

State of Florida



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Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

11 AUG -5 PM 3:35

-M-E-M-O-R-A-N-D-U-M-

COMMISSION
CLERK

DATE: August 5, 2011
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Ana Ortega, Staff Assistant, Division of Economic Regulation *AO*
RE: Application for staff-assisted rate case in Polk County by River Ranch Water Management, L.L.C., Docket No. 110140-WS

Please included the attached documents into the docket file referenced above.

DOCUMENT NUMBER-DATE

05538 AUG-5 =

FPSC-COMMISSION CLERK

State of Florida



Public Service Commission

TAMPA DISTRICT OFFICE • 4950 WEST KENNEDY BOULEVARD SUITE 310
TAMPA, FLORIDA 33609-1830

-M-E-M-O-R-A-N-D-U-M-

DATE: August 3, 2011
TO: Shannon J. Hudson, Regulatory Analyst IV, Division of Economic Regulation
FROM: Jeffery A. Small, Professional Accountant Specialist, Office of Auditing and Performance Analysis
RE: Application for a Staff Assisted Rate Case,
River Ranch Water Management, LLC in Docket No. 110140-WS
Grenelefe Resort Utility, Inc. in Docket No. 110141-WS

Attached are two letters addressed to the Commission Clerk that were delivered to me on August 2, 2011. I am forwarding these letters to you at the Utility's request.

Cc/ River Ranch audit workpaper file
Grenelefe audit workpaper file

DOCUMENT NUMBER - DATE

05538 AUG -5 =

FPSC - COMMISSION CLERK

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us



August 2, 2011

Florida Public Service Commission
Office of the Commission Clerk
Docket No. 110140-WS
Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: River Ranch Water Management, LLC

Dear Staff,

This letter is to confirm the list of items that the utility company would like to add/modify to our existing tariff. Please consider the following items:

- Switch from Flat Rate billing to Metered per Use billing
- Increase connection fees for new customers
- Increase reconnection fees for turn offs due to non payment
- Late fees for late payments
- Fee for meter tampering
- Additional charge for after hour's reconnection
- NSF check fees
- Customer requested service charge and hourly rate for services performed for customer on their side of the meter
- Fee for payment by credit card
- Deposits for customers

Should you have any questions please contact me at 407-351-3350 ext. 187.

Thank You,

A handwritten signature in black ink, appearing to read "Byron Smith", written over a circular graphic element.

Byron Smith
Sr. Development Manager
Westgate Resorts, Ltd.
5601 Windhover Drive
Orlando, FL 32819

Westgate Vacation Villas • Westgate Lakes Resort & Spa • Westgate River Ranch Resort
Westgate Blue Tree Resort • Westgate Miami Beach • Westgate Daytona Beach • Westgate Historic Williamsburg
Westgate Smoky Mountain Resort At Gatlinburg • Westgate Park City Resort & Spa • Westgate Flamingo Bay – Las Vegas

Corporate Office: 5601 Windhover Drive • Orlando, FL 32819 • Phone: 407-351-3350, x101 • Fax: 407-352-8935