165-SU)