

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED--FPSC
11 AUG - 8 PM 3: 15
COMMISSION
CLERK

DATE: August 8, 2011
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Avy Smith, Regulatory Analyst II, Division of Economic Regulation
RE: Docket No. 110141-WS - Application for staff-assisted rate case in Polk County by Grenelefe Resort Utility, Inc.

The attached documents were mailed to the Commission Clerk. Please incorporate the attached letter into the docket file.

DOCUMENT NUMBER-DATE

05572 AUG -8 =

FPSC-COMMISSION CLERK



August 2, 2011

Florida Public Service Commission
Office of the Commission Clerk
Docket No. 110141-WS
Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Grenelefe Resort Utility, Inc.

Dear Staff,

This letter is to confirm the list of items that the utility company would like to add/modify to our existing tariff. Please consider the following items:

- Increase connection fees for new customers
- Increase reconnection fees for turn offs due to non payment
- Late fees for late payments
- Fee for meter tampering
- Additional charge for after hour's reconnection
- NSF check fees
- Customer requested service charge and hourly rate for services performed for customer on their side of the meter
- Fee for payment by credit card
- Deposits for customer

Should you have any questions please contact me at 407-351-3350 ext. 187.

Thank You,

Bryon Smith
Sr. Development Manager
Westgate Resorts, Ltd.
5601 Windhover Drive
Orlando, FL 32819

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05572 AUG-8
FPSC - COMMISSION CLERK

Westgate Vacation Villas • Westgate Lakes Resort & Spa • Westgate River Ranch Resort
Westgate Blue Tree Resort • Westgate Miami Beach • Westgate Daytona Beach • Westgate Historic Williamsburg
Westgate Smoky Mountain Resort At Gatlinburg • Westgate Park City Resort & Spa • Westgate Flamingo Bay – Las Vegas

Corporate Office: 5601 Windhover Drive • Orlando, FL 32819 • Phone: 407-351-3350, x101 • Fax: 407-352-8935