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(850) 413-6900

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Public Service Commission

July 28, 2011

Mr. John Lovelette
L.P. Utilities Corporation
P. O. Box 478
Lake Placid, FL 33852

Re: Docket No. 110208-WS; Application for staff-assisted rate case in Highlands County by L.P. Utilities Corporation.

Dear Mr. Lovelette:

This letter is to confirm my telephone conversation with you regarding my planned engineering field investigation on September 15, 2011. In order to ensure fast, expedient treatment of your rate case, please have the following information submitted to the Commission on or before September 5, 2011.

1. A copy of all Department of Environmental Protection (DEP) Permits.
2. A copy of all Discharge Monitoring Reports filed with the DEP for the period beginning in January 2010 through June 2011.
3. A copy of Monthly Operating Reports filed with the DEP for the period beginning in January 2010 through June 2011.
4. A copy of all wastewater treatment plant flow measuring device calibration reports for the past three years.
5. A copy of all water treatment plant flow measuring device calibration reports for the past three years.
6. A copy of all correspondence, inspection reports, notices of violation, or consent orders from DEP in the past three years.
7. A schedule showing the amount of water sold each month from January 2010 through June 2011.

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8. Pursuant to Rule 25-30.130, F.A.C., each utility shall maintain a record of written complaint received by the utility from any of the utility's customers. Please provide a list of complaints received by the utility from any of the utility's customers. Please provide a list of complaints received during the past three years and an explanation of how each was resolved.
9. A description of all assets (land, treatment facilities, pumps, storage tanks, water distribution system, collection systems, and lift stations) owned by the utility.
10. A map showing the location and size of the water distribution system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
11. A description of any planned or future expansion of your service area.
12. A map showing the location and size of the wastewater collection system throughout the service area. The location of all existing customers (residential and general service), and the location of all vacant lots.
13. A description of any plant additions or repairs that have been made in the past year along with the cost and reason for the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
14. A description of any plant additions or repairs that are expected to be made in the next year, along with the estimated cost and reason for the addition or repair. The cost should include at least 2 bids to support the addition or repair. If the additions or repairs are in response to a DEP or health department compliance requirement, provide a copy of the supporting documentation.
15. A list of all general service customers and their type of businesses.

Please submit the following information on or before September 5, 2011, to **the Office of Commission Clerk, Docket No. 110208-WS, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850**. The information should not be addressed to me.

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On September 15, 2011, I will inspect the water and wastewater treatment plants, the water distribution and collection systems, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plants) available for this tour. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,

A handwritten signature in black ink that reads "Robert Simpson". The signature is written in a cursive style with a large, stylized "R" and "S".

Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariff

RS:lr

cc: Division of Economic Regulation (Hudson, Fletcher, Maurey, Daniel)
Office of General Counsel (Lee Eng)
Office of Commission Clerk (Docket No. 110208-WS)