

AT&T Response to Florida Public Service Commission's RFP Docket No. 110013-TP Telecommunications Relay Services

Pricing Proposal

Building RELAY tionships



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AT&T PRICE PROPROSAL

AT&T is pleased to offer the state of Florida two pricing options for Basic Relay and Captioned Telephone Service. The prices are based on utilizing our current relay call centers, or opening a new call center in Florida.

Basic Relay Service

Utilize Current Call Centers	Add New Florida Call Center
\$0.90	\$0.94
Per Billable Session Minute	Per Billable Session Minute

Captioned Telephone Service

Utilize Current Call Centers	Add New Florida Call Center
\$1.53	\$1.58
Per Billable Session Minute	Per Billable Session Minute

We propose an option to locate a <u>new relay call center in Florida</u>, which will provide an estimated 40 new jobs represented by 38 Communications Assistants and 2 supervisors.

Optional Services

Video Relay Service	Internet Protocol Relay	Visual Assisted STS
\$6.75	\$1.51	\$2.59
Per Billable Conversation Minute	Per Billable Conversation Minute	Per Billable Session Minute

Florida Microsite Option

FL Microsite Web Creation	Web Hosting / Maintenance
\$35,000*	\$5,000 per year

^{*}One-time non-recurring charge.

Web hosting estimated annual expense excludes customization and enhanced capabilities which may be negotiated. Web creation and ongoing hosting and maintenance are state-funded options.